



TNCOP SPECIAL BULLETIN

TENNESSEE CRIME ONLINE PORTAL * TIBRS REPORTING SOFTWARE

***THIS MESSAGE IS FOR AGENCIES USING TBI'S TNCOP SOFTWARE.
AGENCIES USING COMMERCIAL VENDORS MAY DISREGARD.***

We have had several questions over the past week regarding "TNCOP Submissions."

TNCOP agencies do not "submit" data to TIBRS, per se. As soon as you complete entering a TIBRS incident in TNCOP, it replicates to the TBI. You don't have to do a thing. It's all done for you.

Here are a couple of questions and answers about Zero Data reports:

Q. What in the world is a zero report, anyway???

A. A Zero Data report is only required in a certain situation, and is only required for agencies that use commercial vendor software to submit TIBRS data. When a vendor agency doesn't submit data for a particular week, we have no way of knowing why. Did they forget? Are they having technological problems with their systems? To remedy that, vendor agencies submit a Zero Data report. It serves as a "placeholder" of sorts to tell us the agency did not have any incidents to report during that particular week.

Q. Do TNCOP users have to submit Zero Reports?

A. No. Zero reports are not required for TNCOP software users. When Ashley processes the TNCOP file, we know if an agency did or did not enter any incidents for the week. For example, if an agency enters an average of 20 incidents each week, and they don't enter any incidents at all during the current reporting week, an auditor may contact the agency to see if they need assistance.

Stay safe!

Pam, Dale, Ashley, Abby, Debbie, Steven, Randall, Thomas, and Zack.