



# How to Register for an Account



# Getting Started

- Proceed to **TDOT HD** (<https://aca-prod.accela.com/TDOT/Default.aspx>)
- On this homepage, select “Register for an Account”

**TN HIGHWAY DRIVEWAY**  
TDOT Commercial Permit Application System

Contact Information by County

[Home](#) [Search](#) [Request Inspection](#)

Click [here](#) to navigate to Create an Application.

To navigate to your 'My Records' page, hover your cursor above the 'Home' tab while logged in. From there, select 'My Records' from the dropdown. This page will provide a list of applications you've submitted where you can view your application's progress and history, request inspections, and more.

**Welcome to the new Citizen Portal**  
We are pleased to offer our citizens, businesses, and visitors access to government services online, 24 hours a day, 7 days a week.

In partnership with [Accela, Inc.](#), we are fulfilling our promise to deliver powerful e-government services and provide valuable information about the community while making your interactions with us more efficient, convenient, and interactive. To use ALL the services we provide you must register and create a user account. You can view information, get questions answered and have limited services as an anonymous user. We trust this will provide you with a new, higher level of service that makes living and working in our community a more enjoyable experience.

Recommended browser for best experience is Google Chrome. Please allow pop-ups to ensure full functionality. For more information on allowing pop-ups in Chrome, please see [Block or allow pop-ups in Chrome - Computer - Google Chrome Help](#).

**What would you like to do today?**  
To get started, select one of the services listed below:

<b>General Information</b> <a href="#">Lookup Property Information</a> <a href="#">Create an Application</a>	<b>Driveway Permits</b> <a href="#">Search Applications</a> <a href="#">Request an Inspection</a>
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**Sign In**

USER NAME OR E-MAIL: \*

PASSWORD: \*

[Forgot Password?](#)

[Sign In](#)

Remember me on this device

Not Registered?  
[CREATE AN ACCOUNT](#)

[Register for an Account](#) [Login](#)

Search...

# Getting Started

- Fill in the required fields under “Login Information.”
- Review the Terms of Service by clicking on the link. Click the box to indicate you have read, understand, and agree to the Terms of Service.
- When all fields are filled, click “CONTINUE” to advance to the next step.

## Login Information

STEP 1 OF 2: ACCOUNT DETAILS

\* Required Fields

USER NAME: \*

E-MAIL ADDRESS: \*


PASSWORD: \*

TYPE PASSWORD AGAIN: \*

ENTER SECURITY QUESTION: \*

Select ▼

ANSWER: \*

I have read, understand, and agree to the [Terms of Service](#) 

CONTINUE

BACK

# Getting Started

- Select the type of account you are creating.
- Individual
  - Account for a single customer
- Organization
  - Single account for multiple customers/overall business account. For example, an LLC that will have multiple users.

## Select Contact Type

### STEP 2 OF 2: CONTACT DETAILS

- Individual
- Organization

[Back](#)

Note: Functionally, the accounts act the same in use.

# Getting Started

- Once a contact type is selected, fill in the remaining fields.
- If you have an additional mailing address, please click "Add Address."
- If all information is correct, please click Submit to continue.

## Select Contact Type

### STEP 2 OF 2: CONTACT DETAILS

- Individual
- Organization

#### \*Required Fields

FIRST: \*  
TDOT

MIDDLE:  
R1

LAST: \*  
Traffic

NAME OF BUSINESS:  
R1 Traffic

HOME PHONE:  
(865) 594-2456

WORK PHONE:  
(865) 594-2456

MOBILE PHONE:  
(865) 594-2456

E-MAIL:  
TDOT.R1.Traffic@tn.gov

### ADDRESS | [Delete](#)

COUNTRY/REGION:  
United States

ADDRESS TYPE:  
Mailing

ADDRESS LINE 1:  
7238 Region Lane

ADDRESS LINE 2:

CITY:  
Knoxville

STATE:  
TN

ZIP CODE:  
37914

+ Add Address

Submit

Back

# Congratulations!

- Your account has successfully been registered.
- Click “Login Now” to begin submitting entrance permit applications.



**Congratulations.** You have successfully registered an account.

## Account Information

User Name:	TDOT Region 1 Traffic
E-mail:	TDOT.R1.Traffic@tn.gov
Password:	*****
Security Question:	In what town or city was your first full time job?

## Contact Information

TDOT R1 Traffic	Home Phone: 8655942456
R1 Traffic	Work Phone: 8655942456
TDOT.R1.Traffic@tn.gov	Mobile Phone: 8655942456

## Contact Address List

### ▼ Contact Addresses

Showing 1-1 of 1

Address Type	Recipient	Address
Mailing		7238 Region Lane



[Login Now](#)



Additional information: [TDOT](#)

