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TIBRS Conference

The TBI and the TIBRS User Group will host the 2010 TIBRS Conference to be held August 16 -18 in Pigeon Forge at the Music Road Hotel and Convention Center. A registration packet was mailed to each CLEO, RAC and Alt. RAC in early June. If you need a packet please email your LEIC as soon as possible. The early registration deadline is July 26 and the accommodations deadline is July 15. You may also register for the conference online at http://www.tbi.tn.gov/tibrsreg/ default.aspx.

Monday August 16th will be for registration only from 2:00 - 5:00 pm EDT. Tuesday, August 17 will be general session training courses all day and include breakfast and lunch. Wednesday, August 18 will start with a breakfast and continue with general session style training and conclude at lunch. Brief business meetings will be held on Tuesday and Wednesday mornings.



We look forward to seeing you in Pigeon Forge at the conference!

A detailed agenda will be provided at registration. Please refer to the registration packet mailed to you for details on how to register at the hotel. As of the publication date of this newsletter there were rooms still available.

User Group Officers Election

During the TIBRS Conference this year nominations will be accepted for the offices of President, East Tennessee Representative (oneyear term completion of vacated office) and West Tennessee Representative. Be sure to obtain a nomination form when you check in at the conference. If you or a person you know is interested in running for office be sure to come prepared to campaign. PAGE 2

Software Compatibility Issues

Windows 7 is not compatible with SecuRemote—the vpn client for TBI's Checkpoint firewall. TBI was provided this software at no charge for previous versions of Windows. However, the version for the Windows 7 will not be provided for free. The TBI has investigated alternative solutions but currently have none in place. In the interim if you choose to use SecuRemote for TnCOP or the Tennessee Fusion system (TFC) you will need to use a computer with the Windows XP or Vista operating system.

Mozilla Firefox, a web browsing package, is not compatible with TnCOP / TFC or the law enforcement only portal of the TBI website. TBI recommends you select one of the other web browsing packages to view and access information available on the TBI website and the TFC

What is CRMS?

For those of you not familiar with CRMS, it is an acronym for Consolidated Records Management System. It is a statewide information sharing network, available as the result of a joint effort by the Tennessee Bureau of Investigation, Tennessee Department of Homeland Security and the Tennessee Department of Safety. The CRMS is part of the Tennessee Fusion System, a single repository which stores a wide variety of law enforcement information that is accessible only to Law Enforcement Agencies.

If your agency has access to CRMS and has a success story, we would love to hear it. If your agency does not have access to CRMS but would like to find out more, please contact Jackie Vandercook at (615) 744-4014 or via email at jackie.vandercook@tn.gov for further information.

CRMS Success Stories

We have received the following success stories about the CRMS.

The first story is from an e-mail from Lieutenant Specialist Lauren Harrison (TVA Police) to one of the Office of Homeland Security's Terrorism Liaison Officers:

"I just wanted to share a bit of good information with you that I thought you would appreciate. As you know, our commander worked hard to get the TVA Police Investigators access to the CRMS. We also have access to the Tennessee Criminal Justice Portal.

I had a case recently where I was trying to identify three persons out of Blount County for theft, using a stolen credit card and a few other offenses. After identifying the subjects, I entered the TN Portal to gather as much information on them as possible. The portal showed only one offense from three years ago with no recent activity at all. This did not seem right and did not fit the description of the history verbally provided to me by Blount County Detectives.

I then cross referenced the information to the CRMS and WOW! The CRMS showed two possible active warrants and over 55 entries on one subject alone! I just wanted to let you know I really appreciate the system and find it to be a dynamic tool to use in my everyday duties."

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The second story comes from Knox County and Knoxville Police Department.

Sgt. Heather Reyda from the Knox County Sheriff's Department was attempting to identify one of the suspects who was killed on June 27th in a home invasion in South Knox County. Sgt. Reyda had a list of tattoos on the suspect's hands and neck. She had exhausted all databases/leads to identify the suspect.

Sqt. Reyda called the Major Crimes Unit with the Knoxville Police Department who in turn contacted Investigator Jim Quick. He was provided the suspect's physical description, approximate age and a description of 2 tattoos. He accessed the CRMS and within minutes had a suspect's name, DOB, arrest record, etc. The tattoo search capability really assisted in this identification. Sgt. Reyda made a preliminary ID of her suspect based on the information and the ME confirmed his identity.

Training Dates

2010 TIBRS Training Conference: August 16 -18, 2010

(Note: August 16th is registration only)

Middle Tennessee - TBI Headquarters (0830 - 1630 cst)

Introduction to Data Collection July 29, 2010 July 30, 2010

Introduction to TnCOP Software

TIBRS Review

August 5, 2010

July 15, 2010

August 12, 2010

New Class for Officers/Deputies/Supervisors

The CSU will offer a new class in August for officers/deputies/supervisors ONLY. Instruction will be provided on offense classifications as well as the information needed for accurate TIBRS offense reporting. Each class will be 8 hours and is limited to 40 attendees. All classes begin at 0830 and conclude at approximately 1630.

Dates: August 25, 2010 and October 21, 2010 at TBI Headquarters in Nashville.

Note: This class will not fulfill the annual TIBRS training requirement for RAC's or Alt RAC's.

Mid-Year Data Review

Be watching your mailbox for your agency's six month data review. Every RAC will receive a mailing from CSU. All reports will be generated in late July and mailed early August. When your reports arrive please review them and make any necessary corrections. Remember you can check your reports anytime at www.tncrimeonline.com. If you need assistance with the system or need help with your password please contact your LEIC or any member of CSU.

CSU Releases School Crimes Study

CSU released the second annual School Crimes Study which provided information on crimes occurring in Tennessee's schools excluding colleges/universities. The study spans a three-year period between 2007 and 2009 and is based on the incident data submitted by law enforcement agencies. 2.2% of total crime committed across the state occurred in schools during the 2009 calendar year. To view the study in its entirety go to www.tbi.tn.gov.

Email Communications

Due to budget limitations we are sending out many correspondences via email. If you are sent an email requesting data clarification or any other business excluding newsletters and general announcement, please take a moment to respond to the email and let the sender know you received it. If you or anyone in the ListServ or CSU email system changes an email address please let your LEIC know as soon as possible.

TnCOP Problems - How Do I Get Help

What steps do I take if I have a problem with the TnCOP sotware program? First, check the log in screen and see if there are any announcements regarding the problem you are encountering. If not you should complete the Fusion Center Issue form found on the TBI website and include detailed information about the issue. The completed form should be attached to an email and sent to TnCOP.helpdesk@tn.gov.

New TBI Website

Have you visited the new TBI website (www.tbi.tn.gov) ? If you have you know most of the law enforcement resources are secured behind a password protected portal. If you do not have access to the portal please contact your LEIC to receive information regarding access. In the secure section of the site you will find training dates, CRMS and TnCOP access, archived newsletters, training manuals and the upload link for TIBRS monthly data.

Reminder—New Audit Finding

With the implementation of the Tennessee Fusion Center, the Consolidated Records Management System and TnCOP, the need for full descriptive narratives becomes even more important. Your LEIC is now looking for a detailed narrative to be entered into all record management systems including TnCOP. The narrative is one of the primary tools within the CRMS section of the system. A good solid descriptive narrative can make the difference that will help your agency as well as other law enforcement agencies solve crimes. If your narratives are not in place it will be noted in your next audit review.

TIBRS—Myth vs. Fact

Myth - It's July 1st and I have to enter all my June incidents before July 10th and submit the June file to TBI by the 10th.

Fact - If you wait and enter June incidents between July 1 - 10, those incidents will not be included in the file you submit by the 10th. The contents of the file are based on a "behind the scenes" modified date. Whenever you enter or edit an incident the modified date is set to the date of the entry or edit. When you generate your TBI file or we generate it for TnCOP, the only incidents included will have a modified date for the data month. For example, the June file would only include incidents with modified dates between June 1 - 30. Each time an incident is edited the modified date changes.

Action - Generate and submit your TIBRS files on the first day of the month and enter/edit incidents within the month the activity happens - whenever possible.

Note - Some vendor software follows the same principal. Check with your vendor.

| PAGE 6 CRIME STATISTICS NEWSLETTER | | | | | | | | | | |
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| NAME | TITLE | PHONE | E-MAIL | WORK HOURS |
|-------------------|-------------------------------|----------------|--------------------------|--------------------|
| Jackie Vandercook | Statistics Assistant Director | (615) 744-4014 | Jackie.Vandercook@tn.gov | 7:00am -3:30pm |
| Steven Jancarek | Statistical Analyst 4 | (615) 744-4024 | Steven.Jancarek@tn.gov | 7:00am -3:30pm |
| Jim Purviance | Statistical Analyst 3 | (615) 744-4136 | Jim.Purviance@tn.gov | M-Th 7:00am-5:30pm |
| Vacant | Statistical Analyst 2 | | | |
| Jennifer Brooks | West Tennessee LEIC | (731) 984-6677 | Jennifer.Brooks@tn.gov | M-Th 7:00am-5:30pm |
| Lisa Capps | Quality Control LEIC | (615) 744-4030 | Lisa.Capps@tn.gov | 7:00am -3:30pm |
| Jim Clabo | East Tennessee LEIC | (865) 549-7853 | James.Clabo@tn.gov | 7:00am -3:30pm |
| Lynn Snoddy | Middle Tennessee LEIC | (615) 744-4016 | Lynn.Snoddy@tn.gov | 8:00am-4:30pm |
| Dale King | Training LEIC | (615) 744-4026 | Dale.King@tn.gov | 7:00am -3:30pm |
| Vacant | Training LEIC | | | |
| CSU | Fax Number | (615) 744-4662 | | • |