

COVID-19 Pandemic Operational Guidance

All-Hazards Incident Response and Recovery

June 2021



FEMA

Agenda



Technology
Platform Briefing
(5 minutes)



Interactive Polling
Exercise
(5 minutes)



2021 CPOG
Overview
(20 minutes)



Exercise Starter
Kits Update
(5 minutes)



Q/A and Open
Dialogue
(20 minutes)



Concluding
Comments
(5 minutes)

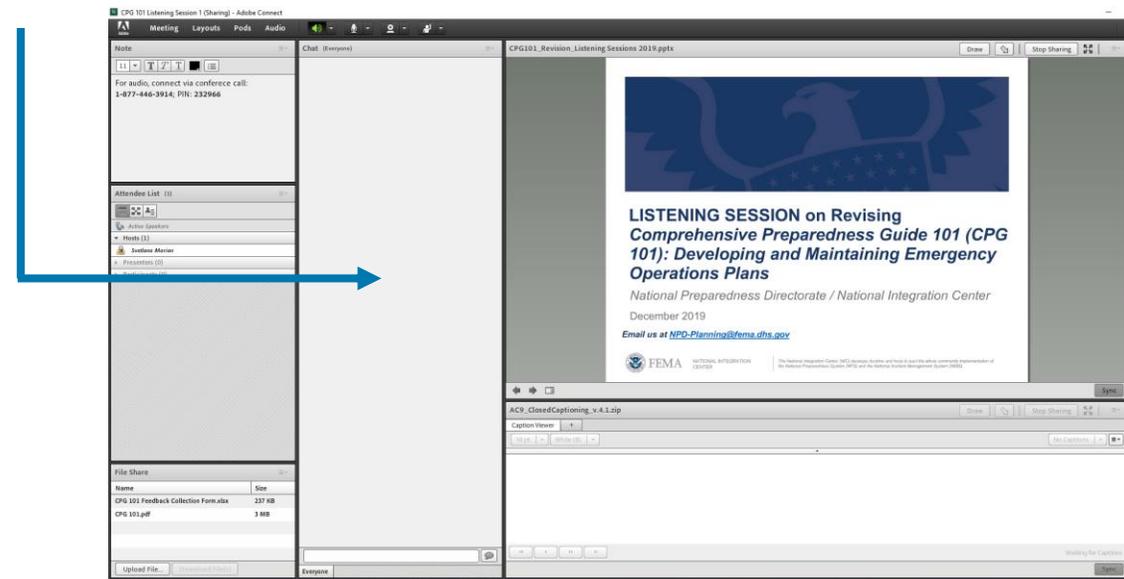


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Technology Platform Briefing

Using the Technology

- Audio issues? Press *0 to connect with an operator.
- During the presentation, participant lines will be placed on mute to limit background noise.
- Questions during the presentation? Use the Adobe Chat Function.
 - Click “Everyone” to send to the whole group.
 - Click “Host” to send only to the speakers.

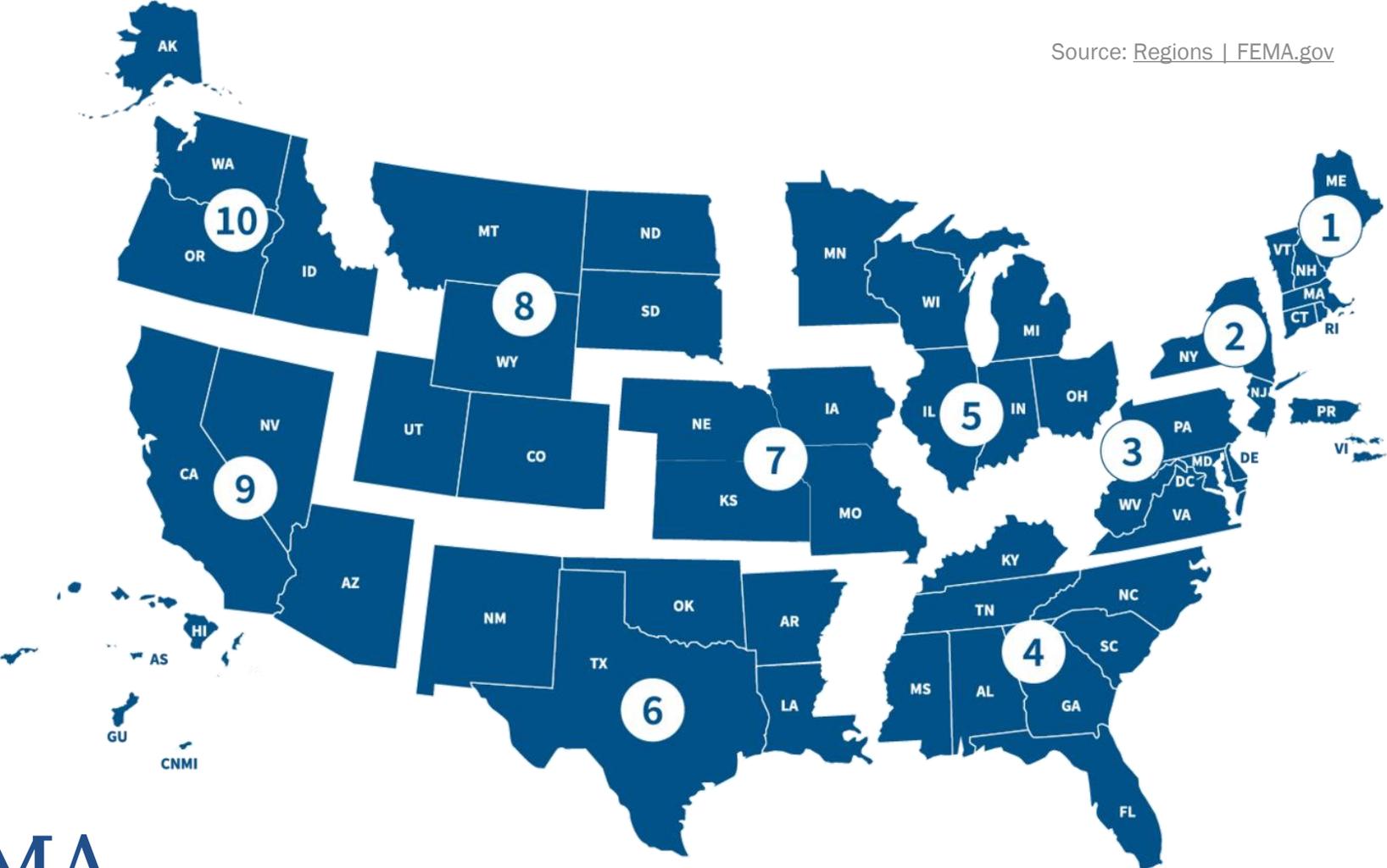


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Interactive Polling Exercise

FEMA Regions Map

Source: [Regions | FEMA.gov](https://www.fema.gov/regions)



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Interactive Polling Exercise

2021 CPOG Overview

Background

- In May 2020, FEMA released the *COVID-19 Pandemic Operational Guidance for the 2020 Hurricane Season*.
- This document provided actionable guidance to SLTT officials to prepare for response and recovery operations and encourage preparedness measures amidst the COVID-19 pandemic.
- The *COVID-19 Pandemic Operational Guidance: All-Hazards Incident Response and Recovery* is an update to last year's document, illustrating how the emergency management community has operated in a pandemic environment over the past year and how we continue to adapt, apply best practices, and address current challenges.



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May 2021



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What Did NOT Change

- Provides **actionable guidance for SLTT officials** to prepare for response and recovery operations amidst the COVID-19 pandemic.
- **Maintains an all-hazards focus** as the nation enters the 2021 Atlantic and Pacific hurricane seasons and the peak Western wildfire season.
- Explains how FEMA plans to continue to adapt response and recovery operations to **ensure prioritization for life safety, life sustainment, and workforce protection**, and maintain the delivery of FEMA programs in a pandemic environment.
- Keeps the **foundational emergency management concepts** relatively unchanged from last year.
- Offers **resource checklists for SLTT jurisdictions** to use based on their most critical needs.



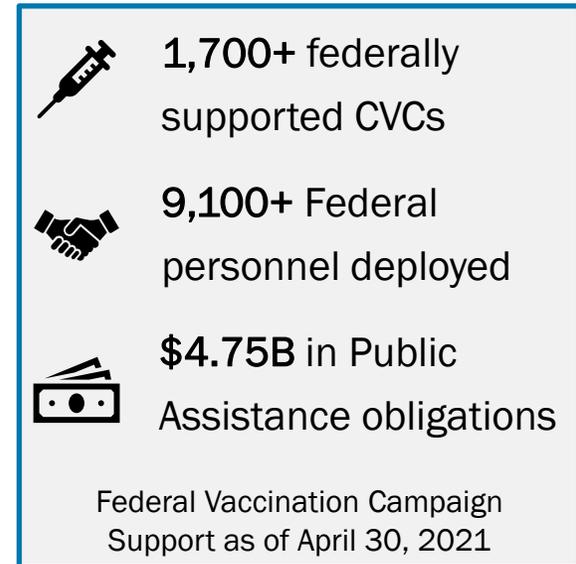
What DID Change

- Describes continued challenges to disaster operations posed by **COVID-19** and updated planning considerations for emergency managers that are based on the best available data.
- Outlines considerations for SLTT governments related to **planning COVID-19 testing and vaccination operations** – this includes providing an overview of how **FEMA supports SLTTs** in establishing and operating testing facilities and vaccination sites that **ensure the fair and equitable distribution of vaccines to all individuals who want one.**
- Provides updated resources reflecting current lessons learned for operating in a pandemic environment to **enable emergency managers to best adapt** response and recovery plans.



Vaccination Campaign Support and Equitable Response and Recovery Operations

- FEMA continues to support SLTT partners in a vaccination campaign to mitigate the spread of COVID-19 and to facilitate other response and recovery efforts following an incident.
- Equity remains a key priority for the Agency:
 - FEMA requires Recipients and Subrecipients to focus the use of FEMA funding on the highest-risk and underserved populations, and to prioritize limited resources to ensure an equitable pandemic response.
 - FEMA has developed resources to support SLTT partners in safe and equitable distribution of vaccines through resources such as the [Civil Rights Checklist](#) and [Data Collection Advisory](#).



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FEMA's Posture

- FEMA continues to **support ongoing disaster operations in all 10 FEMA regions.**
- FEMA's regions continue to **provide technical assistance and coordination** for a range of program areas across response and recovery operations with their respective SLTT partners.
- For disaster operations in the COVID-19 environment, **FEMA has adapted its traditional field operations and program delivery model to expedite services, support, and assistance to SLTT partners** while protecting the health and safety of employees. This includes:
 - Adjusting in-person and virtual deployments to meet the needs of disaster survivors;
 - Establishing document drop off centers in place of disaster recovery centers (DRC);
 - Utilizing public messaging to encourage online and phone registrations;
 - Providing for non-congregate sheltering support; and
 - Implementing a Virtual Preliminary Damage Assessment (PDA) process.



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Response Planning - SLTT Planning

- **Review response plans and guidance** to align and synchronize community response actions with Federal planning efforts.
- **Ensure adequate protective measures are in place for the disaster workforce and survivors**, including maximizing vaccinations of all community members who want one – especially emergency managers, critical infrastructure workers, volunteer organizations, and any other personnel critical to conducting rapid, effective disaster operations.
- **Track vaccination rates** in potentially impacted communities, especially among the most socially vulnerable, and **adjust planning, response operations, and protective measures accordingly**.



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Response Considerations for SLTT Partners

- Have you reviewed lessons learned from response operations conducted in the COVID-19 environment and incorporated best practices or recommendations into current plans?
- Do you have a plan to maximize vaccination efforts in advance of disaster activity periods? Have you established a system to track progress in vaccinating potentially impacted communities?
- Do you have plans in place to temporarily suspend operations at fixed or mobile vaccination or testing sites due to severe weather?
- Do you have a plan to determine which personnel will be physically deployed to the field and how they will be protected?
- Are you using data, such as the CDC's Social Vulnerability Index (SVI), to drive response planning and decision-making?

Recovery Planning - SLTT Planning

- Many **SLTT jurisdictions** have **successfully and effectively adapted** their recovery operational plans, long-term recovery objectives, and pre-disaster recovery plans to account for this new operating environment.
- SLTT partners should **continue to coordinate with FEMA regions** if they have questions about implementing new policies or delivery methods for recovery programs.
- SLTT partners should continue to **explore how to modify existing recovery and reconstitution plans and structures** to support current COVID-19 recovery operations and accommodate for potential future disasters.



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Recovery Considerations for SLTT Partners

- Have you reviewed lessons learned from recovery operations conducted in the COVID-19 environment and incorporated best practices into current plans?
- Have you identified sufficient congregate shelter space to safely implement social distancing as well as sufficient non-congregate shelter space?
- Have you reviewed and incorporated guidance from Federal departments and agencies into sheltering plans and strategies?
- Have you planned for providing Personal Assistance Services and other support for populations seeking shelter?
- Can you hold effective public meetings while maintaining social distancing? Do you have mechanisms to reach isolated or underserved communities?

Checklists and Resources

The *COVID-19 Pandemic Operational Guidance: All-Hazards Incident Response and Recovery* contains **updated** checklists and resources on additional COVID-19 related guidance to help emergency managers prepare, including:

- Resources and links for more information from FEMA, the CDC, and other sources;
- Planning consideration checklists for preparedness, response, and recovery; and
- Enhanced focus on equity and inclusion.



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Exercise Starter Kits Update

What is the “Preparedness in a Pandemic Exercise Starter Kit?”

- Discussion-based workshop.
- Provides SLTT partners with discussion questions organized around three themes:
 - Preparedness, Response and Recovery Considerations while operating amidst the COVID-19 pandemic.
- Designed to be flexible, scalable and adaptable to meet needs.
- Can be found at:
 - <https://www.fema.gov/disasters/coronavirus/best-practices/exercise-starter-kit-preparedness-pandemic>
 - <https://preptoolkit.fema.gov/web/em-toolkits/operational-coordination-and-communications>



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What are the Objectives?

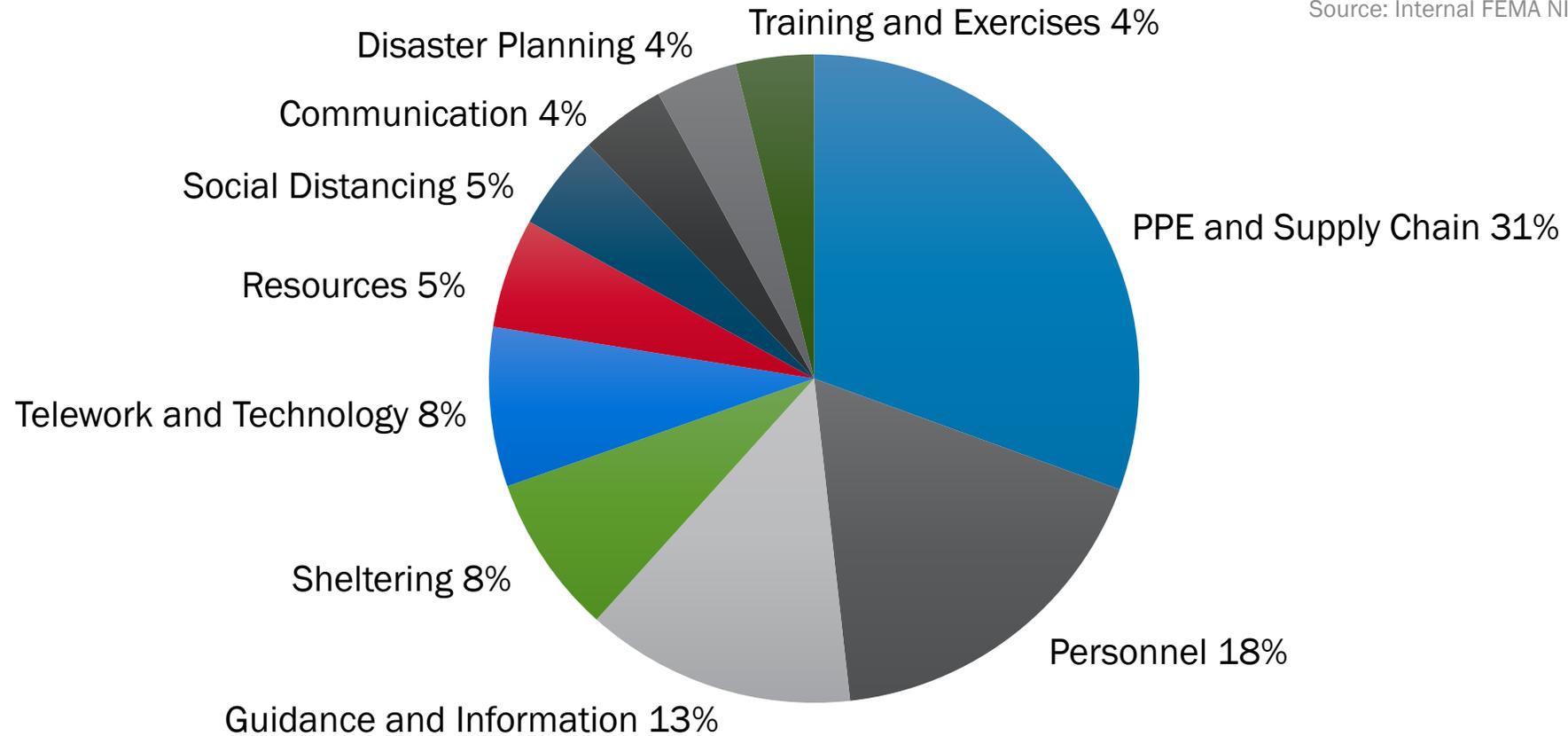
- Discuss the challenges of conducting response and recovery operations during COVID-19.
- Determine if current preparedness, response and recovery capabilities are sufficient to support simultaneous disasters, one being COVID-19.
- Identify how you may need to adapt plans, policies and practices to support scalable and flexible operations.
- Develop an action plan that defines the next steps required to adapt response and recovery plans.



Q/A and Open Dialogue

Top 10 Planning Challenges Identified by 2020 CPOG Webinar Participants

Source: Internal FEMA NIC analysis



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Q/A and Open Dialogue

Concluding Comments

Contacts and Useful Links

- To download the *COVID-19 Pandemic Operational Guidance: All-Hazards Incident Response and Recovery*, please visit: <https://www.fema.gov/event/covid-19-pandemic-operational-guidance-webinars>
- To sign up for NIMS Alerts, please visit: <https://www.fema.gov/emergency-managers/nims>
- To access FEMA planning resources, please visit: <https://www.fema.gov/emergency-managers/national-preparedness/plan>
- For additional government resources related to COVID-19, please visit: <https://www.cdc.gov/coronavirus/2019-ncov/index.html> or <https://www.fema.gov/disasters/coronavirus>
- For Exercise Starter Kit Questions, please email: HSEEP@fema.dhs.gov
- For any additional questions, comments, or concerns, please email: NPD-Planning@fema.dhs.gov



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