



Are you being transferred or discharged from a nursing facility against your will?

Use this page only to file an Involuntary Discharge Appeal

Need help filing an involuntary discharge appeal? Call 1-866-797-9469 for FREE.

Fill out this page. These are **facts we must have to work your appeal**. Need help understanding what facts we need? Call us for free at **1-866-797-9469**. If you call, we can also take your **appeal by phone**.

1. Who is the Resident?

Full name _____ Date _____

Current mailing address _____

City _____ State _____ Zip Code _____

Telephone number (____) ____ - _____

The name of the person we should call if we have questions about this appeal: _____

A daytime phone number for that person (____) ____ - _____

2. Who filled out this page?

If **not** the resident, tell us your name. _____

Are you a: _____ Relative or friend _____ Advocate or attorney _____ Doctor or facility employee

A daytime phone number for you (____) ____ - _____

3. Nursing Facility Information

Name of Nursing Facility _____

Nursing Facility Telephone Number (____) ____ - _____

Administrator Name _____

Date of discharge notice _____

Date the facility plans to move Resident _____

Discharge location _____



How to file your Involuntary Discharge Appeal **Make a copy of this page** to keep.

Then, **mail** this page **and a copy of your discharge notice** to:

TennCare's Commissioner's Designee
ATTN: Involuntary NF Discharge Appeals
310 Great Circle Road – 3 West
Nashville, TN 37243

Or, **fax** it to 1-615-734-5317. **Keep a copy** of the page that shows your fax went through.

Or, **email** it to: cd.appeals.tennCare@tn.gov

To appeal by **phone**, call **1-866-797-9469** for free. For TRS dial 711.

Do you need free help with this letter?

If you speak a language other than English, help in your language is available for free. This page tells you how to get help in a language other than English. It also tells you about other help that's available.

Spanish:	Español ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1-866-797-9469 (TRS:711).
Kurdish:	کوردی ئاگاداری: ئەگەر بە زمانی کوردی قەسە دەکەیت، خزمەتگۆزار یەکێکی یارمەتی زامان، بەخۆرای، بۆ تو بەردەستە. پەیوەندی بە 1-866-797-9469 (TRS:711)..بکە.
Arabic:	العربية ملحوظة: إذا كنت تتحدث اذكر اللغة، فإن خدمات المساعدة اللغوية تتوافر لك بالمجان. اتصل برقم 1-866-797-9469 (TRS:711) (رقم هاتف الصم والبكم).
Chinese:	繁體中文 注意：如果您使用繁體中文，您可以免費獲得語言援助服務。請致電 1-866-797-9469 (TRS:711).
Vietnamese:	Tiếng Việt CHÚ Ý: Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn. Gọi số 1-866-797-9469 (TRS:711).
Korean:	한국어 주의: 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다. 1-866-797-9469 (TRS:711).번으로 전화해 주십시오.
French:	Français ATTENTION : Si vous parlez français, des services d'aide linguistique vous sont proposés gratuitement. Appelez le 1-866-797-9469 (TRS:711).
Amharic:	አማርኛ ማስታወሻ: የሚናገሩት ቋንቋ አማርኛ ከሆነ የትርጉም እርዳታ ድርጅቶች፣ በነጻ ሊያገለግሉት ተዘጋጅተዋል። ወደ ሚከተለው ቁጥር ይደውሉ- 1-866-797-9469 (መስማት ለተሳናቸው: TRS:711) .
Gujarati:	ગુજરાતી સુચના: જો તમે ગુજરાતી બોલતા હો, તો નિ:શુલ્ક ભાષા સહાય સેવાઓ તમારા માટે ઉપલબ્ધ છે. ફોન કરો 1-866-797-9469 (TRS:711) .
Laotian:	ພາສາລາວ ໂປດຊາບ: ຖ້າວ່າ ທ່ານເວົ້າພາສາ ລາວ, ການບໍລິການຊ່ວຍເຫຼືອດ້ານພາສາ, ໂດຍບໍ່ເສັຽຄ່າ, ແມ່ນມີພ້ອມໃຫ້ທ່ານ. ໂທ 1-866-797-9469 (TRS:711).
German:	Deutsch ACHTUNG: Wenn Sie Deutsch sprechen, stehen Ihnen kostenlos sprachliche Hilfsdienstleistungen zur Verfügung. Rufnummer: 1-866-797-9469 (TRS:711).
Tagalog:	Tagalog PAUNAWA: Kung nagsasalita ka ng Tagalog, maaari kang gumamit ng mga serbisyo ng tulong sa wika nang walang bayad. Tumawag sa 1-866-797-9469 (TRS:711).
Hindi:	हिंदी ध्यान दें: यदि आप हिंदी बोलते हैं तो आपके लिए मुफ्त में भाषा सहायता सेवाएं उपलब्ध हैं। 1-866-797-9469 (TRS:711) . पर कॉल करें।



Serbo-Croatian: Srpsko-hrvatski

OBAVJEŠTENJE: Ako govorite srpsko-hrvatski, usluge jezičke pomoći dostupne su vam besplatno.

Nazovite 1-866-797-9469 (TRS- Telefon za osobe sa oštećenim govorom ili sluhom: 711).

Russian: Русский

ВНИМАНИЕ: Если вы говорите на русском языке, то вам доступны бесплатные услуги перевода.

Звоните 1-866-797-9469 (телетайп: TRS:711).

Nepali: नेपाली

ध्यान दिनुहोस्: तपाईंले नेपाली बोल्नुहुन्छ भने तपाईंको निम्ति भाषा सहायता सेवाहरू निःशुल्क रूपमा उपलब्ध छ । फोन गर्नुहोस् 1-866-797-9469 (टिटिवाइ: TRS:711 ।

Persian: فارسی

توجه: اگر به زبان فارسی گفتگو می کنید، تسهیلات زبانی بصورت رایگان برای شما فراهم می باشد. با 1-866-797-9469 تماس بگیرید. (TRS:711)

- **Do you have questions about your involuntary discharge?**
- **Do you have a disability and need help getting care or taking part in one of TennCare's programs or services?**

Call us for free at 1-866-797-9469. We can connect you with the free help or service you need. (For TRS call: 711)

We obey federal and state civil rights laws. We do not treat people in a different way because of their race, color, birth place, language, age, disability, religion, or sex. Do you think we did not help you or you were treated differently because of your race, color, birth place, language, age, disability, religion, or sex? You can file a complaint by mail, by email, or by phone. Here are two places where you can file a complaint:

TennCare

Office of Civil Rights Compliance
310 Great Circle Road, Floor 3W
Nashville, Tennessee 37243

Email: HCFA.Fairtreatment@tn.gov
Phone: 855-857-1673 (TRS 711)

You can get a complaint form online at:

<https://www.tn.gov/tenncare/members-applicants/civil-rights-compliance.html>

U.S. Department of Health & Human Services

Office for Civil Rights
200 Independence Ave SW, Rm 509F, HHH
Bldg

Washington, DC 20201

Phone: 800-368-1019
(TDD): 800-537-7697

You can get a complaint form online at:

<http://www.hhs.gov/ocr/office/file/index.html>

Or you can file a complaint online at:

<https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>