

Includes All Responders

Reporting Period: April 1, 2022 to June 30, 2022

Region 3

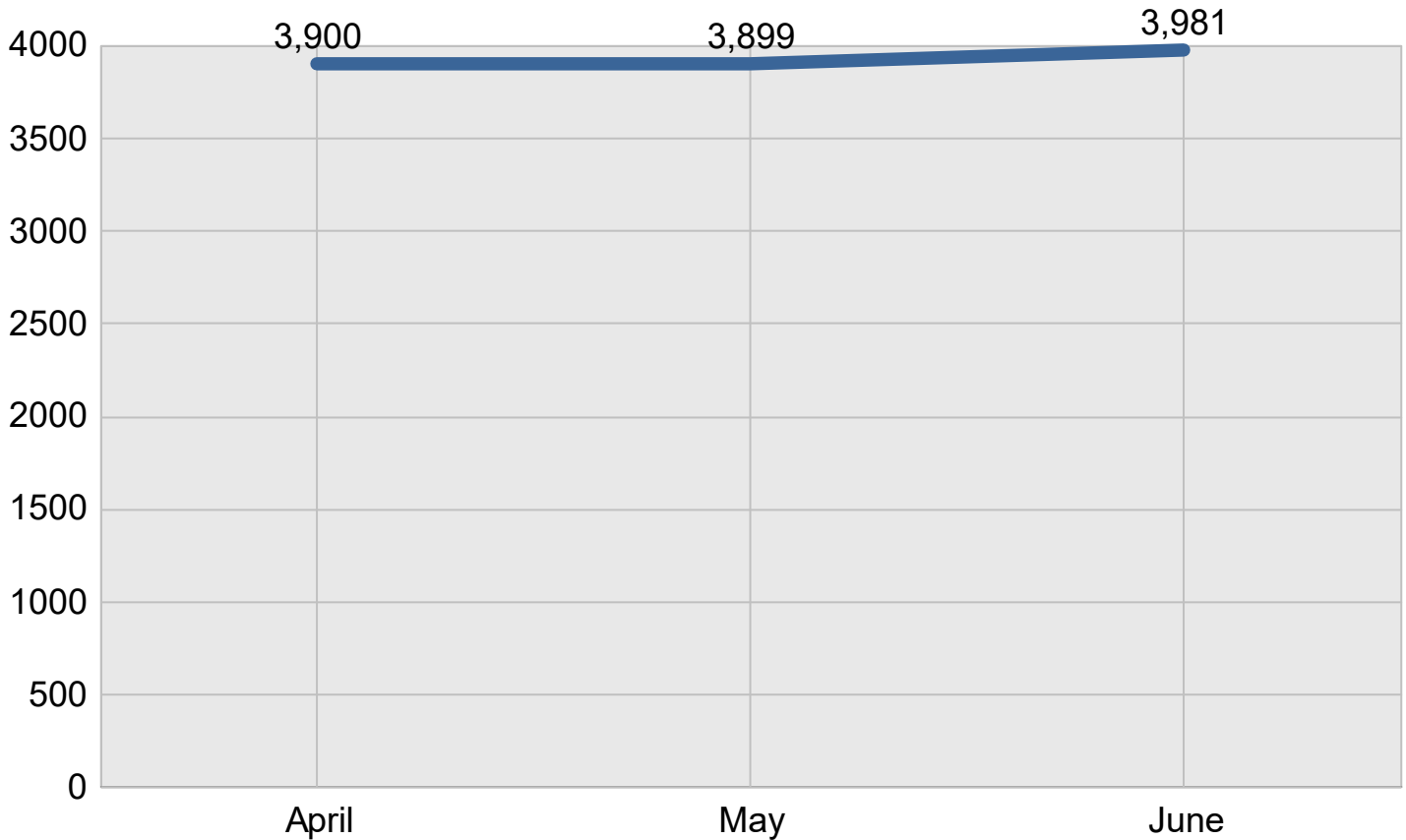
Created on: July 01, 2022 10:53 am County: All Counties

Report Template version 2.0

Total Incidents Managed This Quarter: 11,780

Incidents Managed

Incidents Managed - Monthly

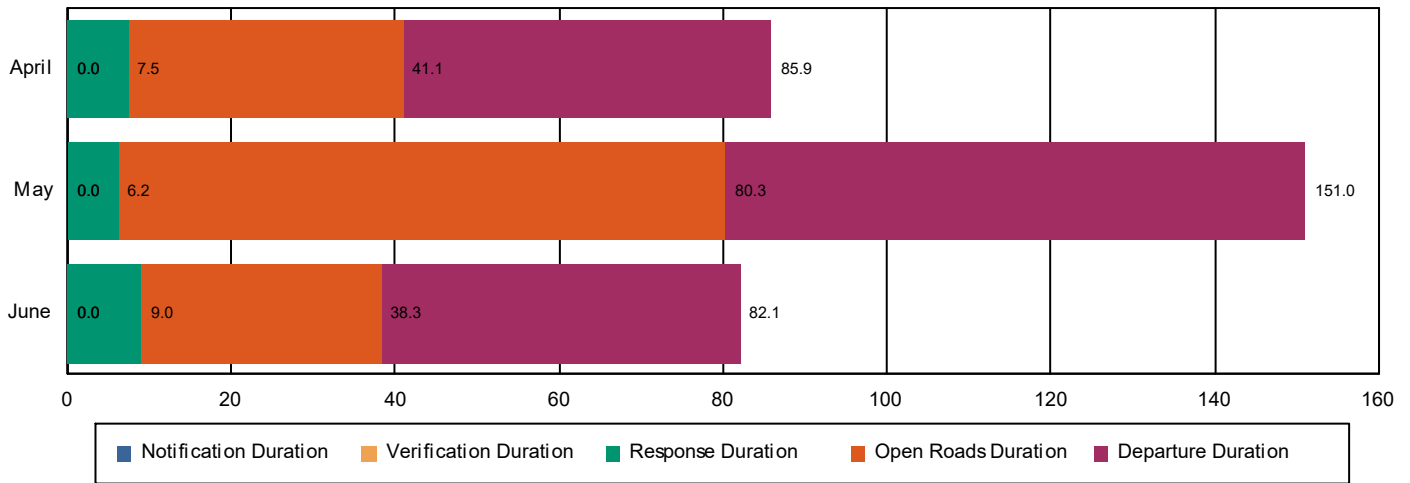


Performance Measures Summary

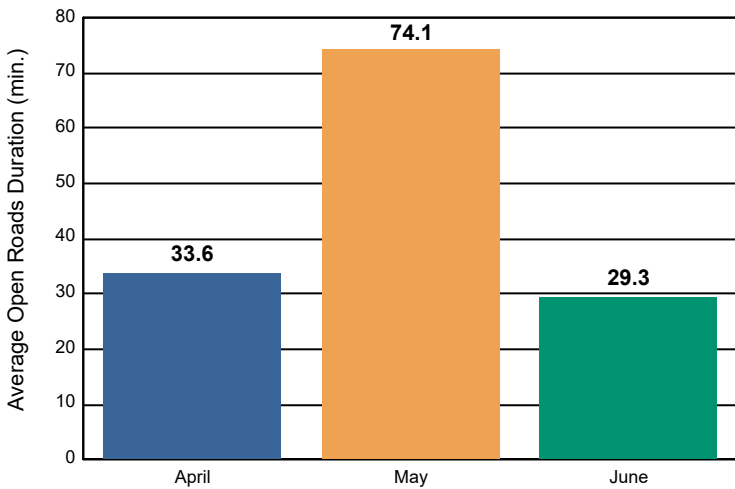
Incidents Overall Response

	April	May	June	Total
Events included in Performance Measures	771	848	780	2,399
Notification Duration (min.)*	0.0	0.0	0.0	0.0
Verification Duration (min.)	0.0	0.0	0.0	0.0
Response Duration (min.) [First Notification to First Arrival]	7.5	6.2	9.0	7.5
Open Roads Duration (min.) [First Arrival to Travel Lanes Cleared]	33.6	74.1	29.3	46.6
Departure Duration (min.) [Travel Lanes Cleared to Last Departure]	44.8	70.7	43.8	53.7
Roadway Clearance Duration (min.) [First Notif to Travel Lanes Cleared]	41.1	80.3	38.3	54.1
	85.9	151.0	82.1	107.7

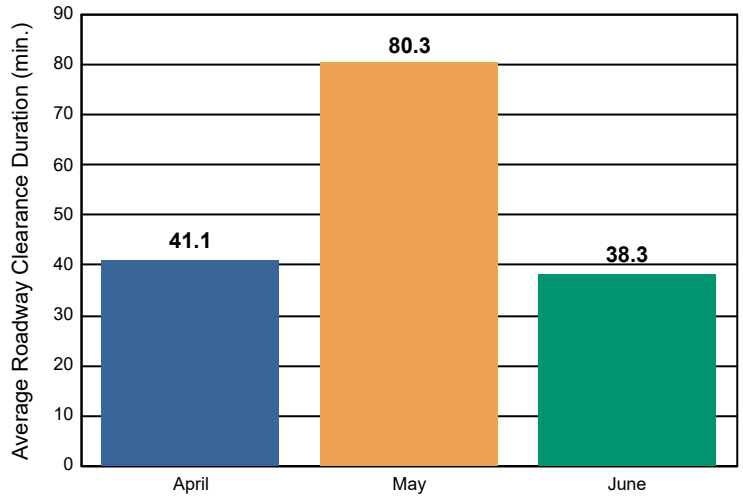
Incident Clearance Duration



Open Roads Duration / Month



Roadway Clearance Duration / Month

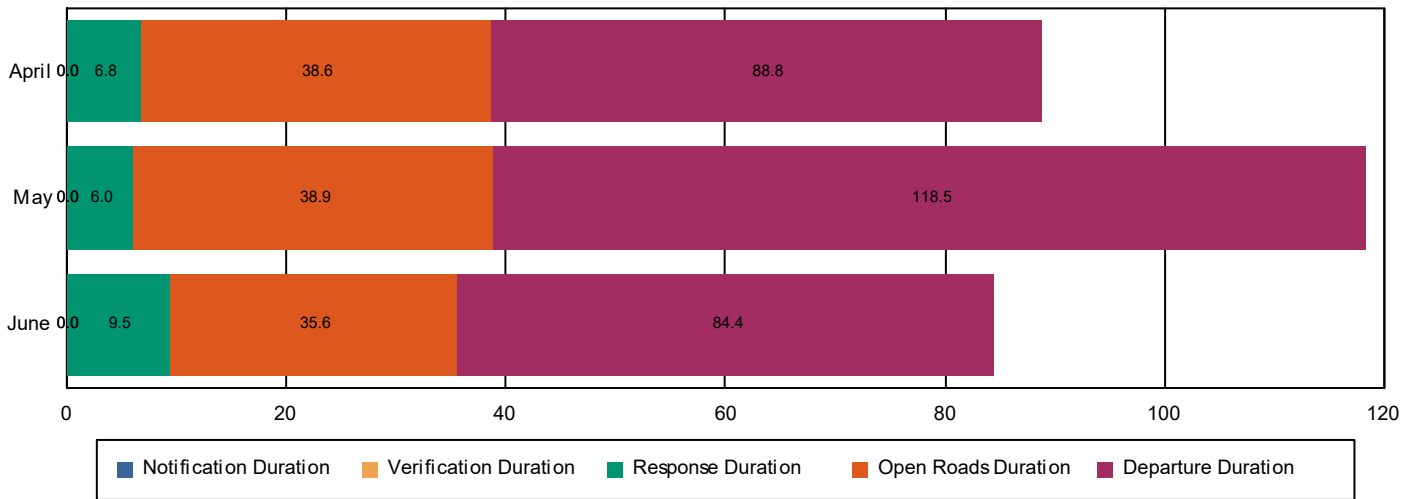


Performance Measures Summary

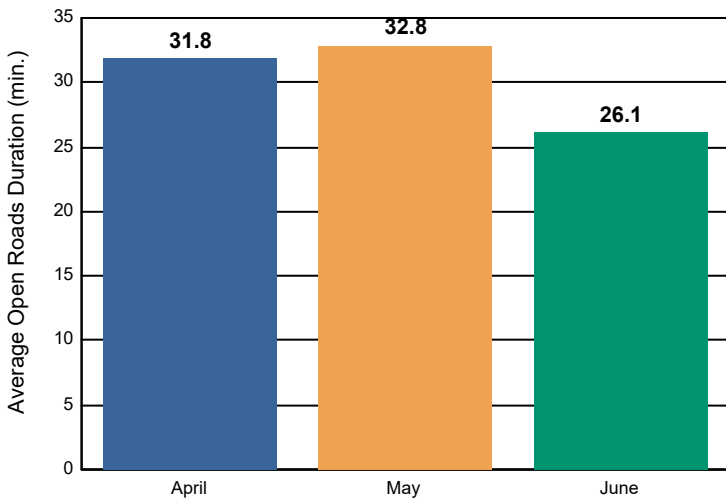
Incidents with HELP Truck Response

	April	May	June	Total
Events included in Performance Measures	608	709	639	1,956
Notification Duration (min.)	0.0	0.0	0.0	0.0
Verification Duration (min.)	0.0	0.0	0.0	0.0
Response Duration (min.) [First Notification to First Arrival]	6.8	6.0	9.5	7.4
Open Roads Duration (min.) [First Arrival to Travel Lanes Cleared]	31.8	32.8	26.1	30.3
Departure Duration (min.) [Travel Lanes Cleared to Last Departure]	50.1	79.6	48.8	60.4
Roadway Clearance Duration (min.) [First Notif to Travel Lanes Cleared]	38.6	38.9	35.6	37.7
	88.8	118.5	84.4	98.1

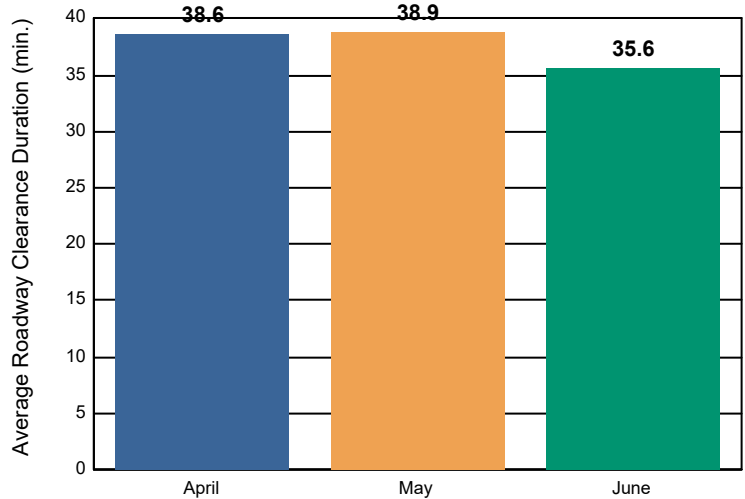
Incident Clearance Duration



Open Roads Duration / Month



Roadway Clearance Duration / Month

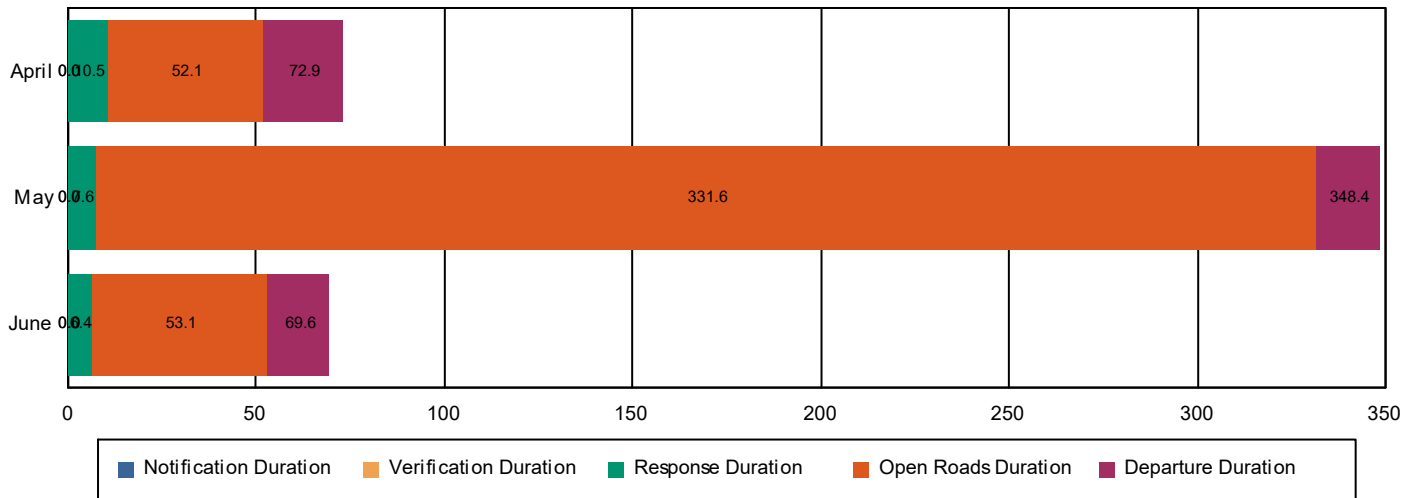


Performance Measures Summary

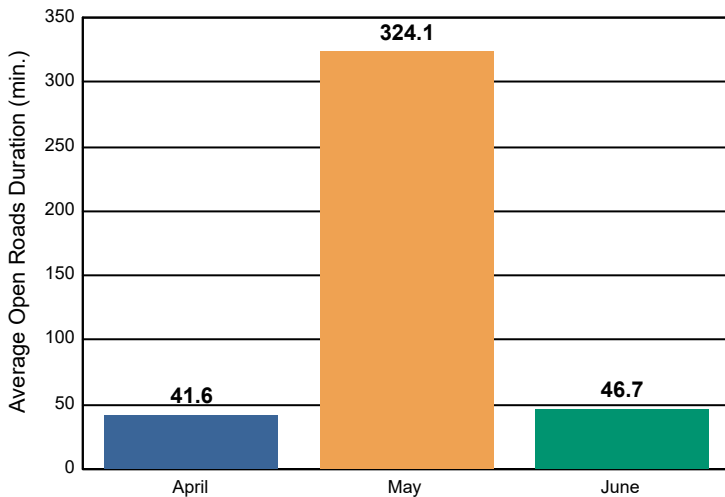
Incidents without HELP Truck Response

	April	May	June	Total
Events included in Performance Measures	163	139	141	443
Notification Duration (min.)	0.0	0.0	0.0	0.0
Verification Duration (min.)	0.0	0.0	0.0	0.0
Response Duration (min.) [First Notification to First Arrival]	10.5	7.6	6.4	8.3
Open Roads Duration (min.) [First Arrival to Travel Lanes Cleared]	41.6	324.1	46.7	132.3
Departure Duration (min.) [Travel Lanes Cleared to Last Departure]	20.8	16.8	16.5	18.2
Roadway Clearance Duration (min.) [First Notif to Travel Lanes Cleared]	52.1	331.6	53.1	140.7
	72.9	348.4	69.6	158.8

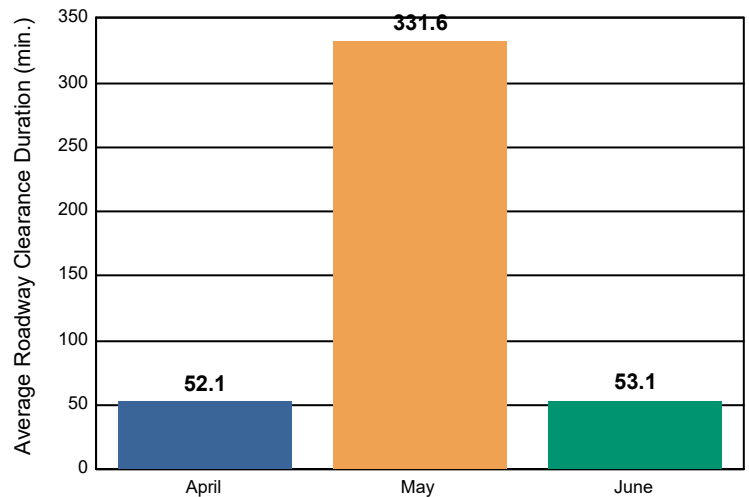
Incident Clearance Duration



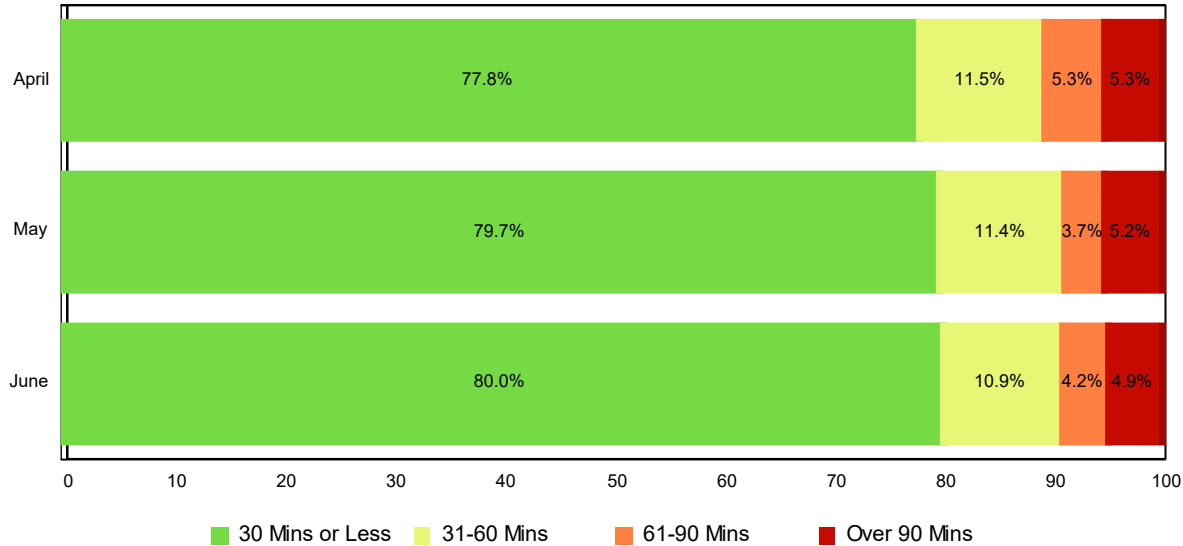
Open Roads Duration / Month



Roadway Clearance Duration / Month

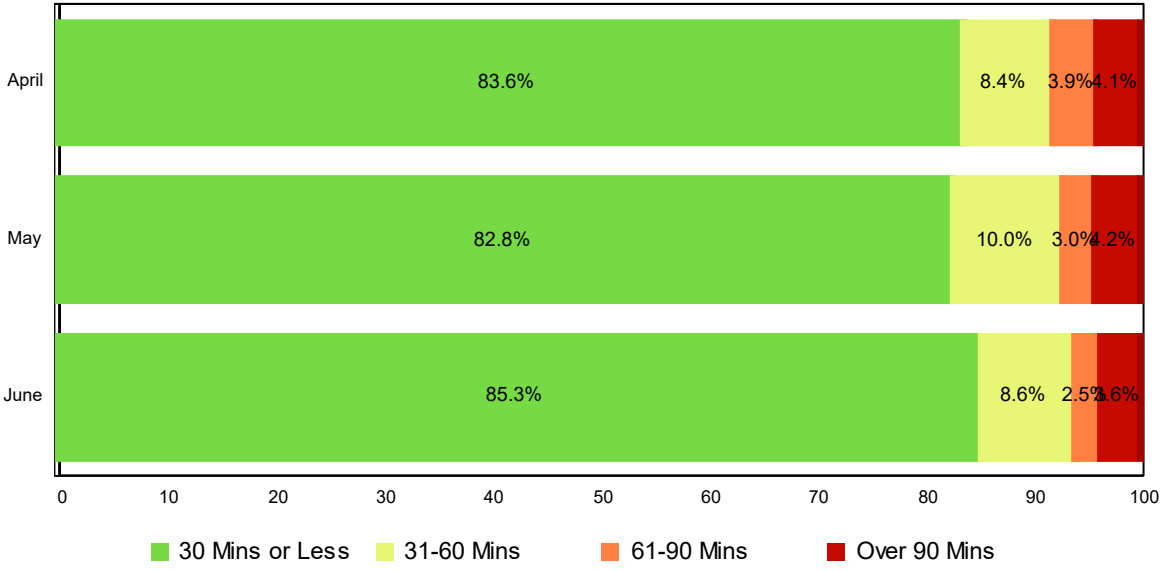


Lane Blockage Clearance Times - Overall



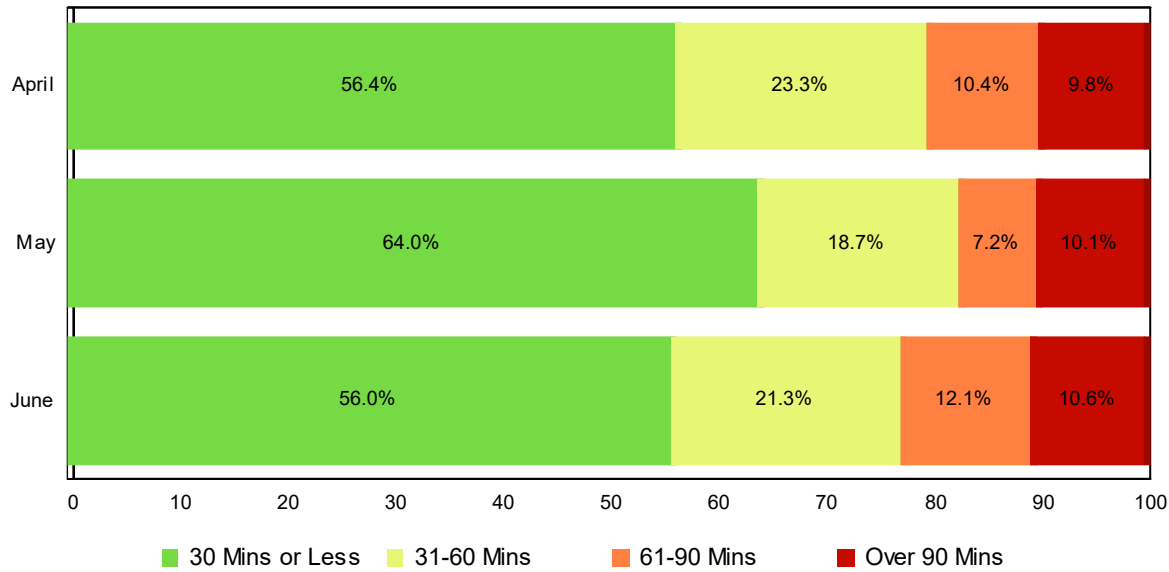
Month	30 Mins or Less	31-60 Mins	61-90 Mins	Over 90 Mins	Total # of Events
April	600	89	41	41	771
May	676	97	31	44	848
June	624	85	33	38	780
Total # of Events	1,900	271	105	123	2,399

Lane Blockage Clearance Times - with HELP Truck Response



Month	30 Mins or Less	31-60 Mins	61-90 Mins	Over 90 Mins	Total # of Events
April	508	51	24	25	608
May	587	71	21	30	709
June	545	55	16	23	639
Total # of Events	1,640	177	61	78	1,956

Lane Blockage Clearance Times - without HELP Truck Response



Month	30 Mins or Less	31-60 Mins	61-90 Mins	Over 90 Mins	Total # of Events
April	92	38	17	16	163
May	89	26	10	14	139
June	79	30	17	15	141
Total # of Events	260	94	44	45	443

All Incidents with Travel Lane Blockage and HELP Truck Response

No. of Lanes Blocked	%	Count	%	Count	%	Count	%	Count	Avg Clear Time (Min)
1	92	1240	97	1312	99	1330	1	20	13
2	72	331	87	398	92	425	8	35	36
3	51	48	77	72	86	81	14	13	57
4	38	18	68	32	81	38	19	9	69
5	60	3	60	3	80	4	20	1	45
Totals	84	1,640	93	1,817	96	1,878	4	78	22

<=30 Mins

<=60 Mins

<=90 Mins

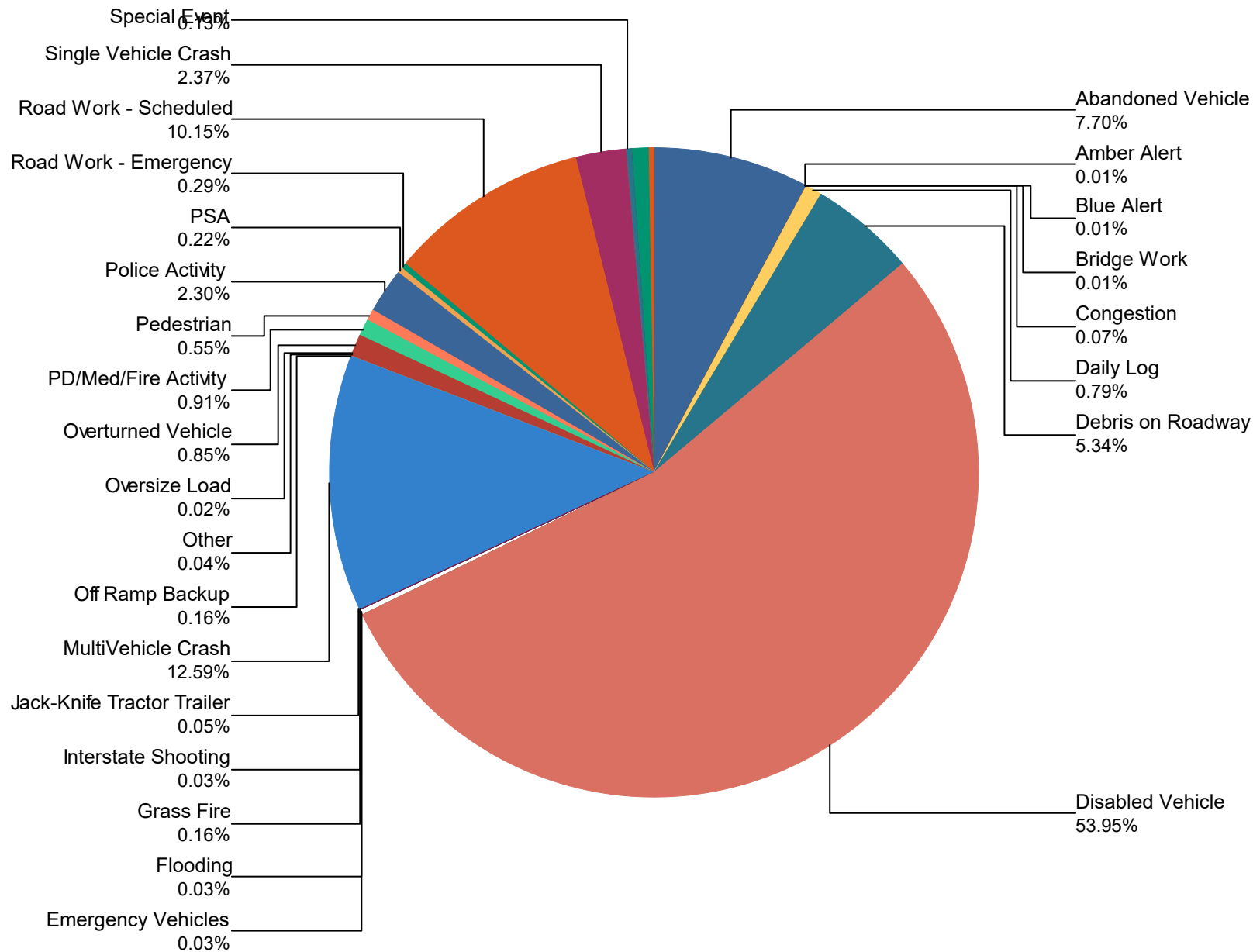
>90 Mins

Travel Lane Blockage Events- Roadway

Roadway	Lane Blockage Events Count	All Incidents	% of Incidents with Lane Blockage
I0024	728	2,919	24.9
I0024E1	20	39	51.3
I0040	678	2,707	25.0
I0065	556	2,776	20.0
I0440	103	567	18.2
I0840	12	60	20.0
Region 3 TMC	2	109	1.8
SR001	3	5	60.0
SR006	40	146	27.4
SR011	4	7	57.1
SR012	1	2	50.0
SR024	5	6	83.3
SR045	2	2	100.0
SR046	0	1	0.0
SR048	2	2	100.0
SR050	1	1	100.0
SR056	1	1	100.0
SR065	4	6	66.7
SR076	1	1	100.0
SR096	1	2	50.0
SR100	0	1	0.0
SR102	1	2	50.0
SR109	1	1	100.0
SR149	2	2	100.0
SR155	193	1,026	18.8
SR171	3	3	100.0
SR174	1	1	100.0
SR244	1	1	100.0
SR252	1	1	100.0

SR254	2	2	100.0
SR255	5	9	55.6
SR257	1	1	100.0
SR265	1	1	100.0
SR266	1	1	100.0
SR374	1	1	100.0
SR376	2	2	100.0
SR386	19	69	27.5
SR452	0	3	0.0
All Roadways	2,399	10,486	22.9

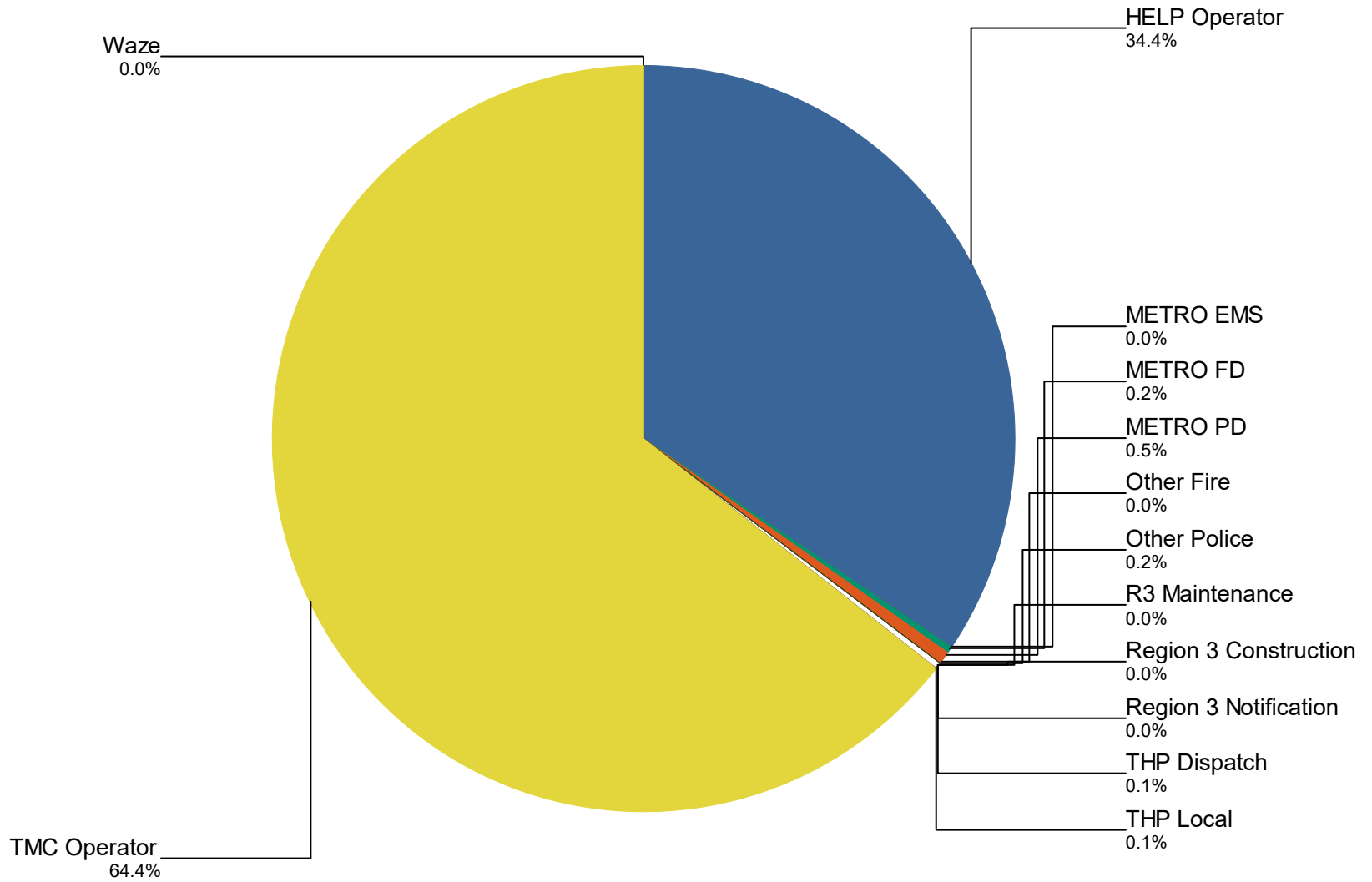
Percentage of Event Types for All Events in Current Quarter



Event Types for All Events	April	May	June	Total	%
Abandoned Vehicle	272	327	320	919	7.7%
Amber Alert	0	0	1	1	0.0%
Blue Alert	0	0	1	1	0.0%
Bridge Work	1	0	0	1	0.0%
Congestion	4	3	1	8	0.1%
Daily Log	30	33	31	94	0.8%
Debris on Roadway	179	213	245	637	5.3%
Disabled Vehicle	2,120	2,086	2,232	6,438	54.0%
Emergency Vehicles	1	0	2	3	0.0%
Flooding	1	2	0	3	0.0%
Grass Fire	1	13	5	19	0.2%
Interstate Shooting	1	1	1	3	0.0%
Jack-Knife Tractor Trailer	1	1	4	6	0.1%
MultiVehicle Crash	497	499	506	1,502	12.6%
Off Ramp Backup	1	8	10	19	0.2%
Other	0	1	4	5	0.0%
Oversize Load	0	2	0	2	0.0%
Overturned Vehicle	32	33	37	102	0.9%
PD/Med/Fire Activity	38	29	42	109	0.9%
Pedestrian	7	29	30	66	0.6%
Police Activity	90	101	83	274	2.3%
PSA	19	6	1	26	0.2%
Road Work - Emergency	14	8	13	35	0.3%
Road Work - Scheduled	477	407	327	1,211	10.1%
Single Vehicle Crash	107	108	68	283	2.4%
Special Event	4	0	12	16	0.1%
Test Incident	12	4	2	18	0.2%
Towing	3	0	0	3	0.0%
Unknown	2	3	2	7	0.1%
Vehicle Fire	22	29	33	84	0.7%
Weather	12	16	10	38	0.3%

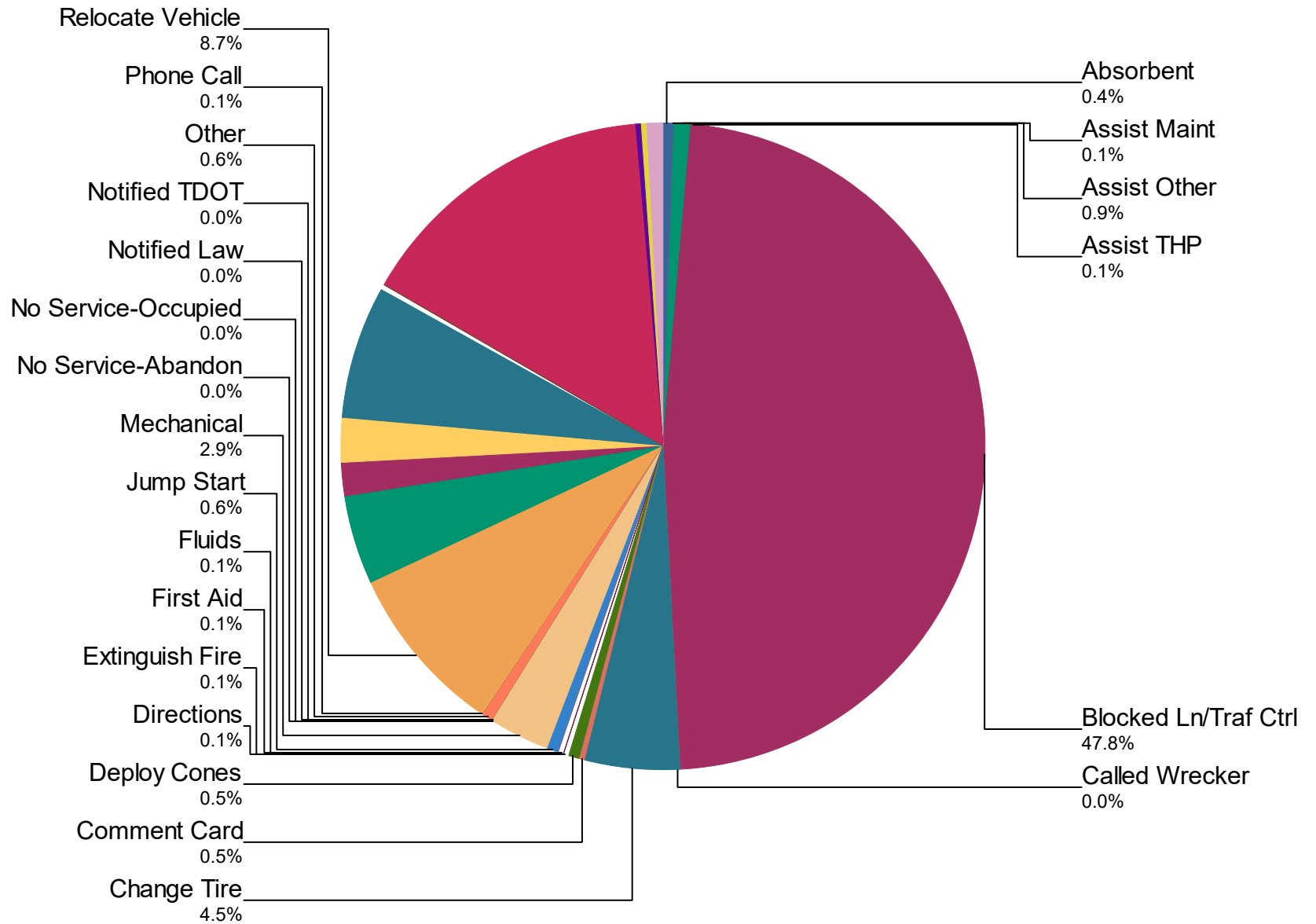
	April	May	June	Total	%
Total	3,948	3,962	4,023	11,933	100.0%

Incidents by Detection Source



Notifier Agency	April	May	June	Total	%
HELP Operator	1,240	1,308	1,559	4,107	34.4
METRO EMS	1	2	0	3	0.0
METRO FD	3	10	8	21	0.2
METRO PD	17	32	16	65	0.5
Other Fire	0	2	2	4	0.0
Other Police	5	12	2	19	0.2
R3 Maintenance	0	2	0	2	0.0
Region 3 Construction	1	0	0	1	0.0
Region 3 Notification	1	0	0	1	0.0
THP Dispatch	0	1	5	6	0.1
THP Local	5	5	5	15	0.1
TMC Operator	2,675	2,588	2,422	7,685	64.4
Waze	0	0	4	4	0.0
Total	3,948	3,962	4,023	11,933	100.0%

Percentage of Activity Types for HELP Truck Activities in Current Quarter



Activity Types for All Activities

	April	May	June	Total	%
Absorbent	31	30	40	101	0.4
Assist Maint	7	2	3	12	0.1
Assist Other	67	68	84	219	0.9
Assist THP	9	3	6	18	0.1
Blocked Ln/Traf Ctrl	3,555	3,708	3,816	11,079	47.8
Called Wrecker	0	2	1	3	0.0
Change Tire	382	323	346	1,051	4.5
Comment Card	43	41	27	111	0.5
Deploy Cones	35	54	34	123	0.5
Directions	10	9	9	28	0.1
Extinguish Fire	1	10	4	15	0.1
First Aid	6	13	9	28	0.1
Fluids	9	7	16	32	0.1
Jump Start	32	55	55	142	0.6
Mechanical	232	222	229	683	2.9
No Service-Abandon	0	1	3	4	0.0
No Service-Occupied	1	4	3	8	0.0
Notified Law	2	2	0	4	0.0
Notified TDOT	0	0	1	1	0.0
Other	51	35	43	129	0.6
Phone Call	3	7	3	13	0.1
Relocate Vehicle	652	695	660	2,007	8.7
Remove Debris	280	332	374	986	4.3
Secure Load	1	0	1	2	0.0
Slow Roll	110	135	139	384	1.7
Supply Fuel	178	180	183	541	2.3
Tag Abandoned	466	512	579	1,557	6.7
Transported	5	5	9	19	0.1
Unable to Locate	4	2	0	6	0.0
Welfare Check	1,101	1,168	1,293	3,562	15.4
Wrecker List	8	16	26	50	0.2

	April	May	June	Total	%
Wrecker Towed	36	29	30	95	0.4
Wrong Truck	56	63	65	184	0.8
Total	7,373	7,733	8,091	23,197	100.0%

DMS Duration

	Apr	May	Jun
Avg % ON Time	36.9	28.7	1.0
Avg Post Time (hr)	2.0	1.9	1.7
Avg Messages Per Sign	129.8	113.8	100.0
Total Messages Posted	12,203	10,693	9,400