

THE SOUTHEAST TENNESSEE HUMAN RESOURCE AGENCY COORDINATED HUMAN SERVICE TRANSPORTATION PLAN

Public Participation

Public participation has been a key element in the development of the Southeast Tennessee Human Resource Agency (SETHRA) Coordinated Human Services Transportation Plan. Information gathered from surveys has determined the needs of each community in the Southeast Tennessee area. The public participation within each county has contributed in identifying new services to meet the ever growing needs in our area. SETHRA county managers and the general public worked jointly in identifying the unmet transportation needs of our service area. Surveys were distributed in each of ten counties that Southeast Tennessee Human Resources services.

Purpose of Plan

The Coordinated Human Service Transportation plan is developed to identify gaps in the current services, identify and implement strategies to meet these gaps, and to better coordinate existing services.

Service Area

The Southeast Tennessee Human Resource Agency Rural Transportation provides services to residents in the following ten Southeast Tennessee counties: Bledsoe, Bradley: non-urbanized, Marion, McMinn, Meigs, Polk, Rhea, Sequatchie, and Hamilton.

Current Stakeholder Coordination

The Southeast Tennessee Human Resource Agency currently coordinates transportation to meet unmet needs in the Southeast. This level of coordination has been quite successful. Through coordination we have been able to provide transportation, which includes vans that are wheelchair equipped, providing the public with transportation back and forth to doctor appointments, and providing the lower income with transportation, back and forth to work, commodities, and so many needed human service. The following is a listing of stakeholders identified to coordinate human services:

- AmeriChoice
- Premier
- Tennessee Behavioral Health
- Vocational Rehabilitation
- Cariton
- Kidney Foundation of Bradley
- Preferred Health Partners
- Blue Care

- Family First
- Bridge Refugee
- Interfaith
- Community Kitchen of Chattanooga
- Bledsoe, Bradley, Grundy, Marion, McMinn, Polk, Rhea, Sequatchie, and Hamilton County Career Center
- Tennessee Department of Human Services
- Bradley Health Care
- LifeCare Center of Cleveland
- Cleveland Chamber of Commerce

STAKEHOLDERS

Stakeholders have proven to be vital in the development of the Southeast Tennessee Human Resource Agency Coordinated Human Service Transportation Plan and are key members of our community. They work with individuals, families, groups, and agencies that have unmet transportation needs or are currently using public transportation. Stakeholders for the Southeast Tennessee Human Resource Agency Coordinated Human Service Transportation Plan include representatives of public, private, nonprofit organizations and human services providers.

- Bledsoe, Bradley, Grundy, Marion, McMinn, Polk, Rhea, Sequatchie, and Hamilton Department of Human Services
- Bledsoe, Bradley, Grundy, Marion, McMinn, Polk, Rhea, Sequatchie, and Hamilton Adult Basic Education and GED
- Bledsoe, Bradley, Grundy, Marion, McMinn, Polk, Rhea, Sequatchie, and Hamilton Health Departments
- STARS
- Bledsoe Rescue Squad
- Bachman Memorial Home
- Boys/Girls Club of Cleveland
- Habitat for Humanity of Cleveland, Inc.
- Kids on the Block
- Operation Compassion
- Y CAP
- YMCA of Cleveland
- Gruetli-Laager Senior Citizens
- Monteagle Care and Rehabilitation
- Appalachian Women's Guild
- Seventh Day Adventist Welfare Center
- Caring Incorporated
- Whitwell Senior Centers
- Rivermont Care and Rehabilitation Center
- South Pittsburg Senior Neighbors

- Marion County Community Ministries
- Athens City Schools
- Full Circle Women's Services
- McMinn County Senior Citizens Inc.
- Women at the Well
- Bledsoe, Bradley, Grundy, Marion, McMinn, Polk, Rhea, Sequatchie, and Hamilton County University of Tennessee Agriculture Extension offices
- Coordinated Charities
- Tri County Center
- Hope Center
- Meigs Ministries
- Meigs Veterans Affairs
- Woman Care Center
- Our Daily Bread
- Nancy's House
- Sequatchie Senior Citizens
- We Care
- Habitat for Humanity
- Tennessee Department of Health
- Cleveland Emergency shelter
- Cleveland Housing Authority
- Cleveland Community Center
- Bradley/Cleveland Community
- Bradley/Cleveland Developmental
- NAACP-Bradley County Branch
- Tennessee Department of Children's Services
- Family Resources Agency
- Horizon Square Apartments
- Workforce Development Agency
- Nancy's House
- Ocoee Outreach
- River County Assoc. of Realtors
- 100 Black Men
- Bradley Initiative for Church and Community
- Cleveland Bradley Christmas
- Northeast Recreation Center
- City Recreation Department
- Douglas-Cherokee economic Authority
- Families First
- Anthony Casteel, Planner
- Greg Thomas, CD Director
- Paul Cordor, Planner
- John Kimball, Attorney
- Keven brooks

- Larry Presswood
- Maryl Elliott
- Dee Burrus
- Roy Guthree
- Yvonne Cannon
- Tim Henderson, Chairman
- Onticias Hoy
- Sequatchie Valley Head Start

LIST of IDENTIFIED NEEDS

- . Week-End transportation service
- . Evening transportation service
- . Holiday transportation service
- . In-County route service on a specified day and time
- . Scheduled public transit work routes that cross county lines
- . Senior citizen special transportation needs
- . Schedule work routes for the disabled
- . New wheelchair accessible equipment
- . Travel trainer (Educate people about public transportation)
- . Coordination between 5311 and 5307 to Hamilton County

MEETING UNMET NEEDS

A survey was provided to all ten counties. The following was determined to be the priority ranking:

High Priority:

- In-county deviated fixed route service
- Wheelchair accessible vehicles
- Travel trainer (Educate public about public transportation)
- Schedule work routes that coordinated within the ten counties
- Door to door scheduled work routes for the disabled
- Route service to Chattanooga/ Nashville
- Week-end, evening, and holiday transportation services
- Route Match Software

Medium Priortiy:

- Destination signs
- Announcer for specific routes
- Bus stop shelters and benches

- Digital cameras for the buses for security
- Bus crash investigation equipment

Low Priority:

- Transportation for the Sequachee Valley Electric Coop (SVEC) Health Fair which includes the following counties: Bledsoe, Grundy, Marion, and Sequatchie
- Senior Citizens transportation to go shopping once a week