



TO: TennCare Managed Care Operations

FROM: Johnny Lai, Director of Managed Care Operations

DATE: May 4, 2023

SUBJECT: REVISION - Update to Stand-alone Vaccine Counseling (replaces March 15, 2023, memo)

This memo revises and replaces in its entirety the TennCare's memo dated March 15, 2023, involving stand-alone vaccine counseling and is retroactively effective to April 1, 2023. Effective April 1, 2023, TennCare required its MCOs to cover stand-alone vaccine counseling for all vaccines for TennCare members and CoverKids members of all ages. TennCare requires that its MCOs identify any claims with dates of service between April 1, 2023, and May 31, 2023, to review that these claims align with the coding guidance provided within this memo and if applicable, reprocess and approve any claims that were denied due to coding errors resulting from TennCare's previous memo dated March 15, 2023.

TennCare's Stand-Alone Vaccine Counseling Guidance is as follows:

For members Under 21 years of age:

- Report **99401-99402** for stand-alone vaccine counseling for Covid or non-Covid vaccines
 - Append GT Modifier for Telehealth (televisual) with the appropriate Place of Service (POS) code
 - Append 93 Modifier for Telehealth (telephone only) with the appropriate Place of Service (POS) code
 - **99401** is reported for **5-15** minutes of counseling
 - **99402** is reported for **16-30** minutes of counseling

- **99401-99402 may not** be reported in addition to preventive service codes **99381-99395**
- **99401-99402 may** be reported in conjunction with **99202-99215** when a patient presents for a sick visit and vaccine counseling is also provided. **Modifier 25** should be appended to **99202- 99215** when reported in conjunction with **99401-99402**. As a reminder, there is no requirement for a specific diagnosis code.
- When the **Covid Vaccine** is administered, report the vaccine administration and product code for Covid vaccines – [see Appendix Q](#) (**Do not report 90460-90461 or 90471-90474 for Covid vaccine administration**)

For members **21 years of age and over**, report the following **G-Codes**:

- **G0310** Immunization counseling by a physician or other qualified health care professional when the vaccine(s) is not administered on the same date of service, **5 to 15 mins** time. (This code is used for Medicaid billing purposes.)
 - Append GT Modifier for Telehealth (televisual) with the appropriate Place of Service (POS) code
 - Append 93 Modifier for Telehealth (telephone only) with the appropriate Place of Service (POS) code
- **G0311** Immunization counseling by a physician or other qualified health care professional when the vaccine(s) is not administered on the same date of service, **16-30 mins** time. (This code is used for Medicaid billing purposes.)
 - Append GT Modifier for Telehealth (televisual) with the appropriate Place of Service (POS) code
 - Append 93 Modifier for Telehealth (telephone only) with the appropriate Place of Service (POS) code

TennCare recognizes the additional administrative responsibilities placed on Tennessee's providers when providing vaccine counseling. It is important that Tennessee's providers take time to answer any questions that Tennesseans may have concerning vaccines so that Tennesseans may receive this professional consultation and make a personal decision regarding the vaccine.

Reimbursement of stand-alone vaccine counseling for TennCare and CoverKids members of all ages will remain in effect on a permanent basis. TennCare's MCOs should notify providers as appropriate of this change by posting this update to your MCO's provider website and emailing a provider alert/bulletin/e- blast for 90 calendar days.