

1. Open Outlook and search in either your Inbox or Deleted Items for any email from "quarantine.digest" and open that email.



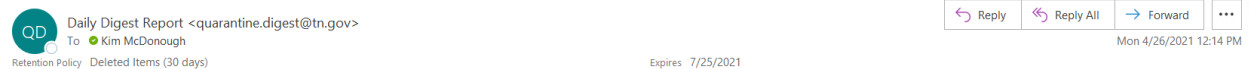
Results

Recover items recently removed from this folder

From	Subject	Received	Size
Daily Digest Report	End User Digest: 2 New Messages	Fri 3/26/2021 8:17 PM	55 KB
Daily Digest Report	End User Digest: 1 New Message	Mon 3/29/2021 6:46 AM	50 KB
Daily Digest Report	End User Digest: 5 New Messages	Mon 3/29/2021 12:12 PM	65 KB
Daily Digest Report	End User Digest: 4 New Messages	Mon 3/29/2021 4:10 PM	62 KB
Daily Digest Report	End User Digest: 2 New Messages	Tue 3/30/2021 6:48 AM	55 KB
Daily Digest Report	End User Digest: 9 New Messages	Tue 3/30/2021 12:29 PM	80 KB
Daily Digest Report	End User Digest: 7 New Messages	Tue 3/30/2021 4:11 PM	72 KB
Daily Digest Report	End User Digest: 1 New Message	Wed 3/31/2021 6:47 AM	51 KB
Daily Digest Report	End User Digest: 8 New Messages	Wed 3/31/2021 12:25 PM	75 KB
Daily Digest Report	End User Digest: 3 New Messages	Wed 3/31/2021 4:15 PM	59 KB
Daily Digest Report	End User Digest: 20 New Messages	Thu 4/1/2021 12:19 PM	116 KB
Daily Digest Report	End User Digest: 4 New Messages	Thu 4/1/2021 4:16 PM	62 KB

It should look something like this:

End User Digest: 11 New Messages



The messages in your personal Digest represent emails that have been filtered and sorted into different categories, giving you an opportunity to take action on them. Click the link in the Subject column to view the message.

[Request New End User Digest](#) [Request Safe/Blocked Senders List](#) [Manage My Account](#)

The emails listed in this section have been placed in your personal Quarantine. Click Release to deliver the email to your inbox.

Size	From	Subject	Action
39KB	replies@juniper.net	[EXTERNAL] Join two exciting AI-Driven Enterprise bootcamps	Release Release and Allow Sender Block Sender Delete
25KB	editor@v1email.com	[EXTERNAL] Learn about GIS to BIM on May 6 from the San Francisco International Airport Director of Infrastructure Release	Release Release and Allow Sender Block Sender Delete
48KB	it@insightsforprofessionals.com	[EXTERNAL] 5 Reasons Why Digital Transformation Fails (And How to Avoid Them)	Release Release and Allow Sender Block Sender Delete
51KB	news@cyberscoop.com	[EXTERNAL] The end of Emotet?	Release Release and Allow Sender Block Sender Delete
41KB	HiltonGrandVacations@h1.hilton.com	[EXTERNAL] Just \$149: The 3-Night Getaway You Deserve	Release Release and Allow Sender Block Sender Delete
32KB	team@yellowbrick.com	[EXTERNAL] Don't miss out on the Data Warehousing event of 2021 - Yellowbrick Summit	Release Release and Allow Sender Block Sender Delete
49KB	news@statescoop.com	[EXTERNAL] NASCIO president on the opportunities in the American Rescue Plan	Release Release and Allow Sender Block Sender Delete
52KB	events@e.routeffity.com	[EXTERNAL] LIVE Tomorrow - State and local leaders explore broadband access across the country	Release Release and Allow Sender Block Sender Delete

2. In the upper right corner, select "Manage My Account"
3. That will take you to your personal Spam listing. These emails are "captured" by the filter based on criteria that the manufacturer creates and it is not uncommon for it to capture emails from addresses that begin with "no_reply", which the verification email has.
4. The account management screen will show all of the emails captured by the Spam filter.

Find Release and Allow Sender Release Block Sender Delete Options

Email Address: Kim.McDonough@tn.gov

My Folders	Spam - Quarantined	
	From	Subject
Spam - Quarantined (455)	marci@ten-inc.com	[EXTERNAL] Are You Joining Us This Wednesday for Our ISE Fir...
	events@fedscoop.com	[EXTERNAL] Hear GSA, DISA, DHS, NIST & Other Leaders on the ...
	replies@juniper.net	[EXTERNAL] Join two exciting AI-Driven Enterprise bootcamps
	editor@v1email.com	[EXTERNAL] Learn about GIS to BIM on May 6 from the San Fran...
	it@insightsforprofessionals.com	[EXTERNAL] 5 Reasons Why Digital Transformation Fails (And H...
	news@cyberscoop.com	[EXTERNAL] The end of Emotet?
	HiltonGrandVacations@h1.hilton.com	[EXTERNAL] Just \$149: The 3-Night Getaway You Deserve
	team@yellowbrick.com	[EXTERNAL] Don't miss out on the Data Warehousing event of 2...
	news@statescoop.com	[EXTERNAL] NASCIO president on the opportunities in the Amer...
	events@e.routeffity.com	[EXTERNAL] LIVE Tomorrow - State and local leaders explore ...
	news@mj.ctoadvice.co	[EXTERNAL] 100+ reasons to attend QlikWorld Online 2021
	Alana.Dyer@m.carahsoft.com	[EXTERNAL] Learn the 4 Benefits of Virtualization Infrastruc...

- Click on the find button in the upper left corner. Enter either “no_reply” or Bentley in the From box and then click “Find Now”

Spam - Quarantined

Look for From: Subject: Age:

	From	Subject
<input type="checkbox"/>	no_reply@email.mindmanager.com	[EXTERNAL] Live Webinar April 29th, 9 am PDT Collaborate...
<input type="checkbox"/>	no_reply@email.mindmanager.com	[EXTERNAL] [LIVE WEBINAR] Mind Mapping for Higher Education:...
<input type="checkbox"/>	no_reply@email.mindmanager.com	[EXTERNAL] Just released! The MindManager Starter Academy
<input type="checkbox"/>	no_reply@email.mindmanager.com	[EXTERNAL] Live Webinar Collaborate with MindManager – Co-...

(I have already performed this step, so I no longer have these emails)

- Check the box for just one of the emails listed that are from no_reply@Bentley.com. Then at the top left, select “Release and Allow Sender”

Find

Email Address: **Kim.McDonough@tn.gov**

Spam - Quarantined

Look for From: Subject: Age:

	From	Subject
<input checked="" type="checkbox"/>	no_reply@email.mindmanager.com	[EXTERNAL] Live Webinar April 29th, 9 am PDT Collaborate...
<input type="checkbox"/>	no_reply@email.mindmanager.com	[EXTERNAL] [LIVE WEBINAR] Mind Mapping for Higher Education:...
<input type="checkbox"/>	no_reply@email.mindmanager.com	[EXTERNAL] Just released! The MindManager Starter Academy
<input type="checkbox"/>	no_reply@email.mindmanager.com	[EXTERNAL] Live Webinar Collaborate with MindManager – Co-...

- Close the Sam Account Management window by clicking “Logout” in the upper right corner of the window.
- You will now need to resubmit your request for email verification from Connection Client. This time, the email should come through, but **make sure you are using the verification sent after this most current account request.**