

Includes All Responders

Reporting Period: April 1, 2021 to June 30, 2021

Region 2

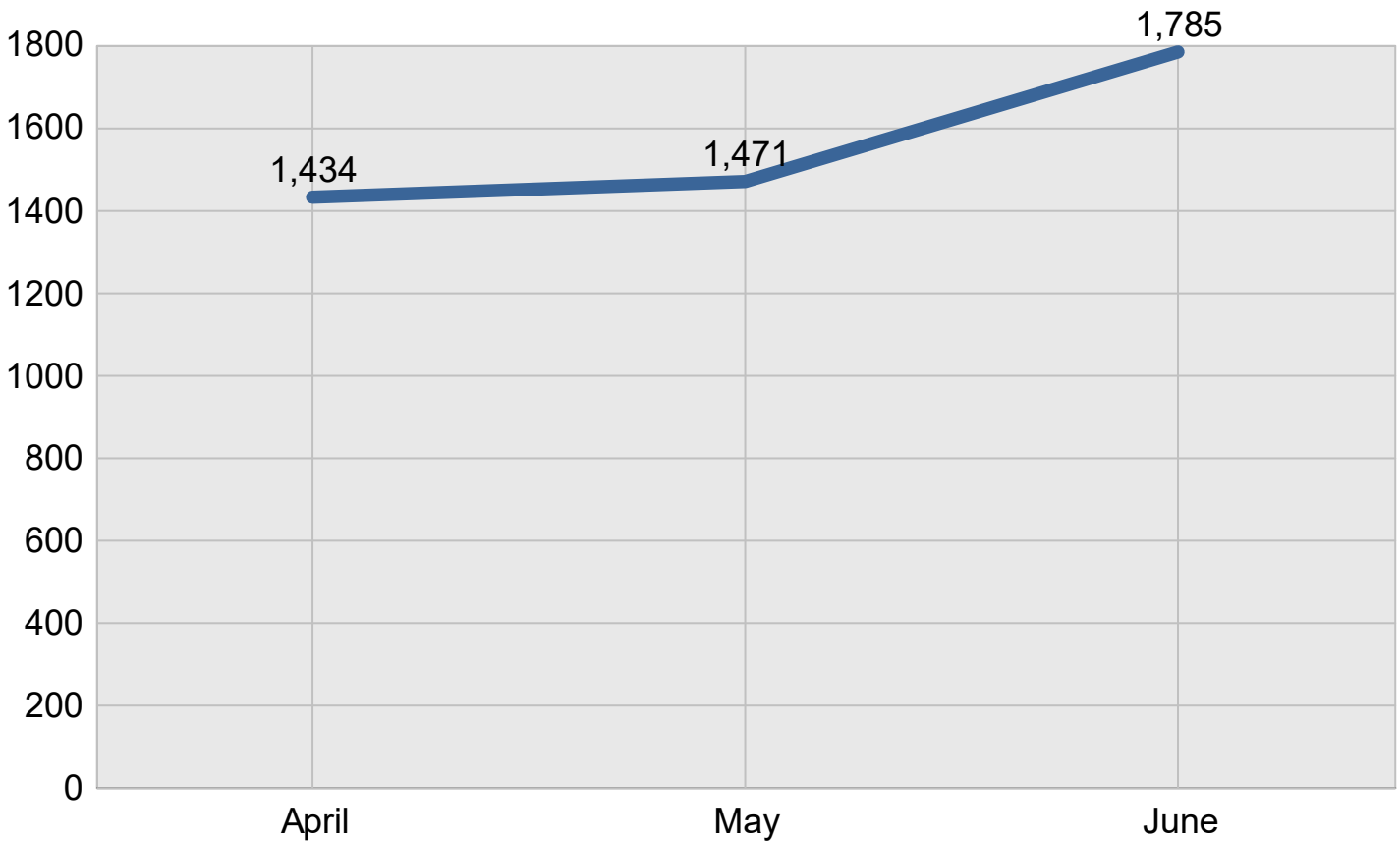
Created on: March 28, 2022 3:20 pm County: All Counties

Report Template version 2.0

Total Incidents Managed This Quarter: 4,690

Incidents Managed

Incidents Managed - Monthly

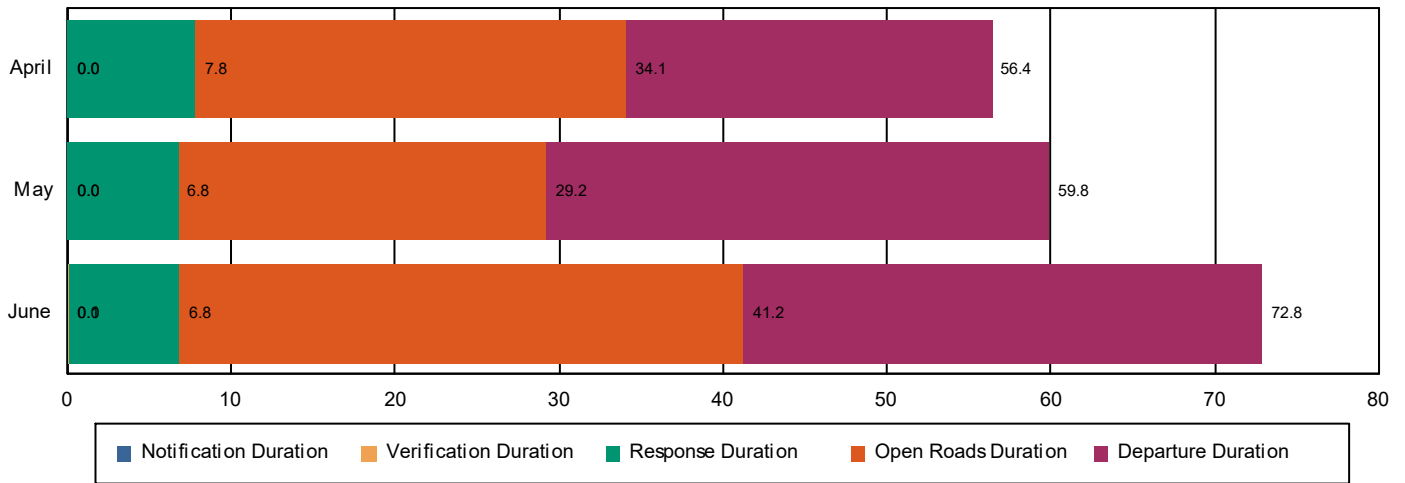


Performance Measures Summary

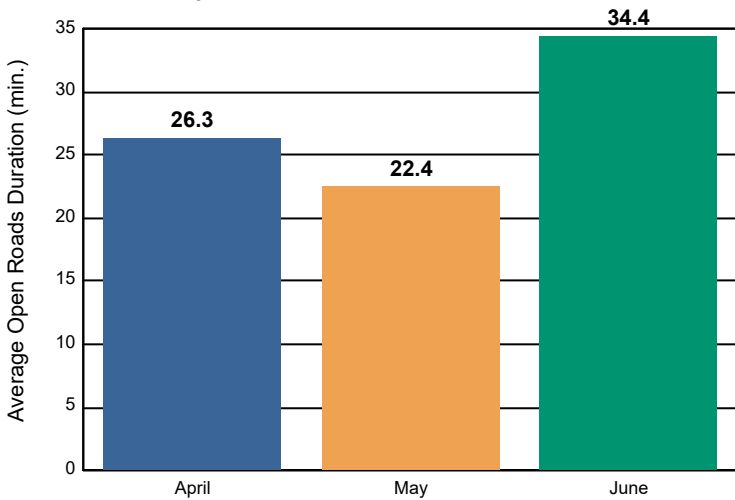
Incidents Overall Response

	April	May	June	Total
Events included in Performance Measures	302	334	383	1,019
Notification Duration (min.)*	0.0	0.0	0.0	0.0
Verification Duration (min.)	0.0	0.0	0.1	0.0
Response Duration (min.) [First Notification to First Arrival]	7.8	6.8	6.7	7.1
Open Roads Duration (min.) [First Arrival to Travel Lanes Cleared]	26.3	22.4	34.4	28.0
Departure Duration (min.) [Travel Lanes Cleared to Last Departure]	22.3	30.6	31.6	28.5
Roadway Clearance Duration (min.) [First Notif to Travel Lanes Cleared]	34.1	29.2	41.2	35.1
	56.4	59.8	72.8	63.6

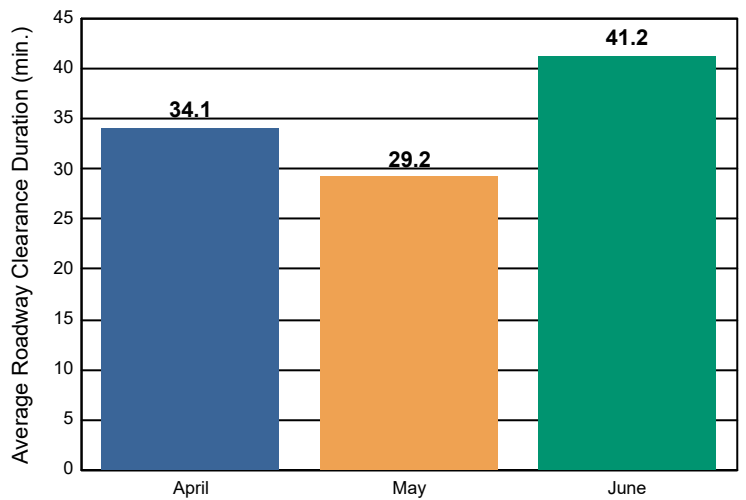
Incident Clearance Duration



Open Roads Duration / Month



Roadway Clearance Duration / Month

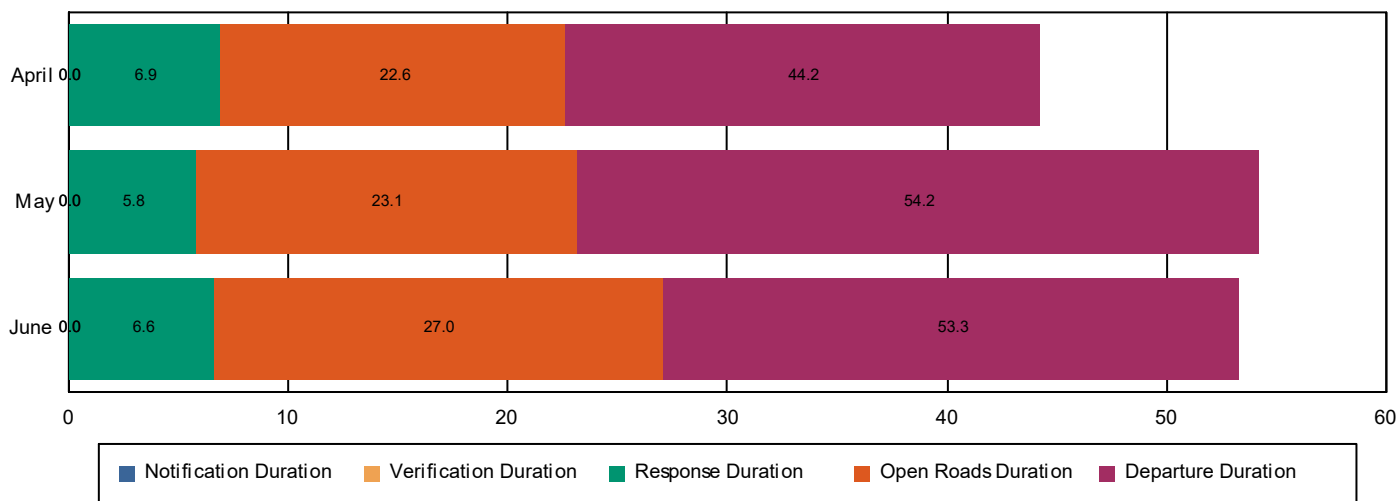


Performance Measures Summary

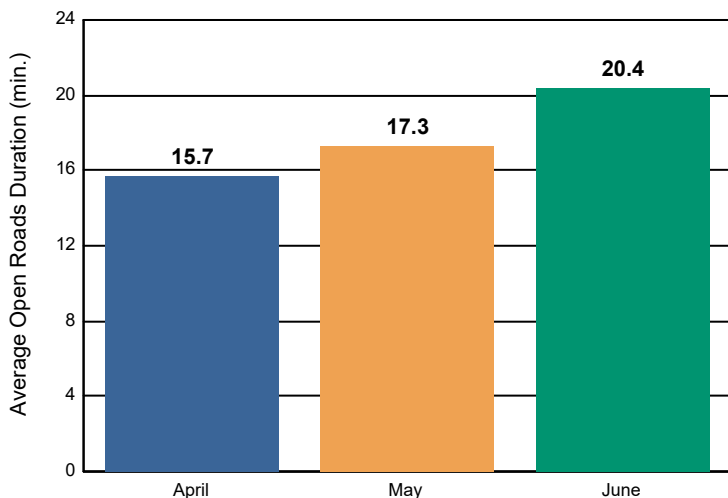
Incidents with HELP Truck Response

	April	May	June	Total
Events included in Performance Measures	205	218	235	658
Notification Duration (min.)	0.0	0.0	0.0	0.0
Verification Duration (min.)	0.0	0.0	0.0	0.0
Response Duration (min.) [First Notification to First Arrival]	6.9	5.8	6.6	6.5
Open Roads Duration (min.) [First Arrival to Travel Lanes Cleared]	15.7	17.3	20.4	17.9
Departure Duration (min.) [Travel Lanes Cleared to Last Departure]	21.6	31.1	26.3	26.4
Roadway Clearance Duration (min.) [First Notif to Travel Lanes Cleared]	22.6	23.1	27.0	24.3
	44.2	54.2	53.3	50.8

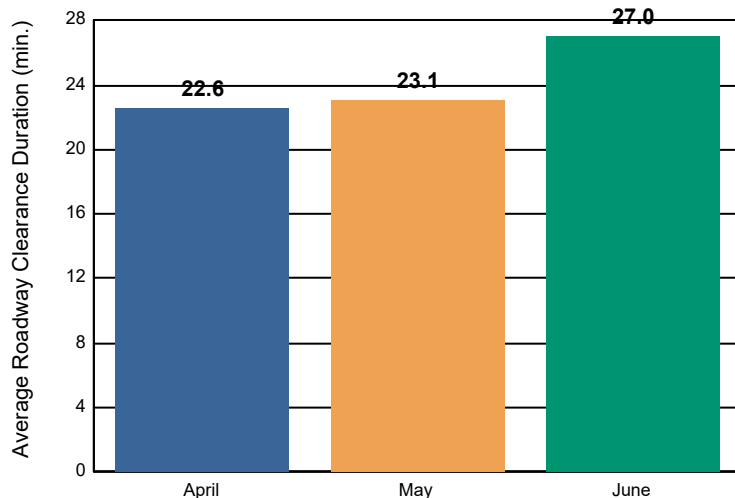
Incident Clearance Duration



Open Roads Duration / Month



Roadway Clearance Duration / Month

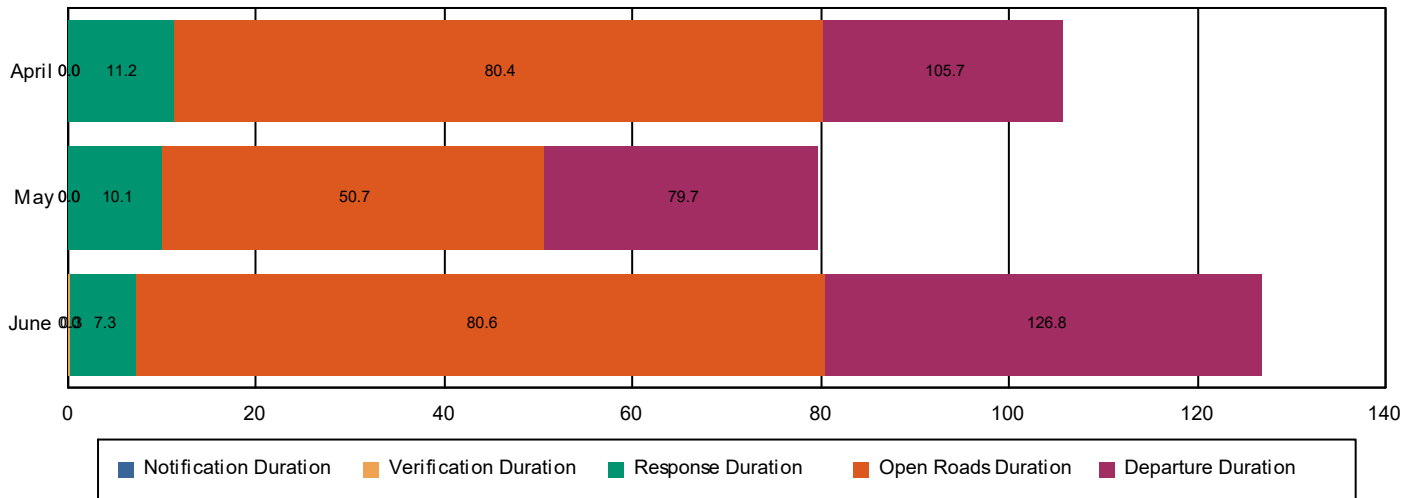


Performance Measures Summary

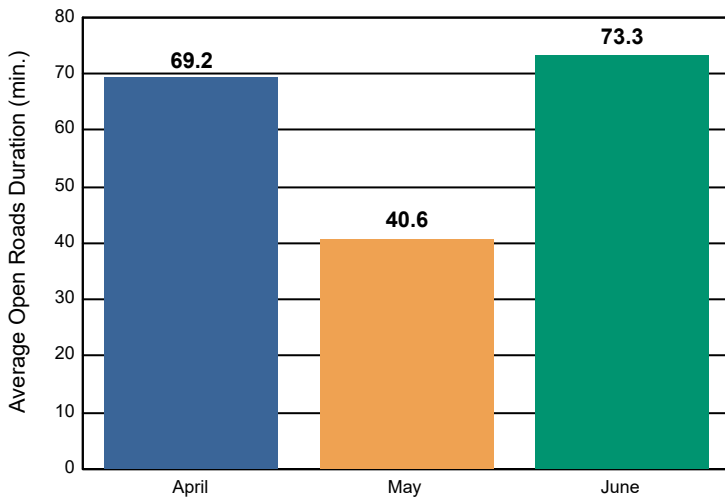
Incidents without HELP Truck Response

	April	May	June	Total
Events included in Performance Measures	97	116	148	361
Notification Duration (min.)	0.0	0.0	0.0	0.0
Verification Duration (min.)	0.0	0.0	0.3	0.1
Response Duration (min.) [First Notification to First Arrival]	11.2	10.1	7.0	9.0
Open Roads Duration (min.) [First Arrival to Travel Lanes Cleared]	69.2	40.6	73.3	61.9
Departure Duration (min.) [Travel Lanes Cleared to Last Departure]	25.4	29.0	46.2	35.4
Roadway Clearance Duration (min.) [First Notif to Travel Lanes Cleared]	80.4	50.7	80.6	71.1
	105.7	79.7	126.8	106.5

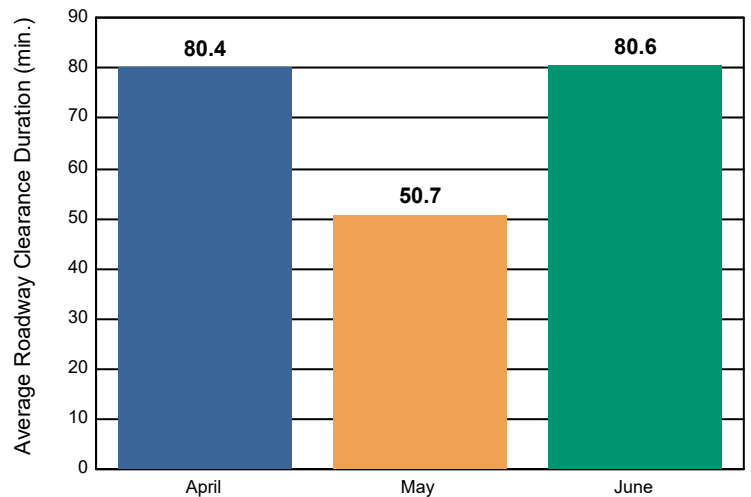
Incident Clearance Duration



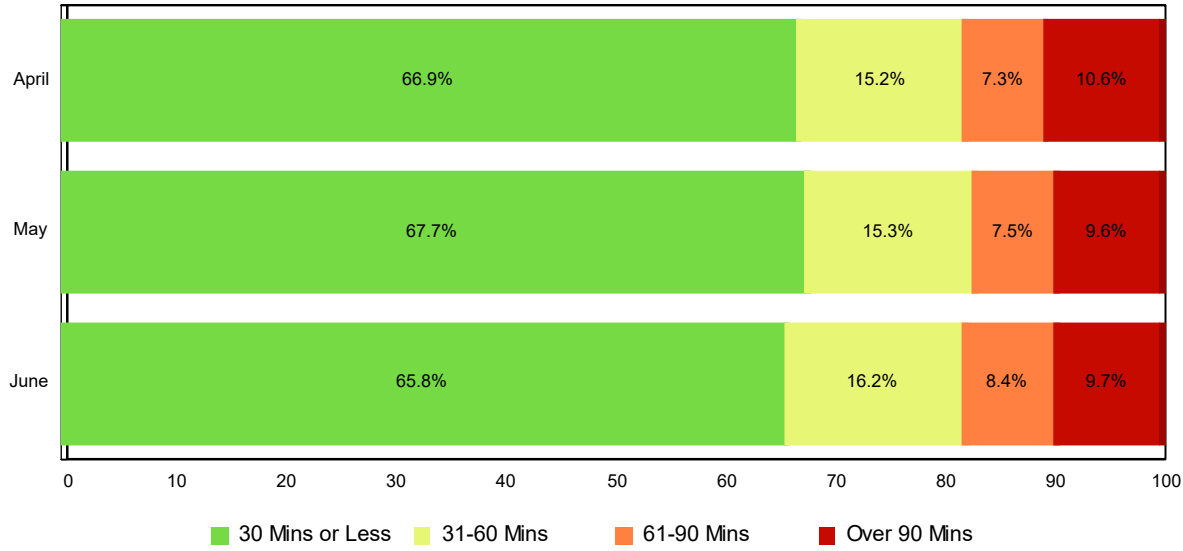
Open Roads Duration / Month



Roadway Clearance Duration / Month

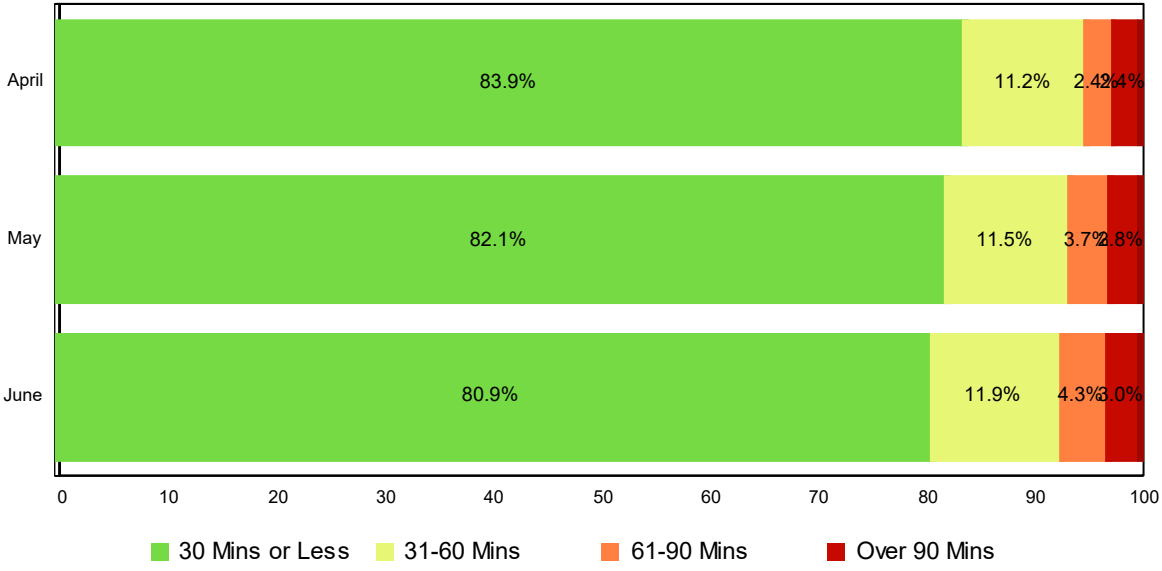


Lane Blockage Clearance Times - Overall



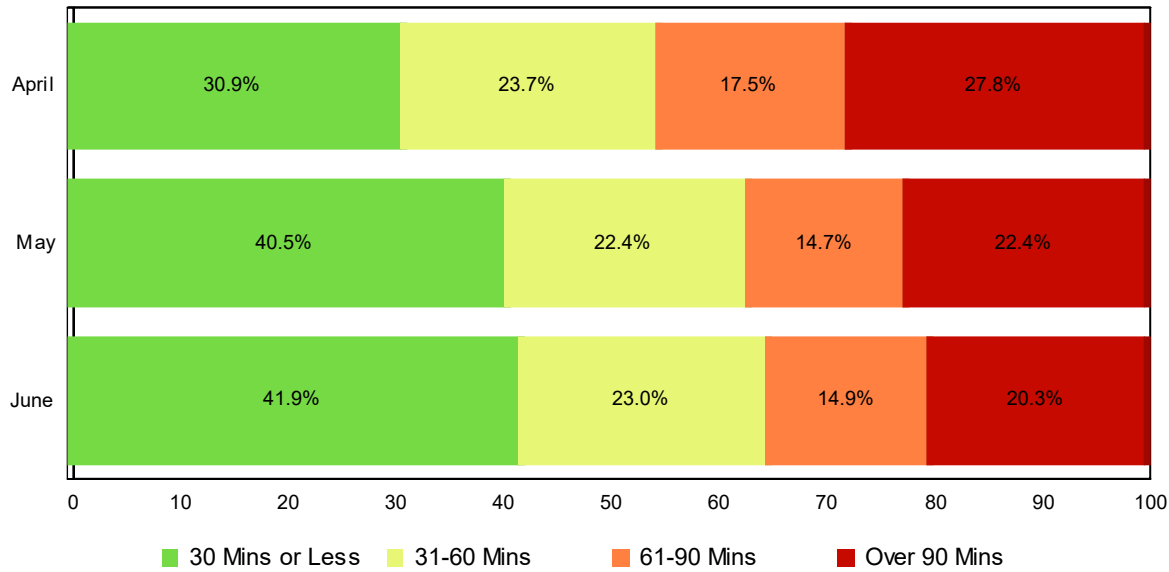
Month	30 Mins or Less	31-60 Mins	61-90 Mins	Over 90 Mins	Total # of Events
April	202	46	22	32	302
May	226	51	25	32	334
June	252	62	32	37	383
Total # of Events	680	159	79	101	1,019

Lane Blockage Clearance Times - with HELP Truck Response



Month	30 Mins or Less	31-60 Mins	61-90 Mins	Over 90 Mins	Total # of Events
April	172	23	5	5	205
May	179	25	8	6	218
June	190	28	10	7	235
Total # of Events	541	76	23	18	658

Lane Blockage Clearance Times - without HELP Truck Response



Month	30 Mins or Less	31-60 Mins	61-90 Mins	Over 90 Mins	Total # of Events
April	30	23	17	27	97
May	47	26	17	26	116
June	62	34	22	30	148
Total # of Events	139	83	56	83	361

All Incidents with Travel Lane Blockage and HELP Truck Response

No. of Lanes Blocked	%	Count	%	Count	%	Count	%	Count	Avg Clear Time (Min)
1	87	433	96	481	99	492	1	7	16
2	72	96	87	116	93	125	7	9	30
3	44	8	89	16	94	17	6	1	45
4	50	3	50	3	83	5	17	1	84
5	100	1	100	1	100	1	0	0	13
Totals	82	541	94	617	97	640	3	18	20

<=30 Mins

<=60 Mins

<=90 Mins

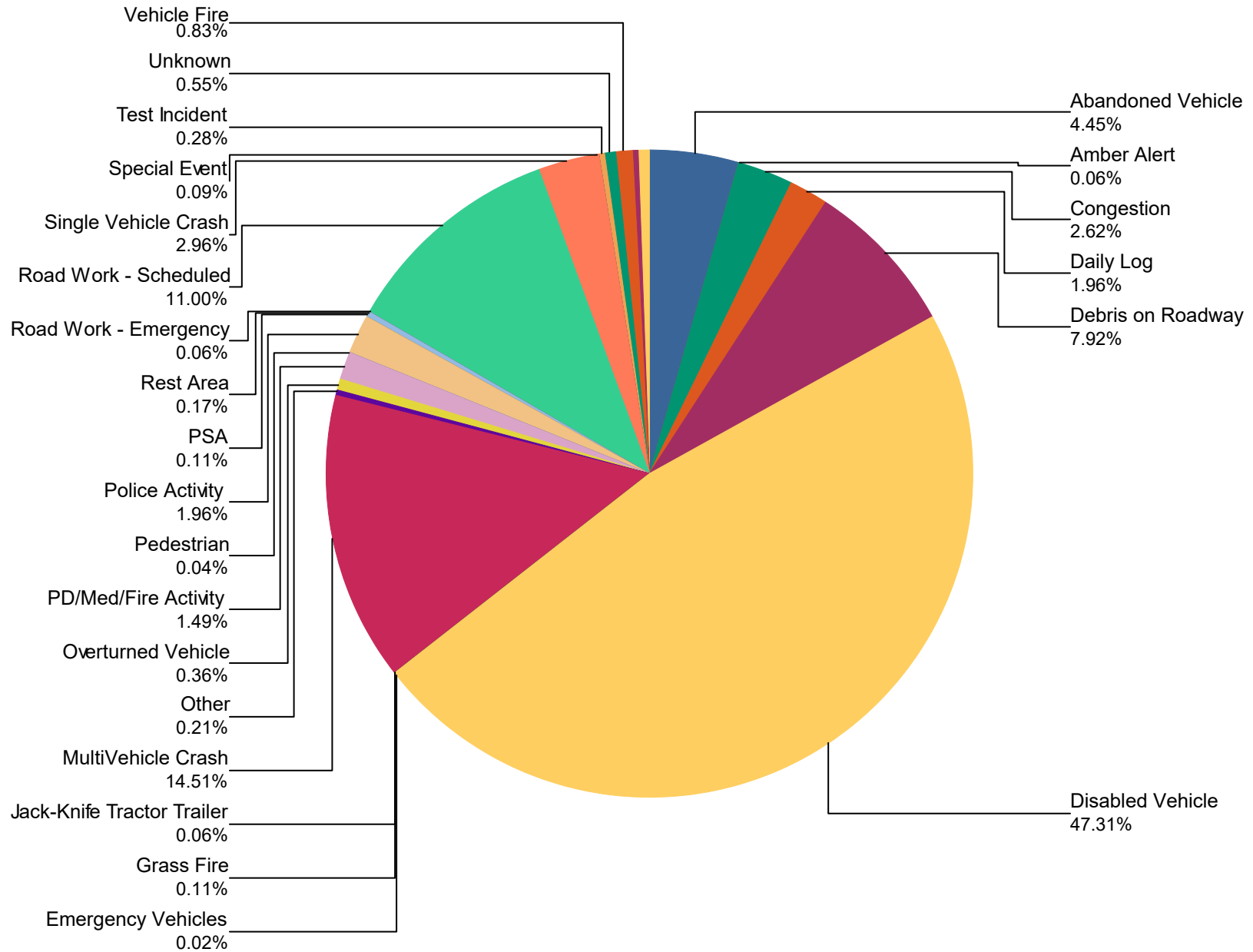
>90 Mins

Travel Lane Blockage Events- Roadway

Roadway	Lane Blockage Events Count	All Incidents	% of Incidents with Lane Blockage
I0024	375	1,322	28.4
I0040	44	60	73.3
I0075	322	1,702	18.9
I0124	0	5	0.0
Region 2 TMC	0	93	0.0
SR001	3	6	50.0
SR002	6	7	85.7
SR008	6	7	85.7
SR015	1	1	100.0
SR024	2	3	66.7
SR026	2	2	100.0
SR027	0	1	0.0
SR028	8	10	80.0
SR029	66	315	21.0
SR030	1	2	50.0
SR033	3	3	100.0
SR039	2	3	66.7
SR040	2	2	100.0
SR050	1	1	100.0
SR052	2	3	66.7
SR053	2	2	100.0
SR055	1	3	33.3
SR056	3	3	100.0
SR058	1	1	100.0
SR060	0	2	0.0
SR068	4	5	80.0
SR074	1	1	100.0
SR084	2	3	66.7
SR101	1	1	100.0

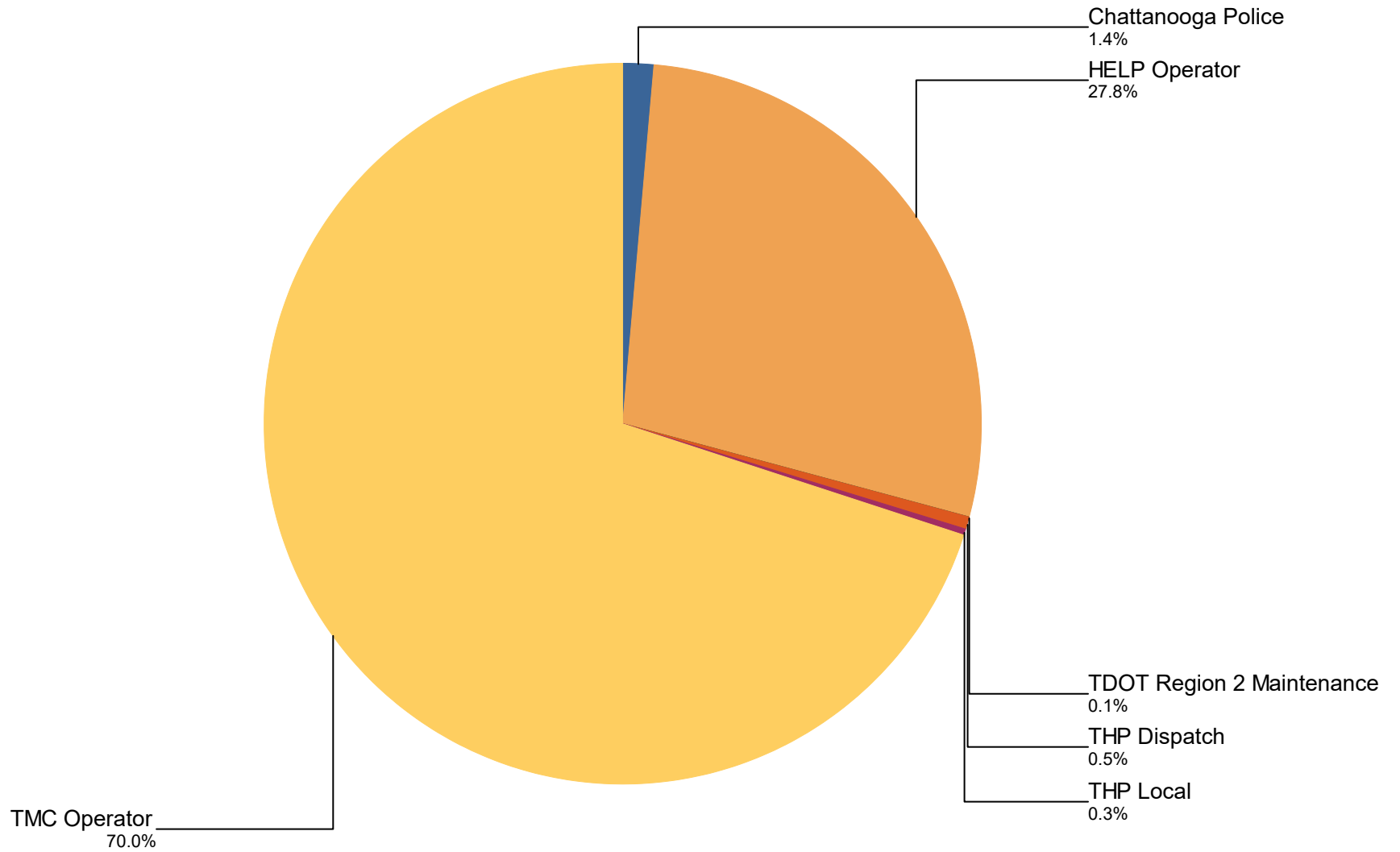
SR108	1	1	100.0
SR111	5	8	62.5
SR127	2	3	66.7
SR136	2	2	100.0
SR153	134	506	26.5
SR163	1	4	25.0
SR279	1	1	100.0
SR282	0	1	0.0
SR290	1	1	100.0
SR298	0	1	0.0
SR304	2	3	66.7
SR306	1	1	100.0
SR310	0	2	0.0
SR311	1	2	50.0
SR313	1	1	100.0
SR317	2	2	100.0
SR319	3	3	100.0
SR476	1	1	100.0
All Roadways	1,019	4,112	24.8

Percentage of Event Types for All Events in Current Quarter



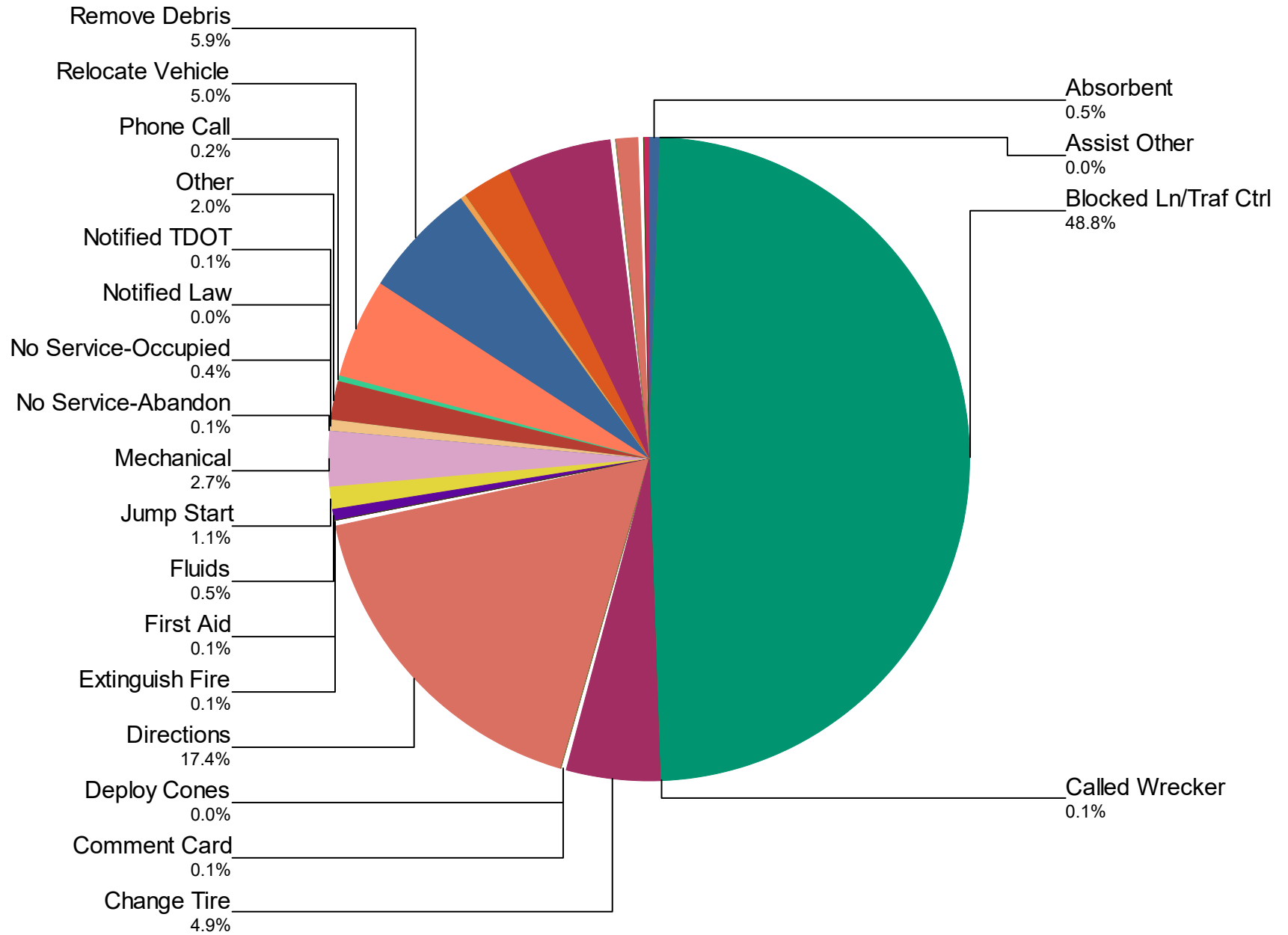
Event Types for All Events	April	May	June	Total	%
Abandoned Vehicle	65	65	79	209	4.4%
Amber Alert	0	1	2	3	0.1%
Congestion	31	37	55	123	2.6%
Daily Log	30	31	31	92	2.0%
Debris on Roadway	117	113	142	372	7.9%
Disabled Vehicle	693	712	818	2,223	47.3%
Emergency Vehicles	0	1	0	1	0.0%
Grass Fire	1	2	2	5	0.1%
Jack-Knife Tractor Trailer	0	1	2	3	0.1%
MultiVehicle Crash	199	227	256	682	14.5%
Other	4	2	4	10	0.2%
Overtuned Vehicle	8	1	8	17	0.4%
PD/Med/Fire Activity	21	26	23	70	1.5%
Pedestrian	0	1	1	2	0.0%
Police Activity	28	30	34	92	2.0%
PSA	2	1	2	5	0.1%
Rest Area	4	1	3	8	0.2%
Road Work - Emergency	2	1	0	3	0.1%
Road Work - Scheduled	157	143	217	517	11.0%
Single Vehicle Crash	50	37	52	139	3.0%
Special Event	0	2	2	4	0.1%
Test Incident	5	5	3	13	0.3%
Unknown	5	16	5	26	0.6%
Vehicle Fire	7	13	19	39	0.8%
Visibility	6	2	6	14	0.3%
Weather	3	5	19	27	0.6%
Total	1,438	1,476	1,785	4,699	100.0%

Incidents by Detection Source



Notifier Agency	April	May	June	Total	%
Chattanooga Police	18	14	33	65	1.4
HELP Operator	414	446	445	1,305	27.8
TDOT Region 2 Maintenance	1	0	3	4	0.1
THP Dispatch	2	13	9	24	0.5
THP Local	4	2	6	12	0.3
TMC Operator	999	1,001	1,289	3,289	70.0
Total	1,438	1,476	1,785	4,699	100.0%

Percentage of Activity Types for HELP Truck Activities in Current Quarter



Activity Types for All Activities

	April	May	June	Total	%
Absorbent	13	12	12	37	0.5
Assist Other	0	1	0	1	0.0
Blocked Ln/Traf Ctrl	1,052	1,061	1,211	3,324	48.8
Called Wrecker	1	1	3	5	0.1
Change Tire	109	114	110	333	4.9
Comment Card	1	2	2	5	0.1
Deploy Cones	0	1	0	1	0.0
Directions	334	418	436	1,188	17.4
Extinguish Fire	1	2	1	4	0.1
First Aid	3	3	1	7	0.1
Fluids	6	14	16	36	0.5
Jump Start	20	33	25	78	1.1
Mechanical	60	62	64	186	2.7
No Service-Abandon	0	1	6	7	0.1
No Service-Occupied	4	16	7	27	0.4
Notified Law	0	2	1	3	0.0
Notified TDOT	0	3	3	6	0.1
Other	41	58	34	133	2.0
Phone Call	3	1	7	11	0.2
Relocate Vehicle	105	121	116	342	5.0
Remove Debris	137	121	146	404	5.9
Secure Load	3	3	7	13	0.2
Slow Roll	3	4	0	7	0.1
Supply Fuel	72	49	54	175	2.6
Tag Abandoned	116	116	127	359	5.3
Transported	0	2	4	6	0.1
Unable to Locate	3	2	7	12	0.2
Welfare Check	23	13	42	78	1.1
Wrecker Towed	0	0	3	3	0.0
Wrong Truck	0	9	18	27	0.4
Total	2,110	2,245	2,463	6,818	100.0%

DMS Duration

	Apr	May	Jun
Avg % ON Time	64.8	35.2	1.0
Avg Post Time (hr)	6.5	6.1	7.8
Avg Messages Per Sign	72.0	43.0	60.4
Total Messages Posted	3,095	1,848	2,599