How to register for TennCare Online Services (TCOS) Eligibility Verification

1. Type in https://www.tn.gov/tenncare/tenncare-online-services.html
2. Under How to Sign Up – click "Register for TennCare Online Services"
3. Complete the TennCare Online Services Registration Form – click "Submit Form"
4. You will receive an email confirming your registration and will receive your User ID(s) and temporary passcode(s) via fax within 5 business days.

TennCare Online Services (TCOS)
Step-By-Step Online Eligibility Verification

1. Type in http://tn.gov/tenncare/
2. Click "Providers"
3. Click "Verify Eligibility"
4. Click "Log In Page for TennCare Online Eligibility" in center of page.
5. You will be redirected to the TennCare Online Services webpage:
    https://tcmisweb.tenncare.tn.gov/tcmis/tennessee/Security/logon.asp
6. Type in User ID and Password in the Log In section at bottom of page
7. Click "Eligibility Verification"
8. Enter either the "Recipient ID" **or** "Recipient SSN and Recipient Date of Birth" and "Date Span"

Information provided on the TennCare Eligibility Verification page

Recipient ID	Reporting Period PCP Name
Name	Reporting Period PCP NPI
Date of Birth	Reporting Period PCP Email
Social Security Number	Reporting Period PCP Telephone Number
Current MCO	Eligibility Information
Current BHO	Third Party Liability Information
Current DBM	Current Redetermination Status
	Medicare Type Coverage

Who Can I contact for Technical Assistance?
TCOS Help Desk
E-mail: TCOS.Help@tn.gov
Fax: 615-734-5323