



Local Agency Assistance Interviews Summary Report

ADA Self-Evaluation & Transition Plan



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In association with:

 **ACCESSOLOGY**

 **GRESHAM
SMITH AND
PARTNERS**

Table of Contents

1.0	Introduction.....	1
2.0	Summary of Responses	2
3.0	Conclusions and Recommendations.....	3
4.0	Appendix	4
	List of Respondents.....	4
	ADA Coordinator Contact Information	4
	Interview Responses	4
	List of Respondents.....	5
	ADA Coordinator Contact Information	7
	Interview Responses	11
	Major Metropolitan Cities.....	11
	Minor Metropolitan Cities.....	16
	Cities Located Outside of the MPO's Area	25

List of Tables

Table 1. Summary of Responses.....	2
Table 2. Major Metropolitan Cities.....	5
Table 3. Minor Metropolitan Cities.....	5
Table 4. Cities Located Outside of the MPO's Area	5
Table 5. Major Metropolitan Cities.....	7
Table 6. Minor Metropolitan Cities.....	7
Table 7. Cities Located Outside of the MPO's Area	8

1.0 Introduction

Per the American's with Disabilities Act (ADA) Title II Regulations, a public entity must evaluate its current programs and services to ensure they are accessible to persons with disabilities. Any barriers identified as part of this evaluation should be documented in the agency's ADA Transition Plan. This document should include timelines for removing the barriers. As a state agency, The Tennessee Department of Transportation (TDOT) is responsible for monitoring the ADA compliance status of their local sub-recipients.

The consultant team conducted telephone interviews with the four (4) major Metropolitan areas (Memphis, Nashville, Chattanooga and Knoxville); the seven (7) minor Metropolitan areas (Clarksville, Murfreesboro, Bristol, Kingsport, Johnson City, Morristown and Cleveland), and with cities located outside of the MPO's areas with a population of 5,000 or greater to determine the current status of their ADA self-evaluation and their Transition Plan document. (See **Appendix** for the list of cities). The following questions were asked of each agency:

- a) Does the City have a Transition Plan?
- b) If yes, has the City provided a copy of the Plan to TDOT?
- c) When was the Transition Plan developed?
- d) When was the Transition Plan updated?
- e) What is the status of the City's action plan to implement improvements?
- f) Does the City have an implementation program?
- g) If so, what is the City's timeline?
- h) Has the City identified an ADA/504 Coordinator?
- i) Name, address, telephone number, email address for the identified ADA/504 Coordinator for the agency.
- j) What special training has the ADA/504 Coordinator received?
- k) Has the City developed an advisory board or committee made up of local disability groups or individuals?
- l) If not, how is the City including the local disability community?

The consultant documented the results of the telephone interviews in the revised Transition Plan.

2.0 Summary of Responses

Of the 61 agencies contacted, only 38 agencies provided responses. The majority of the agencies do not have ADA Transition Plans and even fewer have an implementation plan. Most of the Transition Plans were originally developed in the 1990s, but only half of these have ever been updated. Of those that have been updated, three were completed within the past three years and one was completed in 1997. For those agencies with implementation plans, they ranged from 5 to 20 years to remove all identified barriers.

Over 90% of the agencies that provided responses have ADA Coordinators. The name, address, telephone number, and email address for the identified ADA/504 Coordinators is provided in the **Appendix**. Some of the Coordinators have received training including general ADA training, Title II ADA Coordinator training, Title VI training, and online TDOT training, but the majority of the Coordinators have not received any formal training.

Only five agencies have developed an advisory board or committee made up of local disability groups or individuals. For those that have not developed an advisory board or committee, they rely on public meetings/hearings to obtain feedback from the local disability organizations or simply deal with issues as they arise through a compliant process. A few of the agencies mentioned that they were considering developing an advisory board or committee in the future.

A summary of select responses is provided in **Table 1** and detailed responses for each agency are provided in the **Appendix**.

Table 1. Summary of Responses

Agency Type	# Contacted	# Responses Received	# w/ ADA Transition Plan	# w/ Implementation Plan	# w/ ADA Coordinator
Major Metro Areas	4	1	1	1	2
Minor Metro Areas	7	4	2	2	7
Small Cities	50	33	6	3	27
Total	61	38	9	6	36
Percentage of Responses Received	---	62.3%	23.7%	15.8%	94.7%

3.0 Conclusions and Recommendations

The majority of TDOT's sub-recipients have not completed their requirements as public agencies under the ADA. TDOT should follow up with those agencies who have not provided responses so that overall compliance with the requirements can be better understood and documented. All of the respondents with an ADA Transition Plan have provided a copy to TDOT with the exception of Chattanooga, Knoxville, Murfreesboro, and Savannah. It is recommended that TDOT follow-up with the cities to obtain a copy of their Transition Plans. The City of Pulaski indicated that they have a Transition Plan but that they do not have a copy available.

TDOT should continue to monitor and update the documented status of each sub-recipient. Training for all sub-recipients would ensure each agency is aware of their obligations under the ADA.

4.0 Appendix

List of Respondents

Table 1. Major Metropolitan Cities

Table 2. Minor Metropolitan Cities

Table 3. Cities Located Outside of the MPO's Area

ADA Coordinator Contact Information

Table 4. Major Metropolitan Cities

Table 5. Minor Metropolitan Cities

Table 6. Cities Located Outside of the MPO's Area

Interview Responses

Major Metropolitan Cities

Minor Metropolitan Cities

Cities Located Outside of the MPO's Area

List of Respondents

Table 2. Major Metropolitan Cities

Number	Agency	Population
1	Chattanooga	173,366
2	Knoxville	183,270
3	Memphis	653,450
4	Nashville	659,042

Table 3. Minor Metropolitan Cities

Number	Agency	Population
1	Bristol	26,626
2	Clarksville	14,357
3	Cleveland	42,774
4	Johnson City	65,123
5	Kingsport	52,962
6	Morristown	29,324
7	Murfreesboro	117,044

Table 4. Cities Located Outside of the MPO's Area

Number	Agency	Population
1	Arlington	12,090
2	Athens	13,458
3	Atoka	8,387
4	Bolivar	5,417
5	Brownsville	10,292
6	Clinton	9,908
7	Columbia	34,681
8	Cookeville	31,154
9	Covington	9,038
10	Crossville	11,022
11	Dayton	7,191
12	Dickson	14,538
13	Dyersburg	17,145
14	Erwin	6,097
15	Fairview	7,720
16	Fayetteville	6,827
17	Greeneville	15,062
18	Harriman	6,350
19	Henderson	6,309
20	Humboldt	8,452

Table 4. Cities Located Outside of the MPO's Area (cont.)

Number	Agency	Population
21	Jackson	71,880
22	Kingston	5,934
23	Lafollette	7,456
24	Lakeway	59,479
25	Lawrenceburg	10,428
26	Lebanon	26,190
27	Lewisburg	11,100
28	Manchester	10,102
29	Martin	11,473
30	McKenzie	5,310
31	McMinnville	13,605
32	Milan	7,851
33	Munford	5,927
34	Newport	6,945
35	Oak Ridge	29,419
36	Oakland	6,623
37	Paris	10,156
38	Pigeon Forge	5,875
39	Portland	11,480
40	Pulaski	7,870
41	Ripley	8,445
42	Rockwood	5,562
43	Savannah	6,982
44	Sevierville	14,807
45	Shelbyville	20,335
46	Sparta	5,071
47	Spring Hill	32,053
48	Springfield	16,440
49	Sweetwater	6,010
50	Tullahoma	18,655
51	Union City	10,895
52	White House	10,255

ADA Coordinator Contact Information

Table 5. Major Metropolitan Cities

Agency	Name	Address	Phone	Email
Chattanooga	Antonio (Toni) Morgan	100 East 11 th St., Suite 200, Chattanooga, TN 37402	(423) 643-8240	amorgan@chattanooga.gov
Knoxville	Stephanie Brewer Cook	400 Main St., Room 524, Knoxville, TN 37902	(865) 215-2034	scook@knoxvilletn.gov
Memphis	Antonio Adams	125 North Main Street, Suite 568 Memphis, TN 38103	(901) 576-6156	antonio.adams@memphistn.gov
Nashville	Jerry Hall (General Services Coordinator)	P.O. Box 196300 Nashville, TN 37219-6300	(615) 862-8960	jerry.hall@nashville.gov
	Rick Kirkpatrick (Public Works Coordinator)		(615) 862-5568	rick.kirkpatrick@nashville.gov

Table 6. Minor Metropolitan Cities

Agency	Name	Address	Phone	Email
Bristol	Mary Lee Williams	801 Anderson St., Bristol, TN 37621	(423) 989-5525	mlwilliams@bristoltn.org
Clarksville	Hatem Shah	One Public Square, Clarksville, TN 37040	(931) 648-6112	hshah@cityofclarksville.com
Cleveland	Kim Spence	160 2nd St. NE, Cleveland, TN 37311	(423) 472-4551	kspence@clevelandtn.gov
Johnson City	Steve Willis	P.O. Box 2150, 601 E. Main St., Johnson City, TN 37601	(423) 434-6016	swillis@johnsoncitytn.org
Kingsport	George DeCroes	225 West Center St., Kingsport, TN 37660	(423) 224-2448	georgedecroes@kingsporttn.gov
Morristown	Rich DesGroseilliers	100 West 1st North St., Morristown, TN 37814	(423) 581-6277	richd@mymorristown.com
Murfreesboro	Glen Godwin (HR – Title I Coordinator)	111 West Vine St., Murfreesboro, TN 37130	(615) 848-2553	ggodwin@murfreesborotn.gov
	Robert Holtz (Building & Codes Director)		(615) 893-3750	rholtz@murfreesborotn.gov

Table 7. Cities Located Outside of the MPO's Area

Agency	Name	Address	Phone	Email
Arlington	Angela Reed (Town Planner)	5854 Airline Rd., P.O. Box 507, Arlington, TN 38002	(901) 867-2620	areeder@ townofarlington.org
Athens	Rita Brown	815 N. Jackson St., Athens, TN 37303	(423) 744-2745	rbrown@ cityofathensn.com
Atoka	Brian Koral (Town Administrator)	334 Atoka-Munford Ave, Atoka, TN 38004	(901) 837-5300	bkoral@townofatoka.com
Bolivar	Ricky Watkins	211 West Jackson St., Bolivar, TN 38008	(731) 609-1314	rwatkins.cityofbolivar @gmail.com
Brownsville	Jerry McClinton	111 North Washington Ave., Brownsville, TN 38012	(731) 780-0837	jmccinton@ brownsvilletn.gov
Clinton	Roger Houck	100 N Bowling St., Clinton, TN 37716	(865) 457-0424	rhouck@clintonn.net
Columbia	Connie Etzkin	700 N. Garden St., Columbia, TN 38401	(931) 560-1570	cetzkin@columbiatn.com
Cookeville	Gail Fowler	45 E Broad St., Cookeville, TN 38501	(931) 520-5256	gfowler@cookeville-tn.org
Covington	Lessie Fisher	200 W Washington Ave, Covington, TN 38019	(901) 476-7191	lfisher@covingtonn.com
Crossville	Leah Crockett	392 N. Main St., Crossville, TN 38555	(931) 456-5681	leah.crockett@ crossvilletn.gov
Dayton	Tammy Vicry	P.O. Box 226 399 1st Ave., Dayton, TN 37321	(423) 775-1817	tvicry@daytonn.net
Dickson	Jeff Lewis	600 East Walnut Street, Dickson, TN 37055	(615) 441-9506	jlewis@cityofdickson.com
Dyersburg	Sue Teague	425 Court St. West, PO Box 1358, Dyersburg, TN 38025-1358	(731) 288-7607	steague@dyersburgn.gov
Erwin	N/A	P.O. Box 59, Erwin, TN 37650	(423) 743-6231	N/A
Fairview	N/A	7100 City Center Way Fairview, TN 37062	(615) 387-6085	cfo@fairview-tn.org
Fayetteville	Jeff Siefert	110 Elk Avenue South Fayetteville, TN 37334	(931) 433-6154	Jsiefert@fayettevilletn.com
Greeneville	Patsy Fuller	200 N. College St., Greeneville, TN 37745	(423) 787-6189	pfuller@greenevilletn.gov
Harriman	Kevin Helms (City Manager)	609 N. Roane St., Harriman, TN 37748	(865) 882-9414	khelms@cityofharriman.net
Henderson	Jim Garland (City Recorder)	121 Crook Ave, P.O. Box 68, Henderson, TN 38340	(731) 983-5000	jgarland@hendersonn.gov

Table 7. Cities Located Outside of the MPO's Area (cont.)

Agency	Name	Address	Phone	Email
Humboldt	Marvin Sikes (Mayor)	1421 Osborne St., Humboldt, TN 38343	(731) 784-2511	msikes@click1.net
Jackson	Joshua Richardson	101 East Main St., Jackson, TN 38301	(731) 425 8258	jrichardson@ cityofjackson.net
Kingston	Marsha Marshall	900 Waterford Pl., Kingston, TN 37763	(865) 376-6584	kingstonwater@ gmail.com
LaFollette	Jim Mullens (ADA Coordinator)	122 N. Massachusetts Ave., LaFollette, TN 37766	(423) 871-1020	jmlafpw@hotmail.com
Lakeway MPO	Rich DesGroseilliers	100 West 1st North St., Morristown, TN 37814	(423) 581-6277	richd@ mymorristown.com
Lawrenceburg	Tina Sowell (Safety Director)	100 Ezell Dr., Lawrenceburg, TN 38464	(931) 762-3255	tsowell@ lawrenceburgtn.gov
	Doug Edwards (HR Director)	25 Public Square, Lawrenceburg, TN 38464	(931) 762-3255	dedwards@ lawrenceburgtn.gov
Lebanon	Lee Anne Crosslin	200 North Castle Heights Ave, Lebanon, TN 37087	(615) 443-2839	bateyl@lebanontn.org
Lewisburg	Randall Dunn (City Manager)	131 East Church St., Lewisburg, TN 37091	(931) 359-1544	randall.dunn@ lewisburgtn.org
	Pam Davis (City Recorder /Secretary)	131 East Church St., Lewisburg, TN 37091	(931) 359-1544	pam.davis@ lewisburgtn.gov
Manchester	Jamie Sain	200 W. Fort St. Manchester, TN 37355	(931) 461-3515 ext. 1404	jsain@ cityofmanchestertn.com
Martin	Marty Ables (Public Works Director)	109 University St., Martin, TN 38237	(731) 587-4910	mables@ cityofmartin.net
McKenzie	Terry McCoy (City Recorder)	PO Box 160, 2470 Cedar St., McKenzie, TN 38201	(731) 352-2292	terry.mccoy@ cityofmckenzie.com
McMinnville	Shirley Durham	101 East Main St., McMinnville, TN 37110	(931) 473-1200	jrigsby@ mcminnvilletenn.com
Milan	Jason Griggs (City Recorder)	1061 S. Main St., Milan, TN 38358	(731) 686-3301	jgriggs@ cityofmilantn.com
Munford	Mary Pinner	1397 Munford Ave., Munford, TN 38058	(901) 837-5969	mpinner@ munford.com
Newport	Gary Carver	300 E. Main St., Newport, TN 37821	(423) 623 7323	carver@ newporttn.org
Oak Ridge	Pat Fallon	100 Woodbury Lane Oak Ridge, TN 37830	(865) 425-1847	pfallon@ oakridgetn.gov
Oakland	N/A	170 Doss Circle, P.O. Box 56, Oakland, TN 38060	(901) 465-8523	N/A

Table 7. Cities Located Outside of the MPO's Area (cont.)

Agency	Name	Address	Phone	Email
Paris	Jennifer Morris (Community Development Director)	100 North Caldwell St., PO Box 970, Paris, TN 38242	(731) 641-1402	jmorris@cityofparistn.gov
Pigeon Forge	N/A	P.O. Box 1350, 3221 Rena St., Pigeon Forge, TN 37868	(865) 429-7312	N/A
Portland	Bryan Price, P.E. (City Engineer)	100 South Russell St., Portland, TN 37148	(615) 325-6776	bprice@cityofportlandtn.gov
Pulaski	N/A	203 South First St., P.O. Box 633, Pulaski, TN 38478	(931) 363-2516	recorder@pulaski-tn.com
Ripley	Donna Buckner	110 South Washington St., Ripley, TN 38063	(731) 635-4000	dhbuckne@bellsouth.net
Rockwood	Belinda Puckett (Finance Director)	110 N. Chamberlain Ave., Rockwood, TN 37854	(865) 354-0611	belinda.puckett@rockwoodtn.org
Savannah	Gary Welch	140 Main St., Savannah, TN 38372	(731) 925-3300	savannahcitymanager@yahoo.com
Sevierville	Bryon W. Fortner, P.E.	P.O. Box 5500, 310 Robert Henderson Rd., Sevierville, TN 37864	(865) 429-4567	bfortner@seviervilletn.org
Shelbyville	Dawn Hobbs	201 N. Spring St., Shelbyville, TN 37160	(931) 684-2692	Dawn.hobbs@shelbyvilletn.org
Sparta	Chris Dorsey	P.O. Box 30, 6 Liberty Square, Sparta, TN 38583	(931) 836-3248	spartacity03@frontier.com
Spring Hill	Shelly M. Taylor	199 Town Center Pkwy., P.O. Box 789, Spring Hill, TN 37174	(931) 486-2252 ext 213	staylor@springhilltn.org
Springfield	Gina Holt (Employment, services, etc.)	405 North Main Street, Springfield, TN 37172	(615) 382-2200	gholt@springfield-tn.org
	Grant Green (Development)	405 North Main Street, Springfield, TN 37172	(615) 382-2200	ggreen@springfield-tn.org
Sweetwater	Doyle F. Lowe (Mayor)	203 Monroe St., Sweetwater, TN 37874	(423) 337-6979	dlowe@sweetwatertn.net
	Jessica Morgan (City Recorder)	203 Monroe St., Sweetwater, TN 37874	(423) 337-6979	jmorgan@sweetwatertn.net
Tullahoma	Wayne Limbaugh (Public Works Director)	201 West Grundy, Tullahoma, TN 37388	(931) 454-1768	wlimbaugh@tullahomatn.gov
Union City	Jim Temple	P.O. Box 9, 408 South Depot St., Union City, TN 38281	(731) 885-1341	jtemple@ci.unioncity.tn.us
White House	Donna Thomas (Human Resources)	105 College St., White House, TN 37188	(615) 672-4350 ext 2109	dthomas@cityofwhitehouse.com

Interview Responses

Major Metropolitan Cities

Chattanooga

- a) Does the City have a Transition Plan? [Yes](#)
- b) If yes, has the City provided a copy of the Plan to TDOT? [No](#)
- c) When was the Transition Plan developed? [1997](#)
- d) When was the Transition Plan updated? [Currently updating; Began update in Fall 2015 and update is projected to be completed by March 2016.](#)
- e) What is the status of the City's action plan to implement improvements? [Once the ADA Transition Plan is completed, the City will have a clear status of the improvements needed and the City will forward a copy to TDOT.](#)
- f) Does the City have an implementation program? [Yes](#)
- g) If so, what is the City's timeline? [From 1995 \(see attachment label City of Chattanooga, TN ADA Title II Transition Plan Implementation Phase dated August 25, 1995\). The City will provide the new timeline upon completion of the new Transition Plan.](#)
- h) Has the City identified an ADA/504 Coordinator? [Yes](#)
- i) Name, address, telephone number, email address for the identified ADA/504 Coordinator for the agency. [See "ADA Coordinator Contact Information" Section](#)
- j) What special training has the ADA/504 Coordinator received? [Title VI training \(see attachment\). The Coordinator will also attend ADA training in 2016.](#)
- k) Has the City developed an advisory board or committee made up of local disability groups or individuals? [Yes](#)
- l) If not, how is the City including the local disability community? [N/A](#)

Status:

Interview complete.

Last updated: 12/21/15, Kimley-Horn (Brian)

Knoxville

- a) Does the City have a Transition Plan? [Yes](#)
- b) If yes, has the City provided a copy of the Plan to TDOT? [No, however all documents associated with the various plans, facility reviews, and priority timelines do not exist in a single form that is easily distributable or digital. As such, a complete copy of these documents is not readily available.](#)
- c) When was the Transition Plan developed? [1994](#)
- d) When was the Transition Plan updated? [2015](#)
- e) What is the status of the City's action plan to implement improvements? [The City has various implementation plans tied to specific survey elements. For example, the City has an implementation plan particular to curb cuts and sidewalk repairs that consists of an inventory of reported sidewalk issues stemming from a call-in feature the public may use to report any perceived problems. Any requests for accessibility enhancements are addressed first before moving on to the rest of the inventory. The Engineering Department then ties any needed curb cut or sidewalk work to the City's ongoing road repaving schedule. Through this process, every item on the inventory will be examined and addressed at least every twenty years. Outside of the curb cut and sidewalk program, the City has historically focused its implementation plans on accessibility concerns in areas with large pedestrian traffic, e.g., Downtown, government facilities, public transportation locations, schools, and medical care facilities. Much of this implementation work stemming from the original facility reviews have already been completed. The updates to the City's plan that were completed last year and that are ongoing have yet to be incorporated into an implementation plan as we are still gathering information from affected departments and potential contractors to develop a precise timeline.](#)
- f) Does the City have an implementation program? [Yes](#)
- g) If so, what is the City's timeline? [Work in progress](#)
- h) Has the City identified an ADA/504 Coordinator? [Yes](#)
- i) Name, address, telephone number, email address for the identified ADA/504 Coordinator for the agency. [See "ADA Coordinator Contact Information" Section](#)
- j) What special training has the ADA/504 Coordinator received? [Attended the National ADA Symposium each year for many years. Attended the National Association of ADA Coordinators training on an annual basis. Attended training specific to increasing accessibility in the public rights of way, accessible public transportation, and emergency preparedness for people with disabilities, etc.](#)
- k) Has the City developed an advisory board or committee made up of local disability groups or individuals? [Yes](#)
- l) If not, how is the City including the local disability community? [N/A](#)

Status:

Interview Complete.

Last updated: 3/16/16, Kimley-Horn (Kevin)

Memphis

- a) Does the City have a Transition Plan? [No response](#)
- b) If yes, has the City provided a copy of the Plan to TDOT? [No response](#)
- c) When was the Transition Plan developed? [No response](#)
- d) When was the Transition Plan updated? [No response](#)
- e) What is the status of the City's action plan to implement improvements? [No response](#)
- f) Does the City have an implementation program? [No response](#)
- g) If so, what is the City's timeline? [No response](#)
- h) Has the City identified an ADA/504 Coordinator? [Yes](#)
- i) Name, address, telephone number, email address for the identified ADA/504 Coordinator for the agency.
[See "ADA Coordinator Contact Information" Section](#)
- j) What special training has the ADA/504 Coordinator received? [No response](#)
- k) Has the City developed an advisory board or committee made up of local disability groups or individuals?
[No response](#)
- l) If not, how is the City including the local disability community? [No response](#)

Status:

Interviewer called City's Human Resources phone number at 901-636-6571 and the secretary took a message to have the Kimberly Taylor call the interviewer on 1/12/16. A follow-up email with the questions was also sent to Kimberly on 1/12/16. Interviewer followed back up on 3/8/16 and determined that Antonio Adams is the ADA coordinator as well as the Director of General Services. Interviewer sent an e-mail with the questions above to Mr. Adams. Interviewer followed back up on 3/16/16 and left a message with Mr. Adams' receptionist and followed up call with e-mail to Mr. Adams. No response has been received from City.

Last updated: 3/16/16, Kimley-Horn (Kevin)

Nashville

- a) Does the City have a Transition Plan? **Yes**
- b) If yes, has the City provided a copy of the Plan to TDOT? **No, Rick Kirkpatrick was supposed to coordinate with Jerry Hall to provide a copy of the Transition Plan. Plan has not been received from City. Jerry Hall said Transition Plan associated with the Justice Department's settlement has been completed. He did not turn in the Plan.**
- c) When was the Transition Plan developed? **Jerry Hall said Plan was developed as part of a settlement with the Justice Department but did not give dates.**
- d) When was the Transition Plan updated? **No dates provided.**
- e) What is the status of the City's action plan to implement improvements? **Jerry Hall said the Plan agreed to in the settlement with the Justice Department has been completed and the City will continue to repair ADA issues as they arise.**
- f) Does the City have an implementation program? **Yes**
- g) If so, what is the City's timeline? **Completed**
- h) Has the City identified an ADA/504 Coordinator? **Yes**
- i) Name, address, telephone number, email address for the identified ADA/504 Coordinator for the agency. **See "ADA Coordinator Contact Information" Section**
- j) What special training has the ADA/504 Coordinator received? **DBTEC Conference, on job training from consultants.**
- k) Has the City developed an advisory board or committee made up of local disability groups or individuals? **Yes**
- l) If not, how is the City including the local disability community? **Mayor has an ADA advisory board that meets regularly**

Status:

Interview Complete.

Last updated: 3/14/16, GSP (Jon)

Minor Metropolitan Cities

Bristol

- a) Does the City have a Transition Plan? [No, but the City is in the process of developing a Transition Plan this year.](#)
- b) If yes, has the City provided a copy of the Plan to TDOT? [N/A](#)
- c) When was the Transition Plan developed? [N/A](#)
- d) When was the Transition Plan updated? [N/A](#)
- e) What is the status of the City's action plan to implement improvements? [N/A](#)
- f) Does the City have an implementation program? [No](#)
- g) If so, what is the City's timeline? [N/A](#)
- h) Has the City identified an ADA/504 Coordinator? [Yes](#)
- i) Name, address, telephone number, email address for the identified ADA/504 Coordinator for the agency.
[See "ADA Coordinator Contact Information" Section](#)
- j) What special training has the ADA/504 Coordinator received? [None](#)
- k) Has the City developed an advisory board or committee made up of local disability groups or individuals?
[No](#)
- l) If not, how is the City including the local disability community? [Plan to set up ADA Committee in the near future.](#)

Status:

Interview complete.

Last updated: 3/8/16, GSP (Jon)

Clarksville

- a) Does the City have a Transition Plan? **Yes**
- b) If yes, has the City provided a copy of the Plan to TDOT? **Yes**
- c) When was the Transition Plan developed? **2005 per court order**
- d) When was the Transition Plan updated? **N/A**
- e) What is the status of the City's action plan to implement improvements? **The City has completed most of the items in the Transition Plan. All new projects are ADA compliant.**
- f) Does the City have an implementation program? **Yes**
- g) If so, what is the City's timeline? **Complete by 2017 per court order**
- h) Has the City identified an ADA/504 Coordinator? **Yes**
- i) Name, address, telephone number, email address for the identified ADA/504 Coordinator for the agency.
See "ADA Coordinator Contact Information" Section
- j) What special training has the ADA/504 Coordinator received? **Received training from the consultant before taking additional work of ADA Coordinator. Attended the ADA symposium to know the latest rules and regulations and guidelines.**
- k) Has the City developed an advisory board or committee made up of local disability groups or individuals?
At present there is no advisory board or committee. An advisory committee coordinated with the City representatives to prioritize the work for ADA compliance when the Transition Plan was prepared. On the City's webpage, information is given for contacting the City with any ADA issue
- l) If not, how is the City including the local disability community? **N/A**

Status:

Interview complete.

Last updated: 3/16/16, Kimley-Horn (Kevin)

Cleveland

- a) Does the City have a Transition Plan? [No response](#)
- b) If yes, has the City provided a copy of the Plan to TDOT? [No response](#)
- c) When was the Transition Plan developed? [No response](#)
- d) When was the Transition Plan updated? [No response](#)
- e) What is the status of the City's action plan to implement improvements? [No response](#)
- f) Does the City have an implementation program? [No](#)
- g) If so, what is the City's timeline? [No response](#)
- h) Has the City identified an ADA/504 Coordinator? [Yes](#)
- i) Name, address, telephone number, email address for the identified ADA/504 Coordinator for the agency.
[See "ADA Coordinator Contact Information" Section](#)
- j) What special training has the ADA/504 Coordinator received? [No response](#)
- k) Has the City developed an advisory board or committee made up of local disability groups or individuals?
[No response](#)
- l) If not, how is the City including the local disability community? [No response](#)

Status:

Interviewer spoke with receptionist that said Kim Spence (ADA Coordinator) is in training all week. Receptionist said she would give Kim the interviewers contact information and reason for call and that she would call me back. Kim's title is Safety Coordinator on the City's website. Interviewer called back 1/26/16. Kim answered and asked interviewer to call back tomorrow. Interviewer called back in 1/27/16 and left message. Emailed and called Kim Spence on 3/8/16. No response has been received from City.

Last updated: 3/8/16, GSP (Jon)

Johnson City

- a) Does the City have a Transition Plan? No
- b) If yes, has the City provided a copy of the Plan to TDOT? N/A
- c) When was the Transition Plan developed? N/A
- d) When was the Transition Plan updated? The City does not have a written Transition Plan. However, after the ADA regulations became effective in the early 1990's the City began to conform for its public right-of-way and public buildings. A program to retrofit handicap ramps on public streets took place in the mid 1990's and was completed in the late 1990's. After the creation of the ADA regulations, the City required major upgrades to public streets to comply, and required new public streets to be designed and built for compliance. Older public buildings received handicap ramps and bathroom upgrades during major remodeling or maintenance. New public buildings constructed after the ADA regulations are designed for handicap access from the start.
- e) What is the status of the City's action plan to implement improvements? While the City does not have a Transition Plan, it does comply with ADA in construction of major upgrades and new construction on the public right-of-way and for its public buildings. The City also enforces ADA compliance for private commercial buildings through its building codes. The City enforces the 2012 edition of the International Building Code and the federal ADA Standards for Accessible Design, 2010. Both of these Codes have been adopted by ordinance, receiving a majority vote of the City Commission.
- f) Does the City have an implementation program? No
- g) If so, what is the City's timeline? N/A
- h) Has the City identified an ADA/504 Coordinator? Yes. City Secretary did not know who the ADA Coordinator was. Interviewer was transferred to Community Relations Director.
- i) Name, address, telephone number, email address for the identified ADA/504 Coordinator for the agency. See "ADA Coordinator Contact Information" Section
- j) What special training has the ADA/504 Coordinator received? Mr. Wills is familiar with ADA regulations, but has not received special training. Other City employees such as an employee in the Park and Recreation Department and within the Engineering office of the Public Works Department have attended ADA training sessions.
- k) Has the City developed an advisory board or committee made up of local disability groups or individuals? No
- l) If not, how is the City including the local disability community? Local disability groups may participate in the process of planning, budgeting and developing public projects through regular City Commission

meetings, and public hearings for projects. The agenda for the City Commission meetings is made public and public hearings are advertised.

Status:

Interview complete.

Last Updated: 1/21/16, Kimley-Horn (Brian)

Kingsport

- a) Does the City have a Transition Plan? [Yes](#)
- b) If yes, has the City provided a copy of the Plan to TDOT? [Yes](#)
- c) When was the Transition Plan developed? [1992](#)
- d) When was the Transition Plan updated? [1993](#)
- e) What is the status of the City's action plan to implement improvements? [Handwritten notes on completed items and items added.](#)
- f) Does the City have an implementation program? [Yes](#)
- g) If so, what is the City's timeline? [2020](#)
- h) Has the City identified an ADA/504 Coordinator? [Yes](#)
- i) Name, address, telephone number, email address for the identified ADA/504 Coordinator for the agency.
[See "ADA Coordinator Contact Information" Section](#)
- j) What special training has the ADA/504 Coordinator received? [None](#)
- k) Has the City developed an advisory board or committee made up of local disability groups or individuals?
[No](#)
- l) If not, how is the City including the local disability community? [No system in place](#)

Status:

Interview complete.

Last updated: 3/8/16, GSP (Jon)

Morristown

- a) Does the City have a Transition Plan? [No, but in the draft stages](#)
- b) If yes, has the City provided a copy of the Plan to TDOT? [N/A](#)
- c) When was the Transition Plan developed? [N/A](#)
- d) When was the Transition Plan updated? [N/A](#)
- e) What is the status of the City's action plan to implement improvements? [N/A](#)
- f) Does the City have an implementation program? [City provided email responses to questionnaire but did not answer this question](#)
- g) If so, what is the City's timeline? [City provided email responses to questionnaire but did not answer this question](#)
- h) Has the City identified an ADA/504 Coordinator? [Yes](#)
- i) Name, address, telephone number, email address for the identified ADA/504 Coordinator for the agency. [See "ADA Coordinator Contact Information" Section](#)
- j) What special training has the ADA/504 Coordinator received? [City provided email responses to questionnaire but did not answer this question](#)
- k) Has the City developed an advisory board or committee made up of local disability groups or individuals? [A committee will be formalized along with the development of the transition plan](#)
- l) If not, how is the City including the local disability community? [City provided email responses to questionnaire but did not answer this question](#)

Status:

Interview Complete.

Last updated: 1/5/16, Kimley-Horn (Terrance)

Murfreesboro

- a) Does the City have a Transition Plan? Yes, but current Transition Plan only addresses building facilities and nothing related to pedestrian facilities in the public ROW
- b) If yes, has the City provided a copy of the Plan to TDOT? No
- c) When was the Transition Plan developed? 1993
- d) When was the Transition Plan updated? Beginning in 2011, the City conducted a survey of City-owned facilities, as well as additional facilities used by various City programs, to identify improvements that might need to be made to these facilities to bring them into full compliance with ADAAG. This survey was completed in late 2013 or early 2014. See Site Summary Report attached hereto as Exhibit D-1 and Sample Survey Report attached hereto as Exhibit D-2.
- e) What is the status of the City's action plan to implement improvements? The City completed the accessibility related improvements identified in the mid-1990s, with the exception of some facilities/projects that were removed from the Transition Plan. See Certifications of ADAAG Compliance included in Exhibit C.
- f) Does the City have an implementation program? Yes
- g) If so, what is the City's timeline? In June 2014, the City contracted with Picklesimer Roberts Architecture Inc. to prepare bid documents to upgrade the City facilities identified in the City's updated facilities survey. Construction is expected to begin the summer of 2016 and last 12 to 18 months. The project will be completed in several phases (e.g., site work, interior renovations, signage upgrades).
- h) Has the City identified an ADA/504 Coordinator? Yes
- i) Name, address, telephone number, email address for the identified ADA/504 Coordinator for the agency. See "ADA Coordinator Contact Information" Section
- j) What special training has the ADA/504 Coordinator received? Both Mr. Godwin and Mr. Holtz have attended a variety of continuing education courses in their respective areas of expertise pertaining to the Americans with Disabilities Act.
- k) Has the City developed an advisory board or committee made up of local disability groups or individuals? Yes
- l) If not, how is the City including the local disability community? In 1992, the Murfreesboro City Council adopted an ordinance creating the Disabled Resident Access Committee ("DRAC"). A copy of section of the Murfreesboro City Code pertaining to the DRAC is attached hereto as Exhibit E. The DRAC met regularly throughout the 1990s and periodically thereafter for a few years. The DRAC has not met, however, for more than six years. Most citizen concerns are now addressed administratively through the City's ADA Co-Coordinators in accordance with the City's ADA Policy.

Status:

Gary is over Title II (Planning Director). Interview complete. Need copy of Transition Plan.

Last updated: 12/21/15, Kimley-Horn (Brian)

Cities Located Outside of the MPO's Area

Arlington

- a) Does the City have a Transition Plan? [No, but Town has an "Accessibility" link on the homepage of website.](#)
- b) If yes, has the City provided a copy of the Plan to TDOT? [N/A](#)
- c) When was the Transition Plan developed? [N/A](#)
- d) When was the Transition Plan updated? [N/A](#)
- e) What is the status of the City's action plan to implement improvements? [Any new work will comply with ADA Standards](#)
- f) Does the City have an implementation program? [No](#)
- g) If so, what is the City's timeline? [N/A](#)
- h) Has the City identified an ADA/504 Coordinator? [No – Interviewer spoke with Angela Reed \(Town Planner\)](#)
- i) Name, address, telephone number, email address for the identified ADA/504 Coordinator for the agency. [See "ADA Coordinator Contact Information" Section for Town contact information](#)
- j) What special training has the ADA/504 Coordinator received? [N/A](#)
- k) Has the City developed an advisory board or committee made up of local disability groups or individuals? [No](#)
- l) If not, how is the City including the local disability community? [City handles complaints as they come in](#)

Status:

Interview Complete.

Last updated: 1/29/16, Kimley-Horn (Adam)

Athens

- a) Does the City have a Transition Plan? [Yes](#)
- b) If yes, has the City provided a copy of the Plan to TDOT? [Yes](#)
- c) When was the Transition Plan developed? [1994](#)
- d) When was the Transition Plan updated? [1997](#)
- e) What is the status of the City's action plan to implement improvements? [N/A](#)
- f) Does the City have an implementation program? [No](#)
- g) If so, what is the City's timeline? [N/A](#)
- h) Has the City identified an ADA/504 Coordinator? [Yes](#)
- i) Name, address, telephone number, email address for the identified ADA/504 Coordinator for the agency.
[See "ADA Coordinator Contact Information" Section](#)
- j) What special training has the ADA/504 Coordinator received? [Training provided by Municipal Technical Advisory Service and annual legal updates.](#)
- k) Has the City developed an advisory board or committee made up of local disability groups or individuals?
[Yes](#)
- l) If not, how is the City including the local disability community? [N/A](#)

Status:

Interview complete.

Last updated: 3/8/16, GSP (Jon)

Atoka

- a) Does the City have a Transition Plan? No
- b) If yes, has the City provided a copy of the Plan to TDOT? N/A
- c) When was the Transition Plan developed? N/A
- d) When was the Transition Plan updated? N/A
- e) What is the status of the City's action plan to implement improvements? N/A
- f) Does the City have an implementation program? N/A
- g) If so, what is the City's timeline? N/A
- h) Has the City identified an ADA/504 Coordinator? No
- i) Name, address, telephone number, email address for the identified ADA/504 Coordinator for the agency.
[See "ADA Coordinator Contact Information" Section](#)
- j) What special training has the ADA/504 Coordinator received? N/A
- k) Has the City developed an advisory board or committee made up of local disability groups or individuals?
N/A
- l) If not, how is the City including the local disability community? N/A

Status:

Interviewer spoke with Daniel Lovett. Daniel said they do not have an ADA Coordinator, but requested that the interviewer talk with the Town Administrator. Need to follow up with City.

Last updated: 12/18/15, Kimley-Horn (Brian)

Bolivar

- a) Does the City have a Transition Plan? [No response](#)
- b) If yes, has the City provided a copy of the Plan to TDOT? [No response](#)
- c) When was the Transition Plan developed? [No response](#)
- d) When was the Transition Plan updated? [No response](#)
- e) What is the status of the City's action plan to implement improvements [No response](#)
- f) Does the City have an implementation program? [No response](#)
- g) If so, what is the City's timeline? [No response](#)
- h) Has the City identified an ADA/504 Coordinator? [Yes](#)
- i) Name, address, telephone number, email address for the identified ADA/504 Coordinator for the agency.
[See "ADA Coordinator Contact Information" Section](#)
- j) What special training has the ADA/504 Coordinator received? [No response](#)
- k) Has the City developed an advisory board or committee made up of local disability groups or individuals?
[No response](#)
- l) If not, how is the City including the local disability community? [No response](#)

Status:

Interviewer left message for Ricky Watkins on 1/28/16 and 2/1/16. A follow up email was sent on 3/8/16. No response from City.

Last updated: 3/8/16, GSP (Jon)

Brownsville

- a) Does the City have a Transition Plan? [No, but the City is in the process of developing a Transition Plan](#)
- b) If yes, has the City provided a copy of the Plan to TDOT? [N/A](#)
- c) When was the Transition Plan developed? [N/A](#)
- d) When was the Transition Plan updated? [N/A](#)
- e) What is the status of the City's action plan to implement improvements? [N/A](#)
- f) Does the City have an implementation program? [No](#)
- g) If so, what is the City's timeline? [N/A](#)
- h) Has the City identified an ADA/504 Coordinator? [Yes](#)
- i) Name, address, telephone number, email address for the identified ADA/504 Coordinator for the agency.
[See "ADA Coordinator Contact Information" Section](#)
- j) What special training has the ADA/504 Coordinator received? [None](#)
- k) Has the City developed an advisory board or committee made up of local disability groups or individuals?
[No](#)
- l) If not, how is the City including the local disability community? [The City plans to create an advisory board or committee](#)

Status:

Interview complete.

Last updated: 3/8/16, GSP (Jon)

Clinton

- a) Does the City have a Transition Plan? **No**
- b) If yes, has the City provided a copy of the Plan to TDOT? **N/A**
- c) When was the Transition Plan developed? **N/A**
- d) When was the Transition Plan updated? **N/A**
- e) What is the status of the City's action plan to implement improvements? **N/A**
- f) Does the City have an implementation program? **No**
- g) If so, what is the City's timeline? **N/A**
- h) Has the City identified an ADA/504 Coordinator? **Yes**
- i) Name, address, telephone number, email address for the identified ADA/504 Coordinator for the agency.
[See "ADA Coordinator Contact Information" Section](#)
- j) What special training has the ADA/504 Coordinator received? **None**
- k) Has the City developed an advisory board or committee made up of local disability groups or individuals?
No
- l) If not, how is the City including the local disability community? **No system in place.**

Status:

Interview complete.

Last updated: 3/8/16, GSP (Jon)

Columbia

- a) Does the City have a Transition Plan? [No response](#)
- b) If yes, has the City provided a copy of the Plan to TDOT? [No response](#)
- c) When was the Transition Plan developed? [No response](#)
- d) When was the Transition Plan updated? [No response](#)
- e) What is the status of the City's action plan to implement improvements? [No response](#)
- f) Does the City have an implementation program? [No response](#)
- g) If so, what is the City's timeline? [No response](#)
- h) Has the City identified an ADA/504 Coordinator? [Yes](#)
- i) Name, address, telephone number, email address for the identified ADA/504 Coordinator for the agency.
[See "ADA Coordinator Contact Information" Section](#)
- j) What special training has the ADA/504 Coordinator received? [No response](#)
- k) Has the City developed an advisory board or committee made up of local disability groups or individuals?
[No response](#)
- l) If not, how is the City including the local disability community? [No response](#)

Status:

Interviewer called Connie Etzkin (ADA Coordinator) twice, but she was out for the week. Called again 1/19/16, she was in office but with someone. They took the interviewers contact information again, but Connie has not returned interviewer's call. Follow up email sent 3/10/16. No response from City.

Last updated: 3/10/16, GSP (Jon)

Cookeville

- a) Does the City have a Transition Plan? [No response](#)
- b) If yes, has the City provided a copy of the Plan to TDOT? [No response](#)
- c) When was the Transition Plan developed? [No response](#)
- d) When was the Transition Plan updated? [No response](#)
- e) What is the status of the City's action plan to implement improvements? [No response](#)
- f) Does the City have an implementation program? [No response](#)
- g) If so, what is the City's timeline? [No response](#)
- h) Has the City identified an ADA/504 Coordinator? [Yes](#)
- i) Name, address, telephone number, email address for the identified ADA/504 Coordinator for the agency.
[See "ADA Coordinator Contact Information" Section](#)
- j) What special training has the ADA/504 Coordinator received? [No response](#)
- k) Has the City developed an advisory board or committee made up of local disability groups or individuals?
[No response](#)
- l) If not, how is the City including the local disability community? [No response](#)

Status:

Interviewer left message for Gail Fowler (ADA Coordinator), but Gail has not returned the interviewer's call. Follow up call and message left with receptionist on 3/10/16. No email listed for any city employees on website. No response from City.

Last updated: 3/10/16, GSP (Jon)

Covington

- a) Does the City have a Transition Plan? No
- b) If yes, has the City provided a copy of the Plan to TDOT? N/A
- c) When was the Transition Plan developed? N/A
- d) When was the Transition Plan updated? N/A
- e) What is the status of the City's action plan to implement improvements? N/A
- f) Does the City have an implementation program? No
- g) If so, what is the City's timeline? N/A
- h) Has the City identified an ADA/504 Coordinator? City provided email responses to questionnaire but did not answer this question
- i) Name, address, telephone number, email address for the identified ADA/504 Coordinator for the agency. City provided email responses to questionnaire but did not answer this question
- j) What special training has the ADA/504 Coordinator received? City provided email responses to questionnaire but did not answer this question
- k) Has the City developed an advisory board or committee made up of local disability groups or individuals? City provided email responses to questionnaire but did not answer this question
- l) If not, how is the City including the local disability community? City provided email responses to questionnaire but did not answer this question

Status:

Interview complete.

Last updated: 12/23/15, Kimley-Horn (Adam)

Crossville

- a) Does the City have a Transition Plan? [No response](#)
- b) If yes, has the City provided a copy of the Plan to TDOT? [No response](#)
- c) When was the Transition Plan developed? [No response](#)
- d) When was the Transition Plan updated? [No response](#)
- e) What is the status of the City's action plan to implement improvements? [No response](#)
- f) Does the City have an implementation program? [No response](#)
- g) If so, what is the City's timeline? [No response](#)
- h) Has the City identified an ADA/504 Coordinator? [Yes](#)
- i) Name, address, telephone number, email address for the identified ADA/504 Coordinator for the agency.
[See "ADA Coordinator Contact Information" Section](#)
- j) What special training has the ADA/504 Coordinator received? [No response](#)
- k) Has the City developed an advisory board or committee made up of local disability groups or individuals?
[No response](#)
- l) If not, how is the City including the local disability community? [No response](#)

Status:

Interviewer called Leah Crockett (ADA Coordinator) and left message. Follow up email sent by interviewer on 3/8/16.
No response from City.

Last updated: 3/8/16, GSP (Jon)

Dayton

- a) Does the City have a Transition Plan? No
- b) If yes, has the City provided a copy of the Plan to TDOT? N/A
- c) When was the Transition Plan developed? N/A
- d) When was the Transition Plan updated? N/A
- e) What is the status of the City's action plan to implement improvements? N/A
- f) Does the City have an implementation program? No
- g) If so, what is the City's timeline? N/A
- h) Has the City identified an ADA/504 Coordinator? Yes, City has ADA link on website homepage that takes user to ADA coordinator contact form. <http://www.daytontn.net/docs/disabilities-public-notice.pdf>
- i) Name, address, telephone number, email address for the identified ADA/504 Coordinator for the agency. See "ADA Coordinator Contact Information" Section
- j) What special training has the ADA/504 Coordinator received? None
- k) Has the City developed an advisory board or committee made up of local disability groups or individuals? No
- l) If not, how is the City including the local disability community? City does not have a system set up.

Status:

Interview complete.

Last updated: 3/8/16, GSP (Jon)

Dickson

- a) Does the City have a Transition Plan? No
- b) If yes, has the City provided a copy of the Plan to TDOT? N/A
- c) When was the Transition Plan developed? N/A
- d) When was the Transition Plan updated? N/A
- e) What is the status of the City's action plan to implement improvements? N/A
- f) Does the City have an implementation program? No
- g) If so, what is the City's timeline? N/A
- h) Has the City identified an ADA/504 Coordinator? No
- i) Name, address, telephone number, email address for the identified ADA/504 Coordinator for the agency.
No ADA Coordinator - See "ADA Coordinator Contact Information" Section
- j) What special training has the ADA/504 Coordinator received? N/A
- k) Has the City developed an advisory board or committee made up of local disability groups or individuals?
No
- l) If not, how is the City including the local disability community? City was unsure

Status:

Interview complete.

Last updated: 3/16/16, Kimley-Horn (Kevin)

Dyersburg

- a) Does the City have a Transition Plan? No
- b) If yes, has the City provided a copy of the Plan to TDOT? N/A
- c) When was the Transition Plan developed? N/A
- d) When was the Transition Plan updated? N/A
- e) What is the status of the City's action plan to implement improvements? N/A
- f) Does the City have an implementation program? N/A
- g) If so, what is the City's timeline? N/A
- h) Has the City identified an ADA/504 Coordinator? Yes
- i) Name, address, telephone number, email address for the identified ADA/504 Coordinator for the agency.
[See "ADA Coordinator Contact Information" Section](#)
- j) What special training has the ADA/504 Coordinator received? N/A
- k) Has the City developed an advisory board or committee made up of local disability groups or individuals?
N/A
- l) If not, how is the City including the local disability community? N/A

Status:

Sue Teague (ADA Coordinator) did not know if the City has a Transition Plan and requested the survey questions be sent to her via e-mail. Thomas Mullins (City Code Official) sent an e-mail requesting a call back. The interviewer called Thomas. Thomas had not received the survey but had been given a note to get in contact with interviewer. Survey was sent to Thomas on 12/30/15. Thomas had a lot of questions about ADA, and as the City's Code Official wanted to be sure the City was doing everything right.

Last updated: 12/30/15, Kimley-Horn (Brian)

Erwin

- a) Does the City have a Transition Plan? [No response](#)
- b) If yes, has the City provided a copy of the Plan to TDOT? [No response](#)
- c) When was the Transition Plan developed? [No response](#)
- d) When was the Transition Plan updated? [No response](#)
- e) What is the status of the City's action plan to implement improvements? [No response](#)
- f) Does the City have an implementation program? [No response](#)
- g) If so, what is the City's timeline? [No response](#)
- h) Has the City identified an ADA/504 Coordinator? [No](#)
- i) Name, address, telephone number, email address for the identified ADA/504 Coordinator for the agency.
[See "ADA Coordinator Contact Information" Section for City contact information](#)
- j) What special training has the ADA/504 Coordinator received? [N/A](#)
- k) Has the City developed an advisory board or committee made up of local disability groups or individuals?
[No response](#)
- l) If not, how is the City including the local disability community? [No response](#)

Status:

Interviewer left message with Glen Rosenoff (City Recorder). Interviewer sent follow up email to Glen on 3/8/16. No response from City.

Last updated: 3/8/16, GSP (Jon)

Fairview

- a) Does the City have a Transition Plan? No
- b) If yes, has the City provided a copy of the Plan to TDOT? N/A
- c) When was the Transition Plan developed? N/A
- d) When was the Transition Plan updated? N/A
- e) What is the status of the City's action plan to implement improvements? N/A
- f) Does the City have an implementation program? No
- g) If so, what is the City's timeline? N/A
- h) Has the City identified an ADA/504 Coordinator? No
- i) Name, address, telephone number, email address for the identified ADA/504 Coordinator for the agency.
[See "ADA Coordinator Contact Information" Section for City contact information](#)
- j) What special training has the ADA/504 Coordinator received? N/A
- k) Has the City developed an advisory board or committee made up of local disability groups or individuals?
No
- l) If not, how is the City including the local disability community? [Citizens file complaints with either Tom Daugherty \(City Finance Director\) or Wayne Hall \(Planning Director\).](#)

Status:

Interview complete.

Last updated: 3/8/16, GSP (Jon)

Fayetteville

- a) Does the City have a Transition Plan? [No response](#)
- b) If yes, has the City provided a copy of the Plan to TDOT? [No response](#)
- c) When was the Transition Plan developed? [No response](#)
- d) When was the Transition Plan updated? [No response](#)
- e) What is the status of the City's action plan to implement improvements? [No response](#)
- f) Does the City have an implementation program? [No response](#)
- g) If so, what is the City's timeline? [No response](#)
- h) Has the City identified an ADA/504 Coordinator? [No response](#)
- i) Name, address, telephone number, email address for the identified ADA/504 Coordinator for the agency.
- j) What special training has the ADA/504 Coordinator received? [No response](#)
- k) Has the City developed an advisory board or committee made up of local disability groups or individuals?
[No response](#)
- l) If not, how is the City including the local disability community? [No response](#)

Status:

Interviewer called and left message with Jeff Siefert's secretary. Interviewer also sent an e-mail to Jeff with survey questions. Jeff is the City building inspector and interviewer was referred to him by calling the Public Works Department. Interviewer followed back up on 3/16/16 and left Mr. Siefert a voicemail and re-sent e-mail with questions. No response from City.

Last updated: 3/16/16, Kimley-Horn (Kevin)

Greenville

- a) Does the City have a Transition Plan? [No](#)
- b) If yes, has the City provided a copy of the Plan to TDOT? [N/A](#)
- c) When was the Transition Plan developed? [N/A](#)
- d) When was the Transition Plan updated? [N/A](#)
- e) What is the status of the City's action plan to implement improvements? [N/A](#)
- f) Does the City have an implementation program? [No](#)
- g) If so, what is the City's timeline? [N/A](#)
- h) Has the City identified an ADA/504 Coordinator? [Yes](#)
- i) Name, address, telephone number, email address for the identified ADA/504 Coordinator for the agency.
[See "ADA Coordinator Contact Information" Section](#)
- j) What special training has the ADA/504 Coordinator received? [Title II Coordinator Training](#)
- k) Has the City developed an advisory board or committee made up of local disability groups or individuals?
[No](#)
- l) If not, how is the City including the local disability community? [City does not have a system set up.](#)

Status:

Interview complete.

Last updated: 1/13/16, GSP (Jon)

Harriman

- a) Does the City have a Transition Plan? [No, but new projects are reviewed for ADA compliance, but no formal ADA Transition Plan or Implementation Plan.](#)
- b) If yes, has the City provided a copy of the Plan to TDOT? [N/A](#)
- c) When was the Transition Plan developed? [N/A](#)
- d) When was the Transition Plan updated? [N/A](#)
- e) What is the status of the City's action plan to implement improvements? [N/A](#)
- f) Does the City have an implementation program? [No](#)
- g) If so, what is the City's timeline? [N/A](#)
- h) Has the City identified an ADA/504 Coordinator? [The person who was identified as the ADA Coordinator left the City the week of 12/14/15 and the position is now vacant. The City Operator did not know who to direct the interviewer to speak with since ADA Coordinator position was vacant. Interviewer spoke with Kevin Holmes \(City Manager\).](#)
- i) Name, address, telephone number, email address for the identified ADA/504 Coordinator for the agency. [See "ADA Coordinator Contact Information" Section for City contact information](#)
- j) What special training has the ADA/504 Coordinator received? [N/A](#)
- k) Has the City developed an advisory board or committee made up of local disability groups or individuals? [No](#)
- l) If not, how is the City including the local disability community? [Complaints go to the ADA Coordinator.](#)

Status:

Interview complete.

Last updated: 12/21/15, Kimley-Horn (Adam)

Henderson

- a) Does the City have a Transition Plan? **No**
- b) If yes, has the City provided a copy of the Plan to TDOT? **N/A**
- c) When was the Transition Plan developed? **N/A**
- d) When was the Transition Plan updated? **N/A**
- e) What is the status of the City's action plan to implement improvements? **N/A**
- f) Does the City have an implementation program? **No**
- g) If so, what is the City's timeline? **N/A**
- h) Has the City identified an ADA/504 Coordinator? **No - interviewer spoke with Jim Garland (City Recorder)**
- i) Name, address, telephone number, email address for the identified ADA/504 Coordinator for the agency.
See "ADA Coordinator Contact Information" Section for City contact information
- j) What special training has the ADA/504 Coordinator received? **N/A**
- k) Has the City developed an advisory board or committee made up of local disability groups or individuals?
No
- l) If not, how is the City including the local disability community? **City handles complaints as they come in**

Status:

Interview complete.

Last updated: 12/21/15, Kimley-Horn (Adam)

Humboldt

- a) Does the City have a Transition Plan? [No](#)
- b) If yes, has the City provided a copy of the Plan to TDOT? [N/A](#)
- c) When was the Transition Plan developed? [N/A](#)
- d) When was the Transition Plan updated? [N/A](#)
- e) What is the status of the City's action plan to implement improvements? [Relying on outside consultant to provide recommendations \(Terry Drumright with TLM is the City Engineer\). Deal with things as they come up.](#)
- f) Does the City have an implementation program? [No](#)
- g) If so, what is the City's timeline? [N/A](#)
- h) Has the City identified an ADA/504 Coordinator? [No, Interviewer spoke with Valerie Hays \(Personnel Director/City Clerk/Title VI Coordinator\) and Mayor Sikes. City Inspector is John Morrison.](#)
- i) Name, address, telephone number, email address for the identified ADA/504 Coordinator for the agency. [See "ADA Coordinator Contact Information" Section for City contact information](#)
- j) What special training has the ADA/504 Coordinator received? [None yet](#)
- k) Has the City developed an advisory board or committee made up of local disability groups or individuals? [No](#)
- l) If not, how is the City including the local disability community? [Deal with issues as they arise](#)

Status:

Interview complete.

Last updated: 1/26/16, Kimley-Horn (Adam)

Jackson

- a) Does the City have a Transition Plan? [Yes](#)
- b) If yes, has the City provided a copy of the Plan to TDOT? [Yes](#)
- c) When was the Transition Plan developed? [2006](#)
- d) When was the Transition Plan updated? [2006](#)
- e) What is the status of the City's action plan to implement improvements? [City has fixed issues in the Transition Plan but cannot find documentation. City has been sued for non-compliant curb ramps and sidewalks. Lawsuit ended in 2014 and City is required to fix sidewalks and curb ramps.](#)
- f) Does the City have an implementation program? [Yes](#)
- g) If so, what is the City's timeline? [20 years for sidewalks and 15 years for curb ramps](#)
- h) Has the City identified an ADA/504 Coordinator? [Yes](#)
- i) Name, address, telephone number, email address for the identified ADA/504 Coordinator for the agency.
[See "ADA Coordinator Contact Information" Section](#)
- j) What special training has the ADA/504 Coordinator received? [None, he is a P.E.](#)
- k) Has the City developed an advisory board or committee made up of local disability groups or individuals?
[No](#)
- l) If not, how is the City including the local disability community? [City does not have a system set up now.](#)

Status:

Interview complete.

Last updated: 1/12/15, GSP (Jon)

Kingston

- a) Does the City have a Transition Plan? [No response](#)
- b) If yes, has the City provided a copy of the Plan to TDOT? [No response](#)
- c) When was the Transition Plan developed? [No response](#)
- d) When was the Transition Plan updated? [No response](#)
- e) What is the status of the City's action plan to implement improvements? [No response](#)
- f) Does the City have an implementation program? [No response](#)
- g) If so, what is the City's timeline? [No response](#)
- h) Has the City identified an ADA/504 Coordinator? [Yes](#)
- i) Name, address, telephone number, email address for the identified ADA/504 Coordinator for the agency.
[See "ADA Coordinator Contact Information" Section](#)
- j) What special training has the ADA/504 Coordinator received? [No response](#)
- k) Has the City developed an advisory board or committee made up of local disability groups or individuals?
[No](#)
- l) If not, how is the City including the local disability community? [No response](#)

Status:

Interviewer spoke with Marsha Marshall (ADA Coordinator) and sent her a follow up email with an example of a Transition Plan. Marsha forwarded email to the City Manager on 2/1/16. Interviewer followed up with email to David Boiling (City Manager) on 3/8/16. No response from the City.

Last updated: 3/8/16, GSP (Jon)

Lafollette

- a) Does the City have a Transition Plan? [Not officially](#)
- b) If yes, has the City provided a copy of the Plan to TDOT? [N/A](#)
- c) When was the Transition Plan developed? [N/A](#)
- d) When was the Transition Plan updated? [N/A](#)
- e) What is the status of the City's action plan to implement improvements? [As Public Works Director, the now ADA Coordinator was asked by the former administrator to watch for areas that needed to be ADA compliant. We have corrected many of the problems and this is an ongoing project.](#)
- f) Does the City have an implementation program? [Yes, to do as many of these projects as time and resources permit.](#)
- g) If so, what is the City's timeline? [N/A](#)
- h) Has the City identified an ADA/504 Coordinator? [Yes](#)
- i) Name, address, telephone number, email address for the identified ADA/504 Coordinator for the agency. [See "ADA Coordinator Contact Information" Section](#)
- j) What special training has the ADA/504 Coordinator received? [ADA Coordinator has worked, in the past, on several buildings and publicly accessible projects and has applied this experience.](#)
- k) Has the City developed an advisory board or committee made up of local disability groups or individuals? [No](#)
- l) If not, how is the City including the local disability community? [ADA Coordinator's wife has been in a wheelchair for several years so he has a lot of experience facing ADA related challenges.](#)

Status:

Interview complete.

Last updated: 3/9/16, Kimley-Horn (Terrance)

Lakeway MPO

Status:

Lakeway is an MPO. Interviewer spoke with Rich DesGroseilliers with the MPO, and he is serving as ADA coordinator for the City of Morristown, which is the primary city in the Lakeway MPO.

Last updated: Kimley-Horn (Terrance)

Lawrenceburg

- a) Does the City have a Transition Plan? **Yes**
- b) If yes, has the City provided a copy of the Plan to TDOT? **Yes**
- c) When was the Transition Plan developed? **Early 1990s**
- d) When was the Transition Plan updated? **2013**
- e) What is the status of the City's action plan to implement improvements? **The updated Transition Plan consists of prioritizing ADA transitions into phases. Phase One has focused on Approach & Entrance. The attached spreadsheet should help demonstrate the approach we have taken. Issues such as automated door openers have been installed at City-owned buildings, adequate handicap parking spaces have been provided, and proper signage and other areas relating to ingress and egress have been reviewed and corrected. We are attempting to prioritize the buildings based on use by the general population.**
- f) Does the City have an implementation program? **No**
- g) If so, what is the City's timeline? **N/A**
- h) Has the City identified an ADA/504 Coordinator? **No one had the official title, but ADA Coordinator duties shared by Tina Sowell (Safety Director) and Doug Edwards (HR Director)**
- i) Name, address, telephone number, email address for the identified ADA/504 Coordinator for the agency. **See "ADA Coordinator Contact Information" Section**
- j) What special training has the ADA/504 Coordinator received? **Tina Sowell- Occupational Health Standards for General Industry, Certified Playground Safety Inspector, Public Sector Safety & Health Fundamentals for General Industry, Conferences Classes, Self-Educating from research and internet; Doug Edwards- Vast array of training by the federal government in EO/anti-discrimination and leadership training**
- k) Has the City developed an advisory board or committee made up of local disability groups or individuals? **No**
- l) If not, how is the City including the local disability community? **The City self-evaluates and addresses issues, but will look to create a committee.**

Status:

Interview complete.

Last updated: 12/18/15, Kimley-Horn (Adam)

Lebanon

- a) Does the City have a Transition Plan? [Yes, and it is posted on the City website](#)
- b) If yes, has the City provided a copy of the Plan to TDOT? [Yes](#)
- c) When was the Transition Plan developed? [1993](#)
- d) When was the Transition Plan updated? [2010](#)
- e) What is the status of the City's action plan to implement improvements? [In progress](#)
- f) Does the City have an implementation program? [Yes](#)
- g) If so, what is the City's timeline? [ADA Coordinator is on medical leave and only one at City that knows the information.](#)
- h) Has the City identified an ADA/504 Coordinator? [Yes, but she was on medical leave. Interviewer spoke with City Engineer Randy Laine.](#)
- m) Name, address, telephone number, email address for the identified ADA/504 Coordinator for the agency. [See "ADA Coordinator Contact Information" Section](#)
- n) What special training has the ADA/504 Coordinator received? [ADA Coordinator is on medical leave and only one at City that knows the information.](#)
- i) Has the City developed an advisory board or committee made up of local disability groups or individuals? [Yes](#)
- j) If not, how is the City including the local disability community? [Input at ADA Board Meetings](#)

Status:

Follow up with ADA Coordinator when she returns to office.

Last updated: 1/14/16, GSP (Jon)

Lewisburg

- a) Does the City have a Transition Plan? No
- b) If yes, has the City provided a copy of the Plan to TDOT? N/A
- c) When was the Transition Plan developed? N/A
- d) When was the Transition Plan updated? N/A
- e) What is the status of the City's action plan to implement improvements? N/A
- f) Does the City have an implementation program? City provided an email response to questionnaire but did not answer this question
- g) If so, what is the City's timeline? City provided an email response to questionnaire but did not answer this question
- h) Has the City identified an ADA/504 Coordinator? City provided an email response to questionnaire but did not answer this question
- i) Name, address, telephone number, email address for the identified ADA/504 Coordinator for the agency. See "ADA Coordinator Contact Information" Section
- j) What special training has the ADA/504 Coordinator received? City provided an email response to questionnaire but did not answer this question
- k) Has the City developed an advisory board or committee made up of local disability groups or individuals? City provided an email response to questionnaire but did not answer this question
- l) If not, how is the City including the local disability community? City provided an email response to questionnaire but did not answer this question

Status:

Interview complete.

Last updated: 12/21/15, Kimley-Horn (Terrance)

Manchester

- a) Does the City have a Transition Plan? No
- b) If yes, has the City provided a copy of the Plan to TDOT? N/A
- c) When was the Transition Plan developed? N/A
- d) When was the Transition Plan updated? N/A
- e) What is the status of the City's action plan to implement improvements? N/A
- f) Does the City have an implementation program? No
- g) If so, what is the City's timeline? N/A
- h) Has the City identified an ADA/504 Coordinator? Yes
- i) Name, address, telephone number, email address for the identified ADA/504 Coordinator for the agency.
[See "ADA Coordinator Contact Information" Section](#)
- j) What special training has the ADA/504 Coordinator received? None
- k) Has the City developed an advisory board or committee made up of local disability groups or individuals?
No
- l) If not, how is the City including the local disability community? [The City does not have a system set up yet.](#)

Status:

Interview complete.

Last updated: 1/19/16, GSP (Jon)

Martin

- a) Does the City have a Transition Plan? [No, but all new construction and upgrades are designed to be ADA compliant, but no Transition Plan or implementation plan has been developed.](#)
- b) If yes, has the City provided a copy of the Plan to TDOT? [N/A](#)
- c) When was the Transition Plan developed? [N/A](#)
- d) When was the Transition Plan updated? [N/A](#)
- e) What is the status of the City's action plan to implement improvements? [N/A](#)
- f) Does the City have an implementation program? [No, but all new projects comply with ADA Standards](#)
- g) If so, what is the City's timeline? [N/A](#)
- h) Has the City identified an ADA/504 Coordinator? [No – interviewer spoke with Marty Ables. Interviewer called the City's main phone line. The front desk said they did not know who the ADA person is and directed the interviewer to the City Recorder \(no answer\). The interviewer called the Marty Ables \(Public Works Director\), who has only been on the job for 3 months. Marty said he would probably be considered the ADA Coordinator, but there is no official title.](#)
- i) Name, address, telephone number, email address for the identified ADA/504 Coordinator for the agency. [See "ADA Coordinator Contact Information" Section for City contact information](#)
- j) What special training has the ADA/504 Coordinator received? [N/A](#)
- k) Has the City developed an advisory board or committee made up of local disability groups or individuals?
[No](#)
- l) If not, how is the City including the local disability community? [Handle complaints as they come in](#)

Status:

Interview complete.

Last updated: 12/18/15, Kimley-Horn (Adam)

McKenzie

- a) Does the City have a Transition Plan? No
- b) If yes, has the City provided a copy of the Plan to TDOT? N/A
- c) When was the Transition Plan developed? N/A
- d) When was the Transition Plan updated? N/A
- e) What is the status of the City's action plan to implement improvements? N/A
- f) Does the City have an implementation program? No
- g) If so, what is the City's timeline? N/A
- h) Has the City identified an ADA/504 Coordinator? No. Interviewer spoke to City front office (Brenda). Brenda was not aware of an ADA Coordinator and said to speak with Mayor or City Recorder. Interviewer called City on 1/26/16 and left a message for City Recorder. Interviewer received call back from Terry McCoy (City Recorder). Terry has been with the City since July 2015, but does not know of an ADA Transition Plan, ADA Coordinator, or advisory board. Terry requested an email with the survey questions so she could speak with the Mayor. Per email from Terry McCoy on 1/28/2016, Mayor Holland requested a meeting with TDOT office, Region 4, for 2/23/2016 to discuss this survey and to help with self-evaluation.
- i) Name, address, telephone number, email address for the identified ADA/504 Coordinator for the agency. See "ADA Coordinator Contact Information" Section for City contact information
- j) What special training has the ADA/504 Coordinator received? N/A
- k) Has the City developed an advisory board or committee made up of local disability groups or individuals? No
- l) If not, how is the City including the local disability community? City handles complaints as they come in

Status:

Interview complete.

Last updated: 12/28/15, Kimley-Horn (Adam)

McMinnville

- a) Does the City have a Transition Plan? [No](#)
- b) If yes, has the City provided a copy of the Plan to TDOT? [N/A](#)
- c) When was the Transition Plan developed? [N/A](#)
- d) When was the Transition Plan updated? [N/A](#)
- e) What is the status of the City's action plan to implement improvements? [N/A](#)
- f) Does the City have an implementation program? [No](#)
- g) If so, what is the City's timeline? [N/A](#)
- h) Has the City identified an ADA/504 Coordinator? [Yes](#)
- i) Name, address, telephone number, email address for the identified ADA/504 Coordinator for the agency.
[See "ADA Coordinator Contact Information" Section](#)
- j) What special training has the ADA/504 Coordinator received? [MTAS Classes, Law updates](#)
- k) Has the City developed an advisory board or committee made up of local disability groups or individuals?
[No](#)
- l) If not, how is the City including the local disability community? [No system in place.](#)

Status:

Interview complete.

Last updated: 3/8/16, GSP (Jon)

Milan

- a) Does the City have a Transition Plan? [No, but according to Jason Griggs \(City Recorder\), the City insurer does an annual inspection and requires updates within 60 days for anything that could potentially be a liability - this really only pertains to buildings. The City knows they need to make reasonable accommodations and new projects need to be ADA compliant, but no formal plans.](#)
- b) If yes, has the City provided a copy of the Plan to TDOT? [N/A](#)
- c) When was the Transition Plan developed? [N/A](#)
- d) When was the Transition Plan updated? [N/A](#)
- e) What is the status of the City's action plan to implement improvements? [N/A](#)
- f) Does the City have an implementation program? [No](#)
- g) If so, what is the City's timeline? [N/A](#)
- h) Has the City identified an ADA/504 Coordinator? [No](#)
- i) Name, address, telephone number, email address for the identified ADA/504 Coordinator for the agency.
[See "ADA Coordinator Contact Information" Section for City contact information](#)
- j) What special training has the ADA/504 Coordinator received? [None from the City, get training through Organization meetings](#)
- k) Has the City developed an advisory board or committee made up of local disability groups or individuals?
[No](#)
- l) If not, how is the City including the local disability community? [Open Public Business at Board meetings](#)

Status:

Interview complete.

Last updated: 1/18/16, Kimley-Horn (Adam)

Munford

- a) Does the City have a Transition Plan? [No, but currently working on self-evaluation \(beginning of 2016\). City is unsure of completion date.](#)
- b) If yes, has the City provided a copy of the Plan to TDOT? [N/A](#)
- c) When was the Transition Plan developed? [N/A](#)
- d) When was the Transition Plan updated? [N/A](#)
- e) What is the status of the City's action plan to implement improvements? [N/A](#)
- f) Does the City have an implementation program? [No](#)
- g) If so, what is the City's timeline? [N/A](#)
- h) Has the City identified an ADA/504 Coordinator? [Yes](#)
- i) Name, address, telephone number, email address for the identified ADA/504 Coordinator for the agency.
[See "ADA Coordinator Contact Information" Section](#)
- j) What special training has the ADA/504 Coordinator received? [City provided email responses to questionnaire but did not answer this question](#)
- k) Has the City developed an advisory board or committee made up of local disability groups or individuals?
[City provided email responses to questionnaire but did not answer this question](#)
- l) If not, how is the City including the local disability community? [City provided email responses to questionnaire but did not answer this question](#)

Status:

Interview complete.

Last updated: 12/21/15, Kimley-Horn (Adam)

Newport

- a) Does the City have a Transition Plan? No
- b) If yes, has the City provided a copy of the Plan to TDOT? N/A
- c) When was the Transition Plan developed? N/A
- d) When was the Transition Plan updated? N/A
- e) What is the status of the City's action plan to implement improvements? N/A
- f) Does the City have an implementation program? No
- g) If so, what is the City's timeline? N/A
- h) Has the City identified an ADA/504 Coordinator? Yes
- i) Name, address, telephone number, email address for the identified ADA/504 Coordinator for the agency.
[See "ADA Coordinator Contact Information" Section](#)
- j) What special training has the ADA/504 Coordinator received? None
- k) Has the City developed an advisory board or committee made up of local disability groups or individuals?
No
- l) If not, how is the City including the local disability community? No system in place

Status:

Interview complete.

Last updated: 1/26/16, GSP (Jon)

Oak Ridge

- a) Does the City have a Transition Plan? [No, but the City wants to develop a Transition Plan this year](#)
- b) If yes, has the City provided a copy of the Plan to TDOT? [N/A](#)
- c) When was the Transition Plan developed? [N/A](#)
- d) When was the Transition Plan updated? [N/A](#)
- e) What is the status of the City's action plan to implement improvements? [N/A](#)
- f) Does the City have an implementation program? [No](#)
- g) If so, what is the City's timeline? [N/A](#)
- h) Has the City identified an ADA/504 Coordinator? [Yes](#)
- i) Name, address, telephone number, email address for the identified ADA/504 Coordinator for the agency.
[See "ADA Coordinator Contact Information" Section](#)
- j) What special training has the ADA/504 Coordinator received? [City was unsure](#)
- k) Has the City developed an advisory board or committee made up of local disability groups or individuals?
[No](#)
- l) If not, how is the City including the local disability community? [City was unsure](#)

Status:

Interview complete.

Last updated: 3/6/16, Kimley-Horn (Terrance)

Paris

- a) Does the City have a Transition Plan? No
- b) If yes, has the City provided a copy of the Plan to TDOT? N/A
- c) When was the Transition Plan developed? N/A
- d) When was the Transition Plan updated? N/A
- e) What is the status of the City's action plan to implement improvements? N/A
- f) Does the City have an implementation program? No
- g) If so, what is the City's timeline? N/A
- h) Has the City identified an ADA/504 Coordinator? No - front desk transferred interviewer to Planning Department (Jennifer Morris)
- i) Name, address, telephone number, email address for the identified ADA/504 Coordinator for the agency. See "ADA Coordinator Contact Information" Section for City contact information
- j) What special training has the ADA/504 Coordinator received? N/A
- k) Has the City developed an advisory board or committee made up of local disability groups or individuals? Yes, but Advisory Board does not meet that often. Board consists of people from the community, including persons with disabilities.
- l) If not, how is the City including the local disability community? N/A

Status:

Interview complete.

Last updated: 12/18/16, Kimley-Horn (Adam)

Pigeon Forge

- a) Does the City have a Transition Plan? No
- b) If yes, has the City provided a copy of the Plan to TDOT? N/A
- c) When was the Transition Plan developed? N/A
- d) When was the Transition Plan updated? N/A
- e) What is the status of the City's action plan to implement improvements? N/A
- f) Does the City have an implementation program? No
- g) If so, what is the City's timeline? N/A
- h) Has the City identified an ADA/504 Coordinator? No.
- i) Name, address, telephone number, email address for the identified ADA/504 Coordinator for the agency.
[See "ADA Coordinator Contact Information" Section for City contact information](#)
- j) What special training has the ADA/504 Coordinator received? N/A
- k) Has the City developed an advisory board or committee made up of local disability groups or individuals?
No
- l) If not, how is the City including the local disability community? N/A

Status:

Interviewer spoke with Joe Dunn (Chief Building Official), and he stated that the City does not have a Transition Plan or a Coordinator. When the City receives complaints, each department fixes issues as they are reported. Interviewer called back to City Manager's Office and spoke with Earlene Teaster. She thought the Assistant City Manager was the ADA Coordinator, but he was not available. Interviewer followed up with email on 3/8/16. No response from City.

Last updated: 3/8/16, GSP (Jon)

Portland

- a) Does the City have a Transition Plan? [No, ADA is addressed during design and construction and as needs arise.](#)
- b) If yes, has the City provided a copy of the Plan to TDOT? [N/A](#)
- c) When was the Transition Plan developed? [N/A](#)
- d) When was the Transition Plan updated? [N/A](#)
- e) What is the status of the City's action plan to implement improvements? [N/A](#)
- f) Does the City have an implementation program? [No](#)
- g) If so, what is the City's timeline? [N/A](#)
- h) Has the City identified an ADA/504 Coordinator? [No – interviewer spoke to Brian Price \(City Engineer\)](#)
- i) Name, address, telephone number, email address for the identified ADA/504 Coordinator for the agency.
[See "ADA Coordinator Contact Information" Section for City contact information](#)
- j) What special training has the ADA/504 Coordinator received? [N/A](#)
- k) Has the City developed an advisory board or committee made up of local disability groups or individuals?
[No](#)
- l) If not, how is the City including the local disability community? [City was unsure.](#)

Status:

Interview complete.

Last updated: 3/16/16, Kimley-Horn (Kevin)

Pulaski

- a) Does the City have a Transition Plan? [Yes and a group of disabled citizens give input](#)
- b) If yes, has the City provided a copy of the Plan to TDOT? [City does not have copy available](#)
- c) When was the Transition Plan developed? [20 years ago \(~1996\)](#)
- d) When was the Transition Plan updated? [20 years ago \(~1996\)](#)
- e) What is the status of the City's action plan to implement improvements? [According to Terry Harrison, all improvements are complete](#)
- f) Does the City have an implementation program? [No](#)
- g) If so, what is the City's timeline? [N/A](#)
- h) Has the City identified an ADA/504 Coordinator? [No](#)
- i) Name, address, telephone number, email address for the identified ADA/504 Coordinator for the agency.
[See "ADA Coordinator Contact Information" Section for City contact information](#)
- j) What special training has the ADA/504 Coordinator received? [N/A](#)
- k) Has the City developed an advisory board or committee made up of local disability groups or individuals?
[No](#)
- l) If not, how is the City including the local disability community? [If citizens need to file a complaint they call the City or Police Department.](#)

Status:

Interview complete.

Last updated: 1/26/16, GSP (Jon)

Ripley

- a) Does the City have a Transition Plan? **No**
- b) If yes, has the City provided a copy of the Plan to TDOT? **N/A**
- c) When was the Transition Plan developed? **N/A**
- d) When was the Transition Plan updated? **N/A**
- e) What is the status of the City's action plan to implement improvements? **N/A**
- f) Does the City have an implementation program? **No**
- g) If so, what is the City's timeline? **N/A**
- h) Has the City identified an ADA/504 Coordinator? **Yes**
- i) Name, address, telephone number, email address for the identified ADA/504 Coordinator for the agency.
[See "ADA Coordinator Contact Information" Section](#)
- j) What special training has the ADA/504 Coordinator received? **None**
- k) Has the City developed an advisory board or committee made up of local disability groups or individuals?
No
- l) If not, how is the City including the local disability community? **Donna Buckner (ADA Coordinator) said the City respond to complaints.**

Status:

Interview complete.

Last updated: 1/26/16, GSP (Jon)

Rockwood

- a) Does the City have a Transition Plan? [No](#)
- b) If yes, has the City provided a copy of the Plan to TDOT? [N/A](#)
- c) When was the Transition Plan developed? [N/A](#)
- d) When was the Transition Plan updated? [N/A](#)
- e) What is the status of the City's action plan to implement improvements? [N/A](#)
- f) Does the City have an implementation program? [No](#)
- g) If so, what is the City's timeline? [N/A](#)
- h) Has the City identified an ADA/504 Coordinator? [Yes](#)
- i) Name, address, telephone number, email address for the identified ADA/504 Coordinator for the agency.
[See "ADA Coordinator Contact Information" Section](#)
- j) What special training has the ADA/504 Coordinator received? [Online training - through TDOT](#)
- k) Has the City developed an advisory board or committee made up of local disability groups or individuals?
[No](#)
- l) If not, how is the City including the local disability community? [The City advertises public hearings](#)

Status:

Interview complete.

Last updated: 12/21/15, Kimley-Horn (Adam)

Savannah

- a) Does the City have a Transition Plan? **Yes**
- b) If yes, has the City provided a copy of the Plan to TDOT? **No**
- c) When was the Transition Plan developed? **2007**
- d) When was the Transition Plan updated? **Annually with grant applications**
- e) What is the status of the City's action plan to implement improvements? **Several areas of non-compliance have had total replacement, others are active projects, and a limited number are remaining and are to be completed with local funding or grants**
- f) Does the City have an implementation program? **Yes**
- g) If so, what is the City's timeline? **City desires to have all improvements complete or in progress by the end of 2020**
- h) Has the City identified an ADA/504 Coordinator? **Yes**
- i) Name, address, telephone number, email address for the identified ADA/504 Coordinator for the agency.
See "ADA Coordinator Contact Information" Section
- j) What special training has the ADA/504 Coordinator received? **Various seminars**
- k) Has the City developed an advisory board or committee made up of local disability groups or individuals?
No
- l) If not, how is the City including the local disability community? **The City has an open door policy for complaints and can be contacted via the City website, phone, and U.S. mail.**

Status:

Interview complete. Need to get copy of Transition Plan from the City.

Last updated: 12/21/16, Kimley-Horn (Terrance)

Sevierville

- a) Does the City have a Transition Plan? **No**
- b) If yes, has the City provided a copy of the Plan to TDOT? **N/A**
- c) When was the Transition Plan developed? **N/A**
- d) When was the Transition Plan updated? **N/A**
- e) What is the status of the City's action plan to implement improvements? **Sidewalk Program, but nothing else**
- f) Does the City have an implementation program? **Yes**
- g) If so, what is the City's timeline? **5 years for sidewalks**
- h) Has the City identified an ADA/504 Coordinator? **Yes**
- i) Name, address, telephone number, email address for the identified ADA/504 Coordinator for the agency.
See "ADA Coordinator Contact Information" Section
- j) What special training has the ADA/504 Coordinator received? **None**
- k) Has the City developed an advisory board or committee made up of local disability groups or individuals?
No
- l) If not, how is the City including the local disability community? **The City is considering developing a committee**

Status:

Interview complete.

Last updated: 12/18/16, Kimley-Horn (Brian)

Shelbyville

- a) Does the City have a Transition Plan? **No**, but Dawn Hobbs (ADA Coordinator) said the City would begin [working on the Transition Plan immediately](#)
- b) If yes, has the City provided a copy of the Plan to TDOT? **N/A**
- c) When was the Transition Plan developed? **N/A**
- d) When was the Transition Plan updated? **N/A**
- e) What is the status of the City's action plan to implement improvements? **In progress**
- f) Does the City have an implementation program? **No**
- g) If so, what is the City's timeline? **N/A**
- h) Has the City identified an ADA/504 Coordinator? **Yes**
- i) Name, address, telephone number, email address for the identified ADA/504 Coordinator for the agency.
[See "ADA Coordinator Contact Information" Section](#)
- j) What special training has the ADA/504 Coordinator received? **None**
- k) Has the City developed an advisory board or committee made up of local disability groups or individuals?
No
- l) If not, how is the City including the local disability community? [The City is in the process of setting up an ADA Committee.](#)

Status:

Interview complete.

Last updated: 1/14/16, GSP (Jon)

Sparta

- a) Does the City have a Transition Plan? **No**
- b) If yes, has the City provided a copy of the Plan to TDOT? **N/A**
- c) When was the Transition Plan developed? **N/A**
- d) When was the Transition Plan updated? **N/A**
- e) What is the status of the City's action plan to implement improvements? **N/A**
- f) Does the City have an implementation program? **No**
- g) If so, what is the City's timeline? **N/A**
- h) Has the City identified an ADA/504 Coordinator? **Yes**
- i) Name, address, telephone number, email address for the identified ADA/504 Coordinator for the agency.
See "ADA Coordinator Contact Information" Section
- j) What special training has the ADA/504 Coordinator received? **None**
- k) Has the City developed an advisory board or committee made up of local disability groups or individuals?
No
- l) If not, how is the City including the local disability community? **No system in place**

Status:

Interviewer called and emailed Chris Dorsey (ADA Coordinator). Chris is coordinating with others at the City to determine what the City had, but he did not think they had a Transition Plan. Interviewer sent follow up email on 3/8/16. No response from City on follow up email, answers are based off original interview.

Last updated: 3/8/16, GSP (Jon)

Spring Hill

- a) Does the City have a Transition Plan? No
- b) If yes, has the City provided a copy of the Plan to TDOT? N/A
- c) When was the Transition Plan developed? N/A
- d) When was the Transition Plan updated? N/A
- e) What is the status of the City's action plan to implement improvements? N/A
- f) What is the status of the City's action plan to implement improvements? N/A
- g) Does the City have an implementation program? N/A
- h) If so, what is the City's timeline? N/A
- i) Has the City identified an ADA/504 Coordinator? No
- j) Name, address, telephone number, email address for the identified ADA/504 Coordinator for the agency.
N/A
- k) What special training has the ADA/504 Coordinator received? N/A
- l) Has the City developed an advisory board or committee made up of local disability groups or individuals?
No
- m) If not, how is the City including the local disability community? No

Status:

Interview complete.

Last updated: 12/14/15, Kimley-Horn (Brian)

Springfield

- a) Does the City have a Transition Plan? **No**
- b) If yes, has the City provided a copy of the Plan to TDOT? **N/A**
- c) When was the Transition Plan developed? **N/A**
- d) When was the Transition Plan updated? **N/A**
- e) What is the status of the City's action plan to implement improvements? **N/A**
- f) What is the status of the City's action plan to implement improvements? **Unsure**
- g) Does the City have an implementation program? **No**
- h) If so, what is the City's timeline? **N/A**
- i) Has the City identified an ADA/504 Coordinator? **Yes**
- j) Name, address, telephone number, email address for the identified ADA/504 Coordinator for the agency.
See "ADA Coordinator Contact Information" Section
- k) What special training has the ADA/504 Coordinator received? **Building and codes department has had training for accessibility for structures and the City uses ADA regulations for all construction, parking, and loading/unloading zones.**
- l) Has the City developed an advisory board or committee made up of local disability groups or individuals?
Yes, the City advisory board is the Mayor and Board of Aldermen. They seldom get requests related to ADA; however, the few they have had have been related to sidewalks and entrances. The City worked with the previous complainant and developed solutions that were acceptable to both parties.
- m) If not, how is the City including the local disability community? **N/A**

Status:

Interview complete.

Last updated: 03/08/16, Kimley-Horn (Kevin)

Sweetwater

- a) Does the City have a Transition Plan? [No](#)
- b) If yes, has the City provided a copy of the Plan to TDOT? [N/A](#)
- c) When was the Transition Plan developed? [N/A](#)
- d) When was the Transition Plan updated? [N/A](#)
- e) What is the status of the City's action plan to implement improvements? [Sidewalks are being upgraded with improvements. The City thinks buildings are all ADA compliant and have upgraded pools already. The City will make other upgrades as they are brought to the City's attention.](#)
- f) Does the City have an implementation program? [Yes](#)
- g) If so, what is the City's timeline? [The City's 5-year plan has a line item for ADA upgrades](#)
- h) Has the City identified an ADA/504 Coordinator? [Yes](#)
- i) Name, address, telephone number, email address for the identified ADA/504 Coordinator for the agency.
[See "ADA Coordinator Contact Information" Section](#)
- j) What special training has the ADA/504 Coordinator received? [Online training - through TDOT](#)
- k) Has the City developed an advisory board or committee made up of local disability groups or individuals?
[Yes](#)
- l) If not, how is the City including the local disability community? [The ADA Committee meets as needed. There are two people with disabilities on the committee.](#)

Status:

Interview complete.

Last updated: 12/21/16, Kimley-Horn (Adam)

Tulahoma

- a) Does the City have a Transition Plan? No
- b) If yes, has the City provided a copy of the Plan to TDOT? N/A
- c) When was the Transition Plan developed? N/A
- d) When was the Transition Plan updated? N/A
- e) What is the status of the City's action plan to implement improvements? N/A
- f) Does the City have an implementation program? No
- g) If so, what is the City's timeline? N/A
- h) Has the City identified an ADA/504 Coordinator? No
- i) Name, address, telephone number, email address for the identified ADA/504 Coordinator for the agency.
[See "ADA Coordinator Contact Information" Section for City contact information](#)
- j) What special training has the ADA/504 Coordinator received? N/A
- k) Has the City developed an advisory board or committee made up of local disability groups or individuals?
No
- l) If not, how is the City including the local disability community? They don't.

Status:

Interviewer left message and sent follow up email to Wayne Limbaugh (Public Works) on 1/14/16. Sent follow up email on 3/8/16. No response from City.

Last updated: 3/8/16, GSP (Jon)

Union City

- a) Does the City have a Transition Plan? [Yes](#)
- b) If yes, has the City provided a copy of the Plan to TDOT? [Yes](#)
- c) When was the Transition Plan developed? [1992](#)
- d) When was the Transition Plan updated? [1992](#)
- e) What is the status of the City's action plan to implement improvements? [Completed list from 1992, none since. City reviews plans to ensure each new project is compliant.](#)
- f) Does the City have an implementation program? [No, responded that Transition Plan is complete.](#)
- g) If so, what is the City's timeline? [N/A](#)
- h) Has the City identified an ADA/504 Coordinator? [Yes](#)
- i) Name, address, telephone number, email address for the identified ADA/504 Coordinator for the agency.
[See "ADA Coordinator Contact Information" Section](#)
- j) What special training has the ADA/504 Coordinator received? [None](#)
- k) Has the City developed an advisory board or committee made up of local disability groups or individuals?
[No](#)
- l) If not, how is the City including the local disability community? [Kathy Dillion handles complaints with the City and coordinates a resolution with the different departments.](#)

Status:

Interview complete.

Last updated: 2/1/16, GSP (Jon)

White House

- a) Does the City have a Transition Plan? [No, ADA is addressed during design and construction and as needs arise.](#)
- b) If yes, has the City provided a copy of the Plan to TDOT? [N/A](#)
- c) When was the Transition Plan developed? [N/A](#)
- d) When was the Transition Plan updated? [N/A](#)
- e) What is the status of the City's action plan to implement improvements? [N/A](#)
- f) Does the City have an implementation program? [No](#)
- g) If so, what is the City's timeline? [N/A](#)
- h) Has the City identified an ADA/504 Coordinator? [No - Interviewer spoke with Donna Thomas \(Human Resources\)](#)
- i) Name, address, telephone number, email address for the identified ADA/504 Coordinator for the agency. [See "ADA Coordinator Contact Information" Section for City contact information](#)
- j) What special training has the ADA/504 Coordinator received? [N/A](#)
- k) Has the City developed an advisory board or committee made up of local disability groups or individuals? [No](#)
- l) If not, how is the City including the local disability community? [City was unsure](#)

Status:

Interview complete.

Last updated: 3/16/16, Kimley-Horn (Kevin)