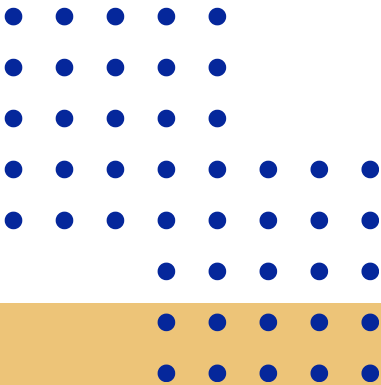




TBI'S TECHNOLOGY & INNOVATION DIVISION

*Driving law enforcement innovation through
investigative and information technologies.*



R.O.I. Realized

AFTER PRIORITIZING INFRASTRUCTURE, TBI'S TECHNOLOGY & INNOVATION DIVISION STANDS POISED TO LEAD.

In recent years, TBI's Technology & Innovation Division invested significant time and resources in building the critical infrastructure needed to support TBI's work to lead and help the state's law enforcement community.

In recent months, the return on investment has been clear, as the Bureau embarks into an evolving era of technology-based policing.

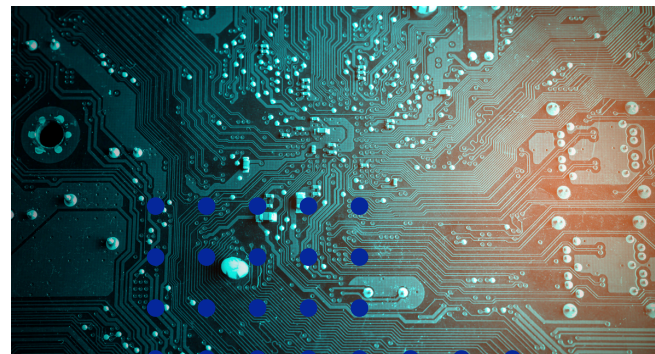
The work of employees assigned to TID directly led to the implementation of two new key pieces of software, including a case management software to provide for better documentation and information sharing, along with a robust platform to better gather and visualize the volumes of data gathered and stored in divisions across the Bureau.

Both enhancements streamline efforts and ultimately allow the division to better support employees across the Bureau.

Also in that vein, generous support in recent years from the General Assembly and Governor Bill Lee has provided for additional special agent positions in TID to significantly increase the volume of cybercrimes the Bureau can investigate.

From critical infrastructure to investigative efforts, the division expects to continue to grow and drive innovation for the Bureau, while keeping an eye on emerging trends and challenges, all in an effort to best protect and serve.

"We've been working for some time now to modernize our foundational technology," said Richard Littlehale, TBI's Assistant Director of TID. "As policing continues to evolve with new technologies and new challenges, we're positioned -- perhaps better than we've ever been -- to meet the current and emerging challenges to best protect the state's citizens."



TBI'S TECHNOLOGY & INNOVATION DIVISION

TID maintains the business systems that sustain TBI's modern workforce, conducts complex investigations and analyses, and supports the Tennessee law enforcement community with the latest in intelligence and digital evidence-gathering tools. These units keep TBI personnel and their law enforcement partners connected, situationally aware, and fully equipped to work the digital crime scenes of the 21st century.

INFORMATION SYSTEMS



ISU is the TBI's information technology hub, with responsibility for running TBI's data center and business technology, managing critical communications, and facilitating the creation, deployment, and maintenance of systems for all of the Bureau's components and many external customers. ISU makes sure that TBI personnel can work effectively whenever and wherever their duties require.

CRIMINAL INTELLIGENCE



The Criminal Intelligence Unit is responsible for the collection, collation, analysis, and dissemination of information related to criminal activity throughout the state. The unit also oversees several of the Bureau's high-profile public programs, including the Tennessee Sex Offender Registry, and the state's Most Wanted program.

CIU also houses the Bureau's Missing Persons Unit, responsible for issuing public alerts to locate missing children and vulnerable and elderly adults who meet established eligibility criteria.


CYBERCRIME & DIGITAL EVIDENCE



TBI's Cybercrime & Digital Evidence Unit conducts specialized technical investigations and enhances the investigations of others through advanced capabilities.

CDEU agents conduct proactive investigations into a range of online harms, including internet crimes against children, threats to life communicated online, cyber-enabled fraud, and computer intrusions. This unit is also tasked with deploying and gathering evidence from advanced technologies in support of TBI Special Agents and the Tennessee law enforcement community, including digital forensic analysis and communications and geolocation evidence-gathering.

CDEU agents also support operations with mobile command, specialty vehicles, and radio communications assistance. In addition, these agents are in charge of TBI's Electronics Detection K9, Zeus.

<http://>  **TO SEE CURRENT PUBLIC CYBERCRIME ALERTS, VISIT [TN.GOV/TBI](http://tn.gov/tbi) AND CLICK 'CYBERCRIME' UNDER THE 'KEY PRIORITIES' TAB.**

<http://>  **TO SEE TBI'S NEW CYBERCRIME PUBLIC OUTREACH CAMPAIGN FOR SENIOR CITIZENS, VISIT [SAFESENIORTN.COM](http://safeseniortn.com)!**

The Crypto Expert

WHAT HAIDY GRIGSBY NOTICED WHILE WORKING A CASE YEARS AGO BECAME A SOUGHT-AFTER EXPERTISE.

Special Agent Haidy Grigsby loves a good puzzle. And, as strange as it may sound, she has found a few good ones to solve in cryptocurrency.

“The more I studied it, every time I learned something, it was just more and more fascinating,” she said.

As a special agent in TBI’s Cybercrime & Digital Evidence Unit, Grigsby handles cases related to financial fraud. In recent years, a growing number of her cases centered on Bitcoin and other types of cryptocurrency. At first, Grigsby had no idea what the digital currency was, let alone how it plays a part in crime.

But like many TBI agents, Grigsby possesses a deep sense of duty and a willingness to work. Taking it upon herself to learn the nuances of cryptocurrency, in recent months, her work has helped to make victims whole, held cybercriminals responsible for their actions, and demonstrated time and again that preying on Tennessee victims is a risky proposition.

Her reputation as a cryptocurrency expert has also grown. Agent Grigsby routinely consults with law enforcement agencies across the state, offers specialized training, and testifies in court cases as a recognized expert in cryptocurrency.

For Grigsby, the extra effort is all a part of the job.

“The thing I like the most about cryptocurrency is that it’s like a very fun puzzle to solve,” she said. “It’s like a game of chess. And knowing that I’m able to put what I’ve learned to good practice to try to help victims makes it all the more worth it.”

