TDOT Department of Transportation

Quarterly Performance Measures Report

Includes All Responders

**Region 3**

Reporting Period: October 1, 2022 to December 31, 2022

SmartWay TDOT Central Software

| Created on: | April 03, 2023 | 8:49 am | County: | All Counties | **Report Template version 3.1** |

Performance Measures Summary

	October	November	December	Total
Events included in Performance Measures	867	853	853	2,573
Notification Duration (min.)*	0.0	0.0	0.0	0.0
Verification Duration (min.)	0.0	0.0	0.0	0.0
Response Duration (min.)	9.0	8.7	8.5	8.8
Open Roads Duration (min.)	53.1	50.7	55.6	53.1
Departure Duration (min.)	10.4	6.6	5.6	7.5
Roadway Clearance Duration (min.)	**62.1**	**59.4**	**64.1**	**61.8**
Incident Clearance Duration (min.)	**72.5**	**65.9**	**69.7**	**69.4**

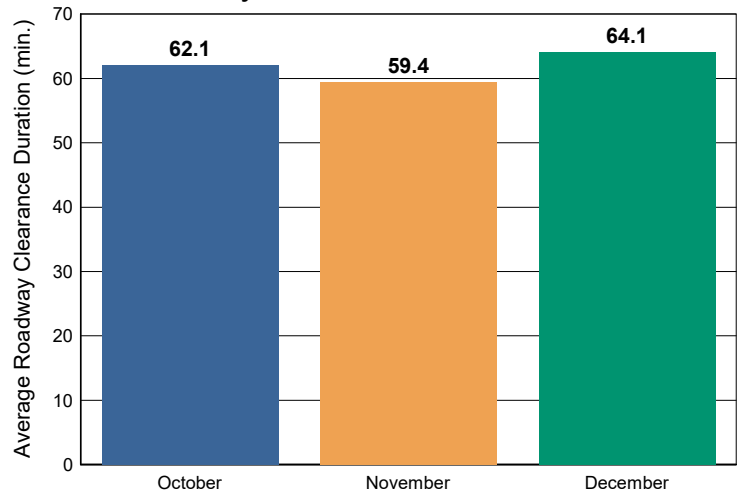*THP Data is not available for Notification Duration

Incident Clearance Duration
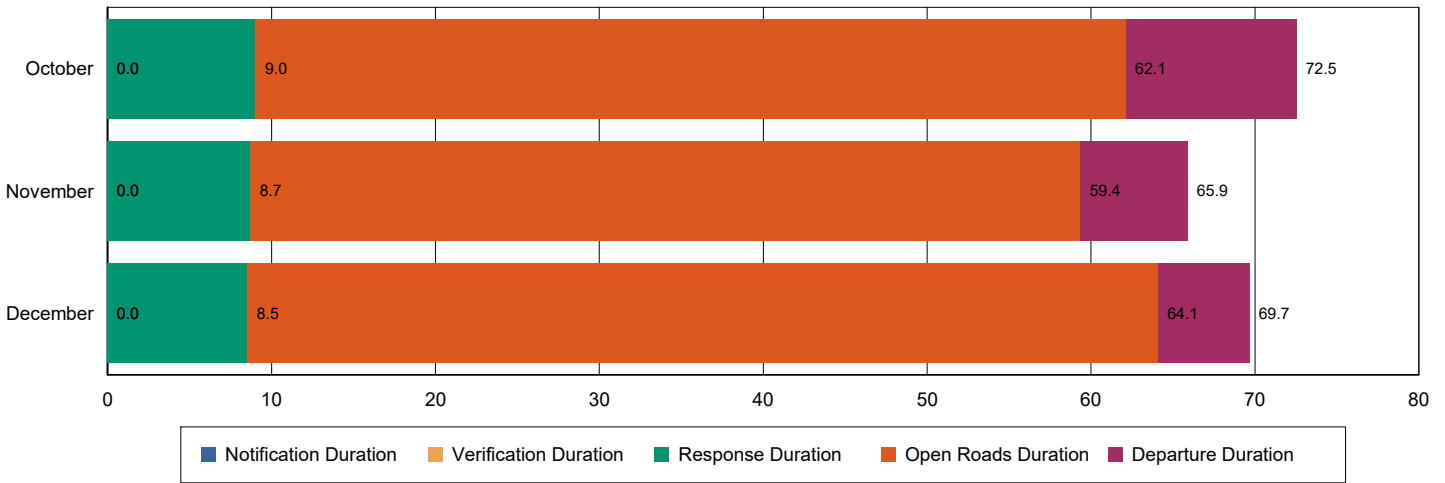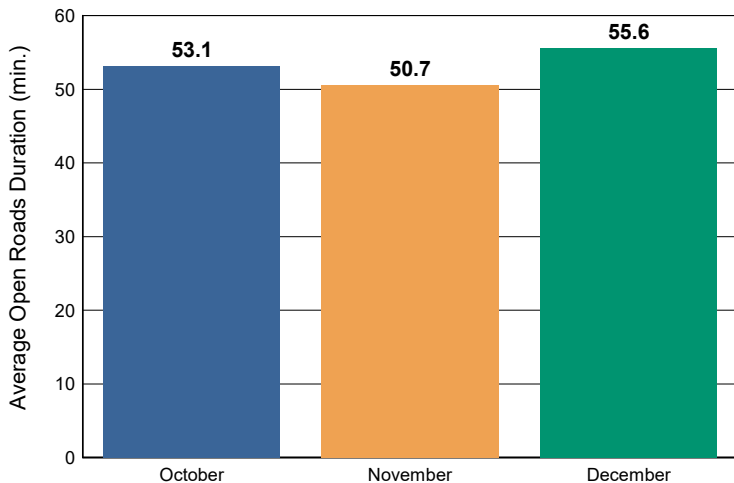
Open Roads Duration / Month

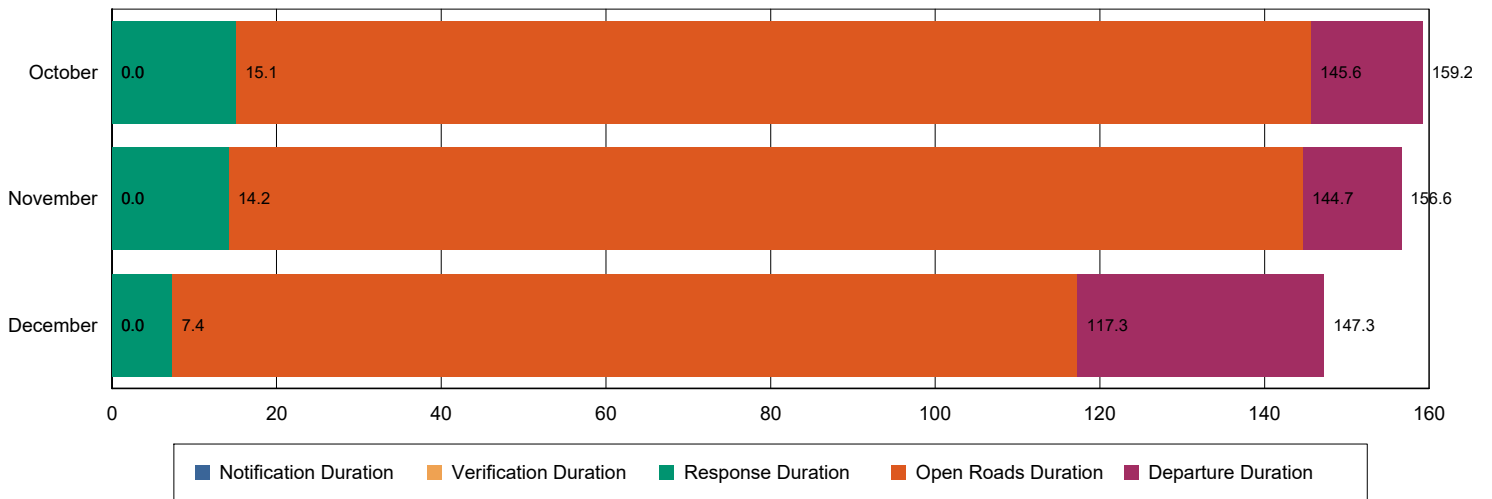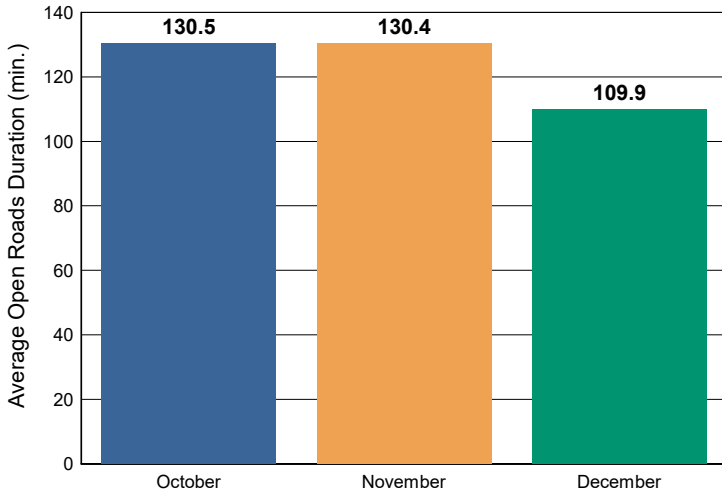### Roadway Clearance Duration / Month

Performance Measures Summary

Incidents with HELP Truck Response: Rural

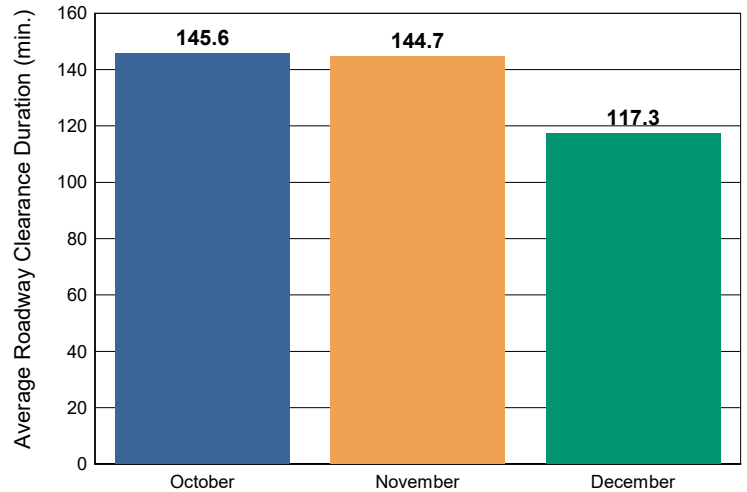|	October	November	December	Total
Events included in Performance Measures	13	23	24	60
Notification Duration (min.)	0.0	0.0	0.0	0.0
Verification Duration (min.)	0.0	0.0	0.0	0.0
Response Duration (min.)	15.1	14.2	7.4	11.7
Open Roads Duration (min.)	130.5	130.4	109.9	122.2
Departure Duration (min.)	13.5	12.0	30.0	19.5
Roadway Clearance Duration (min.)	**145.6**	**144.7**	**117.3**	**133.9**
Incident Clearance Duration (min.)	**159.2**	**156.6**	**147.3**	**153.4**

Incident Clearance Duration

Open Roads Duration / Month

Roadway Clearance Duration / Month

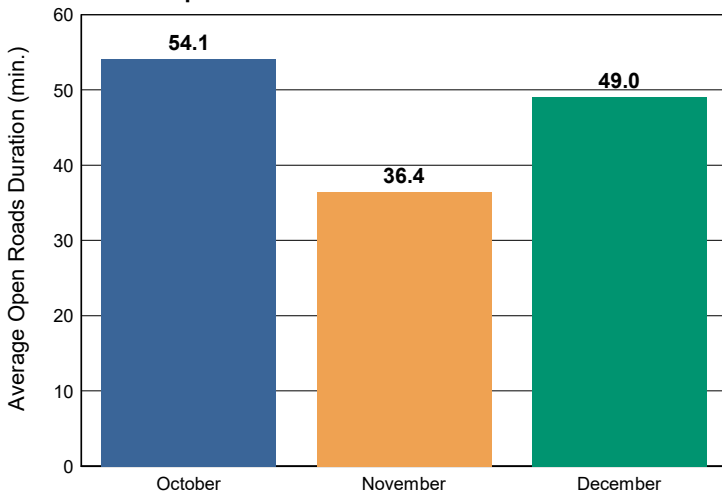# Performance Measures Summary

Incidents with HELP Truck Response: Urban

	October	November	December	Total
Events included in Performance Measures	694	661	664	2,019
Notification Duration (min.)	0.0	0.0	0.0	0.0
Verification Duration (min.)	0.0	0.0	0.0	0.0
Response Duration (min.)	8.5	5.5	5.5	6.5
Open Roads Duration (min.)	54.1	36.4	49.0	46.6
Departure Duration (min.)	40.9	25.8	21.0	29.4
Roadway Clearance Duration (min.)	**62.6**	**41.9**	**54.6**	**53.2**
Incident Clearance Duration (min.)	**103.4**	**67.7**	**75.6**	**82.6**

Incident Clearance Duration
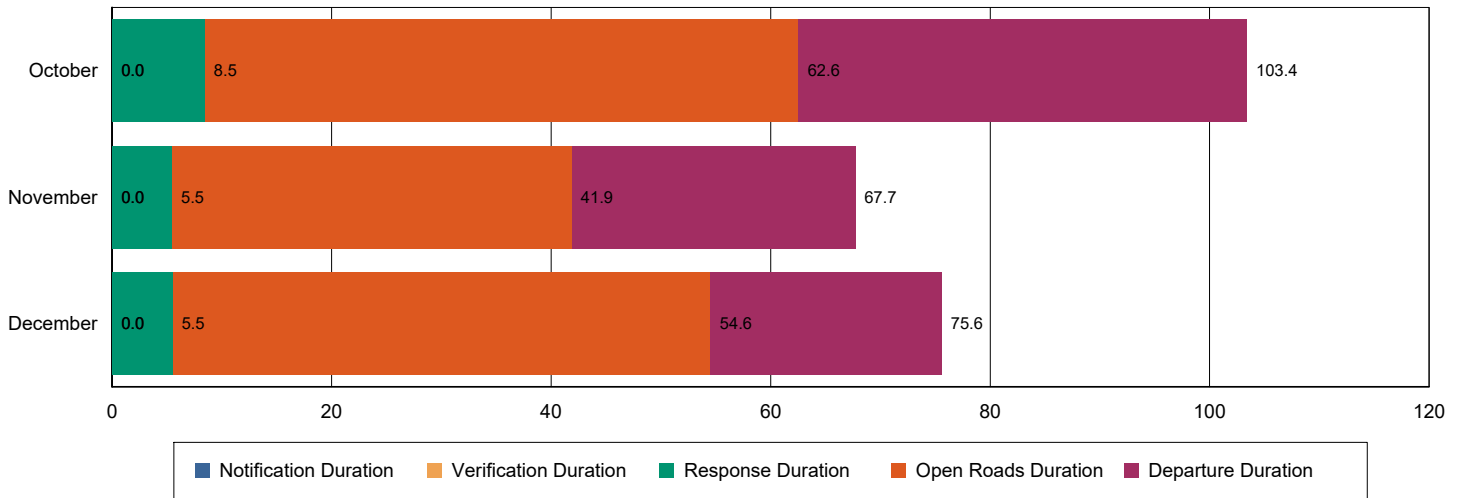
Legend: Notification Duration, Verification Duration, Response Duration, Open Roads Duration, Departure Duration

Open Roads Duration / Month

Roadway Clearance Duration / Month

Performance Measures Summary

Incidents w/o HELP Truck Response: Rural

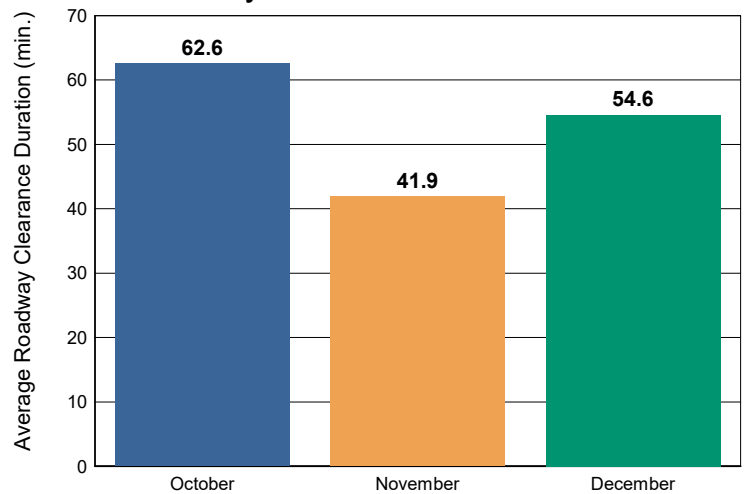|	October	November	December	Total
Events included in Performance Measures	27	34	25	86
Notification Duration (min.)	0.0	0.0	0.0	0.0
Verification Duration (min.)	0.0	0.0	0.0	0.0
Response Duration (min.)	10.4	3.9	11.2	8.0
Open Roads Duration (min.)	90.1	105.6	145.6	112.4
Departure Duration (min.)	25.1	3.9	3.1	10.3
Roadway Clearance Duration (min.)	**100.5**	**109.5**	**156.8**	**120.4**
Incident Clearance Duration (min.)	**125.7**	**113.4**	**159.9**	**130.8**

Incident Clearance Duration
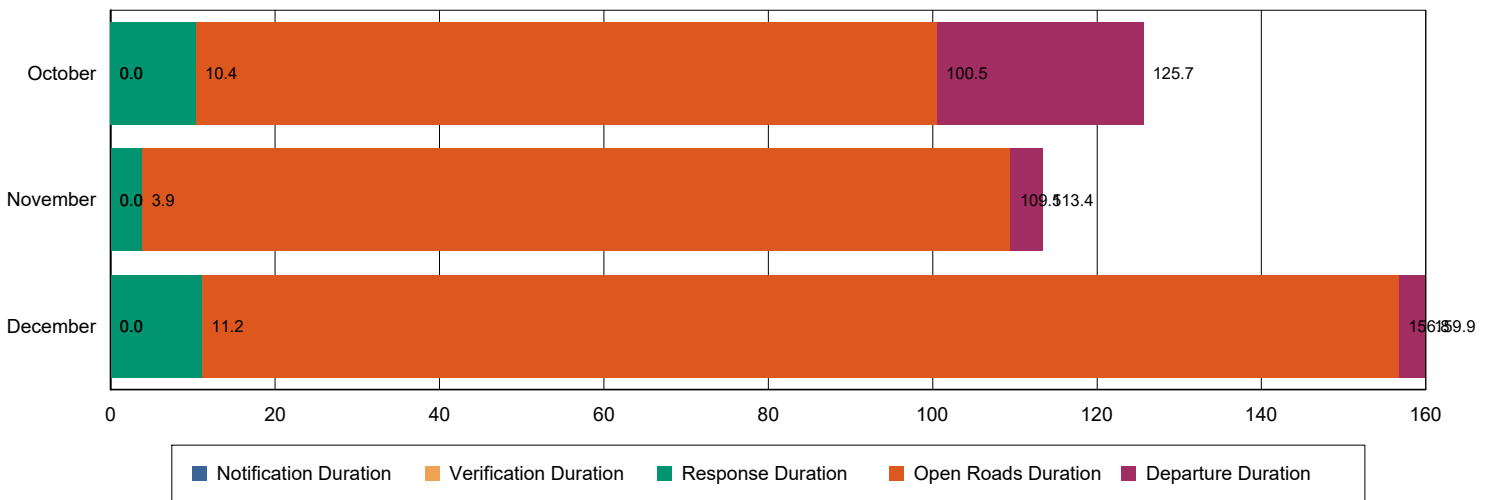
Open Roads Duration / Month

Roadway Clearance Duration / Month

Performance Measures Summary

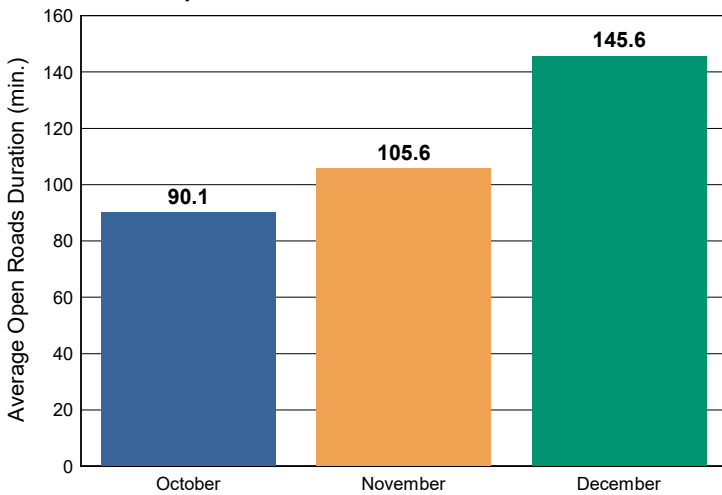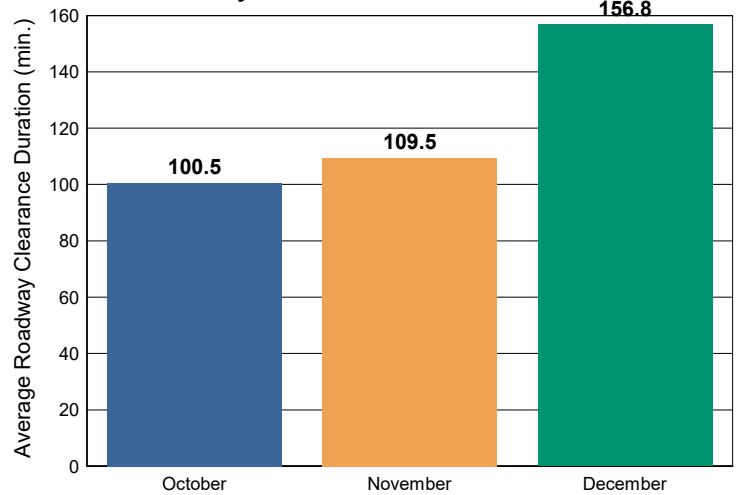## Incidents w/o HELP Truck Response: Urban

	October	November	December	Total
Events included in Performance Measures	133	135	140	408
Notification Duration (min.)	0.0	0.0	0.0	0.0
Verification Duration (min.)	0.0	0.0	0.0	0.0
Response Duration (min.)	8.5	14.9	7.5	10.3
Open Roads Duration (min.)	38.5	34.7	29.3	34.1
Departure Duration (min.)	8.0	11.4	5.8	8.4
Roadway Clearance Duration (min.)	**47.0**	**49.6**	**36.8**	**44.4**
Incident Clearance Duration (min.)	**55.0**	**61.0**	**42.6**	**52.7**

Incident Clearance Duration
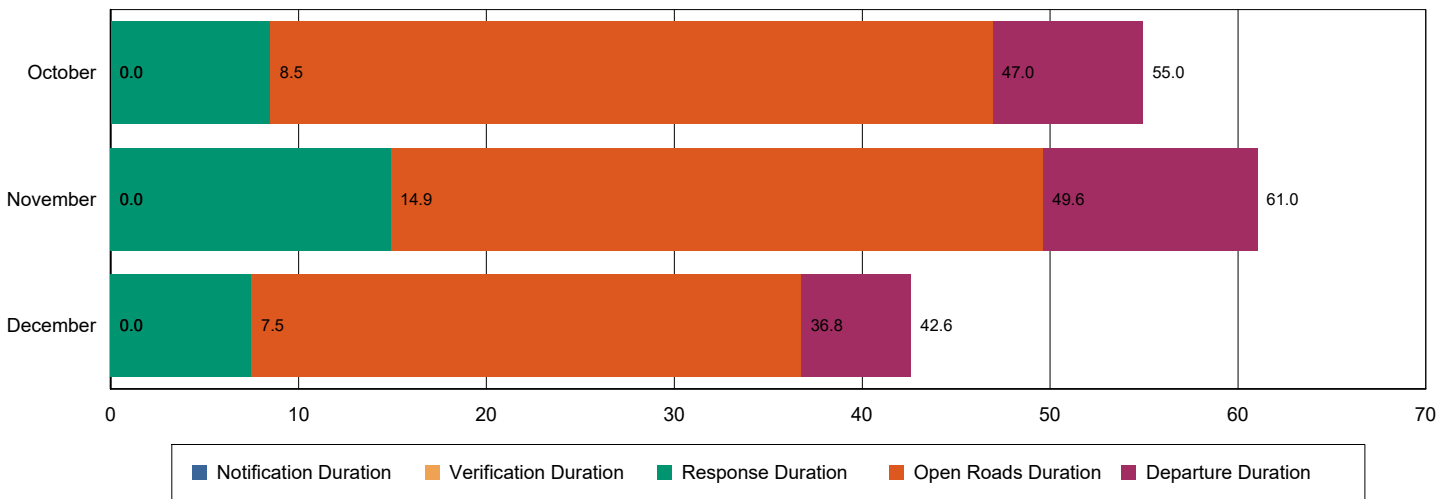
Open Roads Duration / Month
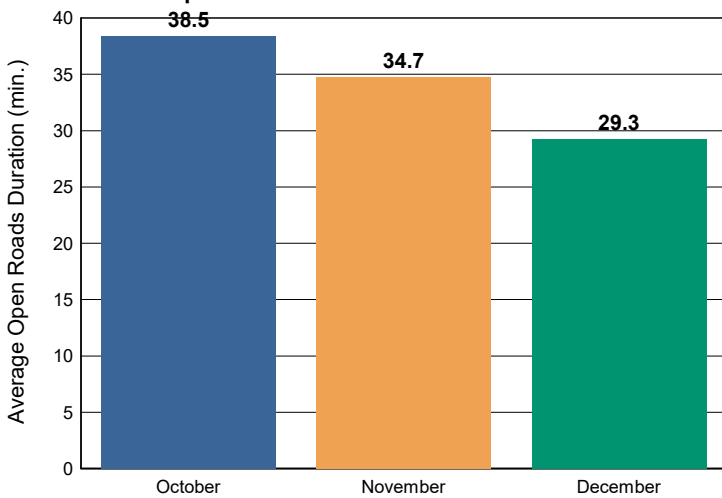
Roadway Clearance Duration / Month

Percentage of event types for all events in current quarter
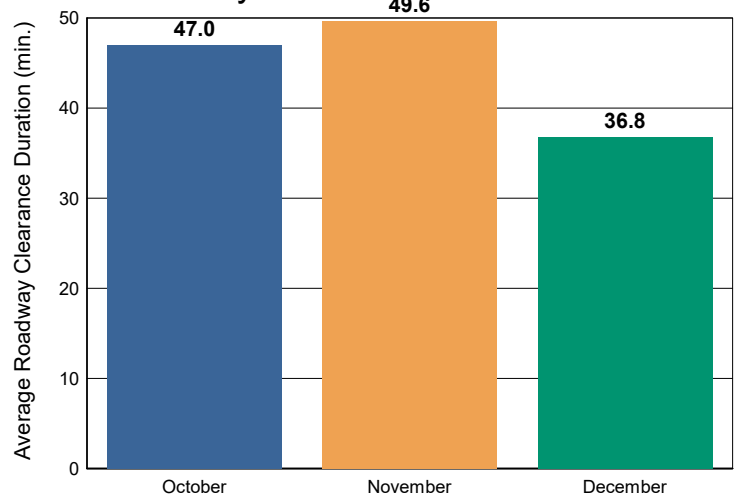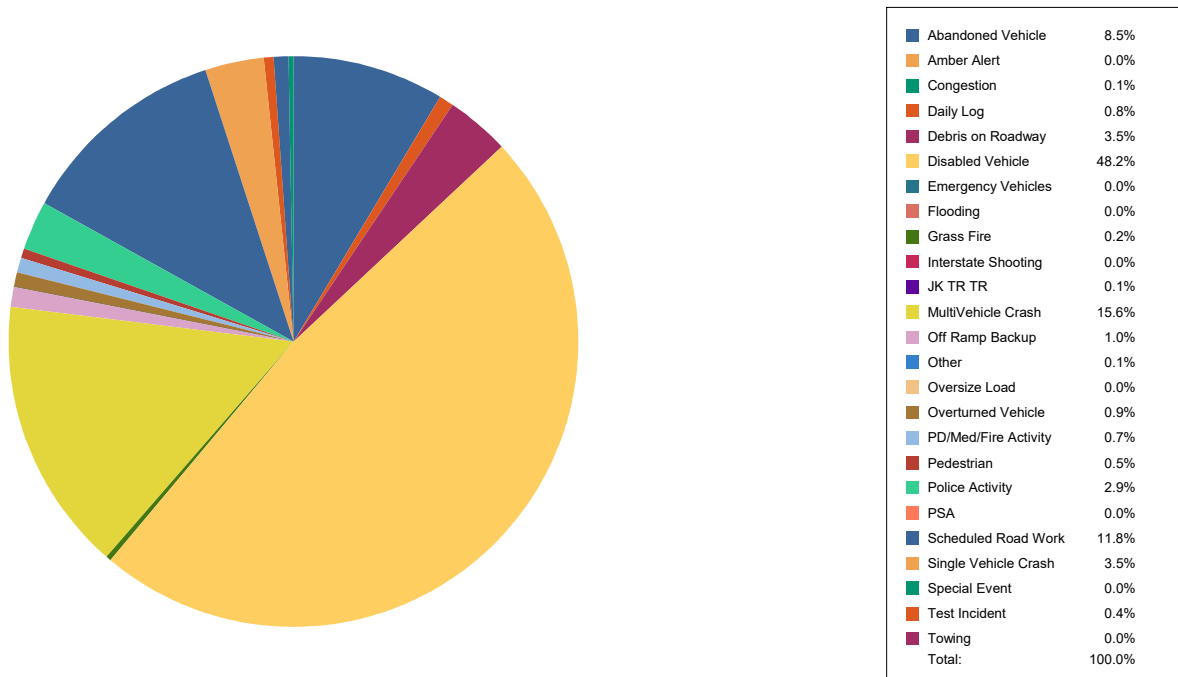

Abandoned Vehicle	8.5%
Amber Alert	0.0%
Congestion	0.1%
Daily Log	0.8%
Debris on Roadway	3.5%
Disabled Vehicle	48.2%
Emergency Vehicles	0.0%
Flooding	0.0%
Grass Fire	0.2%
Interstate Shooting	0.0%
JK TR TR	0.1%
MultiVehicle Crash	15.6%
Off Ramp Backup	1.0%
Other	0.1%
Oversize Load	0.0%
Overturned Vehicle	0.9%
PD/Med/Fire Activity	0.7%
Pedestrian	0.5%
Police Activity	2.9%
PSA	0.0%
Scheduled Road Work	11.8%
Single Vehicle Crash	3.5%
Special Event	0.0%
Test Incident	0.4%
Towing	0.0%
Total:	100.0%

Event Types for all Events

Event Types for all Events	October	November	December	Total
Abandoned Vehicle	290	355	307	952
Amber Alert	1	0	0	1
Congestion	7	1	0	8
Daily Log	31	30	31	92
Debris on Roadway	167	121	103	391
Disabled Vehicle	1,833	1,795	1,753	5,381
Emergency Vehicles	0	1	0	1
Flooding	2	1	0	3
Grass Fire	9	9	3	21
Interstate Shooting	2	0	1	3
JK TR TR	3	1	7	11
MultiVehicle Crash	599	575	566	1,740
Off Ramp Backup	22	35	50	107
Other	7	2	7	16
Oversize Load	0	0	1	1
Overturned Vehicle	22	44	30	96
PD/Med/Fire Activity	33	16	28	77
Pedestrian	18	17	19	54
Police Activity	93	125	103	321
PSA	1	0	0	1

	October	November	December	Total
Scheduled Road Work	590	446	287	**1,323**
Single Vehicle Crash	99	112	175	**386**
Special Event	3	2	0	**5**
Test Incident	19	17	6	**42**
Towing	1	0	0	**1**
Unknown	0	5	1	**6**
Unscheduled RoadWork	2	4	12	**18**
Vehicle Fire	22	26	21	**69**
Visibility	0	1	0	**1**
Weather	4	14	21	**39**
Wrong Way Driver	1	0	0	**1**
Total	**3,881**	**3,755**	**3,532**	**11,168**