

Do you need help applying for TennCare?

You can apply for TennCare online through TennCare Connect. Go to tenncareconnect.tn.gov online and click 'Apply Now'. TennCare Connect is a self-service portal that allows applicants and members to create an account, apply for benefits, check your status, report changes, read letters, and more. Or you can call TennCare Connect at **855-259-0701** and apply by phone. You can also apply by mail or fax. Go online or call to get a paper application and the address or fax number to send it to.

You can also apply for TennCare online at www.healthcare.gov or by phone at **1-800-318-2596**. Or you can apply by mail. Go online or call to get a paper application.

Need help applying? There are at least three ways that you can get help:

1. **You can go to any DHS office in any of Tennessee's 95 counties.** A trained staff person there will help you apply. Over 350 state employees are trained to help you. Call **1-866-311-4287** to find the local DHS telephone number.
2. **You can get help from private groups.** To find someone near you, call **1-866-475-7879**.
3. **You can get help on the phone.** Just call **855-259-0701**.

If you have a disability, someone can even come to your house to help you apply for TennCare. Just call your local Area Agency on Aging and Disability (AAAD) at **1-866-836-6678**.

Do you need help with Medicare costs?

You can apply for a Medicare Savings Program. This may help pay your Medicare premiums and cost-sharing. You can get an application online at:

<https://www.tn.gov/content/dam/tn/tenncare/documents/LTSSMedicaidApplication.pdf>

For help applying, call **1-877-801-0044**. Learn more at <http://www.tnmedicarehelp.com>.

Do you need help with long-term care?

You can apply for TennCare CHOICES in Long-Term Care. If you have TennCare already, just call your health plan. If you don't have TennCare, call your local Area Agency on Aging and Disability (AAAD) at **1-866-836-6678**. They can help you apply. You can also call us at **1-855-259-0701**. Learn more at <https://tn.gov/tenncare/section/long-term-services-supports>.

Do you have TennCare and need help getting services?

Call your health plan to get help. Also, the **TennCare Solutions Unit** can help you. Call them at **1-800-878-3192** Monday through Friday 8am – 4:30pm CST. Call anytime if you have an emergency.

Do you have TennCare and need to report a change?

Make sure to report changes to your address, name, income, or household. Call us at **855-259-0701**. It's a free call. We're here Monday through Friday 7am – 7pm CST.