

LTSS TRAINING TODAY

MAY 2020



PASRR User Guides

The PASRR User Guides below are great resources for PASRR submitters. They walk submitters through the “technical” aspects of submission while also providing policy guidance.

[TN PASRR NF User Guide](#)

[TN PASRR Hospital User Guide](#)

Thank you to all of the workers on the frontline who are working around the clock to ensure that nursing facility residents stay safe and healthy! We especially want to thank those of you that are moms. We hope you had a wonderful Mother’s Day!

On April 20th, an important memo regarding Facility Admissions and MCO Notifications of Positive COVID19 Cases was released. To read this memo in its entirety visit: <https://www.tn.gov/content/dam/tn/tenncare/documents/UpdatedNFCOVIDReportingMemo42020.pdf>



Due to coronavirus (COVID-19) memos and information is being shared rapidly. To stay up-to-date visit: <https://www.tn.gov/tenncare/long-term-services-supports/partners-program-updates.html> frequently for LTSS-specific information.

To ensure the proper adjudication of a PAE, all submitting entities should make sure that the applicant doesn’t already have an MCO or a PAE in progress. Additionally, please monitor your submissions for enrollment before making any changes in the services that you provide.

Katie Beckett Waiver

To learn about the Katie Beckett Waiver, please click here: <https://www.tn.gov/tenncare/long-term-services-supports/katie-beckett-waiver.html>

TPAES Passwords must meet the following password complexity requirements:

- Must be changed every 60 days
- Must be at least eight (8) characters in length
 - Must have at least:**
 - One number
- One special character (*, &, %, \$, /, *, +, =, !, ?, \)
- One upper case and one lower case letter
- May not reuse a password for 12 uses

If you experience difficulties with this process, the LTSS Help Desk is available to assist from 8:00-4:30 pm CT, Monday through Friday. You can reach the LTSS Help Desk by calling 1-877-224-0219 or emailing LTC.Operations@tn.gov

The logo consists of the letters 'TN' in white on a red square background.

Please forward to staff in your company that complete or submit TennCare (Medicaid) PAEs/PASRRs. This contains important information for all TPAES users.

State of Tennessee Division of TennCare

Help Desk Tips, 8:00-4:30 (CT), 1-877-224-0219 or LTC.Operations@tn.gov

This document is for TPAES users only. Please do not distribute to the public