An Important Reminder for 
Ascend's Independent Contractor Network

It is important that we have your up-to-date demographic information on file. Please remember to notify Ascend whenever there are any changes to your name, address, phone number or email address.

Any demographic changes must be submitted in writing by you. To help streamline and simplify this process, we have created an IC Change of Information form that can be easily accessed through PowerDMS.

Simply complete and sign the IC Change of Information form, then email the file to your Ascend contact and it will be routed to the correct department.

For more details, please refer to your Professional Services Agreement, Section 1.10.

Ascend will continue to reach out via email to provide you with helpful reminders and updates that impact your contractual work with us. We invite you to visit our website to learn more about Ascend.

We are privileged to work with you to ensure that individuals receive the services and support they need and deserve.
BECOME A PASRR SUPERHERO!
Register Now for Level I and Level of Care Training

TennCare is pleased to offer two (2) in-person training sessions for Level I and Level of Care screens. Both sessions will occur at the:

Tennessee Hospital Association
5201 Virginia Way
Brentwood, TN 37027

Click the date below to register for your preferred session:

**Wednesday, May 10**
9:00 AM - 12:00 PM

**Thursday, May 11**
9:00 AM - 12:00 PM

*Doors will open 1 hour early, at 8:00 AM*

These trainings will cover the Level I questions and submission process, and the TennCare Level of Care definitions. [Click here to view the agenda.](#)

Visit [www.ascendami.com](http://www.ascendami.com) to learn more about Ascend, PASRR, and access training and resource materials. We are privileged to work with you to ensure individuals in Tennessee receive the services and supports they need.
BECOME A PASRR SUPERHERO!

Register Now for Level I and Level of Care Training

If you have already registered, thank you!
Please do not register more than once.

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IMPORTANT ANNOUNCEMENT:
ASCEND EMAIL SET TO TRANSITION OVER TO MAXIMUS

We are excited to announce that Ascend will take an important step in the coming weeks, kicking off a transition from our current Ascendami.com email addresses to MAXIMUS.com email accounts. This change is scheduled to occur on June 5th.

HOW WILL THE TRANSITION AFFECT ME?

Getting up to speed. There’s a few things that you will need update to complete the setup process. Here are three simple steps to get you moving.

1. Create New Account
   Starting June 5th, we will have a new secure email solution. You will need to create a new account once you receive a secure email from us.

2. Whitelist MAXIMUS Domain
   You will need to add any "@maximus.com" accounts to the Safe Senders List, also called Whitelisting.
   - Large entities, please inform your IT administrator.
   - Small entities, click here for clear setup instructions.

3. Use New Email Addresses
   Begin using the new MAXIMUS.com accounts for each of your Ascend contacts in order to send/receive secure messages and schedule meetings. The ascendami.com email addresses will still receive emails, but those will be forwarded to the MAXIMUS.com addresses.