TennCare Lactation Benefit
Agenda

- What is the new benefit
- Who can provide the services
- How can I bill for the services
Beginning June 1, 2023, in-network providers may begin billing for outpatient lactation services.

- **Timing**: Can occur before childbirth and after delivery, depending on the individual’s category of eligibility, as long as medically appropriate.
- **Who**: May be 1-on-1 or small group setting. Claims may be submitted under mother OR under baby.
- **Where**: May be in-person or telehealth.
- **Limits**: There is no limit on the number of visits allowed. The location of service provided should be billed using the appropriate place of service code.
Who can provide lactation services?

- Physician (MD/DOs), nurse practitioners (NPs), physician assistants (PAs), or certified nurse midwife for whom lactation counseling, education, or consultation is within their scope of practice
- International Board-Certified Lactation Consultants (IBCLCs)
Who can receive the benefit?

- Moms or babies with TennCare Medicaid, CoverKids, or TennCareSelect
Additional pathway:

- When supervised and billed by a contracted, in-network provider, Certified Lactation Counselors (CLCs) and Certified Lactation Educators (CLEs) may provide lactation support to individuals with TennCare.
  - Authorized supervisors of lactation services include in-network MDs, DOs, NPs, PAs, certified nurse midwives, and IBCLCs.
  - Supervision can be off-site or remote. Clinical supervision does not require the continuous and constant presence of the clinical supervisor; however, the clinical supervisor must always be available for consultation or shall arrange for a substitute provider to be available.
  - The NPI of the in-network supervising provider must be reported when billing for services provided by a non-licensed CLC or CLE that is employed by the practice or group.
MD/DO/NP/PA: How to Provide Lactation Services

- No steps necessary
- Reimbursement codes will be active automatically for you on 6/1/23

- If you are an in-network provider and have CLC, CLE, or IBCLC certifications, you may add this taxonomy to your Medicaid ID through TennCare’s Provider Registration Process
  - The new taxonomy codes are:
    - IBCLC: 163WL0100X (Lactation Consultant – IBCLC/RLC)
    - CLC/CLE: 174N00000X (Lactation Counselor/Educator – Certified (CLC/CLE))
IBCLCs: How to Provide Lactation Services

1. Register as a Medicaid provider
2. Credential with the health plan
3. Contract with the health plan
Register with TennCare
How to Register as a TennCare Provider

- Register through TennCare’s Provider Registration Process

- This link will take you directly to the registration page: https://pdms.tenncare.tn.gov/ProviderPersonRegistration/Process/Register.aspx

The following slides depict how to get there from the main TennCare landing page.
Access the TennCare Home Page [https://www.tn.gov/tenncare](https://www.tn.gov/tenncare) Click on the Providers Page.
Next Click on Provider Registration
Next Click on How to Apply
Click on INDIVIDUALS Provider Registration to get started:
Complete the fields below to be added to the TennCare CAQH Proview Roster. This will generate the request for the Proview Application from CAQH. Once Registration is complete, click continue and submit.
Within CAQH, set AUTHORIZATION to allow sharing with TennCare

AUTHORIZATION SETTING

Healthcare organizations using CAQH ProView require your authorization to access your self-reported and attested information to conduct processes, such as, credentialing, provider directory updates and claims processing. By selecting one of the authorization options below, you are granting these organizations access to your self-reported and attested information.

When a healthcare organization subscribes to your data, should CAQH automatically authorize access?

Yes. Release my data to any organization that requests access. **RECOMMENDED**

No. Ask me to review each organization's request.

SAVE
Choose Provider Type

For Registered Lactation Consultants - Those who have their certification and have completed Clinical Hours / testing will choose Lactation Consultant - IBCLC / RLC from the “Provider Type” dropdown.

Lactation Consultant/Educators/Counselors – Those who have not completed all required clinical hours or testing should choose Lactation Counselor/Educator – Certified (CLC/CLE) from the dropdown.

- Once all information has been entered both on the TennCare Website and in the Proview application, the process will continue and once a Medicaid ID is assigned, the provider will receive a “Welcome Letter” which will provide the Medicaid ID and effective date.
MCO Credentialing and Contracting
How to provide care to a TennCare member

- TennCare is a Medicaid provider which provides insurance benefits through managed care contractors.
- After you receive the “Welcome ID” which contains your Medicaid ID and effective date, reach out to the MCO or MCOs you would like to contract with.
To credential and contract with a managed care organization, reach out to each MCO individually:

**Amerigroup:** 615-232-2160

**BlueCare:** 1-800-924-7141

**United Healthcare:** 1-800-690-1606
How do I code for the benefit?

- Lactation services will be supported by codes 98960, 98961, and 98962 each with a U8 modifier to indicate lactation services.
  - education and training a non-physician healthcare professional provides to self-manage an established illness or disease to increase the patient’s self-efficacy and self-management behaviors

- The codes 98960, 98961, and 98962 will be separately reimbursed.
How do I code for the benefit?

Use the appropriate CPT plus the modifier U8

- 98960 U8 [single individual per 30 min.]
- 98961 U8 [2-4 patients per 30 min.]
- 98962 U8 [5-8 patients per 30 min.]

Use the appropriate number of units to signify the length of the visit.

- 1 unit = visit 16-45 min. in length
- 2 units = visit 46-75 min. in length
- 3 units = visit 76-105 min. in length
How do I submit the claim?

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<th>Line</th>
<th>Instructions</th>
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<tbody>
<tr>
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<tr>
<td>21</td>
<td>NPI for Credentialed IBCLC or Supervising Provider of CLC goes in 24J</td>
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<td>24A</td>
<td>Provider in 24J and Group in 33a must be tied by TIN listed in 25</td>
</tr>
<tr>
<td>33a</td>
<td>Group NPI goes in 33a</td>
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What other breastfeeding-related benefits are available to enrollees?

- TennCare’s Managed Care Organizations provide various resources to support enrollees in breastfeeding. These include:
  - Electric breast pumps and related supplies (e.g., storage bottles, tubing)
    - These supplies are available through an in-network DME provider. DME providers will work with providers to complete the authorization process 30 days prior to the enrollee’s due date.
  - Digital education tools and online communities
  - Case management
Questions?