

TennCare Oversight Division of the Tennessee Department of Commerce and Insurance
Prompt Pay Compliance Summary for Processed CoverKids Claims

The following are results of monthly prompt payment analysis for claims processed by each plan and plan's subcontractor(s) for each TennCare Contract. Separate calculations are available which summarize all claims by the organization.

Contractual Requirements		90%	99.5%	
		30 Day	60 Day	
Claim Types	For the Month Ended	Clean Claims	All Claims	Compliance?
Wellpoint of Tennessee, Inc. (fka AMERIGROUP Tennessee, Inc.) - CoverKids				
Processor	EyeMed			
Vision	1/31/2026	100%	100.0%	Yes
Vision	2/28/2026	100%	100.0%	Yes
Vision	3/31/2026	100%	100.0%	Yes
Vision	4/30/2026	98%	100.0%	Yes

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Contractual Requirements		90%	99.5%	
		30 Day	60 Day	
Claim Types	For the Month Ended	Clean Claims	All Claims	Compliance?
Wellpoint of Tennessee, Inc. (fka AMERIGROUP Tennessee, Inc.) - CoverKids				
Processor	Eyequest			
Vision	1/31/2025	100%	100.0%	Yes
Vision	2/28/2025	100%	100.0%	Yes
Vision	3/31/2025	100%	100.0%	Yes
Vision	4/30/2025	99%	99.9%	Yes
Vision	5/31/2025	99%	99.9%	Yes
Vision	6/30/2025	99%	99.9%	Yes
Vision	7/31/2025	100%	99.9%	Yes
Vision	8/31/2025	99%	99.9%	Yes
Vision	9/30/2025	99%	99.9%	Yes
Vision	10/31/2025	99%	99.9%	Yes
Vision	11/30/2025	100%	100.0%	Yes
Vision	12/31/2025	100%	100.0%	Yes
Vision	1/31/2026	100%	100.0%	Yes
Vision	2/28/2026	100%	100.0%	Yes
Vision	3/31/2026	100%	100.0%	Yes
Vision	4/30/2026	100%	100.0%	Yes

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		30 Day	60 Day	
Claim Types	For the Month Ended	Clean Claims	All Claims	Compliance?
Wellpoint of Tennessee, Inc. (fka AMERIGROUP Tennessee, Inc.) - CoverKids				
Processor	Affiliate			
Medical	1/31/2025	98%	99.8%	Yes
Medical	2/28/2025	100%	100.0%	Yes
Medical	3/31/2025	99%	99.9%	Yes
Medical	4/30/2025	100%	99.9%	Yes
Medical	5/31/2025	100%	99.9%	Yes
Medical	6/30/2025	99%	99.9%	Yes
Medical	7/31/2025	99%	99.7%	Yes
Medical	8/31/2025	100%	99.9%	Yes
Medical	9/30/2025	100%	99.9%	Yes
Medical	10/31/2025	100%	99.9%	Yes
Medical	11/30/2025	100%	100.0%	Yes
Medical	12/31/2025	99%	100.0%	Yes
Medical	1/31/2026	100%	100.0%	Yes
Medical	2/28/2026	100%	100.0%	Yes
Medical	3/31/2026	100%	100.0%	Yes
Medical	4/30/2026	100%	100.0%	Yes

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		30 Day	60 Day	
Claim Types	For the Month Ended	Clean Claims	All Claims	Compliance?
DentaQuest USA Insurance Co. Inc. - CoverKids				
Processor	Affiliate			
Dental	1/31/2025	98%	99.7%	Yes
Dental	2/28/2025	97%	98.7%	No
Dental	3/31/2025	99%	99.8%	Yes
Dental	4/30/2025	99%	99.8%	Yes
Dental	5/31/2025	99%	99.9%	Yes
Dental	6/30/2025	99%	99.9%	Yes
Dental	7/31/2025	99%	99.9%	Yes
Dental	8/31/2025	99%	99.9%	Yes
Dental	9/30/2025	99%	99.9%	Yes
Dental	10/31/2025	99%	99.9%	Yes
Dental	11/30/2025	99%	100.0%	Yes
Dental	12/31/2025	98%	100.0%	Yes
Dental	1/31/2026	91%	91.5%	No
Dental	2/28/2026	94%	93.8%	No
Dental	3/31/2026	100%	100.0%	Yes

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		30 Day	60 Day	
Claim Types	For the Month Ended	Clean Claims	All Claims	Compliance?
Renaissance Life & Health Insurance Company of America (CoverKids)				
Processor				
Dental	11/30/2025	100%	100.0%	Yes
Dental	12/31/2025	99%	100.0%	Yes
Dental	1/31/2026	98%	100.0%	Yes
Dental	2/28/2026	98%	100.0%	Yes
Dental	3/31/2026	100%	100.0%	Yes
Dental	4/30/2026	100%	100.0%	Yes

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Contractual Requirements		90%	99.5%	
		30 Day	60 Day	
Claim Types	For the Month Ended	Clean Claims	All Claims	Compliance?
UnitedHealthcare Plans of the River Valley, Inc. - CoverKids				
Processor	March Vision			
Vision	1/31/2025	100%	100.0%	Yes
Vision	2/28/2025	100%	100.0%	Yes
Vision	3/31/2025	100%	100.0%	Yes
Vision	4/30/2025	100%	99.9%	Yes
Vision	5/31/2025	100%	99.9%	Yes
Vision	6/30/2025	99%	99.8%	Yes
Vision	7/31/2025	100%	99.9%	Yes
Vision	8/31/2025	100%	99.9%	Yes
Vision	9/30/2025	99%	99.9%	Yes
Vision	10/31/2025	99%	99.9%	Yes
Vision	11/30/2025	100%	100.0%	Yes
Vision	12/31/2025	100%	100.0%	Yes
Vision	1/31/2026	100%	100.0%	Yes
Vision	2/28/2026	100%	100.0%	Yes
Vision	3/31/2026	100%	100.0%	Yes
Vision	4/30/2026	100%	100.0%	Yes

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		30 Day	60 Day	
Claim Types	For the Month Ended	Clean Claims	All Claims	Compliance?
UnitedHealthcare Plans of the River Valley, Inc. - CoverKids				
Processor	Affiliate			
Medical	1/31/2025	98%	100.0%	Yes
Medical	2/28/2025	100%	99.9%	Yes
Medical	3/31/2025	100%	100.0%	Yes
Medical	4/30/2025	100%	99.9%	Yes
Medical	5/31/2025	99%	99.9%	Yes
Medical	6/30/2025	100%	99.9%	Yes
Medical	7/31/2025	99%	99.9%	Yes
Medical	8/31/2025	100%	99.9%	Yes
Medical	9/30/2025	100%	99.9%	Yes
Medical	10/31/2025	99%	99.9%	Yes
Medical	11/30/2025	100%	100.0%	Yes
Medical	12/31/2025	100%	99.8%	Yes
Medical	1/31/2026	100%	100.0%	Yes
Medical	2/28/2026	100%	100.0%	Yes
Medical	3/31/2026	99%	100.0%	Yes
Medical	4/30/2026	100%	100.0%	Yes

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Volunteer State Health Plan, Inc. - CoverKids				
Processor	Affiliate			
All	1/31/2025	99%	99.7%	Yes
All	2/28/2025	98%	99.9%	Yes
All	3/31/2025	98%	99.5%	Yes
All	4/30/2025	99%	99.9%	Yes
All	5/31/2025	99%	99.8%	Yes
All	6/30/2025	99%	99.9%	Yes
All	7/31/2025	99%	99.9%	Yes
All	8/31/2025	99%	99.7%	Yes
All	9/30/2025	99%	99.9%	Yes
All	10/31/2025	99%	99.9%	Yes
All	11/30/2025	99%	99.8%	Yes
All	12/31/2025	99%	99.9%	Yes
All	1/31/2026	99%	100.0%	Yes
All	2/28/2026	99%	99.9%	Yes
All	3/31/2026	100%	100.0%	Yes
All	4/30/2026	98%	99.9%	Yes