

To: TennCare/DOE Task Force  
From: TennCare Provider Services  
Date: November 07, 2017

**Subject: Provider Registration for a Group Provider**

For the purpose of this memo, each local Department of Education is considered to be a “multi-specialty group” provider (ie; a “multi-specialty” group of occupational therapists and/or speech therapists and/or physical therapists).

In order to be paid for medically necessary covered services provided to Medicaid/TennCare eligible members, all Healthcare Provider Organizations must:

1. Apply for and obtain a Type II National Provider Identifier (NPI)
  - Information on how to apply is at: <https://www.cms.gov/Regulations-and-Guidance/Administrative-Simplification/NationalProvIdentStand/apply.html>.
  - A national provider identifier (NPI) is a unique ten-digit identification number required by HIPAA for all health care providers in the United States.
  - Providers must use their NPI to identify themselves in all HIPAA transactions.
  
2. Apply for and obtain a TennCare/Medicaid ID number.
  - Information on how to apply is at: <https://www.tn.gov/tenncare/providers/provider-registration.html> (includes Frequently Asked Questions, Step by Step Instructions).
  - Multi-specialty groups should select Taxonomy code 193200000X during the registration process.
  - TennCare Provider Services Call Center contact information:
    - (800) 852-2683, option 5
  
3. Contract with and be credentialed by the member’s Managed Care Organization (MCO).
  - MCO Provider Services contact information for School Districts on next page:

<b>MCO Provider Services contact information for School Districts</b>		
<b>Amerigroup</b>	<b>BlueCare</b>	<b>United Healthcare Community Plan</b>
Evelyn Fatokun (West Region) (615) 316-2400 ext 22842 <a href="mailto:Evelyn.Fatokun@amerigroup.com">Evelyn.Fatokun@amerigroup.com</a> Courtney Kingsbury (West Region) (615) 316-2400 ext 28538 <a href="mailto:courtney.kingsbury@anthem.com">courtney.kingsbury@anthem.com</a>	Jeni Pearson (West Region) (901) 544-2458 <a href="mailto:Jennifer_Pearson@bcbst.com">Jennifer_Pearson@bcbst.com</a>	Greta Murphy (Statewide) (615) 493-8971
Evelyn Fatokun (Middle Region) (615) 316-2400 ext 22842 <a href="mailto:Evelyn.Fatokun@amerigroup.com">Evelyn.Fatokun@amerigroup.com</a> Dedra Robison (Middle Region) (615) 316-2400 ext 22775 <a href="mailto:Dedra.Robison@amerigroup.com">Dedra.Robison@amerigroup.com</a>	Lisa Pirozzolo (Middle Region) (615) 565-1972 <a href="mailto:Lisa_Pirozzolo@bcbst.com">Lisa_Pirozzolo@bcbst.com</a>	Brad Howard (615) 493-9553 (back up)
Dedra Robison (East Region) 615-316-2400 ext 22775 <a href="mailto:Dedra.Robison@amerigroup.com">Dedra.Robison@amerigroup.com</a> Courtney Kingsbury (East Region) 615-316-2400 ext 28538 <a href="mailto:courtney.kingsbury@anthem.com">courtney.kingsbury@anthem.com</a>	Steve Burdette (East Region - Chattanooga*) (423) 535-1107 <a href="mailto:Steven_Burdette@bcbst.com">Steven_Burdette@bcbst.com</a>	
	Audrey Wilkinson (East Region - Knoxville*) (865) 588-4635 <a href="mailto:Audrey_Wilkinson@BCBST.com">Audrey_Wilkinson@BCBST.com</a>	
	Jeff Hunter (East Region - TriCities*) (865) 588-4636 <a href="mailto:Jeffrey_Hunter@bcbst.com">Jeffrey_Hunter@bcbst.com</a>	
	*East Region (any of these can help and direct internally)	

Each MCO operates statewide. Counties for each Grand Region are identified at:  
<https://www.tn.gov/tenncare/providers/managed-care-organizations.html>