

TN

Department of
Safety &
Homeland Security



Annual Report

Fiscal Year 2023/2024

Tennessee Department of Safety & Homeland Security | December 2024





Jeff Long
Commissioner

Bill Lee
Governor

December 2024

The Fiscal 2023-2024 Annual Report for the Tennessee Department of Safety and Homeland Security (TDOSHS) showcases the noteworthy achievements made by the department. We have had a productive year, where our preparedness has enabled us to respond swiftly to planned and unplanned circumstances.

At our department, we are well-equipped to handle the challenges that come with ensuring public safety. These challenges are not setbacks but rather opportunities for us to improve our mission. Whenever we respond to situations, we not only get to demonstrate the strengths of our department but also strengthen our partnerships throughout the state.

TDOSHS celebrated the groundbreaking of a Multi-Agency Law Enforcement Training Academy (MALETA) at Cockrill Bend in Nashville. The \$415 million campus will include training facilities for state and local law enforcement, housing and dining for cadets and in-service staff, and a new administrative headquarters building for the Tennessee Department of Correction and the Tennessee Department of Safety & Homeland Security. Most law enforcement officers across the state will receive training at MALETA.

Governor Bill Lee and the Tennessee General Assembly have made significant investments to enhance public safety while supporting law enforcement throughout Tennessee and our department. They have approved an additional 142 Trooper positions to ensure the safety of schools and the public. The Tennessee Department of Safety and Homeland Security is constructing three new District headquarters for the Tennessee Highway Patrol in Cookeville, Chattanooga, and Memphis over the next two years.

The Driver Services Division started issuing Real IDs to the people of Tennessee on July 1, 2019. Since then, more than 2.9 million new Real IDs have been issued. Driver licenses and ID cards have received a fresh new design with improved security features along with 285 new self-service kiosks, which will reduce wait times at Driver Service Centers. The new credentials and kiosks will expand to all Driver Service Centers over the next few months.

Ensuring school safety is paramount for the Tennessee Office of Homeland Security (OHS). OHS has placed over 100 new Homeland Security Agents across 95 counties to achieve this goal. The agents are responsible for developing close working relationships with local law enforcement and boards of education. Additionally, OHS has established a 24/7 threat analysis center. The department thoroughly reviews and takes action on all submissions and collaborates with law enforcement, mental health crisis response teams, and school administrators to intervene based on the information received.

The Tennessee Highway Safety Office (THSO) plays a vital role in promoting traffic safety in the state. In collaboration with our federal partners at the National Highway Traffic Safety Administration (NHTSA), THSO staff have implemented proven strategies to reduce fatalities. After analyzing data on the increasing number of pedestrian fatalities, The THSO is committed to changing driver behavior to end the senseless loss of life on our roadways. We are encouraged to report through education and enforcement that Tennessee continues to see an observed seatbelt usage rate above 90 percent, with this year at 92.17 percent.

Tennessee Advanced Communications Network (TACN) is a radio system that covers the entire state and provides communication infrastructure for local, state, and federal first responders for 60,000 users. TACN offers reliable communication capabilities to law enforcement, fire, EMS, healthcare providers, and other first responders for their daily operations. It also enables them to coordinate with each other across Tennessee. The state has invested over \$500 million to ensure proper coverage by building additional towers.

As the Commissioner of Safety & Homeland Security, I have had the privilege to serve as a leader in public safety for over 50 years. Throughout my time in this role, I have witnessed the incredible dedication of employees in every Division of our department. It is an honor to be a part of this team and to ensure that my contributions positively impact our great state's staff and citizens.

Sincerely,

A handwritten signature in blue ink that reads "Jeff Long". The signature is fluid and cursive, with the first name "Jeff" and last name "Long" clearly distinguishable.

Jeff Long
Commissioner & Governor's Homeland Security Advisor

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Mission

To serve, secure, and protect the people of Tennessee.

Agency Overview

The Tennessee Department of Safety & Homeland Security (TDOSHS) is responsible for ensuring the safety and general welfare of the public. The Department's general areas of responsibility include:

- Law enforcement
- Commercial Vehicle Enforcement
- Criminal Investigations
- Homeland Security
- Safety Education
- Driver license issuance, renewal, and replacement
- Handgun permit issuance, renewal, and replacement
- Traffic safety initiatives
- Land Mobile Radio (LMR) communications and interoperability for State agencies and local stakeholders

Headquartered in Nashville, the TDOSHS maintains a strong presence statewide, with more than 50 field offices. It comprises a highly professional staff of over 1,800 employees, approximately half of whom are commissioned law enforcement officers.

The TDOSHS has undergone various modifications since its creation to ensure it is equipped to meet the needs of Tennessee's citizens. Below is a list of historical highlights for the Department.

Historical Highlights

- 1929 The first state police force was patterned after the Texas Rangers;
- 1937 Tennessee became the 32nd state to enact a driver's license law;
- 1939 The Department of Safety was formally established;
- 1971 Driver license issuance was established as a function separate from the THP;
- 1972 The THP created its first special operations unit called the "Tact Squad;"
- 1980 The Tennessee Bureau of Investigation (TBI) was removed from the Department and established as a separate agency;
- 1984 The first photo license was issued;
- 1996 Commercial Vehicle Enforcement (CVE) was established, which incorporated the Public Service Commission (PSC) functions and Motor Vehicle Enforcement (MVE);
- 1996 Handgun carry permits moved from local sheriff's offices to the Department;
- 1999 The Department gained international accreditation through the Commission on Accreditation for Law Enforcement Agencies (CALEA);
- 2001 The THP created the Critical Incident Response Team (CIRT);
- 2004 The Department's CVE Division merged into the THP;
- 2006 The Title and Registration Division transferred to the Department of Revenue;
- 2007 The Office of Homeland Security (OHS) merged into the Department;
- 2011 Tennessee Advanced Communications Network (TACN) is formed and funded for developing statewide connectivity for THP, Phase I;
- 2012 The TDOSHS gained accreditation through the Tennessee Law Enforcement Accreditation (TLEA);

Historical Highlights - continued

- 2016 The Governor's Highway Safety Office (GHSO) became the Tennessee Highway Safety Office (THSO) and transferred to the TDOSHS;
- 2019 The THP celebrated its 90-year anniversary;
- 2021 TACN receives additional funding for Phase II to replace all THP mobile and portable radios and enhance capacity, redundancy, and resiliency;
- 2023 Motor Carrier Plus was established as a District Division within the THP to oversee all commercial motor vehicle and pupil transportation training and enforcement within the state;
- 2023 TACN was established as a Division separate from THP and receives funding for the completion of infrastructure build-out as Phase III;
- 2024 Strategic Initiatives was created to lead and implement strategic planning efforts that align with the Department's mission of ensuring public safety and security across the state; and
- 2024 The Customer Services Division was created to ensure a centralized approach to receiving and assisting customer communications.

Tennessee Highway Patrol

The Tennessee Highway Patrol (THP) enforces all duties set forth by state law, including motor vehicle laws, investigation of traffic crashes, assistance to motorists and other law enforcement agencies upon request. While this is the primary assignment for Troopers assigned to the eight Regional Districts, the THP affects public safety in many ways.

Our highly trained Special Investigations Bureau (SIB) is comprised of several specialized units including the Criminal Investigation Division (CID), Interdiction Plus, the Critical Incident Response Team (CIRT), Special Operations, and Aviation. Units within SIB are responsible for investigations of criminal activity including identity theft, auto theft, odometer fraud, and insurance fraud. They support THP's hiring efforts and, upon request, provide investigative assistance to local, state, and federal partners. They work to safeguard the lives of officers and the public by responding to emergency situations and unusual occurrences (e.g., disasters and civil disturbances). The THP makes these specialized resources available to federal agencies, fellow state agencies, and city and county agencies statewide upon request.

Security of select state officials, property, and dignitaries are overseen by the THP's Protective Services Division. They maintain the internal security of the State Capitol, Tennessee Supreme Court Building, Executive Residence, Cordell Hull Building, and the external security of the Legislative Plaza, War Memorial Building, and other state property. The THP is also responsible for the protection and security of the Governor and First Family, Lieutenant Governor, Speaker of the House, Attorney General, and visiting dignitaries.

Various units and programs managed by the THP aim to educate the public, act as liaisons between the public and the THP, provide training, increase public safety and awareness, and improve and complement the enforcement efforts of Troopers. These include the Handgun Unit, Motorcycle Rider Education Program (MREP), Ignition Interlock Program, D.A.R.E. Program, Tennessee Integrated Traffic Analysis Network (TITAN) Unit, Support Services, Training and Ordinance, Recruitment and Accreditation, the Motor Carrier Plus Unit which includes Pupil Transportation, and Dispatch.

Colonel Matt Perry is the Commander of the Tennessee Highway Patrol.



Tennessee Highway Patrol



FY 23/24 Highlights

- **Aviation** completed 100 calls for assistance from multiple agencies, 54 patrol missions, 36 criminal searches, and 26 non-criminal searches. These were in addition to several other types of calls for service. The Aviation unit played a major role in the recovery of 22 stolen vehicles, 135 arrests, and locating 20 missing persons.
- **Critical Incident Response Team (CIRT)** conducted 114 felony investigations, 143 Trooper assists, and 60 assists to other agencies. The CIRT team received four additional Trooper positions across the state. Team 1 (Knoxville/Fall Branch) received one, Team 3 (Nashville/Lawrenceburg) received two positions, and Team 4 (Jackson/Memphis) received one position.
- **Interdiction Plus (IP)** made 83 felony arrests, seized 78.68 pounds of cocaine, 3.31 ounces of heroin, 1,171 pounds of marijuana, 22.48 pounds of methamphetamine, 4.57 pounds of fentanyl, 2,832 Fentanyl Pills, 31 firearms, and removed more than \$5.9 million worth of narcotics from Tennessee's roadways.
- **Special Operations** had two public safety bomb technicians (PSBT) complete their biennial recertification. Four Troopers completed the Homemade Explosive (HME) course. Upon graduation from HME, personnel gained knowledge on the precursors used in the manufacture of homemade explosives, identified the hazards of mixed or partially mixed precursor chemicals, identified for sampling of suspected chemicals, evidentiary collection, scene processing, remote methods of removing, and the safe disposal of such HME hazards. There were 19 tactical calls for service, and 62 explosive ordnance disposal (EOD) calls, in addition to several other types of calls for service statewide.
- **The Knoxville District** established a specialized team, **Specialized Troopers Executing Aggressive Law Enforcement Towards High-risk Traffic (STEALTH)**. This specialized team of five members is dedicated to implementing aggressive traffic enforcement strategies focused on high-risk situations. The selected Troopers manage challenging road scenarios and aim to minimize the risks associated with traffic violations while promoting public safety. Ghost Striped Patrol Vehicles have been utilized by the STEALTH Members and have been crucial to the success of the team. Proactive and assertive law enforcement measures are used to address dangerous driving behaviors such as speeding, reckless driving, distracted driving, and driving under the influence (DUI). Since its inception, the STEALTH program has conducted six enforcement operations, yielding 959 citations: 582 Hazardous Moving Violations, 218 Non-Moving Violations, 45 Seatbelt Violations, and 114 Distracted Driving Violations. Knoxville STEALTH has stopped 788 violators during 265 hours of patrol time, averaging 2.9 traffic stops per hour.

FY 23/24 Highlights - Continued

- **The Chattanooga District** was advised of a possible kidnapping out of Clarksville, TN on June 27, 2024. The suspect was wanted out of Indiana for Burglary and Possession of a Deadly Weapon. The suspect and vehicle were observed traveling east on I-24 when one of our Troopers conducted a traffic stop on the suspect vehicle. During the traffic stop, the suspect was detained, and the kidnapped victim was found safe inside the vehicle. It was confirmed that the suspect had active warrants out of Indiana and had kidnapped the passenger who had an order of protection against the suspect. The suspect was arrested for the violations out of Indiana and for violating a protection order.
- **The Nashville District** closely partnered with all the local agencies within our District to reduce serious injury and fatal crashes. In addition, Nashville Troopers performed thousands of school checks to help improve school safety and participated in mock active shooter drills with our local law enforcement partners. The THP, the Metropolitan Nashville Police Department (MNPd), and the Davidson County District Attorney's Office joined forces to address street racing. THP and MNPd conducted several enforcement operations targeting street racers, leading to numerous arrests. Troopers from Robertson County, along with the Tennessee Department of Transportation (TDOT), worked together to minimize severe injuries and fatalities in construction zones on Interstate 65 by increasing their visible presence and promoting roadway safety. Throughout the year, the Nashville District has actively participated in various community engagement and recruiting events to further foster the relationship between the THP and the communities we serve.
- **The Memphis District** utilized several enforcement operations to reduce the number of fatal crashes in the greater Memphis area. The largest operation targeted the interstate system in Shelby County. The task force made 24,813 traffic stops and 397 arrests this fiscal year. Memphis District Troopers in all seven counties made a total of 43,304 traffic stops, 1,328 misdemeanor arrests, and 243 felony arrests. Recruitment efforts have been successful as well. The Memphis District went from 42 Troopers in July 2023 to 59 Troopers in June 2024.
- **The Fall Branch District** on January 26, 2024, THP partnered with Johnson City Police to reduce fatal & injury crashes on I-26 in Johnson City. Operation "A Safer 26 in 2024" has reduced crashes by over 53%. On March 1st through the 4th, the 11th annual Music City Police Motorcycle Skills and Training Competition was held at the Bristol Motor Speedway where 14 agencies from seven states and two countries competed. This event raised thirty-four thousand dollars (\$34,000) for the Bristol Motor Speedway Children's Charities.
- **The Cookeville District** joined forces with local agencies to curb fatal crashes which resulted in a 12.5% reduction from the previous Fiscal Year in our District. Cookeville District Trooper Cothron and K9 Draco tracked and located two small children missing in Trousdale County at the request of the Trousdale County Sheriff's Department. Troopers attended various school-related events, including Prom Promise at multiple District High Schools. Cookeville District Troopers have provided ALERRT, CRASE, and AAIR Training for local schools, churches, civic groups, and other agencies. The Cookeville District won 1st place in the THSO Challenge Book for 2024. In addition, the Cookeville District recovered eight stolen vehicles, made 210 felony arrests, 386 DUIs, confiscated 59 guns, and conducted 6,397 exterior school safety checks.

FY 23/24 Highlights – Continued

- **The Lawrenceburg District** in September of 2023, Troopers located a juvenile on Interstate 65 that had escaped from a Juvenile Detention Center and safely returned the juvenile to custody. The Lawrenceburg District placed 3rd in this year's THSO Challenge Book. Members of the Lawrenceburg District joined with local law enforcement in Bedford County and participated in "Cops & Bobbers," where they spent an entire day fishing with approximately 75 at-risk youths. Troopers assisted other agencies in Giles County for five days in a successful search and rescue operation for a missing elderly woman. Lawrenceburg District Troopers responded to the tornado that struck and damaged Maury County, providing support for search, rescue, and traffic control. The 7th District Motor Unit conducted a District-wide operation during the month of October. This operation resulted in 192 total citations, including 71 seat belt violations, 49 hands-free violations, and 221 contacts.
- **The Jackson District** continues to assist with Operation Grizzly Bear in Shelby County. The supplied manpower has enhanced the operation and elevated the sense of safety felt by the public in Memphis through enforcement and educational initiatives. District Troopers provided security for the 2024 Miss Tennessee Volunteer Pageant in Jackson. Troopers partnered with local agencies throughout the year and assisted the agencies with high-risk arrests, manhunts, and search and rescue operations. In addition to these efforts, District Troopers produced 70,965 traffic stops, resulting in 1036 DUI arrests, 677 drug arrests, 299 felony arrests, 54 stolen vehicles recovered, and 50 firearms confiscated. Troopers throughout the District collaboratively conducted 7,604 school safety checks and 5,395 motorist assists. Troopers provided a primary investigative response to a shooting event in Madison County on Interstate 40. Troopers also located and arrested a murder suspect from Kentucky traveling on Interstate 40. In addition to these enforcement efforts, members of the Jackson District have advanced their capabilities regarding impaired driving enforcement, firearms, and crash investigation. District Firearms Adjunct Instructors developed POST-approved long-distance rifle training and deployed it to all District Troopers in December 2023.



Office of Homeland Security



The Office of Homeland Security (OHS) has the primary responsibility and authority for directing homeland security activities, including conducting homeland security investigations and homeland security preparedness, prevention, protection, and response operations. This responsibility includes developing and implementing a comprehensive, coordinated strategy to secure the state from terrorist threats and attacks. The office serves as a liaison to related agencies of the federal government, local government, other states, and private sector stakeholders on matters of homeland security, to include security at the state's K-12 public and charter schools.

The OHS, in partnership with the TBI, operates an intelligence processing fusion center, which enhances the state's ability to analyze terrorism-related information and improve information sharing among local, state, and federal agencies with the goal of preventing terrorist activities.

Greg Mays serves as the Deputy Commissioner of the Office of Homeland Security.

FY 23/24 Highlights

- As part of the Governor's school safety initiative, Homeland Security expanded by over 100 positions, placing a Homeland Security Special Agent in each of Tennessee's 95 counties, primarily to focus on safety in Tennessee's schools;
- Homeland Security Special Agents conducted threat, suspicious activity, cyber, and other related investigations, assisted local law enforcement investigations and operations, and trained local law enforcement officers and investigators on the topics of terrorism, suspicious activity, and conducting homeland security investigations;
- Homeland Security established a 24/7 Threat Assessment Center (TAC) that serves as a central intake for all tips received from the public. Homeland Security Operations Officers thoroughly evaluate the information and decide on the appropriate course of action. The TAC also offers support to Homeland Security Special Agents during investigations and operations whenever necessary;
- Passed through over \$6.3 million in Homeland Security Grant funds to local governments and state agencies;
- Assisted nonprofit organizations across Tennessee in being awarded over \$3.4 million in nonprofit homeland security grant funds;
- Homeland Security established dedicated Cybersecurity and Critical Infrastructure Sections/Units that conducted over 300 Critical Infrastructure Site Surveys which were entered into the State's Critical-2-TN database;
- Homeland Security implemented a new \$140M endowment grant to provide funding for a School Resource Officer (SRO) in every K-12 public and charter school in the state;

FY 23/24 Highlights – Continued

- Participated in national-level data calls, including the National Critical Infrastructure Prioritization Program (NCIPP) and the Special Events Data Call. These data calls drive metrics the DHS uses to calculate its risk assessment, which determines the amount of grant funding received by Tennessee. These data calls also determine Special Event Assessment Ratings (SEAR);
- Continued to support the State's Safe Schools Initiative by partnering with the Tennessee Department of Education on physical security standards and assessments and school emergency operations planning for the state's 1,800+ schools;
- Managed the SafeTN app, which allows school students, staff, faculty, and the community to report suspicious activity anonymously;
- Partnered with the Tennessee Higher Education Commission by establishing physical security standards for and conducting physical security assessment reviews of Tennessee's Colleges and Universities;
- Hosted the annual Three Stars of Tennessee Award and First Responders Recognition ceremony on September 6, 2023; and
- Continued a State-funded Houses of Worship Security Grant program to assist Houses of Worship with costs associated with improved security in their facilities.



Driver Services



The Driver Services Division plays a critical role in ensuring the safety and convenience of Tennessee's drivers. The Driver Services Division is responsible for issuing driver licenses, processing handgun carry permits, voter registration applications, and providing numerous other essential services. The Division is committed to delivering exceptional customer service and meeting the Department's Mission to serve, secure, and protect the people of Tennessee. With 45 service centers statewide, along with 46 partner entities—including county clerks and municipal offices, the Division has expanded access to its services with the deployment of 285 new self-service kiosks across the state to aid customers. It also offers online e-commerce options along with a mobile issuance team that can be deployed when needed.

In addition, the Division manages the suspension, revocation, and cancellation of driving privileges due to moving violations, crashes, weapons offenses, child support non-compliance, and failure to appear in court. It also oversees the reinstatement of these privileges, ensuring that drivers meet the necessary requirements for legal operation.

FY 23/24 Highlights

- There are currently 5.8 million credentials issued in the state;
- Driver Services remodels took place in Lebanon, Gallatin, Franklin, Tullahoma, Oakland, Sevierville, and Rockwood;
- Clarksville Driver Services Examiner, Cynthia Koontz, was recognized by the American Association of Motor Vehicle Administrators (AAMVA), as the 2024 Examiner of the Year;
- The Department is currently having discussions internally about the possibility of Google and Apple providing a mobile driver license for Tennessee citizens;
- The deadline for REAL ID compliance has been extended to May 7, 2025;
- The Department has an ongoing initiative with AAMVA's Drug and Alcohol Clearinghouse that is an online secure database that gives employers, the Federal Motor Carrier Safety Administration (FMCSA), State Driver Licensing Agencies (SDLA's), and State law enforcement personnel real-time information about commercial driver's license (CDL) and commercial learner's permit (CLP) holders' drug and alcohol program violations;
- The TDOSHS eServices Court Disposition Reporting (CDR) portal was implemented to upgrade the court reporting process, and to enhance the Department's production time for processing court documents to drivers' records;
- TDOSHS is currently deploying new self-service kiosks across the state, that can be used to complete many Driver Services transactions including REAL ID, renewing or replacing a duplicate Driver License or ID Card, renew or replace a handgun carry permit, changing an address, updating emergency contact information, advancing a Teen/Graduated Driver License, paying reinstatement fees, and requesting a license reissue after reinstatement requirements are met. The new kiosks can take photos and process payments with Apple Pay, Google Pay, or a credit or debit card; and

FY 23/24 Highlights - Continued

- In early 2024, the TDOSHS made a strategic decision to enhance its customer service delivery. This initiative led to a comprehensive restructuring of teams and the implementation of new software systems aimed at improving the effectiveness of the Driver Services unit. The newly adopted software solutions significantly reduced internal resource waste and redundancy while modernizing communication channels between the agency and its customers. This upgrade facilitated the expansion of communication options to a multi-channel platform, including SMS, AI chatbots, email, web form submissions, and phone.



Tennessee Highway Safety Office



The THSO works with law enforcement officials, judicial personnel, and community advocates to coordinate activities and initiatives relating to the human behavioral aspects of highway safety. Its mission is to develop, execute, and evaluate programs designed to reduce the number of fatalities, injuries, and economic losses resulting from traffic crashes on our roadways. The THSO works closely with the National Highway Traffic Safety Administration (NHTSA) to implement programs focusing on occupant protection, impaired driving, speed enforcement, pedestrian, bicycle, motorcycle, teen driver, older driver safety, and crash data collection and analysis. Programs administered by this office are 100% federally funded.

Clyde "Buddy" D. Lewis serves as the Director of the Tennessee Highway Safety Office.

FY 23/24 Highlights

- For FFY 2024, the THSO awarded 373 grants among 326 different agencies, aiding the cause of highway safety across the state;
- The Tennessee Impaired Driving Advisory Council is now in its 11th year and has completed the first year of a three-year strategic plan (FFY2024-FFY2026);
- The THSO's training program offered 134 classes this year, with an impressive 91.63% attendance rate. There were 2,902 individuals who successfully completed and passed their training courses, exceeding last year's total by over 600 students;
- During FFY2024, we successfully trained each of our Road Team Captains to be Car-Fit Event Coordinators and/or Technicians, which extends the reach of our impact to communities throughout Tennessee. Additionally, we completed an average of nearly three Aging Driver-related outreach events per month, which greatly surpassed our initial goal of completing three Aging Driver-related outreach events per quarter;
- The 36th Annual Tennessee Lifesavers Conference, with 531 in attendance, hosted 15 breakout sessions focused on traffic safety, including new drug trends, pedestrian safety, and legislative updates, emphasizing the state's commitment to highway safety;
- During the 2024 Director's Awards Luncheon, five individuals/teams were recognized for their exceptional efforts in all fields of traffic safety, highlighting the outstanding contributions of the THSO's partners in a wide range of disciplines. In addition, one Director's Lifetime Achievement Award was presented to former TDOSHS Commissioner David W. Purkey;
- 58 schools in Tennessee completed over 1,163 traffic safety activities through the ReduceTNCrashes Program. At the top of the leaderboard were Walker Valley and Stone Memorial High Schools completed over 20,000 points each, an awe-inspiring feat;
- The Tennessee Law Enforcement Challenge program was updated in 2023 to be web-based, providing law enforcement agencies with an opportunity to more easily showcase how they promote traffic safety initiatives in their communities. With 63 agencies applying and 3,775 activities performed, this has shown continued improvement in participation;

FY 23/24 Highlights - Continued

- Over the course of FFY 2024, there were 18 different media campaigns, resulting in over 203 million estimated impressions. These campaigns covered a range of important topics including pedestrian safety, distracted driving, impairment, motorcycle safety, speeding, Move Over First Responder Safety, child passenger safety, and occupant protection. Overall, these campaigns helped raise awareness about critical road safety issues and promote safer driving habits;
- In FY 2024, 249 child passenger safety events were held by various agencies and attended by 370 highly skilled technicians who specialize in child passenger safety. During these events, a total of 1,007 child restraint devices were checked, of which 288 were replaced with new ones. Currently, Tennessee has 1,087 certified child passenger safety technicians, surpassing last year's total of 952. These numbers reflect a strong commitment towards ensuring the safety and security of children on the road;
- Tennessee's seatbelt usage rate will reach a new record high of 92.2%, surpassing 92% in 2023; and
- In FY2024, a statewide Occupant Protection Assessment was performed and preliminary steps are underway to create a new three-year Occupant Protection Strategic Plan for FFY2026-FFY2028.



Tennessee Advanced Communications Network (TACN)



The Tennessee Advanced Communications Network (TACN) is comprised of three Divisions: P-25 (statewide radio system), Statewide Interoperability Coordinator (SWIC), and Public Safety Broadband. The P-25 radio communication system provides support for all state and local agencies.

The SWIC provides statewide coordination between state and local entities concerning interoperable communications needs and serves as the point of contact for the State of Tennessee. The SWIC works with emergency response leaders across all levels of government on a state and national level in order to implement a statewide strategic vision for interoperability.

The Broadband Communications Section serves as the single point of contact for the National Public Safety Broadband Network (NPSBN) within the State of Tennessee. They also are the managing piece of the Mission Critical PTT (MCPTT) connectivity for state and local users on the P25 radio system, and state subscribers on the FirstNet broadband network.

Jeff Gray serves as the Wireless Communications Director for TACN.

FY 23/24 Highlights

- TACN purchased multi-band and LTE-equipped portable radios for ABC, TDOC, TDOT, TWRA, THSO, Revenue, and TBR as part of the state agency consolidation plan;
- TACN adopted a formal statewide Land Mobile Radio Encryption Guidance approved for publication for radio system managers across the state;
- 15 new agencies have joined the TACN network this year;
- TACN subscriber additions: Total new users 5,941; total overall users 70,294 as of July 2024;
- TACN facilitated the deployment of 1,696 refurbished radios to distressed counties and other entities since 2022;
- For infrastructure buildout, TACN Project Phase 3a, 3b and co-location on partner towers was approved totaling 56 new tower sites with an additional 114 sites planned to expand coverage on interstates, major highways, TN State Parks, and in county seats; and
- TACN has begun equipping Regional Medical Communication Centers, EMS ambulances with special EMS-configured all-band TACN radios to provide for statewide interoperable communications. This project is no cost to local agencies. This expansion gives the ability for EMS providers to receive medical direction from physicians over much greater distances. This also allows emergency departments to prepare for the arrival of more acutely ill patients prior to arrival at the hospital when the demand for their services are at their peak.

Administrative Divisions

Communications

The TDOSHS strives to keep the citizens of Tennessee fully informed of its objectives, functions, and accomplishments by maintaining a policy of open communication. This is done through the Communications Division, which serves as the primary point of contact for the agency for media relations and community outreach activities. The Division develops and disseminates news releases, media advisories, reports, and social networking updates.

The Division ensures compliance with all laws pertaining to public records. The Division maintains the integrity of the TDOSHS's investigations and actions by safeguarding the safety, evidence, and the rights of suspects, defendants, and other citizens. The Division leads the TDOSHS's public awareness efforts for many statewide law enforcement initiatives, including coordination and cooperation with other state departments and agencies.

Jason Pack serves as the Director of the Communications Division.

Criminal Investigations Division

The Criminal Investigations Division's (CID) primary mission is to provide investigative support to the uniform Division of the THP and other Department Divisions. Additionally, the CID is the State investigative agency responsible for investigating crimes related to Auto Theft, Odometer Fraud, Identity Theft, and Insurance Fraud.

Upon request, CID provides investigative assistance to local, state, and federal partners. CID has members assigned to federal task forces on a full-time basis, including DEA, FBI-Joint Terrorism Task Force, FBI-Cyber Task Force, FBI-Violent Crimes Task Force, and the United States Marshals Service. Members of CID also participate in the United States Secret Service-Electronic Crimes Task Force and Financial Crimes Task Force on a part-time basis.

R.C. Christian serves as the Captain of the Criminal Investigations Division.

Critical Incident Response Team

The Critical Incident Response Team (CIRT) Unit is responsible for providing technical expertise to assist in the investigation of serious motor vehicle crashes, crime scenes, and any other critical incidents involving the THP or other law enforcement agencies. The Critical Incident Response Team applies technology, training, and experience to seek out, identify, and defend the truth.

Robert T. Johnson serves as the Captain of the Critical Incident Response Team.

Customer Service

The Customer Service Division serves as a "one touch" customer service team to help ensure Tennesseans are assisted timely and accurately with their departmental inquiries. The Division was established in April 2024 to ensure a centralized approach to receiving and assisting customer communications. The Division is dedicated to providing a positive experience for the customers it serves and has received an average of approximately 57,000 phone calls per month from April to June 2024.

Stephen Owens serves as the Director of Customer Service.

Administrative Divisions

Dispatch

THP Dispatch serves Tennessee out of four Regional Dispatch centers in Jackson, Nashville, Chattanooga, and Knoxville. Each Dispatch center receives calls for service from the public along with other agencies within the state and provides support to THP State Troopers. Collectively, the four Dispatch centers entered a total of 803,891 events and took over 500,000 phone calls.

Caiti Medling serves as the Dispatch Director.



Facilities Management

Facilities management directs the running of statewide facilities and creates a safe and efficient work environment that improves business performance and optimizes staff productivity. Responsibilities include directing facilities functions, implementing policies and safety procedures, engaging with vendors and contractors, minimizing hazards, preparing facilities budgets and monitoring expenditures, designing and planning workstations, coordinating remodeling and refurbishment initiatives, testing equipment, forecasting space needs, coordinating relocations, and facilitating lease agreements.

Mike Boshers serves as the Director of Facilities.

Administrative Divisions

Fiscal Services

Fiscal Services is responsible for preparing the annual budget, maintaining, processing, and accounting for all expenditures, revenue, and Department payroll.

Sonya Hadley serves as the Director of Fiscal Services.

Handgun Permit Unit

The Handgun Permit Unit issues, denies, suspends, and revokes handgun carry permits. Per statute, background rechecks are run every four years for eight-year permits and every five years for Lifetime permits. The unit also regulates handgun safety schools and instructors to ensure state and federal law compliance. This unit is governed by federal and state law and directed by promulgated rules, policies, and Departmental procedures.

Vern Grilliot serves as the Director of the Handgun Permit Unit.

Human Resources

The Human Resources Division plays a vital role in supporting the Department's mission by managing the workforce and enhancing employee development and engagement. Within the HR Division, the Recruiting and Staffing unit oversees the hiring and vetting process for employees across the agency. The Operations unit is responsible for administering personnel actions, performance management, and protected leave management. The Employee Relations unit promotes a positive work environment by addressing employee concerns, resolving complaints, and fostering open communications between staff and management.

Brian Hughes serves as the Director of Human Resources.

Information Technology Services

Information Technology Services for TDOSHS are provided by the Law, Safety, and Correction Domain of Strategic Technology Solutions (STS) in the Tennessee Department of Finance and Administration. This dedicated team is responsible for the TDOSHS technology system and platform design, installation, maintenance, providing business and project management solutions, and security and operations.

Chris Dowell serves as the Executive Information Technology Director.

Internal Audit Division

The Internal Audit Division provides independent assurance and advisory services designed to add value and improve TDOSHS operations. The Division's mission is to provide TDOSHS management with independent, risk-based, and objective assurance, advice, insight and foresight into the Department's operations. To ensure the effectiveness of the internal audit function, the Division operates in conformance with the Institute of Internal Auditor's (IIA) Global Internal Audit Standards. The Internal Audit Division has four primary teams that audit the Department: the Operational Audit Team, the CDL Audit Team, the Grant Monitoring Audit Team, and the Third Party Monitoring Team.

Sharron Waugh serves as the Director of the Internal Audit Division.

Administrative Divisions

Learning and Development

The Learning and Development unit is responsible for developing leaders, administering technical training, and helping employees improve their skills and expertise to contribute to the overall success of the agency.

Dr. Alyssa Cave serves as the Director of the Learning and Development Unit.



Legal Services

Legal Services functions in an advisory capacity to all other Divisions of the TDOSHS and stays informed of changes in state and federal laws. The Division works in conjunction with the Attorney General's Office in all appealed asset forfeiture cases and any claims filed against the TDOSHS or its employees. The Division includes the Commissioner's legislative liaisons, who serve as the TDOSHS's points of contact with the Tennessee General Assembly.

Legal Services evaluates and maintains compliance with the Tennessee Public Records Act and the production of documents and information related to litigation involving the TDOSHS. In addition, the Division reviews contracts related to agency procurement processes in conjunction with the Department of General Services. Legal Services attorneys also represent the TDOSHS in Human Resources matters.

The asset forfeiture program is an integral part of the state's enforcement of the Tennessee Drug Control Act, DUI enforcement, license revocation, and altered vehicle identification seizures. Attorneys in the program represent the Commissioner in asset forfeiture cases as well as provide training to law enforcement officers on case preparation and statutory and other legal changes, including case law involving asset forfeiture.

Administrative Divisions

Legal Services-continued

Driver improvement evaluates the driving records of Tennesseans based on crashes and/or convictions of traffic violations to identify and rehabilitate high-risk drivers. They conduct hearings concerning points, medical/mental conditions, financial responsibility, and other driver's license issues and monitor defensive driving schools across the state.

Roger Hutto serves as the Deputy Commissioner/General Counsel of Legal Services.

Motor Carrier Plus (MC+)

Motor Carrier Plus oversees all commercial vehicle enforcement programs, eight fixed-scale facilities, and their personnel across Tennessee, and manages all federal grants between the THP and the Federal Motor Carrier Safety Administration (FMCSA) ensuring that required guidelines are met. This Division serves the Department as a liaison to the trucking industry and local law enforcement agencies, providing crucial training, insight, and guidance to promote safer Tennessee Highways.

The Pupil Transportation Administration Section provides regulations for children's safe transportation to and from school and extracurricular activities. This section is tasked with inspecting all school and daycare buses and all Tennessee school bus drivers' training.

Allen England serves as the Captain of the Motor Carrier Plus Division.

Office of Professional Accountability

The Office of Professional Accountability (OPA) is responsible for documenting compliments and investigating complaints alleging performance or conduct issues with TDOSHS employees. The OPA also processes all disciplinary actions against Departmental employees. The OPA ensures that the Department's employees maintain the highest standards of integrity, ethical performance, and professional standards.

Jacob Stielow serves as the Captain of the Office of Professional Accountability Division.

Protective Services Division

The Protective Services Division encompasses the Executive Protection Unit, the Capitol Protection Unit, and the Facilities Protection Unit. The Executive Protection Unit provides security for the First Family, Lieutenant Governor, Speaker of the House, and the State Attorney General. Other duties of the detail include the security and transportation of out-of-state Governors, their families, and other dignitaries who visit the State of Tennessee. The primary responsibility of the detail is the protection and transportation of the First Family and the physical security of the Tennessee Executive Residence and grounds, providing 24-hour day security with them at all times.

The Capitol Protection Unit is responsible for the internal and external security operations at the State Capitol, the Cordell Hull Building, and the Tennessee Supreme Court. This unit is staffed with specially trained State Troopers, including three explosives detection K-9 teams, one certified EMT, and one Crisis Negotiator. The Capitol has a specialized team trained and equipped in Field Force Extrication. The unit also responds to and investigates calls for service at any other state facility in the downtown Nashville area.

Administrative Divisions

Protective Services Division - continued

The Facility Protection Unit is responsible for the state contract to provide armed protection services through a limited jurisdiction commission. The responsibilities include reviewing the state contract annually, writing post orders, establishing the training curriculum, conducting security assessments of state facilities, and conducting site visits to ensure the state's interests are met per the contractual agreement. The contract currently has 136 officers assigned to 48 facilities across the state, which requires extensive statewide travel and oversight.

Michael Morgan serves as the Captain of the Protective Services Division.

Quality Assurance

The Quality Assurance Division's primary mission is to promote integrity, accountability, and efficiency in all operations. The Division strives to prevent, detect, and investigate instances of fraud, waste, and abuse involving Driver Services, THP, and other internal processes. Through audits, compliance monitoring of high-risk areas, and proactive investigations, the Division safeguards public trust, protects citizens' identities, and ensures adherence to state and federal regulations.

Melody Rampy serves as the Director of the Quality Assurance Division.

Recruitment and Accreditation

The Recruiting Unit oversees the strategic goals and objectives of increasing the THP's applicant pool with qualified applicants. The overall arching benchmarks of this Division are to recruit, attract, and retain Troopers into the law enforcement career paths for our agency while building and maintaining relationships in the communities through several outreach programs such as the Citizens Trooper Academy (CTA), Youth Academies, and the Explorer Program.

The Accreditation Unit ensures the Department complies with standards promulgated by the Commission on Accreditation for Law Enforcement Agencies (CALEA) and the Tennessee Law Enforcement Accreditation (TLEA).

Krystal Thaxter serves as the Captain of the Recruiting and Accreditation Division.



Administrative Divisions

Research, Planning, and Development

The Research, Planning, and Development (RPD) Division assists in creating and providing policies and procedures to all TDOSHS employees. They administer programs, including the ignition interlock device and digital in-car camera initiatives. They are also responsible for the management of the TDOSHS's grants, forms, and publications and for working with the Department's legislative liaisons on various laws and initiatives.

The Safety Education Unit Program develops, promotes, and offers a wide range of activities, presentations, and events that promote public safety to the local communities, with programs such as Tenny C. Bear, the Litter Bug Program, and partnering with THSO and the Ollie Otter Program.

W. Shane Stafford serves as the Captain of the Research, Planning, and Development Division.



Special Operations

The THP Special Operations Unit is utilized for safeguarding the lives of the general public and officers as they safely resolve unusual occurrences. The unit is charged with handling situations outside the typical duties performed by members within the Department. The Department trains and utilizes the members of this unit to facilitate the needs of other enforcement personnel in the completion of specific duty-related tasks. This specialized unit is based out of Nashville to allow for deployment throughout the State of Tennessee.

All Special Operations Unit members are trained in the Special Weapons and Tactics (SWAT) discipline. Their duties consist of conducting high-risk search/arrest warrant service, resolving barricaded and hostage incidents, and providing security for foreign and domestic dignitaries. They also assist all Federal agencies, fellow state agencies, city and county agencies statewide with prison riots or escapes, felony manhunts, and man-made or natural disasters.

Administrative Divisions

Special Operations - continued

Members of the Special Operations Unit are certified Public Safety Bomb Technicians, having completed the FBI's Hazardous Devices School in Huntsville, Alabama. Their duties require them to locate and render safe explosive devices and or components that could potentially harm them or the citizens of Tennessee. This duty also calls for Bomb Technicians to properly dispose of old and unstable explosives located across Tennessee. The Special Operations Unit also has members trained as rappel masters, ready for deployment when called upon to perform search and rescue missions either by the helicopter hoisting system or rappelling.

The Aviation Unit is responsible for all air support and any other aviation-related duties that provide assistance to the Department and other public safety agencies. The unit utilizes its helicopter fleet for criminal and non-criminal searches, hoist rescues, tactical operations, stolen vehicle locations, marijuana eradication, and other tasks. Helicopters are equipped with various types of equipment, including Forward Looking Infrared (FLIR) cameras, searchlights, LoJack receivers, and the Downlink system. Helicopters and pilots are stationed in the THP Knoxville, Nashville, and Jackson Districts. TDOSHS, the TBI, and the Tennessee National Guard collectively form the Governor's Task Force on Marijuana Eradication and fly missions across Tennessee.

The Interdiction Plus (IP) Unit is responsible for combating criminal activity and providing assistance in cases that include, but are not limited to: terrorism; drug trafficking; firearm and explosive violations; human trafficking; immigration violations; fraudulent document detection; terrorist and/or gang-related activity; fugitive apprehension and any other organized criminal activity. The IP Program assists members of the Department and other agencies in cases where the Commissioner, Colonel, or their designee determines the services of IP are needed.

Robert T. Johnson serves as the Captain of the Special Operations Unit.



Administrative Divisions

Supply and Asset Management

Supply and Asset Management is responsible for receiving, stocking, distributing, and issuing equipment and supplies to each of the ten Districts. They are also responsible for the Department's physical inventory control system (ICS) and any Departmental surplus to be submitted and retrieved by General Services.

Elbert Baker serves as the Director of Supply and Asset Management.

Support Services

Support Services is responsible for over 1,200 vehicles throughout TDOSHS. The Division acquires, prepares, outfits, delivers, and decommissions all vehicles for TDOSHS. The Division is also responsible for ensuring the vehicles are assigned to the correct operators and location of personnel within the State of Tennessee. The Support Services Division provides support during major events, including the logistics for the event.

Brandon Douglas serves as the Captain of the Support Services Division.

Tennessee Integrated Traffic Analysis Network

The Tennessee Integrated Traffic Analysis Network (TITAN) Unit provides technical support and training for traffic records software applications used by THP and local law enforcement, including eCrash, eCitation, eCrime, and other related applications. Additionally, TITAN provides statistical data and traffic safety analytic services, including predictive analytics, dashboards, and other tools. This Division also houses the Fatality Analysis Reporting System (FARS) Unit, which reports traffic fatality data to the National Highway Traffic Safety Administration (NHTSA).

Chris Osbourn serves as the Director of the TITAN Unit.

Training

The Training Center is dedicated to delivering a distinctive educational experience for both new and senior members of the TDOSHS. By integrating traditional teaching methods with innovative technology, the training staff has witnessed a significant increase in personnel engagement with our services. The Training Center is committed to developing courses that focus on essential law enforcement practices, as well as advanced offerings that enable members to specialize in specific areas aligned with the agency's goals and mission. Additionally, the Training Center is introducing new leadership courses designed to encourage supervisors to shift their perspective from a supervisory role to a leadership role, with a strong emphasis on mentoring. Through these initiatives, the Training Center fosters both personal and professional growth among its participants.

Administrative Divisions

Training - continued

The Ordnance Division is located within the Training Center and is responsible for all activities related to firearms for Commissioned TDOSHS employees. This Division maintains comprehensive records of all Departmental firearms and assigns state identification numbers to each firearm in inventory. The Ordnance Division also handles the repair of Departmental weapons as needed. Furthermore, it manages the maintenance and destruction of seized weapons, maintaining accurate seizure records for items obtained through confiscation and criminal prosecution. The staff is tasked with generating specifications for all Departmental weapons and ammunition, as well as evaluating and testing issued gun holsters and ballistic vests to ensure compliance with safety and operational standards.

Christy Wallace serves as the Captain/Director of the Training Center.



Administrative Divisions

FY 23/24 Highlights

- The Communications Division has a total of eight Facebook pages, 14 Twitter accounts, five Instagram accounts, two YouTube accounts, one LinkedIn account, and one Flickr account that represents the Department on social media. Collectively, the Department's social media accounts have more than 415,065 a 13% increase over the previous year;
- The Communications Division led the Safe Store Tennessee paid and earned media campaign encouraging Tennesseans to make smart choices while storing their firearms;
- The Communications Division produced the "How to Conduct a CDL Pre-Trip Inspection" video to help commercial driver license applicants pass their exam and keep dangerous commercial vehicles off the road;
- The Criminal Investigations Division (CID) worked 1,031 criminal cases with 74 felony arrests and 391 felony indictments, 375 of which included driver license fraud and Identity theft issues;
- CID completed 572 background checks for new hires and promotional candidates;
- CID conducted 447 polygraph examinations on potential Trooper Cadets;
- During FY 23/24, CID recovered 67 stolen vehicles and completed 1,017 open record requests;
- THP Dispatch restructures adding Director, Deputy Director, Executive Assistant, and Center Manager positions;
- First-ever Dispatch Training Academy started June 2024. The Training Academy takes place on the first floor of the Nashville Dispatch Center in the training room;
- New THP Dispatch Support Zendesk created. This allows Dispatch and Troopers to submit help tickets for systems and equipment that Dispatch maintains;
- Dispatch employees attended NENA and APCO Conferences in Orlando, FL;
- Certified Communications Training Officers approved to receive differential pay;
- Handgun personnel conducted over 110,000 background checks, approved 40,632 applications, and issued over 40,000 permits;
- Handgun inspectors conducted 235 inspections of safety schools and monitored 64 classes;
- Human Resources worked to establish 303 new positions as part of an agency-wide expansion of multiple Divisions to support new or increased missions;
- Human Resources partnered with the THP to interview over 900 applicants for four Trooper classes;
- Human Resources worked to hire and onboard 522 new employees, that includes 254 new State Troopers and 72 Homeland Security Special Agents;
- Human Resources worked with the Tennessee Department of Human Resources (DOHR) and Payroll to process a July Pay for Performance increase and THP salary increases;
- Human Resources oversaw the fielding of a revised testing instrument for the THP Sergeant and Lieutenant promotional exam for which all eligible employees were required to test if interested;
- Strategic Technology Services (STS) successfully migrated several Safety applications to cloud solutions, eliminating dependencies on local data centers while expanding functionality and disaster recovery capability;
- STS deployed hundreds of workstations and assisted with the installation of vehicle technical equipment to support THP cadets;
- STS eliminated dependency on obsolete desktop and server operating systems to improve security and gain benefits of current technological solutions;

Administrative Divisions

FY 23/24 Highlights - continued

- STS continued development of new applications to support Safety and THP operations;
- STS worked tirelessly with Safety technology vendors to build a new Driver's Services support platform with new technology including a revamped Kiosk to be deployed across the state;
- STS assisted TDOSHS to migrate all help desk functionality to ZenDesk consolidating all calls into a single team with improved response, better reporting and consistent customer service;
- STS participated in a multi-partner effort to begin work to understand how TN could deploy and use mobile driver's license functionality in the future;
- STS deployed the first Software Defined Wide Area Network (SD-WAN) functionality to TDOSHS locations improving bandwidth, resiliency and efficiency for all connected devices;
- STS assisted in the evaluation and delivery of new security functionality across the TDOSHS Driver's Services operation;
- Internal Audit completed an audit of THP Nashville District Office and Evidence Room Operations;
- Internal Audit of the Hart Lane Driver Service Center;
- Internal Audit of THP Chatanooga District Office and Evidence Room Operations;
- Internal Audit completed 15 onsite inspections of CDL examination organizations;
- Internal Audit completed 25 co-score audits of CDL Examiners;
- Internal Audit completed 137 subrecipient monitoring engagements for NHTSA grants;
- Internal Audit completed 66 reviews of safety course providers (4 Hour, 8 Hour and 55 Plus courses);
- The Office of Learning and Development facilitated DOHR-sponsored trainings for over 600 employees;
- The Office of Learning and Development partnered with Driver Services Division to stand-up an in-person, centralized New Examiner Training program as part of efforts to improve the onboarding of new Driver's License Examiners;
- The Office of Learning and Development trained over 100 new supervisors in the New Supervisor Orientation program. In addition, the curriculum for this program was revamped and includes Division-specific training;
- The Office of Learning and Development oversaw the Employee Service Awards program, ensuring all employees who were due for a service award received recognition and also hosted an awards ceremony to recognize those employees;
- The Office of Employee Relations successfully submitted the Department's annual Title VI Compliance report to the Tennessee Human Rights Commission;
- The Office of Learning and Development developed and fielded training for the new kiosk systems deployed across the state;
- The Office of Learning and Development developed and fielded training for Driver Services to expand reinstatement services across the state;
- MC+ Inspectors conducted a total of 89,295 inspections with an Out of Service Driver rating of 8.38% and an Out of Service Vehicle rating of 29.34%, which are above the national average;
- The Office of Professional Accountability conducted and/or processed 28.41% more Administrative Investigations for job performance and/or conduct violations than the previous year. The Departmental Citizen Complaint cases increased by 154.54% and the Information Review (IR) cases increased by 154.15% from the previous year;

Administrative Divisions

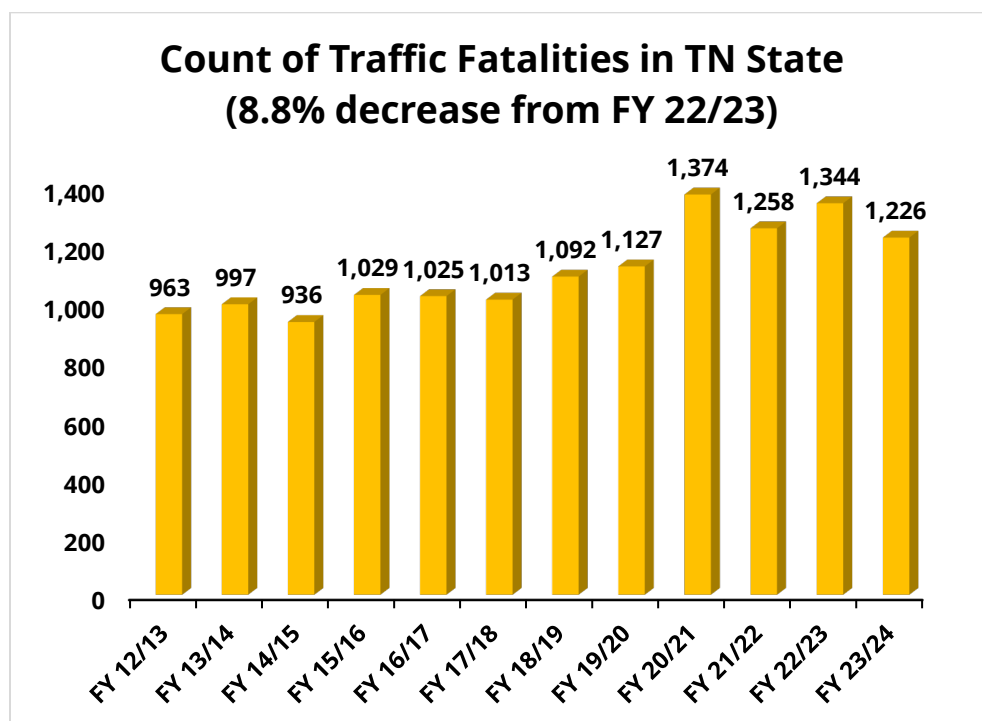
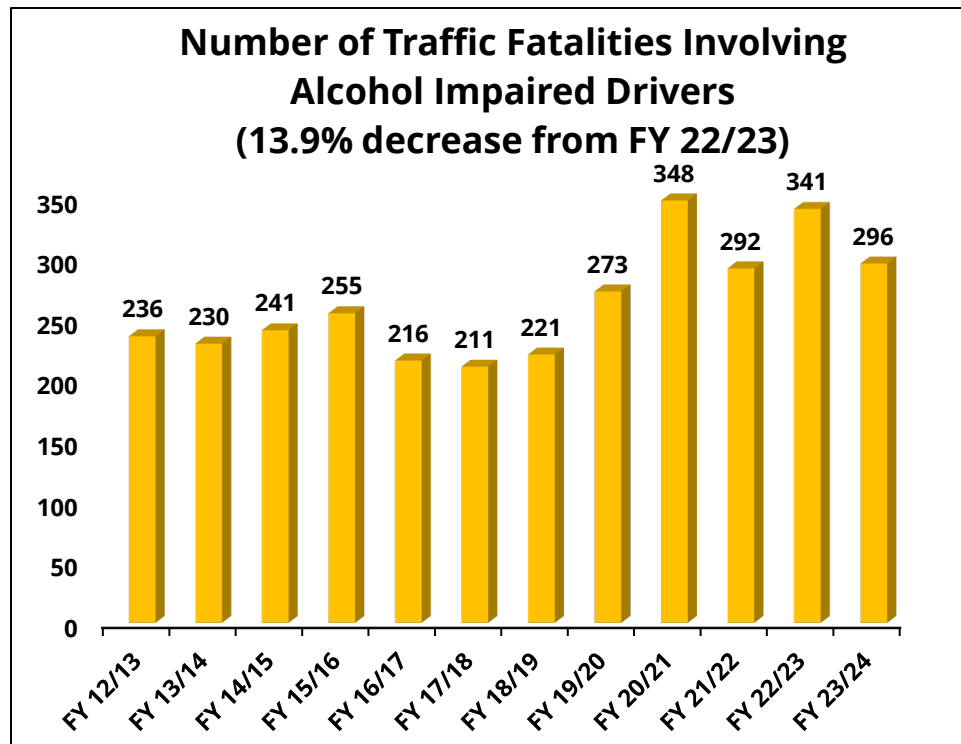
FY 23/24 Highlights - continued

- The Quality Assurance Division successfully implemented a new automated fraud risk review process for driver services transactions that are processed each day. The process triggers account transactions that require more scrutiny in an effort to prevent fraud and improve Driver Services operations;
- The Research, Planning, and Development Division has begun to issue the newest Axon AB4 Body Worn Cameras to Troopers in the THP Districts;
- The Research, Planning, and Development Ignition Interlock Program monitors over 14,600 participants and has prosecuted 127 cases for circumvention of ignition interlock devices;
- During the FY 2023/2024 reporting year, over 1,800 people attended training courses at the Training Center, and the Training Center offered 45 classes to commissioned and non-commissioned employees;
- During the FY 2023/2024 reporting year, a total of 9 Cadet Classes were conducted at the Training Center, these classes consisted of Basic Cadet, Lateral Cadet, and Out of State Trooper Cadet Classes;
- The Training Division conducted annual In-Service training for the more than 900 Members of the THP;
- The Training Center offers its shoot house to local and federal agencies (e.g., Metro Police Department, Wilson County Sheriff's Department, Hendersonville Police Department, FBI, US Postal Inspector, and TBI);
- The MREP is lead by a Commissioned Member within the Department; and
- The Training Division hosted interactive events including Law Enforcement Officers Safety Act (LEOSA), Cadet Classes, Group Psych Testing, DARE Officer Trainings, Honor Guard Trainings, and various specialized training classes.

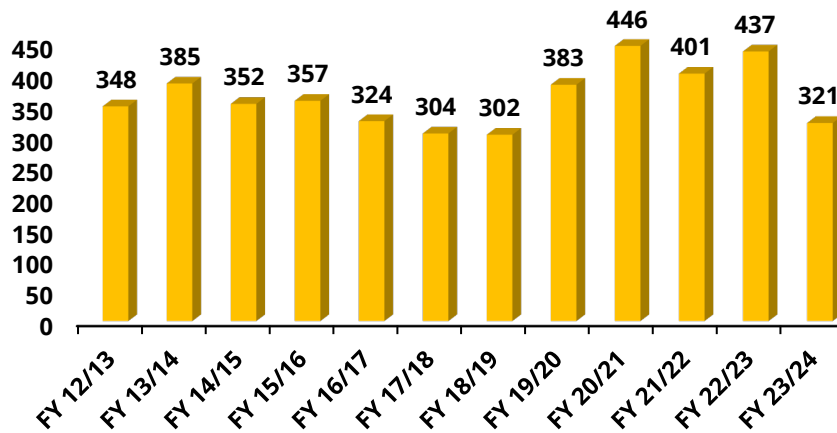
FY 2023/2024 Annual Report

Statistical Information

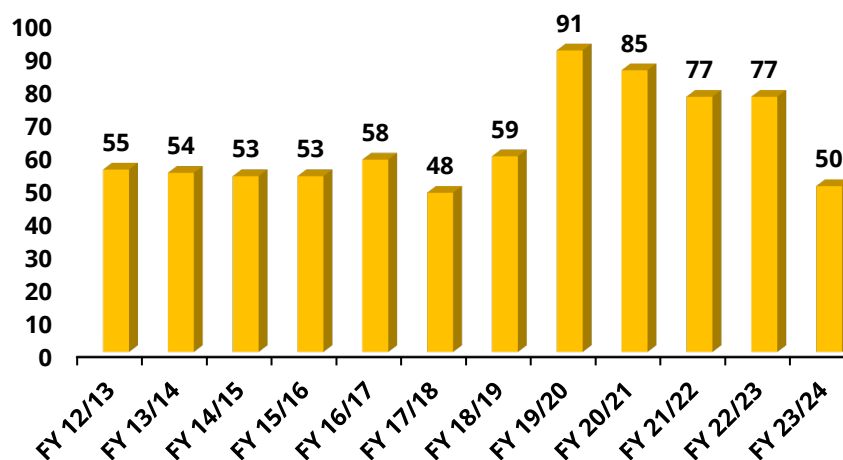




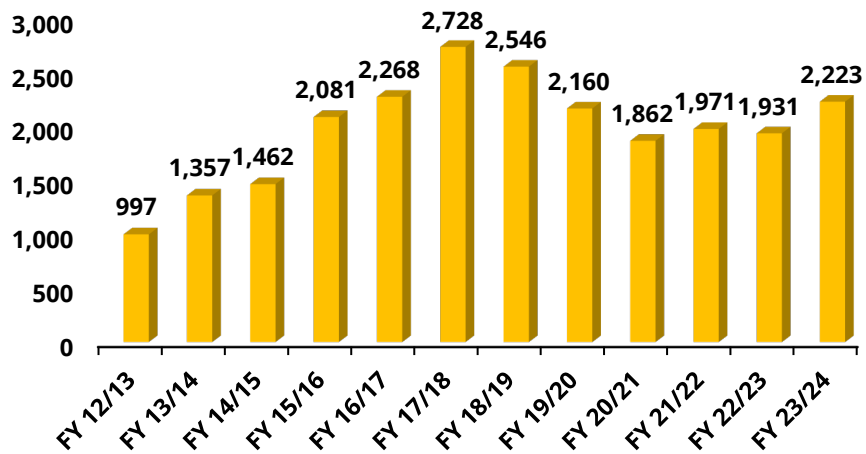
**Number of Unrestrained Motor
Vehicle Occupants Killed
(26.2% of all MVO fatalities in
FY 23/24 were unrestrained)**



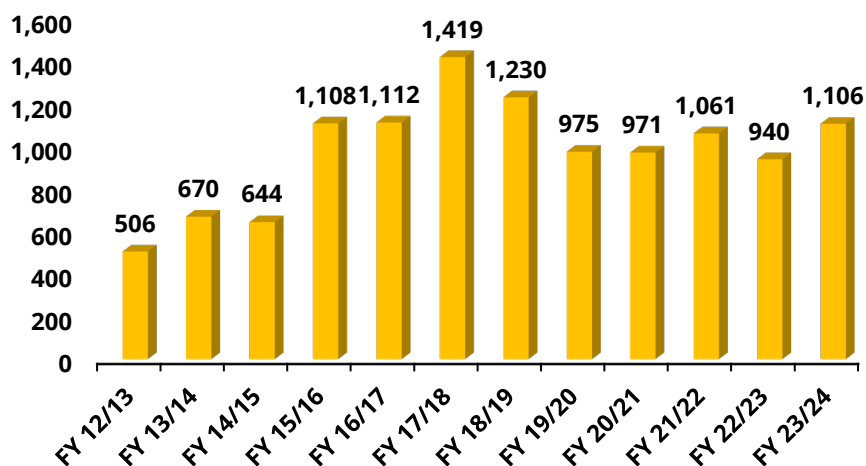
**Number of Fatalities Involving
Distracted Driving
(35.1% decrease from FY 22/23)**

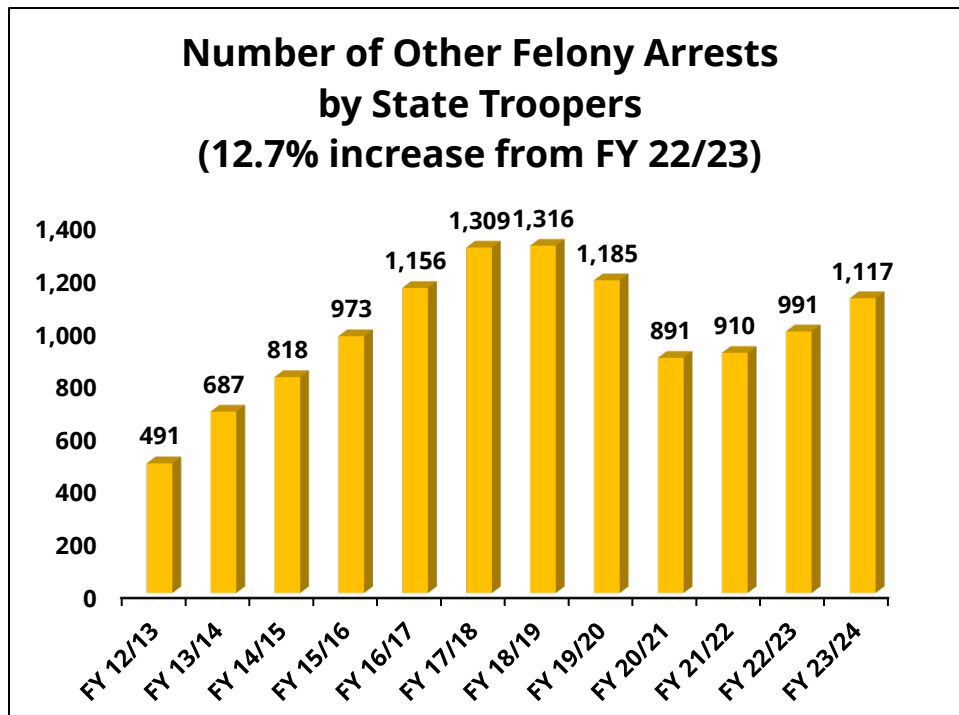


**Number of Felony Arrests
by State Troopers
(15.1% increase from FY 22/23)**



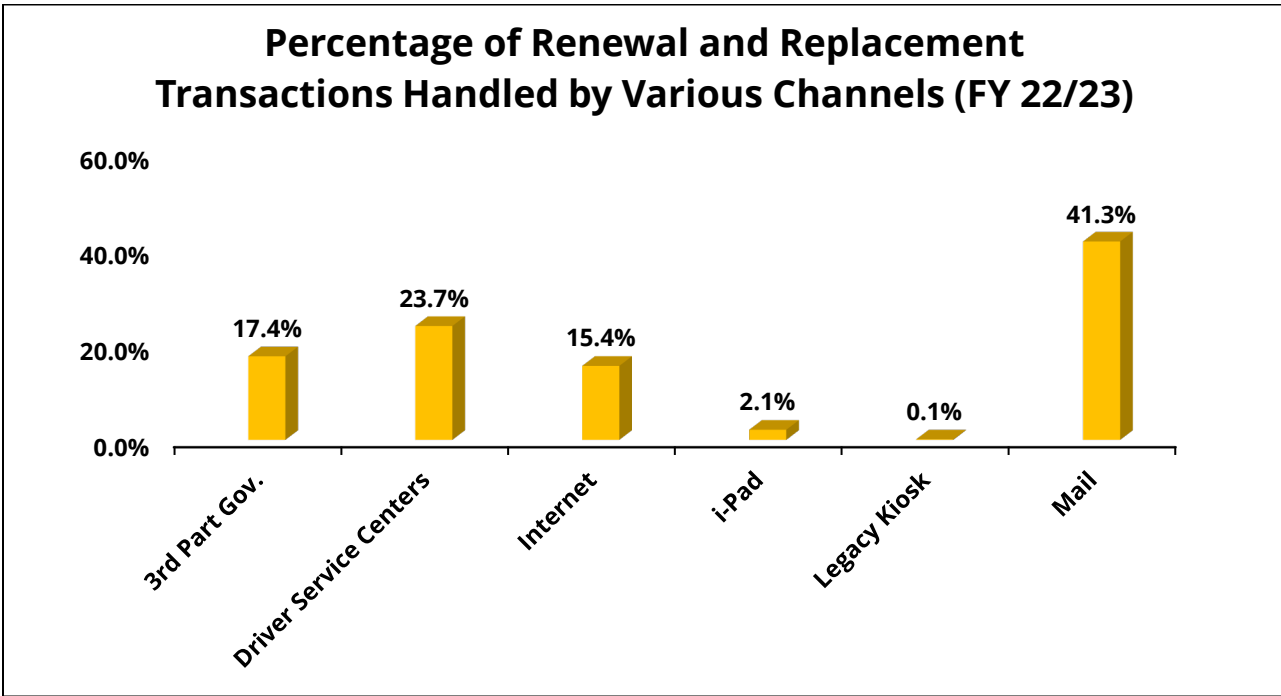
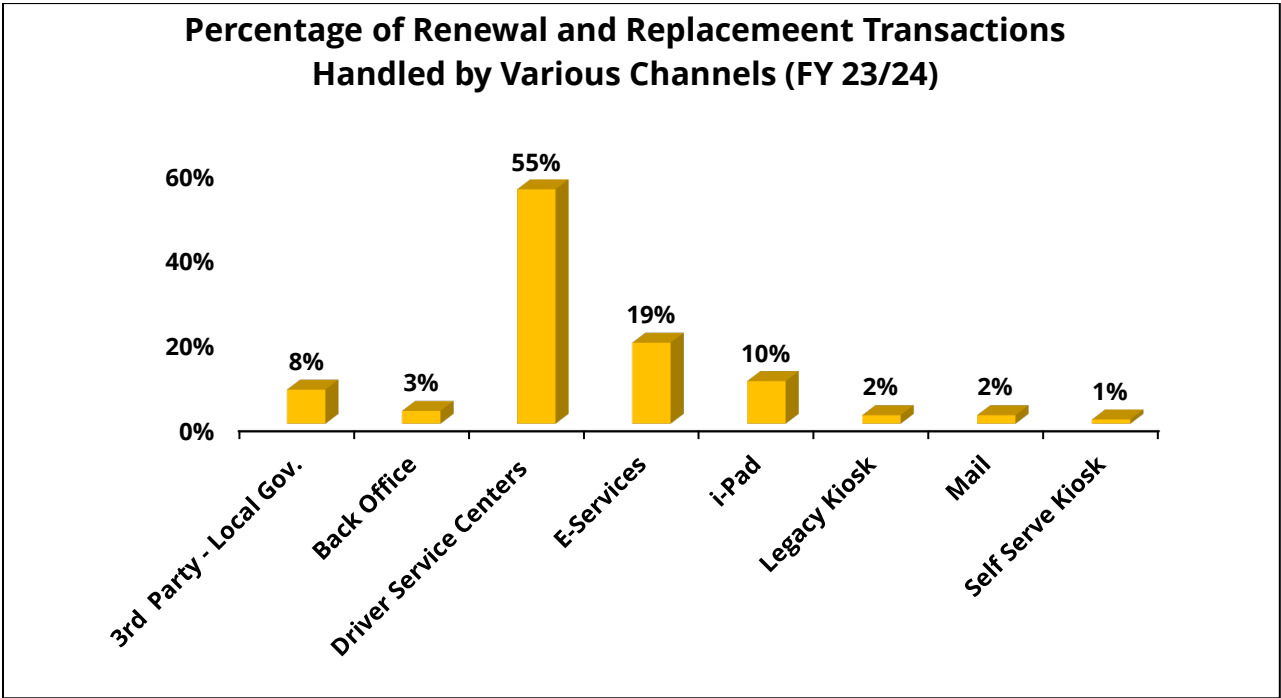
**Number of Felony Drug Arrests
by State Troopers
(17.7% increase from FY 22/23)**





| Major Federal Homeland Security Grant Funding Received by Tennessee | | | | |
|---|-------------------------|------------------------|-----------------------|------------------------|
| Year | State | Memphis UASI* | Nashville UASI* | Non-Profit Security |
| 2003 | \$40,058,000.00 | \$6,071,695.00 | \$0.00 | \$0.00 |
| 2004 | \$42,111,000.00 | \$10,008,079.00 | \$0.00 | \$0.00 |
| 2005 | \$28,070,941.00 | \$0.00 | \$0.00 | \$0.00 |
| 2006 | \$8,260,000.00 | \$4,200,000.00 | \$0.00 | \$0.00 |
| 2007 | \$14,140,000.00 | \$4,590,000.00 | \$0.00 | \$0.00 |
| 2008 | \$12,880,000.00 | \$4,452,500.00 | \$1,783,500.00 | \$0.00 |
| 2009 | \$11,844,500.00 | \$4,166,500.00 | \$2,836,900.00 | \$0.00 |
| 2010 | \$11,036,637.00 | \$1,110,503.00 | \$757,545.00 | \$0.00 |
| 2011 | \$5,518,319.00 | \$0.00 | \$0.00 | \$0.00 |
| 2012 | \$2,801,316.00 | \$0.00 | \$0.00 | \$0.00 |
| 2013 | \$3,459,364.00 | \$0.00 | \$0.00 | \$0.00 |
| 2014 | \$3,978,000.00 | \$0.00 | \$0.00 | \$0.00 |
| 2015 | \$3,978,000.00 | \$0.00 | \$0.00 | \$0.00 |
| 2016 | \$3,978,000.00 | \$0.00 | \$0.00 | \$0.00 |
| 2017 | \$3,962,000.00 | \$0.00 | \$0.00 | \$0.00 |
| 2018 | \$3,980,000.00 | \$0.00 | \$0.00 | \$200,000.00 |
| 2019 | \$4,077,500.00 | \$0.00 | \$0.00 | \$350,000.00 |
| 2020 | \$4,287,500.00 | \$0.00 | \$0.00 | \$1,100,000.00 |
| 2021 | \$4,847,500.00 | \$0.00 | \$0.00 | \$3,450,000.00 |
| 2022 | \$4,847,500.00 | \$0.00 | \$0.00 | \$3,450,000.00 |
| 2023 | \$4,847,500.00 | \$0.00 | \$1,500,000.00 | \$5,035,710.00 |
| 2024 | \$4,362,750.00 | \$0.00 | \$1,346,340.00 | \$5,304,510.00 |
| Total | \$227,326,327.00 | \$34,599,277.00 | \$8,224,285.00 | \$18,890,220.00 |

*Urban Areas Security Initiative (UASI)

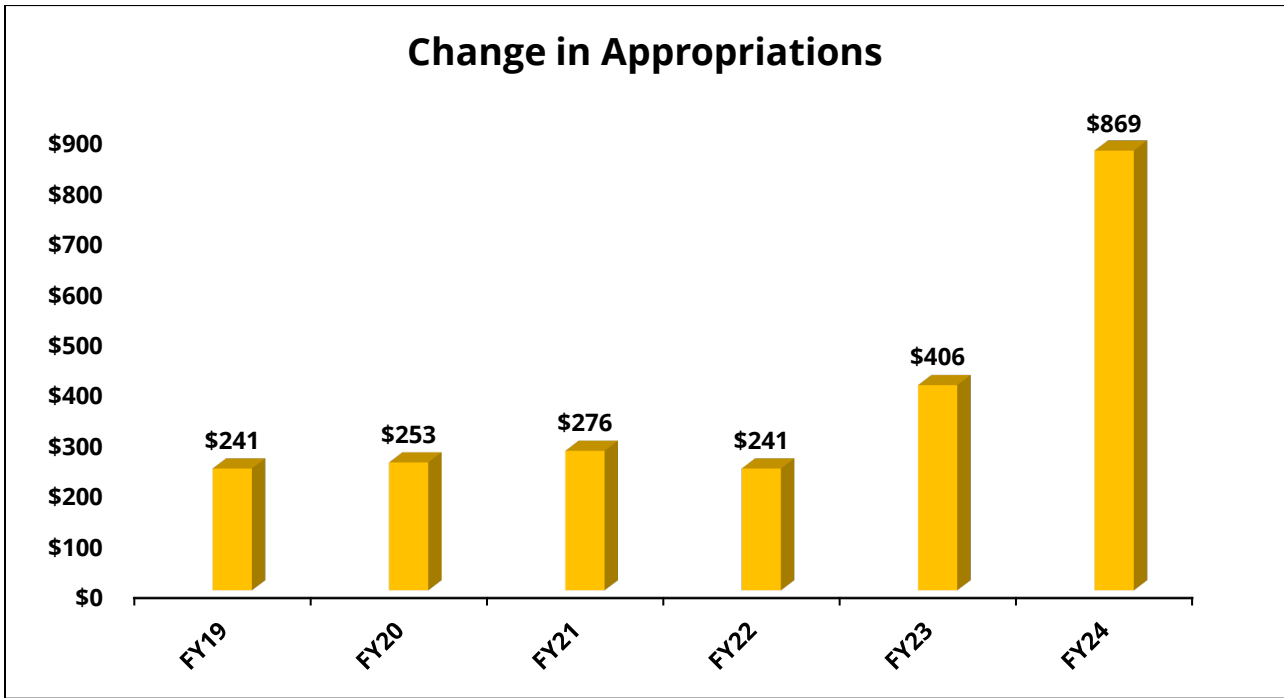


Tennessee recognizes that traffic crashes are preventable. Approximately 94% of crashes are behavior-related. The THSO and its partners are committed to reducing the number of fatalities, injuries, and economic losses resulting from these crashes. National, state, and county-level crash data, as well as other information, are utilized to ensure that projects are data-driven. A precise effort is pursued from problem identification to project selection to program evaluation. We strive for higher standards as planners, implementers, and evaluators, emphasizing accountability as we continue our strategy for allocating federal highway funds to state and local agencies.

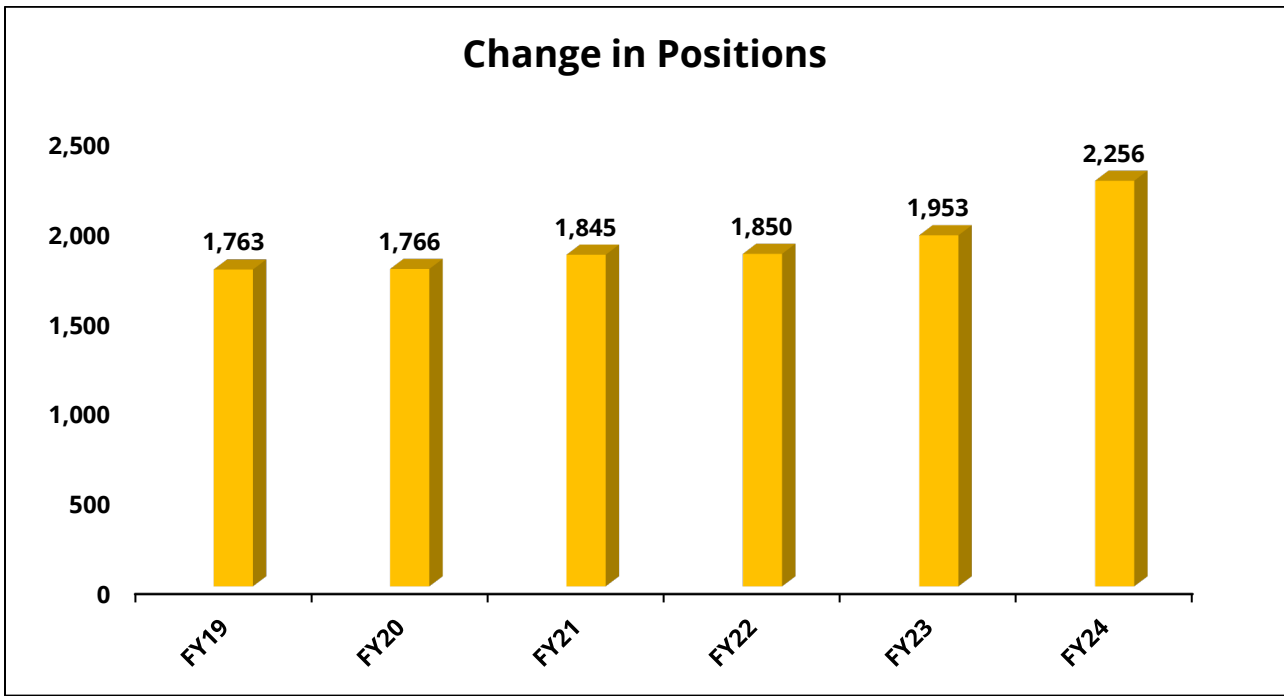
The specific highway safety problems that grantees choose to address must be data-driven. Consequently, grantees are required to identify an intervention focus that represents a statistically demonstrable category of a heightened traffic safety problem. To assist agencies in this effort, they can request comparative analyses of various crash categories available through the Tennessee Integrated Traffic Analysis Network (TITAN) maintained by the Department. Since it is essential to determine the cause of injuries or fatal crashes, grantees are encouraged to carefully review the crash data and examine problems within their community to unmask the root causes for over-representation in the data-defined problem area. Both short and long-term performance goals evolve from the problem-identification process. Identified emphasis areas are selected from this process and reviewed to ensure consistency with the guidelines and emphasis areas established by the U.S. Department of Transportation and the National Highway Traffic Safety Administration.

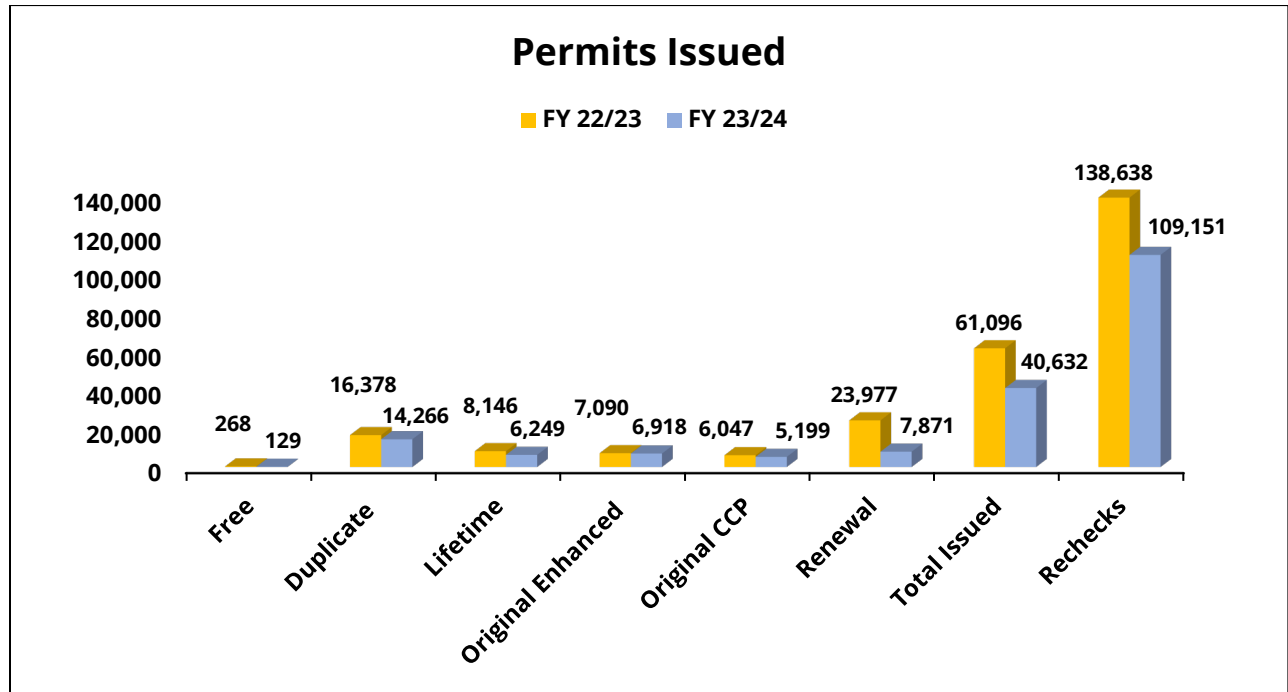
| Year | Number of Grants | Total Funding |
|---------|------------------|-----------------|
| FY 2015 | 459 | \$24,237,918.41 |
| FY 2016 | 433 | \$20,381,874.56 |
| FY 2017 | 409 | \$19,656,301.16 |
| FY 2018 | 393 | \$20,944,397.19 |
| FY 2019 | 363 | \$19,745,999.57 |
| FY 2020 | 341 | \$20,027,114.53 |
| FY 2021 | 383 | \$22,760,140.93 |
| FY 2022 | 367 | \$22,380,684.40 |
| FY 2023 | 364 | \$24,998,641.40 |

| TACN Statisal Information Fiscal Year 2023-2024 | |
|---|--------|
| Total number of tower sites including TVRCS | 142 |
| Total new subscribers FY 22-23 | 5,941 |
| Total overall subscribers as of July 1, 2024 | 70,294 |
| Subscribers affiliated during peak business hours push to talks (PTT) | 11,256 |



**Figures are represented in Millions*





| Handgun Permits Issued by Gender and Age | | | | | | |
|--|---------------|---------------|---------------|---------------|---------------|---------------|
| FY 22/23 | | | | FY 23/24 | | |
| Age | Female | Male | Total | Female | Male | Total |
| 18-20 | 8 | 55 | 63 | 132 | 659 | 791 |
| 21-25 | 1,174 | 2,658 | 3,832 | 989 | 2,342 | 3,331 |
| 26-30 | 1,653 | 2,957 | 4,610 | 1,064 | 2,298 | 3,362 |
| 31-35 | 1,899 | 3,566 | 5,465 | 1,303 | 2,671 | 3,974 |
| 36-40 | 1,963 | 3,888 | 5,851 | 1,229 | 2,639 | 3,868 |
| 41-45 | 2,086 | 3,678 | 5,764 | 1,357 | 2,467 | 3,824 |
| 46-50 | 2,250 | 3,936 | 6,186 | 1,384 | 2,441 | 3,825 |
| 51-55 | 2,436 | 4,342 | 6,778 | 1,626 | 2,879 | 4,505 |
| 56-60 | 2,424 | 4,216 | 6,640 | 1,352 | 2,746 | 4,098 |
| 61-65 | 2,048 | 3,833 | 5,881 | 1,138 | 2,449 | 3,587 |
| 66-70 | 1,509 | 3,301 | 4,810 | 797 | 1,986 | 2,783 |
| 71-75 | 909 | 2,642 | 3,551 | 404 | 1,312 | 1,716 |
| 76+ | 484 | 1,991 | 2,475 | 225 | 1,036 | 1,261 |
| Total | 20,843 | 41,063 | 61,906 | 13,000 | 27,925 | 40,925 |

Tenn. Code Ann. § 40-33-216 requires the reporting of asset forfeiture information based on the calendar year. The annual report covers a state fiscal year. Numbers will vary due to the period being reported.

| Seizure Cases | Calendar Year 2023 (Jan. 01, 2023 - Dec. 31, 2023) | Fiscal Year 23/24 (July 01, 2023 - June 30, 2024) |
|--|--|---|
| Total Number of Cases Opened* | 3,893 | 3,807 |
| Total Number of Cases Closed | 4,845 | 3,861 |
| Total Number of Cases that Resulted in Forfeiture** | 4,199 | 3,335 |
| Cases Resulting in Forfeiture Because No Petition For A Hearing Was Filed*** | 3,270 | 2,679 |
| Total Currency Seized | \$ 12,608,889.90 | \$ 11,732,175.93 |
| Total Currency Forfeited**** | \$ 12,477,351.13 | \$ 10,449,039.83 |

1. The total number of cases opened is the number of cases entered into the case management system. A case may be opened during the period being reported but may not be closed until a later year.
2. Cases resulting in forfeiture may have been opened prior to the period being reported but closed during the period being reported.
3. Of the total number of cases, this number resulted in forfeiture because no petition for a hearing was filed; the remaining cases of the total number of cases resulted in forfeiture through a contested case order (Administrative Law Judge Order) or Settlement Order (settlement between the parties).
4. The currency forfeited includes money from cases opened prior to the period being reported but closed during the period being reported.

| TOTAL Seizures by Vehicle Subtype | | | | | | |
|-----------------------------------|---|-------------------------|------------------------|--|--------------------------|-------------------------|
| Type of Vehicle | Calendar Year 2023 (Jan. 01, 2023 - Dec. 31, 2023) | | | Fiscal Year 23/24 (July 01, 2023 - June 30, 2024) | | |
| | Quantity Seized 2023 | Quantity Forfeited 2023 | Quantity Returned 2023 | Quantity Seized 23/24 | Quantity Forfeited 23/24 | Quantity Returned 23/24 |
| Aircraft | 0 | 0 | 0 | 0 | 0 | 0 |
| Boats | 2 | 2 | 0 | 0 | 1 | 0 |
| Campers/Motorhomes | 7 | 5 | 2 | 2 | 2 | 1 |
| Motorcycles | 39 | 32 | 6 | 51 | 46 | 4 |
| Passenger Cars/Sedans | 1,409 | 933 | 454 | 975 | 703 | 306 |
| Recreational Vehicles/ATVs | 13 | 13 | 0 | 14 | 11 | 0 |
| Trucks/SUVs/Vans | 787 | 513 | 247 | 675 | 488 | 226 |
| Tractor Trailers | 3 | 2 | 1 | 3 | 1 | 3 |
| Trailers | 10 | 8 | 2 | 5 | 0 | 1 |

| TOTAL Seizures by Property Subtype | | | | | | |
|---|---|-------------------------|------------------------|--|--------------------------|-------------------------|
| Type of Property | Calendar Year 2023 (Jan. 01, 2023 - Dec. 31, 2023) | | | Fiscal Year 23-24 (July 01, 2023 - June 30, 2024) | | |
| | Quantity Seized 2022 | Quantity Forfeited 2022 | Quantity Returned 2022 | Quantity Seized 22/23 | Quantity Forfeited 22/23 | Quantity Returned 22/23 |
| Bank Accounts/Investment Accounts/Stocks/Prepaid Credit/Debit Cards/Cashiers' Checks/Money Orders/Gift Cards | 3,244 | 3,123 | 317 | 35 | 22 | 7 |
| Building Materials (drywall, lumber, etc.) and Tools | 65 | 65 | 0 | 26 | 77 | 0 |
| Camping/Hunting/Fishing/Recreational/Sports Equipment | 23 | 12 | 1 | 10 | 23 | 1 |
| Communication Devices (cell phones, mobile phones, pagers, etc.) | 37 | 37 | 0 | 19 | 31 | 3 |
| Clothes/Furs/Purses/Hand bags/Wallets | 300 | 117 | 0 | 81 | 236 | 13 |
| Collections/Collectibles | 402 | 3 | 124 | 10 | 1 | 2 |
| Computer/Hardware/Software and Recordings Audio/Visual (CDs/DVDs) and Radios/TVs/VCRs/Cameras | 64 | 62 | 2 | 28 | 39 | 5 |
| Counterfeit Currency | 0 | 0 | 0 | 0 | 0 | 0 |
| Documents/Personal or Business (affidavits, applications, certificates, pawn shop slips, patents, blueprints, bids/proposals, U.S. mail; no identity documents) | 4 | 2 | 2 | 4 | 4 | 0 |
| Drones/Remote Control Vehicles | 0 | 1 | 0 | 0 | 0 | 0 |
| Firearm Accessories | 20 | 6 | 0 | 17 | 2 | 0 |
| Firearms | 42 | 42 | 0 | 11 | 21 | 0 |
| Gambling Equipment | 0 | 0 | 0 | 0 | 0 | 0 |

| TOTAL Seizures by Property Subtype (continued) | | | | | | |
|--|---|-------------------------------|------------------------------|--|-----------------------------|--------------------------------|
| Type of Property (continued) | Calendar Year 2023 (Jan. 01, 2023 - Dec. 31, 2023) | | | Fiscal Year 23-24 (July 01, 2023 - June 30, 2024) | | |
| | Quantity Seized 2022 | Quantity Forfeited 2022 | Quantity Returned 2022 | Quantity Seized 22/23 | Quantity Seized 22/23 | Quantity Forfeited 22/23 |
| Household Goods/Appliances | 8 | 8 | 0 | 62 | 26 | 51 |
| Jewelry/Precious Metals | 88 | 46 | 42 | 57 | 118 | 42 |
| Lawn/Farm/Construction Equipment | 26 | 25 | 1 | 26 | 260 | 10 |
| Medical/Medical Lab Equipment | 0 | 0 | 0 | 0 | 0 | 0 |
| Motorized Transportation Parts/Accessories (aircraft, vehicle, watercraft parts/accessories) | 5 | 0 | 5 | 0 | 0 | 1 |
| Musical Instruments | 0 | 0 | 0 | 0 | 0 | 0 |
| Office Equipment/Safes/Digital Scales | 11 | 11 | 0 | 7 | 9 | 7 |
| Trailers | 10 | 4 | 2 | 5 | 5 | 1 |
| Weapons (other than firearms) | 0 | 0 | 0 | 1 | 1 | 0 |

| Hearing Officer Activity FY 23/24 | | |
|-----------------------------------|--------------------|--------------------|
| District | Hearings Scheduled | Hearings Conducted |
| 1 | 278 | 238 |
| 2 | 238 | 180 |
| 3 | 342 | 276 |
| 4 | 339 | 285 |
| 5 | 266 | 232 |
| Total | 1,463 | 1,211 |



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