

TennCare Oversight Division of the Tennessee Department of Commerce and Insurance
Prompt Pay Compliance Summary for All Processed CoverKids Claims

Monthly prompt payment analysis for ALL CoverKids claims processed by the plan.

Contractual Requirements		90%	99.5%	
		30 Day	60 Day	
Claim Types	For the Month Ended	Clean Claims	All Claims	Compliance?
Wellpoint of Tennessee, Inc. (fka AMERIGROUP Tennessee, Inc.) - CoverKids				
All	1/31/2025	98%	99.8%	Yes
All	2/28/2025	100%	100.0%	Yes
All	3/31/2025	99%	99.9%	Yes
All	4/30/2025	100%	99.9%	Yes
All	5/31/2025	99%	99.9%	Yes
All	6/30/2025	99%	99.9%	Yes
All	7/31/2025	99%	99.8%	Yes
All	8/31/2025	100%	99.9%	Yes
All	9/30/2025	100%	99.9%	Yes
All	10/31/2025	99%	99.9%	Yes
All	11/30/2025	100%	100.0%	Yes
All	12/31/2025	99%	100.0%	Yes
All	1/31/2026	100%	100.0%	Yes
All	2/28/2026	100%	100.0%	Yes
All	3/31/2026	100%	100.0%	Yes
All	4/30/2026	100%	100.0%	Yes

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		30 Day	60 Day	
Claim Types	For the Month Ended	Clean Claims	All Claims	Compliance?
DentaQuest USA Insurance Co. Inc. - CoverKids				
Dental	1/31/2025	98%	99.7%	Yes
Dental	2/28/2025	97%	98.7%	No
Dental	3/31/2025	99%	99.8%	Yes
Dental	4/30/2025	99%	99.8%	Yes
Dental	5/31/2025	99%	99.9%	Yes
Dental	6/30/2025	99%	99.9%	Yes
Dental	7/31/2025	99%	99.9%	Yes
Dental	8/31/2025	99%	99.9%	Yes
Dental	9/30/2025	99%	99.9%	Yes
Dental	10/31/2025	99%	99.9%	Yes
Dental	11/30/2025	99%	100.0%	Yes
Dental	12/31/2025	98%	100.0%	Yes
Dental	1/31/2026	91%	91.5%	No
Dental	2/28/2026	94%	93.8%	No
Dental	3/31/2026	100%	100.0%	Yes

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Contractual Requirements

90%
30 Day

99.5%
60 Day

Claim Types For the Month Ended Clean Claims All Claims Compliance?

Renaissance Life & Health Insurance Company of America (CoverKids)

Dental	11/30/2025	100%	100.0%	Yes
Dental	12/31/2025	99%	100.0%	Yes
Dental	1/31/2026	98%	100.0%	Yes
Dental	2/28/2026	98%	100.0%	Yes
Dental	3/31/2026	100%	100.0%	Yes
Dental	4/30/2026	100%	100.0%	Yes

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		30 Day	60 Day	
Claim Types	For the Month Ended	Clean Claims	All Claims	Compliance?
UnitedHealthcare Plans of the River Valley, Inc. - CoverKids				
All	1/31/2025	98%	100.0%	Yes
All	2/28/2025	100%	99.9%	Yes
All	3/31/2025	100%	100.0%	Yes
All	4/30/2025	100%	99.9%	Yes
All	5/31/2025	99%	99.9%	Yes
All	6/30/2025	100%	99.9%	Yes
All	7/31/2025	99%	99.9%	Yes
All	8/31/2025	100%	99.9%	Yes
All	9/30/2025	100%	99.9%	Yes
All	10/31/2025	99%	99.9%	Yes
All	11/30/2025	100%	100.0%	Yes
All	12/31/2025	100%	99.8%	Yes
All	1/31/2026	100%	100.0%	Yes
All	2/28/2026	100%	100.0%	Yes
All	3/31/2026	99%	100.0%	Yes
All	4/30/2026	100%	100.0%	Yes

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		30 Day	60 Day	
Claim Types	For the Month Ended	Clean Claims	All Claims	Compliance?
Volunteer State Health Plan, Inc. - CoverKids				
All	1/31/2025	99%	99.7%	Yes
All	2/28/2025	98%	99.9%	Yes
All	3/31/2025	98%	99.5%	Yes
All	4/30/2025	99%	99.9%	Yes
All	5/31/2025	99%	99.8%	Yes
All	6/30/2025	99%	99.9%	Yes
All	7/31/2025	99%	99.9%	Yes
All	8/31/2025	99%	99.7%	Yes
All	9/30/2025	99%	99.9%	Yes
All	10/31/2025	99%	99.9%	Yes
All	11/30/2025	99%	99.8%	Yes
All	12/31/2025	99%	99.9%	Yes
All	1/31/2026	99%	100.0%	Yes
All	2/28/2026	99%	99.9%	Yes
All	3/31/2026	100%	100.0%	Yes
All	4/30/2026	98%	99.9%	Yes