Incidents Managed YTD

Total Incidents Managed YTD - 17245

- JAN: 1100
- FEB: 1150
- MAR: 1200
- APR: 1250
- MAY: 1300
- JUN: 1350
- JUL: 1400
- AUG: 1450
- SEP: 1500
- OCT: 1550
- NOV: 1600
- DEC: 1650

Incidents By Detection Source

- OCT: HELP 900, Other 200, TMC/CCTV 500
- NOV: HELP 1000, Other 250, TMC/CCTV 550
- DEC: HELP 1100, Other 275, TMC/CCTV 600

Powered By: LOCATE/IM
Total Roadway Incidents

- OCT: 1002 incidents
  - Disabled/Abandoned: 231
  - Crash: 39
  - Roadwork: 150
  - Other: 266

- NOV: 1027 incidents
  - Disabled/Abandoned: 249
  - Crash: 41
  - Roadwork: 187
  - Other: 266

- DEC: 1091 incidents
  - Disabled/Abandoned: 240
  - Crash: 27
  - Roadwork: 27
  - Other: 266

Lane Blockage Clearance Times Overall

- October: 83% cleared in 30 mins or less, 9% in 31-60 mins, 2% in 61-90 mins, 7% over 90 mins
- November: 77% cleared in 30 mins or less, 10% in 31-60 mins, 5% in 61-90 mins, 8% over 90 mins
- December: 78% cleared in 30 mins or less, 11% in 31-60 mins, 5% in 61-90 mins, 5% over 90 mins
TDOT Region 2 Quarterly Report
Quarter 4, 2017
Total Incidents Managed This Quarter: 4932

Lane Blockage Clearance Times Urban

- Dec: 88% 30 Mins or Less, 9% 31-60 Mins, 1% 61-90 Mins, 3% Over 90 Mins
- Nov: 82% 30 Mins or Less, 9% 31-60 Mins, 5% 61-90 Mins, 3% Over 90 Mins
- Oct: 82% 30 Mins or Less, 11% 31-60 Mins, 4% 61-90 Mins, 3% Over 90 Mins
Total Incidents Managed This Quarter: 4932

Lane Blockage Clearance Times Rural
HELP Services Provided

<table>
<thead>
<tr>
<th>Month</th>
<th>Debris</th>
<th>Tire</th>
<th>Fuel</th>
<th>Mech</th>
<th>Jump</th>
<th>Traffic Ctrl</th>
<th>Tag</th>
<th>No Service</th>
<th>Other</th>
</tr>
</thead>
<tbody>
<tr>
<td>OCT</td>
<td>109</td>
<td>120</td>
<td>100</td>
<td>95</td>
<td>32</td>
<td>928</td>
<td>162</td>
<td>43</td>
<td>865</td>
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<tr>
<td>NOV</td>
<td>92</td>
<td>99</td>
<td>96</td>
<td>66</td>
<td>31</td>
<td>874</td>
<td>156</td>
<td>44</td>
<td>783</td>
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<tr>
<td>DEC</td>
<td>96</td>
<td>97</td>
<td>113</td>
<td>77</td>
<td>29</td>
<td>839</td>
<td>174</td>
<td>61</td>
<td>732</td>
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</table>

DMS Usage

<table>
<thead>
<tr>
<th></th>
<th>Oct</th>
<th>Nov</th>
<th>Dec</th>
<th>Quarter</th>
</tr>
</thead>
<tbody>
<tr>
<td>Average % ON Time</td>
<td>28.9</td>
<td>33</td>
<td>32.5</td>
<td>31.5</td>
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<tr>
<td>Average Post Time</td>
<td>6.8</td>
<td>7.8</td>
<td>10.4</td>
<td>8.2</td>
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<tr>
<td>Avg Messages Per Sign</td>
<td>51.7</td>
<td>48.9</td>
<td>55.1</td>
<td>51.9</td>
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<tr>
<td>Total Messages Posted</td>
<td>1655</td>
<td>1564</td>
<td>1762</td>
<td>4981</td>
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</tbody>
</table>

Total Incidents Managed This Quarter: 4932
Events Affecting Traffic This Quarter:

- 10/6/2017—Incident #127325- 8:08AM EST--I-24 EB @180 MM in Hamilton Cty. Multivehicle crash with 2 severe injuries. Road closed for investigation. HELP driver got authorities to keep 1 lane open during investigation. All lanes open at 9:53AM EST.

- 10/13/2017-Incident #127748- 2:57PM EST—I-75 SB @28 MM in Bradley Cty. Single vehicle crash. Roadway shut down for 23 minutes before 1 lane traffic open. Queue back to the 35 MM. All lanes restored at 16:47 and queue cleared at 17:34pm EST.


- 11/16/2017—Incident #129447—04:40AM CST—SR-28 @ 0.0 MM in Cumberland Cty. Overturned TT. Trailer has split open and cargo is chicken. 1 lane shut down to unload trailer. All lanes open at 13:50 CST.

- 12/03/2017—Incident #130345—03:51AM CST—I-24 WB @127.8 MM in Grundy Cty. Jack-Knifed TT blocking all lanes. Traffic detoured at exit 134. All lanes open at 07:29AM CST.

- 12/23/2017---Incident #131637—10:52PM CST—SR-84 SB @11.7 MM in Putnam Cty. Debris (Large Boulder) in roadway blocking 1 of 2 lanes. All lanes clear at 12:37AM CST.

Travel Lane Blockage Events:

<table>
<thead>
<tr>
<th>Roadway</th>
<th>Incident Count</th>
<th>Incident %</th>
</tr>
</thead>
<tbody>
<tr>
<td>I-24</td>
<td>296</td>
<td>37.4</td>
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<tr>
<td>I-40</td>
<td>19</td>
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<td>I-75</td>
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<td>33</td>
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<td>SR153</td>
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<td>SR29</td>
<td>89</td>
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