

Includes All Responders

Reporting Period: January 1, 2022 to March 31, 2022

Region 3

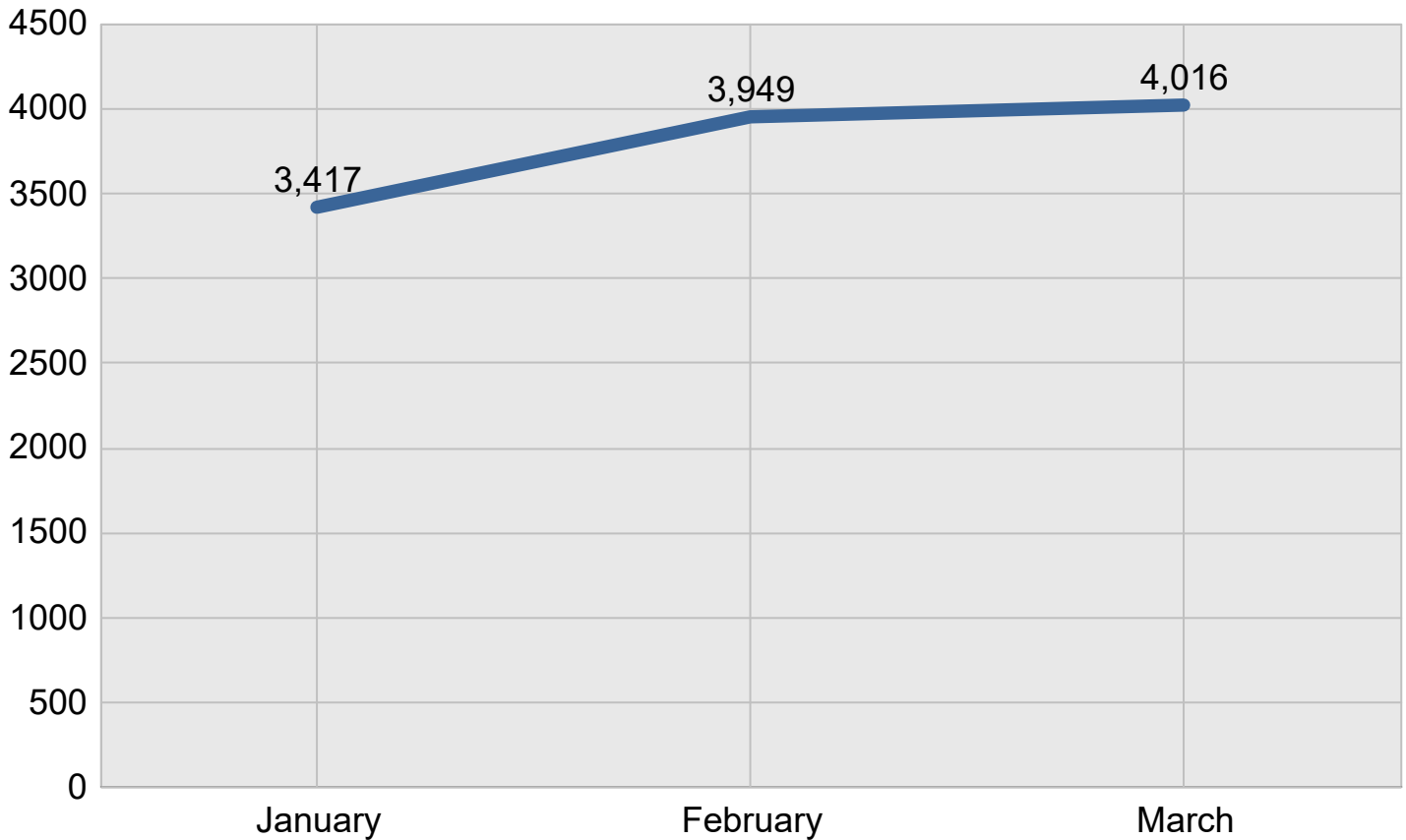
Created on: April 19, 2022 11:26 am County: All Counties

Report Template version 2.0

Total Incidents Managed This Quarter: 11,382

Incidents Managed

Incidents Managed - Monthly

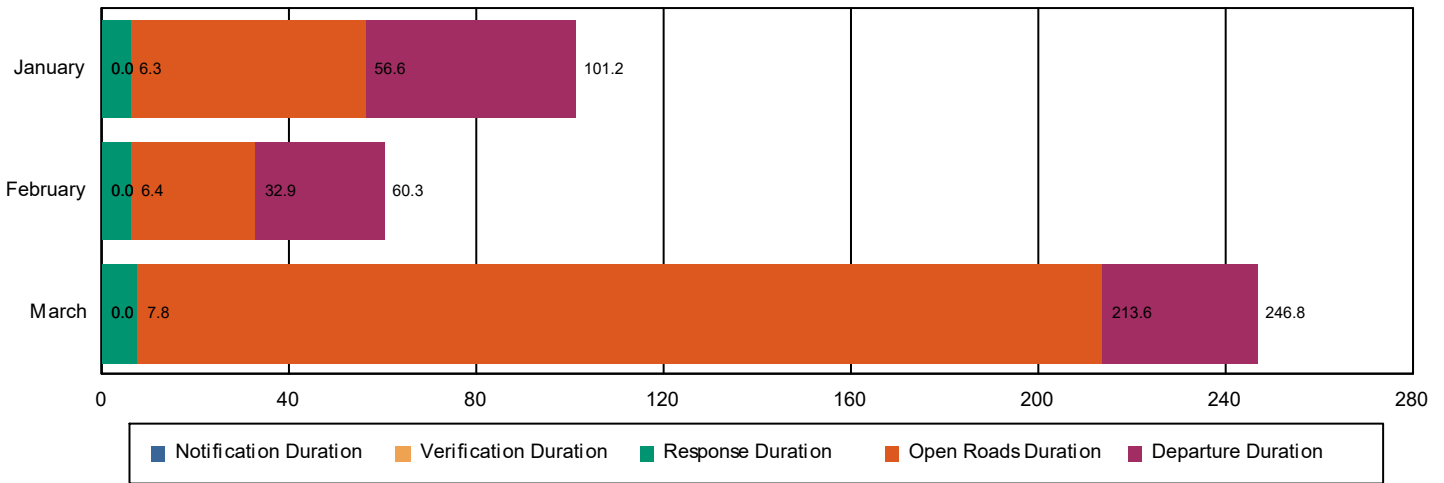


Performance Measures Summary

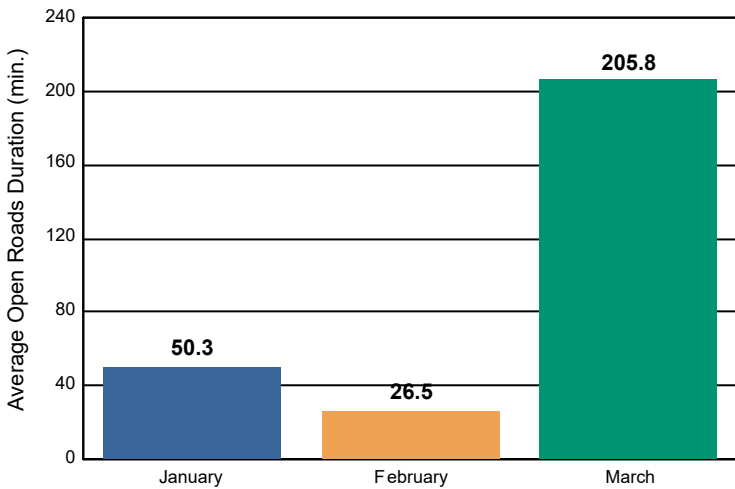
Incidents Overall Response

	January	February	March	Total
Events included in Performance Measures	743	752	750	2,245
Notification Duration (min.)*	0.0	0.0	0.0	0.0
Verification Duration (min.)	0.0	0.0	0.0	0.0
Response Duration (min.) [First Notification to First Arrival]	6.3	6.4	7.8	6.8
Open Roads Duration (min.) [First Arrival to Travel Lanes Cleared]	50.3	26.5	205.8	94.4
Departure Duration (min.) [Travel Lanes Cleared to Last Departure]	44.6	27.4	33.2	35.0
Roadway Clearance Duration (min.) [First Notif to Travel Lanes Cleared]	56.6	32.9	213.6	101.2
	101.2	60.3	246.8	136.2

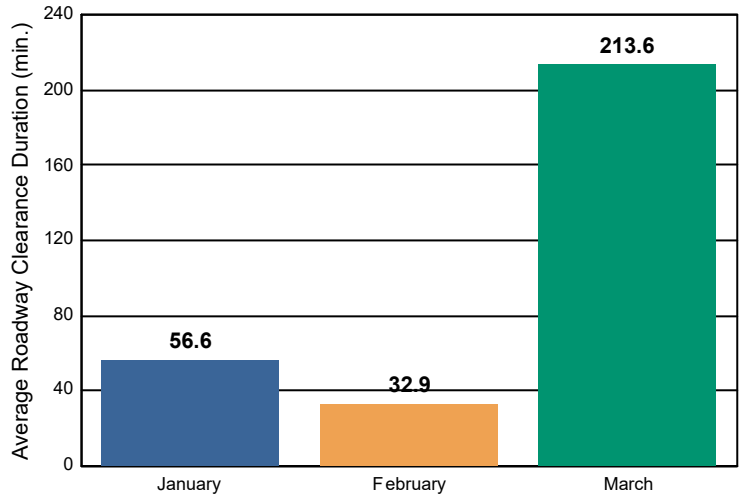
Incident Clearance Duration



Open Roads Duration / Month



Roadway Clearance Duration / Month

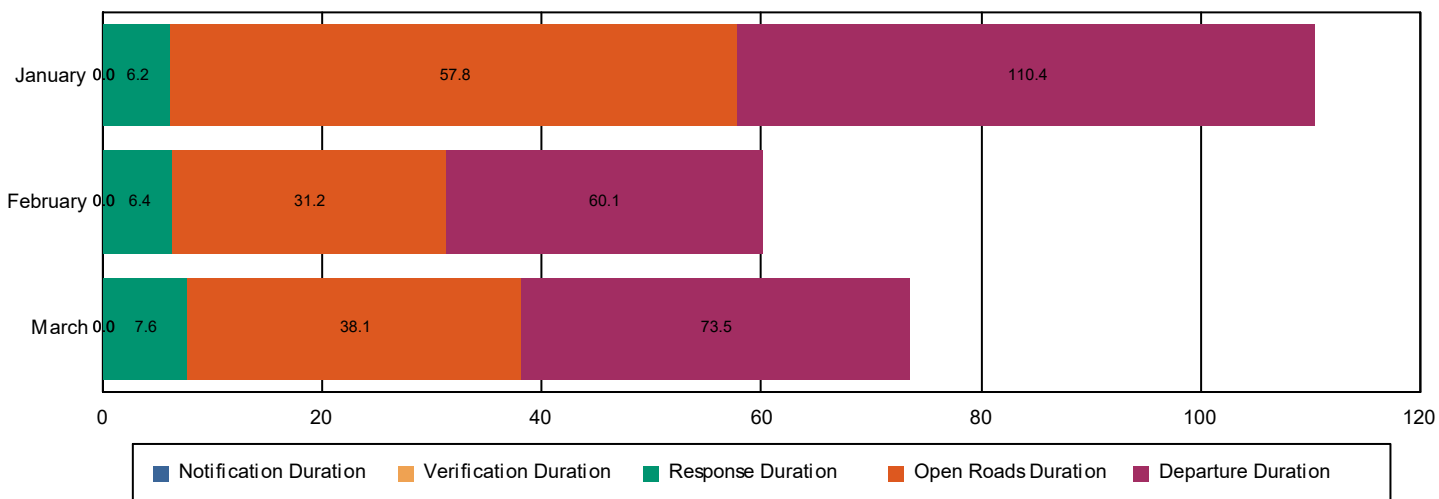


Performance Measures Summary

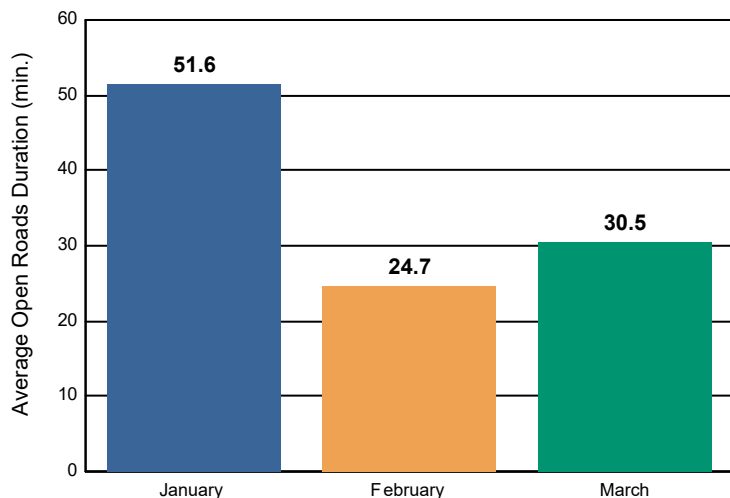
Incidents with HELP Truck Response

	January	February	March	Total
Events included in Performance Measures	582	630	631	1,843
Notification Duration (min.)	0.0	0.0	0.0	0.0
Verification Duration (min.)	0.0	0.0	0.0	0.0
Response Duration (min.) [First Notification to First Arrival]	6.2	6.4	7.6	6.8
Open Roads Duration (min.) [First Arrival to Travel Lanes Cleared]	51.6	24.7	30.5	35.2
Departure Duration (min.) [Travel Lanes Cleared to Last Departure]	52.6	28.9	35.3	38.6
Roadway Clearance Duration (min.) [First Notif to Travel Lanes Cleared]	57.8	31.2	38.1	41.9
	110.4	60.1	73.5	80.5

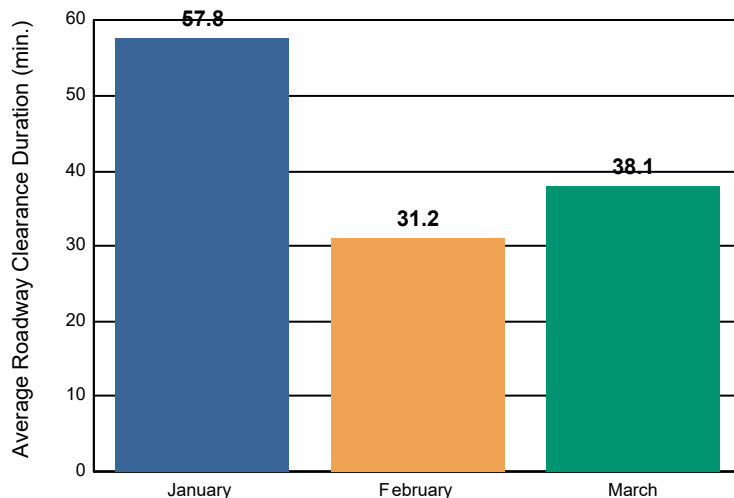
Incident Clearance Duration



Open Roads Duration / Month



Roadway Clearance Duration / Month

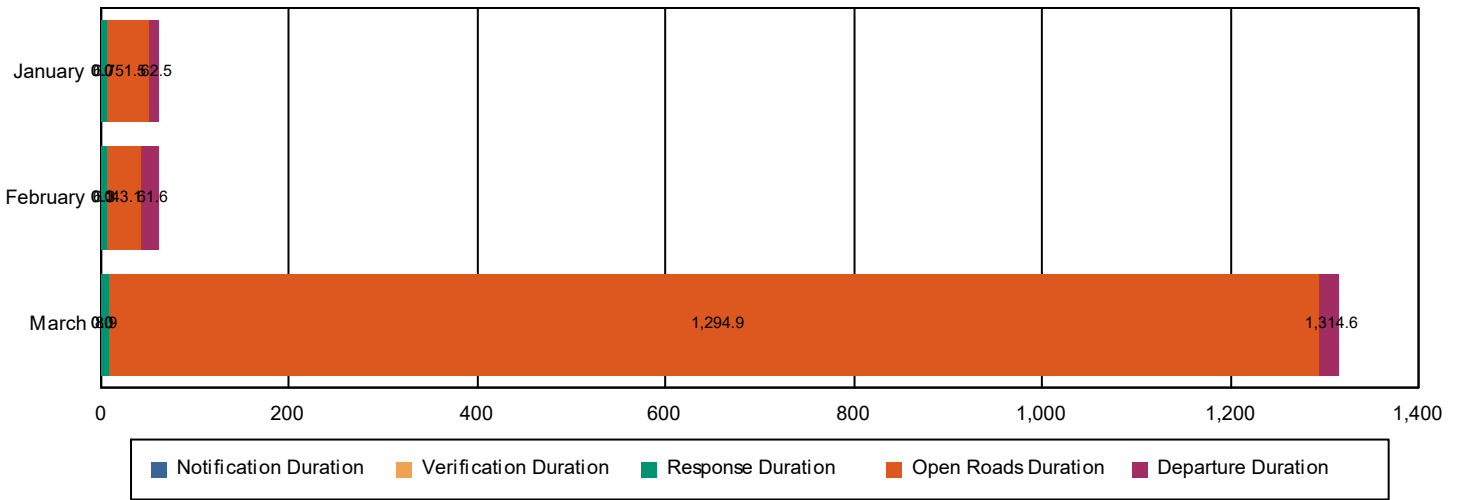


Performance Measures Summary

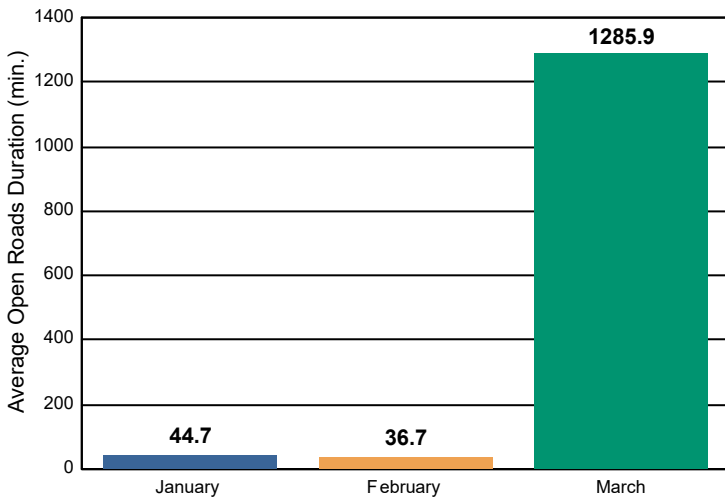
Incidents without HELP Truck Response

	January	February	March	Total
Events included in Performance Measures	161	122	119	402
Notification Duration (min.)	0.0	0.0	0.0	0.0
Verification Duration (min.)	0.0	0.1	0.0	0.0
Response Duration (min.) [First Notification to First Arrival]	6.7	6.2	8.9	7.2
Open Roads Duration (min.) [First Arrival to Travel Lanes Cleared]	44.7	36.7	1,285.9	406.9
Departure Duration (min.) [Travel Lanes Cleared to Last Departure]	11.1	18.5	19.7	15.9
Roadway Clearance Duration (min.) [First Notif to Travel Lanes Cleared]	51.5	43.1	1,294.9	414.1
	62.5	61.6	1,314.6	430.1

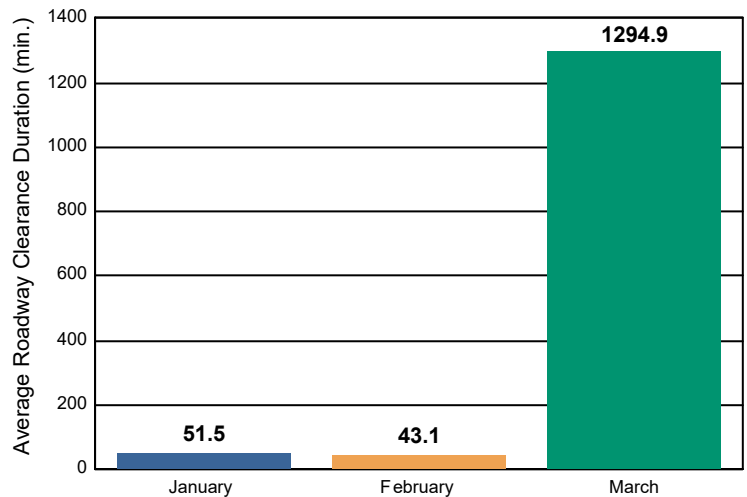
Incident Clearance Duration



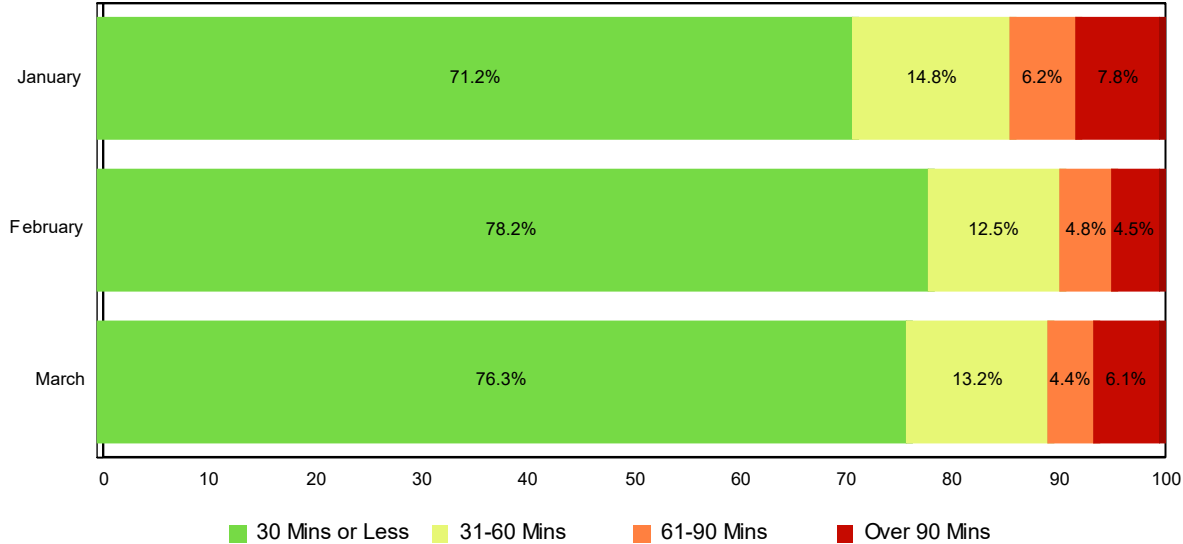
Open Roads Duration / Month



Roadway Clearance Duration / Month

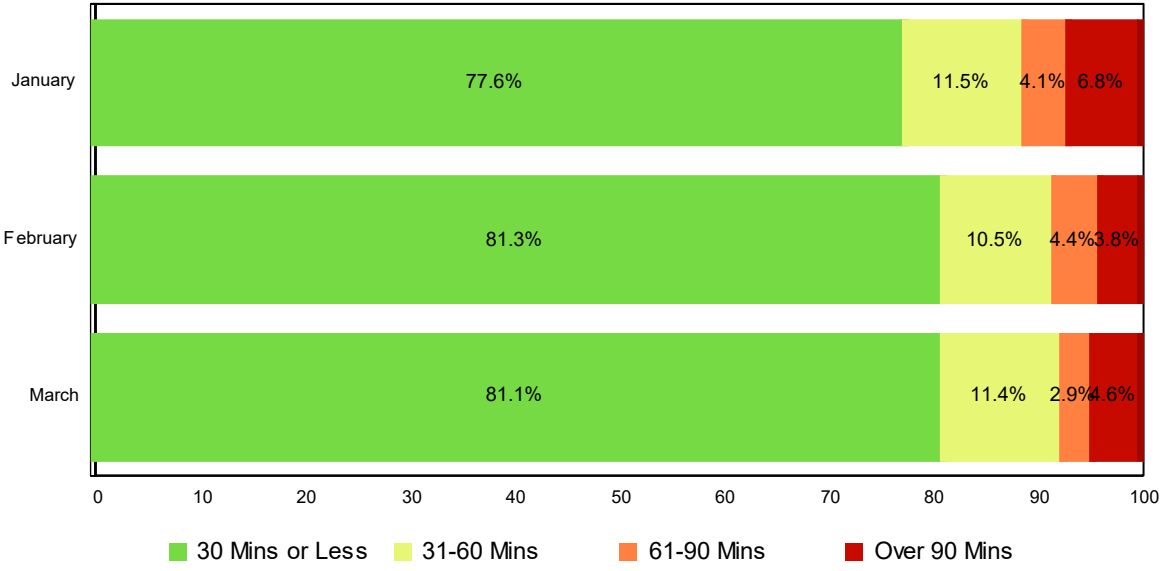


Lane Blockage Clearance Times - Overall



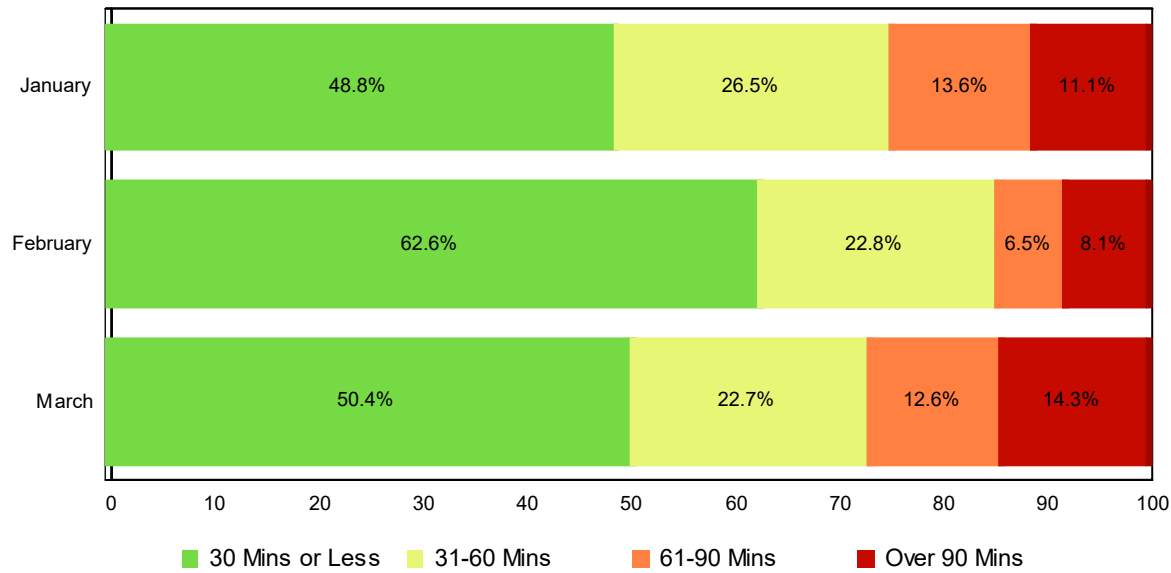
Month	30 Mins or Less	31-60 Mins	61-90 Mins	Over 90 Mins	Total # of Events
January	529	110	46	58	743
February	588	94	36	34	752
March	572	99	33	46	750
Total # of Events	1,689	303	115	138	2,245

Lane Blockage Clearance Times - with HELP Truck Response



Month	30 Mins or Less	31-60 Mins	61-90 Mins	Over 90 Mins	Total # of Events
January	452	67	24	40	583
February	512	66	28	24	630
March	512	72	18	29	631
Total # of Events	1,476	205	70	93	1,844

Lane Blockage Clearance Times - without HELP Truck Response



Month	30 Mins or Less	31-60 Mins	61-90 Mins	Over 90 Mins	Total # of Events
January	79	43	22	18	162
February	77	28	8	10	123
March	60	27	15	17	119
Total # of Events	216	98	45	45	404

All Incidents with Travel Lane Blockage and HELP Truck Response

No. of Lanes Blocked	%	Count	%	Count	%	Count	%	Count	Avg Clear Time (Min)
1	88	1063	96	1158	97	1181	3	31	17
2	73	336	88	404	94	432	6	27	32
3	46	50	74	81	86	94	14	15	51
4	40	23	60	34	70	40	30	17	113
5	25	1	25	1	25	1	75	3	135
6	100	1	100	1	100	1	0	0	6
7	100	1	100	1	100	1	0	0	5
Totals	80	1,475	91	1,680	95	1,750	5	93	26

<=30 Mins

<=60 Mins

<=90 Mins

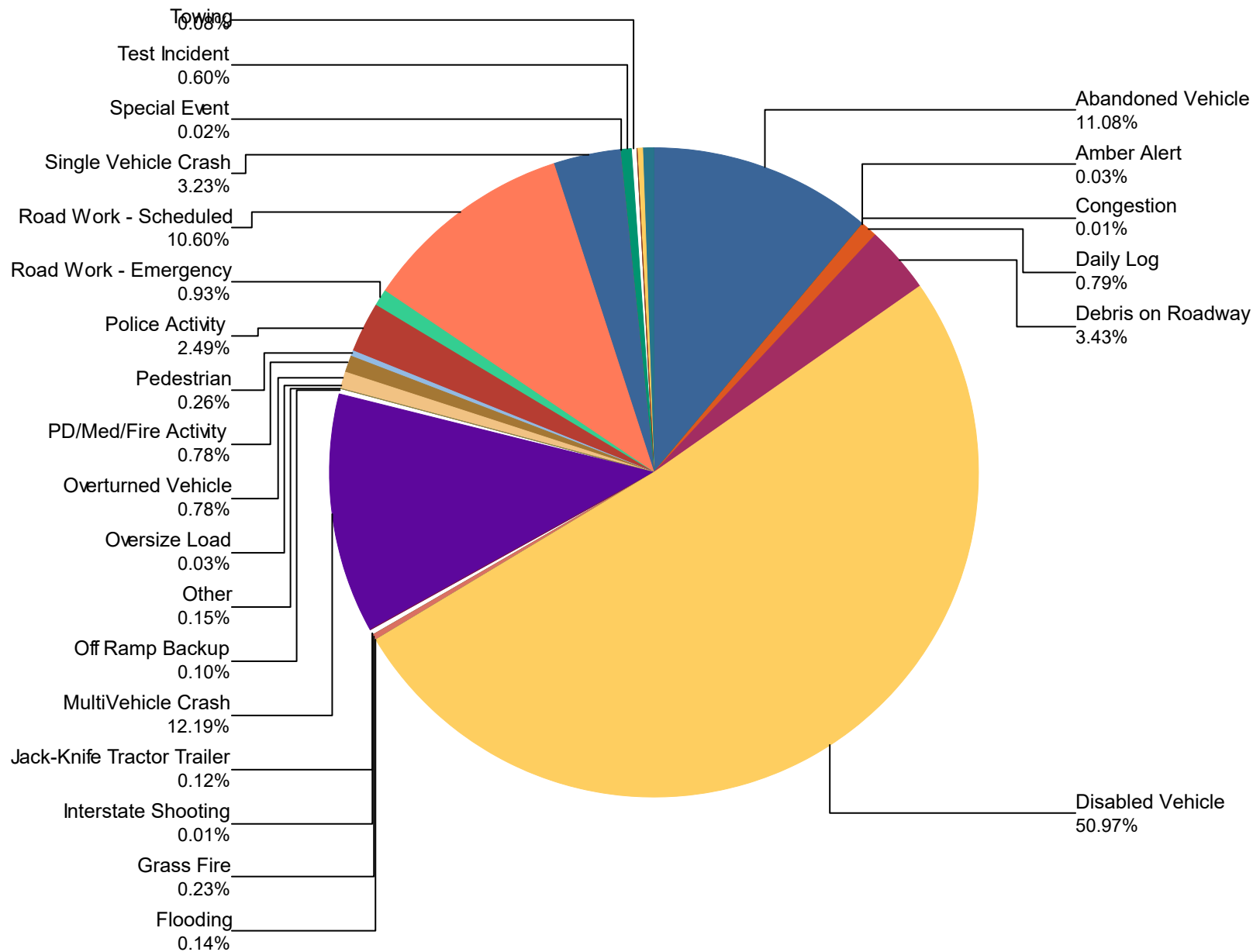
>90 Mins

Travel Lane Blockage Events- Roadway

Roadway	Lane Blockage Events Count	All Incidents	% of Incidents with Lane Blockage
I0024	684	3,137	21.8
I0024E1	18	43	41.9
I0040	688	2,732	25.2
I0065	485	2,238	21.7
I0440	92	555	16.6
I0840	7	46	15.2
Region 3 TMC	0	83	0.0
SR001	6	8	75.0
SR006	22	80	27.5
SR010	2	2	100.0
SR011	5	7	71.4
SR012	1	2	50.0
SR024	1	4	25.0
SR025	1	1	100.0
SR026	1	1	100.0
SR041	1	1	100.0
SR045	2	3	66.7
SR046	1	1	100.0
SR049	1	1	100.0
SR050	1	1	100.0
SR052	1	1	100.0
SR065	2	3	66.7
SR076	2	2	100.0
SR096	1	1	100.0
SR100	1	2	50.0
SR141	1	1	100.0
SR155	187	889	21.0
SR251	0	1	0.0
SR254	1	3	33.3

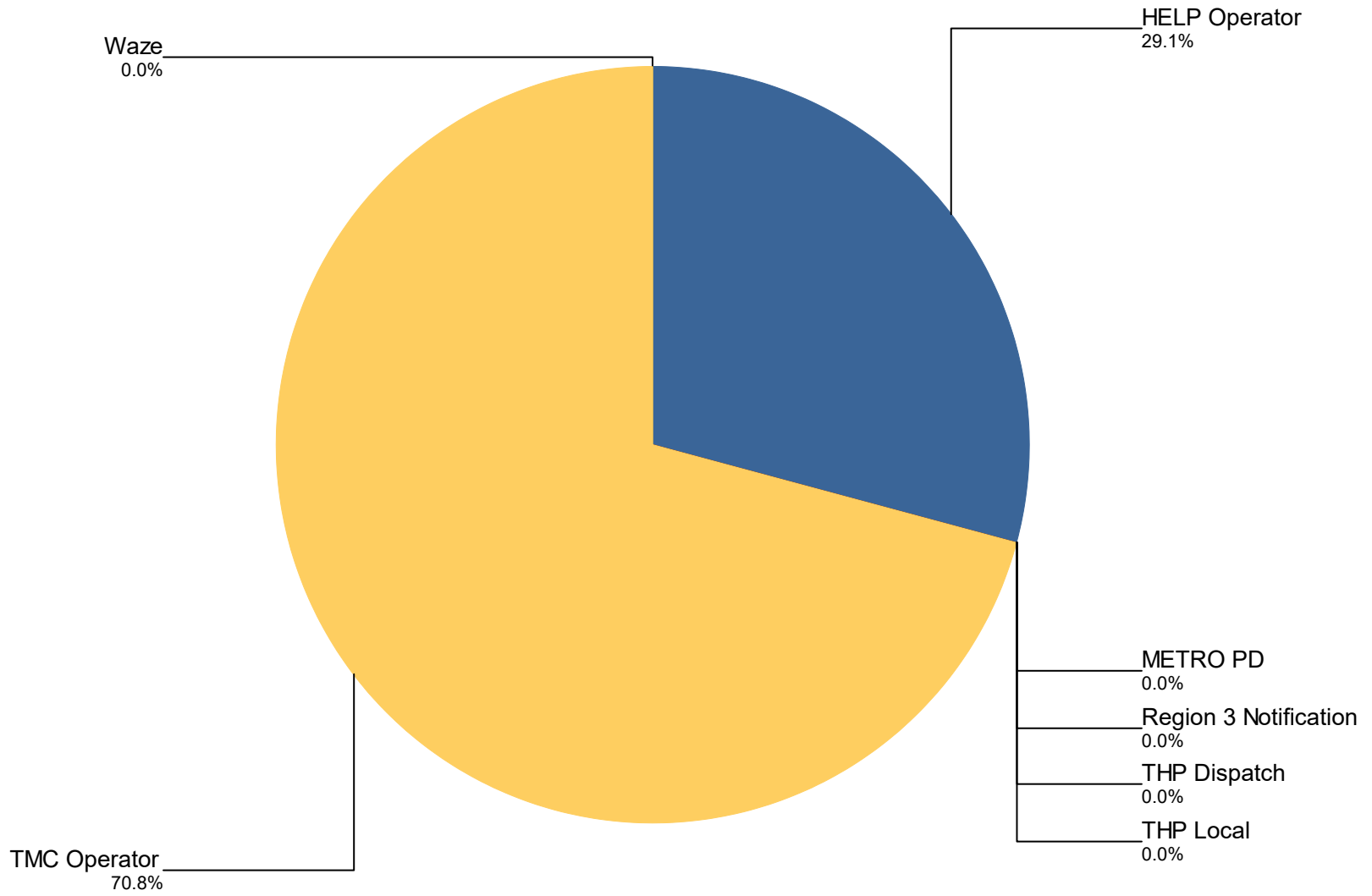
SR255	1	4	25.0
SR257	1	1	100.0
SR265	0	1	0.0
SR386	28	64	43.8
All Roadways	2,245	9,919	22.6

Percentage of Event Types for All Events in Current Quarter



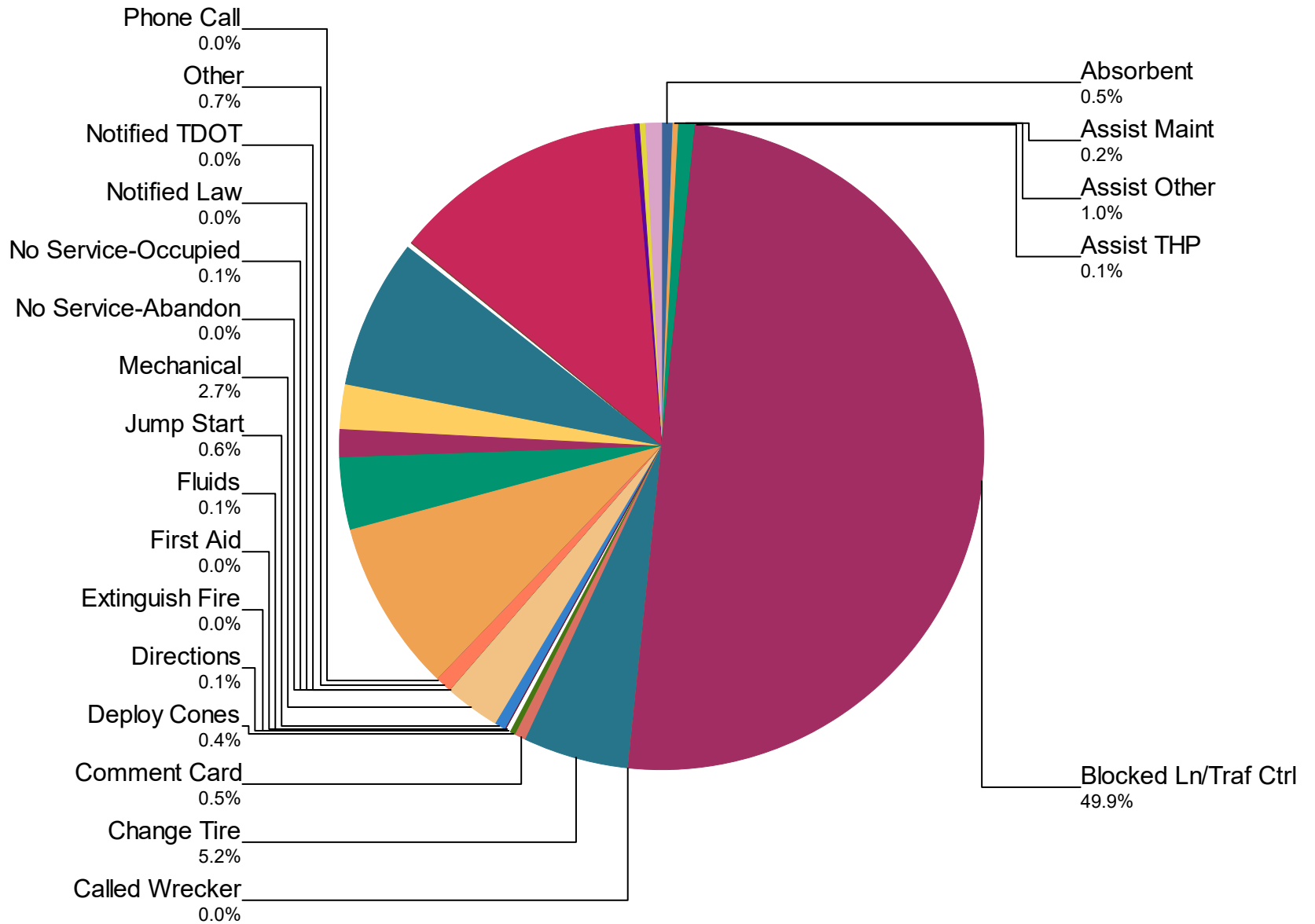
Event Types for All Events	January	February	March	Total	%
Abandoned Vehicle	448	471	366	1,285	11.1%
Amber Alert	1	1	2	4	0.0%
Congestion	0	1	0	1	0.0%
Daily Log	32	28	32	92	0.8%
Debris on Roadway	140	129	129	398	3.4%
Disabled Vehicle	1,638	2,103	2,169	5,910	51.0%
Flooding	5	7	4	16	0.1%
Grass Fire	4	13	10	27	0.2%
Interstate Shooting	0	0	1	1	0.0%
Jack-Knife Tractor Trailer	10	1	3	14	0.1%
MultiVehicle Crash	452	470	491	1,413	12.2%
Off Ramp Backup	1	7	4	12	0.1%
Other	7	6	4	17	0.1%
Oversize Load	3	1	0	4	0.0%
Overturned Vehicle	36	22	33	91	0.8%
PD/Med/Fire Activity	34	25	31	90	0.8%
Pedestrian	10	10	10	30	0.3%
Police Activity	63	115	111	289	2.5%
Road Work - Emergency	36	48	24	108	0.9%
Road Work - Scheduled	313	384	532	1,229	10.6%
Single Vehicle Crash	171	121	83	375	3.2%
Special Event	1	1	0	2	0.0%
Test Incident	51	13	6	70	0.6%
Towing	3	1	5	9	0.1%
Unknown	4	0	2	6	0.1%
Vehicle Fire	16	6	24	46	0.4%
Weather	21	14	18	53	0.5%
Wrong Way Driver	1	2	0	3	0.0%
Total	3,501	4,000	4,094	11,595	100.0%

Incidents by Detection Source



Notifier Agency	January	February	March	Total	%
HELP Operator	991	1,203	1,181	3,375	29.1
METRO PD	0	3	0	3	0.0
Region 3 Notification	0	1	0	1	0.0
THP Dispatch	0	0	1	1	0.0
THP Local	2	1	0	3	0.0
TMC Operator	2,506	2,792	2,912	8,210	70.8
Waze	2	0	0	2	0.0
Total	3,501	4,000	4,094	11,595	100.0%

Percentage of Activity Types for HELP Truck Activities in Current Quarter



Activity Types for All Activities

	January	February	March	Total	%
Absorbent	20	58	40	118	0.5
Assist Maint	17	8	8	33	0.2
Assist Other	73	50	91	214	1.0
Assist THP	9	0	3	12	0.1
Blocked Ln/Traf Ctrl	3,343	3,777	3,705	10,825	49.9
Called Wrecker	4	3	1	8	0.0
Change Tire	300	408	422	1,130	5.2
Comment Card	43	38	33	114	0.5
Deploy Cones	30	17	33	80	0.4
Directions	4	9	10	23	0.1
Extinguish Fire	3	2	5	10	0.0
First Aid	1	0	8	9	0.0
Fluids	4	4	5	13	0.1
Jump Start	39	49	50	138	0.6
Mechanical	175	158	243	576	2.7
No Service-Abandon	5	1	0	6	0.0
No Service-Occupied	2	4	6	12	0.1
Notified Law	4	0	1	5	0.0
Notified TDOT	0	0	1	1	0.0
Other	36	47	62	145	0.7
Phone Call	3	2	1	6	0.0
Relocate Vehicle	567	686	631	1,884	8.7
Remove Debris	250	249	257	756	3.5
Secure Load	1	2	0	3	0.0
Slow Roll	117	116	92	325	1.5
Supply Fuel	162	170	141	473	2.2
Tag Abandoned	544	559	528	1,631	7.5
Transported	11	10	9	30	0.1
Unable to Locate	5	4	1	10	0.0
Welfare Check	747	959	1,097	2,803	12.9
Wrecker List	14	13	22	49	0.2

	January	February	March	Total	%
Wrecker Towed	32	14	34	80	0.4
Wrong Truck	41	64	52	157	0.7
Total	6,606	7,481	7,592	21,679	100.0%

DMS Duration

	Jan	Feb	Mar
Avg % ON Time	35.9	32.9	28.5
Avg Post Time (hr)	2.5	1.9	1.9
Avg Messages Per Sign	105.6	119.1	108.7
Total Messages Posted	9,924	11,199	10,222