

TennCare Oversight Division of the Tennessee Department of Commerce and Insurance
Prompt Pay Compliance Summary for Processed TennCare Medical and Dental Claims

Monthly prompt payment analysis for ALL TennCare claims processed by the plan.

TennCare Contractual Requirements and TCA 56-32-126(b)		90% 30 Day Clean Claims	99.5% 60 Day All Claims	Compliance?
Claim Types	For the Month Ended			
Wellpoint of Tennessee, Inc.				
Region(s): All				
All	1/31/2025	98%	99.8%	Yes
All	2/28/2025	100%	100.0%	Yes
All	3/31/2025	100%	99.9%	Yes
All	4/30/2025	100%	99.9%	Yes
All	5/31/2025	100%	100.0%	Yes
All	6/30/2025	99%	100.0%	Yes
All	7/31/2025	100%	99.9%	Yes
All	8/31/2025	100%	99.9%	Yes
All	9/30/2025	100%	100.0%	Yes
All	10/31/2025	100%	100.0%	Yes
All	11/30/2025	100%	100.0%	Yes
All	12/31/2025	100%	100.0%	Yes
All	1/31/2026	100%	100.0%	Yes
All	2/28/2026	100%	100.0%	Yes
All	3/31/2026	100%	100.0%	Yes
All	4/30/2026	100%	100.0%	Yes

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**TennCare Contractual Requirements
and TCA 56-32-126(b)**

90%
30 Day

99.5%
60 Day

Claim Types For the Month Ended Clean Claims All Claims Compliance?

DentaQuest USA Insurance Co., Inc.

Region(s): All

Dental	1/31/2025	99%	99.9%	Yes
Dental	2/28/2025	99%	99.5%	Yes
Dental	3/31/2025	99%	99.0%	No
Dental	4/30/2025	99%	99.6%	Yes
Dental	5/31/2025	98%	98.7%	No
Dental	6/30/2025	98%	99.1%	No
Dental	7/31/2025	98%	99.9%	Yes
Dental	8/31/2025	99%	100.0%	Yes
Dental	9/30/2025	99%	100.0%	Yes
Dental	10/31/2025	98%	99.8%	Yes
Dental	11/30/2025	99%	100.0%	Yes
Dental	12/31/2025	100%	99.9%	Yes
Dental	1/31/2026	100%	100.0%	Yes
Dental	2/28/2026	71%	72.8%	No
Dental	3/31/2026	96%	99.9%	Yes
Dental	4/30/2026	100%	99.8%	Yes

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90%
30 Day

99.5%
60 Day

Claim Types For the Month Ended Clean Claims All Claims Compliance?

Renaissance Life & Health Insurance Company of America (TennCare)

Region(s): All

Dental	11/30/2025	100%	100.0%	Yes
Dental	12/31/2025	99%	100.0%	Yes
Dental	1/31/2026	99%	100.0%	Yes
Dental	2/28/2026	98%	100.0%	Yes
Dental	3/31/2026	97%	100.0%	Yes
Dental	4/30/2026	99%	100.0%	Yes

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**TennCare Contractual Requirements
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90%
30 Day

99.5%
60 Day

Claim Types For the Month Ended Clean Claims All Claims Compliance?

UnitedHealthcare Plans of the River Valley, Inc.

Region(s): All

All	1/31/2025	99%	100.0%	Yes
All	2/28/2025	100%	99.8%	Yes
All	3/31/2025	100%	100.0%	Yes
All	4/30/2025	100%	100.0%	Yes
All	5/31/2025	99%	100.0%	Yes
All	6/30/2025	99%	99.9%	Yes
All	7/31/2025	100%	100.0%	Yes
All	8/31/2025	100%	99.9%	Yes
All	9/30/2025	100%	99.8%	Yes
All	10/31/2025	100%	99.9%	Yes
All	11/30/2025	100%	100.0%	Yes
All	12/31/2025	100%	99.8%	Yes
All	1/31/2026	100%	100.0%	Yes
All	2/28/2026	100%	100.0%	Yes
All	3/31/2026	100%	100.0%	Yes
All	4/30/2026	100%	100.0%	Yes

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90%
30 Day

99.5%
60 Day

Claim Types For the Month Ended Clean Claims All Claims Compliance?

Volunteer State Health Plan, Inc.

Region(s): All

All	1/31/2025	98%	99.7%	Yes
All	2/28/2025	97%	99.6%	Yes
All	3/31/2025	97%	99.5%	Yes
All	4/30/2025	97%	99.7%	Yes
All	5/31/2025	97%	98.8%	No
All	6/30/2025	97%	99.6%	Yes
All	7/31/2025	96%	99.6%	Yes
All	8/31/2025	96%	99.7%	Yes
All	9/30/2025	96%	99.8%	Yes
All	10/31/2025	96%	100.0%	Yes
All	11/30/2025	95%	100.0%	Yes
All	12/31/2025	97%	100.0%	Yes
All	1/31/2026	96%	99.9%	Yes
All	2/28/2026	96%	99.9%	Yes
All	3/31/2026	97%	100.0%	Yes
All	4/30/2026	95%	99.8%	Yes