Division of TennCare

TennCare Diaper Benefit

July 26, 2024

Governor Lee's Strong Families Initiative

TennCare Diaper Benefit

- TennCare currently covers diapers and other incontinence products for individuals with illnesses or conditions that impact their ability to control their bladder or bowels, TennCare has not historically covered these products for children younger than age 2.
- As part of Governor Bill Lee's Tennessee Strong Families initiative, TennCare has been and remains committed to supporting our children and families to achieve the best health outcomes possible.

Strong Families Initiative

- The investments for the Strong Families Initiative TennCare has made are directly resulting from our TennCare III Medicaid 1115 waiver.
- TennCare's efficient fiscal management allows the state to be rewarded through "shared savings" as our state manages high-quality, cost-effective care.
- In the first two years of our TennCare III waiver, Tennessee received over $600 million in shared savings which we have invested back into the TennCare program. We are using a part of these "shared savings" to fund the new diaper initiative.

TennCare Diaper Benefit

Why Diapers?

- Up to 50% of families report diaper needs.
- A lack of an adequate supply of diapers is linked to multiple adverse infant and caregiver outcomes.
- A study of one diaper assistance program found that among children receiving diaper assistance, the incidence of diaper rash decreased by one-third, and utilization of related medical services decreased by more than three-quarters.
- Not having an adequate supply of diapers can impact a child's ability to participate in Early Childhood Education programs and can disrupt parents' attendance at work and school.
- 25% of parents and caregivers with diaper needs reported having to miss work or school because they did not have enough diapers to drop their child off at childcare.

Citations: https://www.tn.gov/content/dam/tn/tenncare/documents2/DraftVersionOfAmendment5.pdf

TennCare Diaper Benefit

Who Any TennCare or CoverKids member under age 2 is eligible for the benefit

What Up to 100 diapers per month from the list of approved brands/types of diapers

When Members will be able to access the diapers beginning **August 7, 2024**, at participating pharmacies across TN

Where Members will obtain the diapers from the pharmacy counter at participating pharmacy locations. A list of participating pharmacies will be available

Additional Diaper Details

- Diaper package sizes vary based on brand and size. Therefore, the count of diapers will be treated like a prescription.
  - For example, if a member obtains a pack of 72 diapers, that package will be for 21 days and the member can return after that time to receive their next allotment of diapers.
  - Packages will not be broken to meet “100”
  - A 60-day supply of up to 200 diapers is the max amount that will be dispensed by the pharmacy.
- Disposable diapers, including training pants/diapers, will be included. TennCare expects to include major brands and will provide a final list of brands covered by the benefit by the end of July.
  - The covered list will be posted the TennCare Diaper webpage.
  - Pharmacies can choose which products they carry.
- A list of participating pharmacies will also be posted on the TennCare Diaper webpage.

Additional Diaper Detail Continued

TennCare Diaper Benefit
for TennCare and CoverKids members under age two

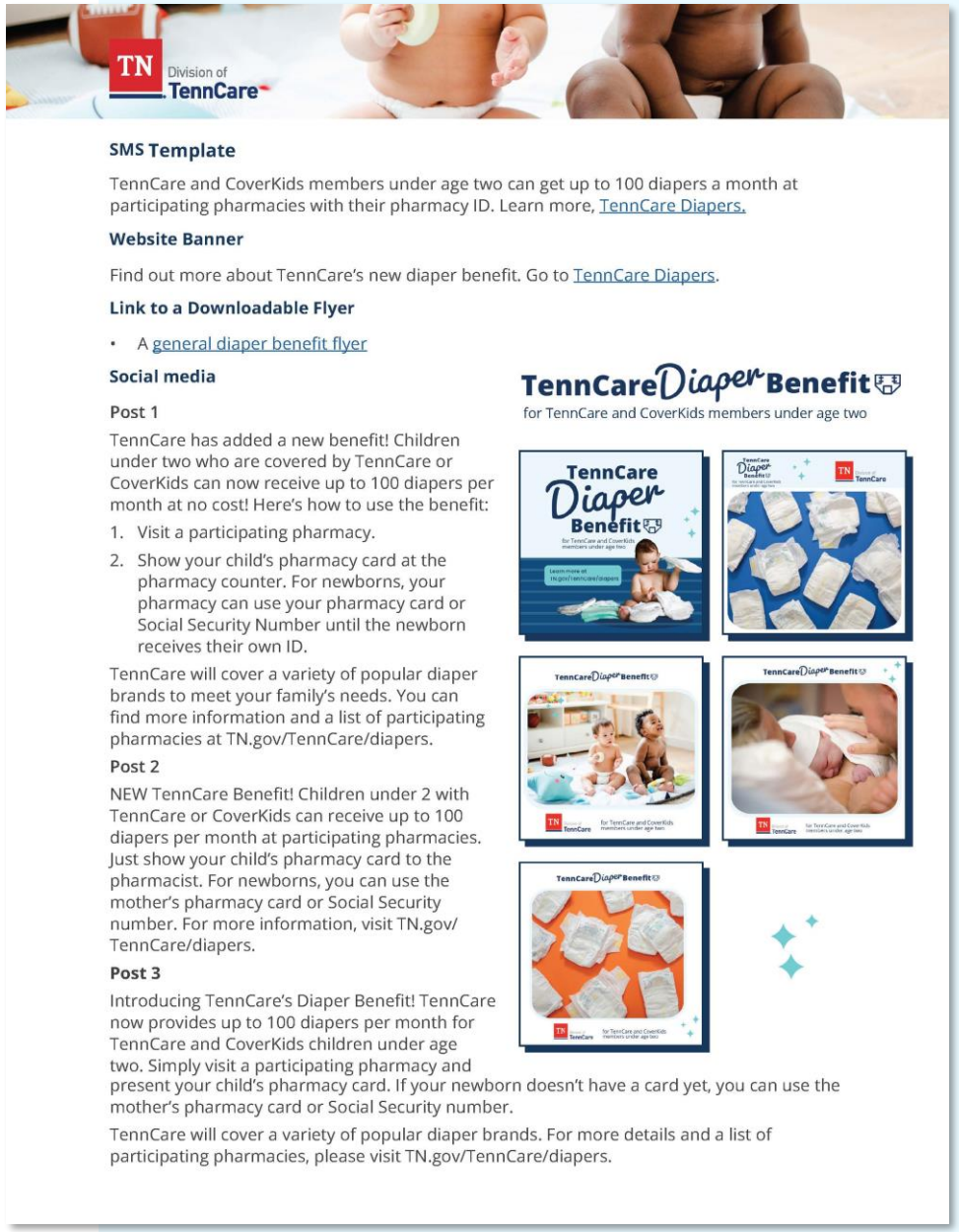
TN Division of TennCare

- A prescription is NOT required.
- There will be no co-pay on the diapers.
- For newborns without an Optum Rx ID or Social Security Number, the claim can be processed using the mother's or father's Optum Rx ID or Social Security Number until the newborn receives their own ID.
- There will be no refunds or returns allowed.

TN

Resources & Communications Toolkit

- TennCare has created materials to assist our partners in sharing information about the diaper benefit with eligible TennCare and CoverKids families
  - Flyer for Members
  - Social Media Messages
  - Content for Newsletters and Emails
  - Videos



www.tn.gov/tenncare/diapers

How you can help those eligible for the benefit:

- Share the benefit details and resources with local offices and programs.
- **Please wait to share with families until August 7th.**
- Share these main points with families and caregivers beginning August 7th:
  - The benefit will begin August 7th at participating pharmacies
  - Members under age 2 with TennCare or CoverKids are eligible to receive up to 100 diaper per month.
  - To receive the diapers, visit a participating pharmacy and speak to the pharmacist (list will be available at www.tn.gov/tenncare/diapers).
  - A list of approved brands will be available on the TennCare Diaper site.