Our Fiscal 2016-2017 Annual Report reflects significant progress made in the Tennessee Department of Safety and Homeland Security (TDOSHS) along with challenges we accept as opportunities to strengthen our mission.

This past year has been extremely productive for our department. Our preparation has paid off for planned and unplanned circumstances, allowing us to respond to situations at a moment’s notice. Our staff is always primed and ready to take on the everyday challenges that we face in public safety. When we respond to situations, it not only allows us to showcase the strengths of our department, but it also allows us to strengthen our partnerships throughout the state.

Thanks to Governor Bill Haslam and the General Assembly, the Tennessee Highway Patrol (THP) received increased salary funding, 25 additional trooper positions, and a new state-of-the-art rescue helicopter.

The THP was named the top state police/highway patrol in the nation by the International Association of Chiefs of Police (IACP) in the category of 501-1,500 troopers in 2016. Also, THP received two awards in traffic incident management and technology. The awards are a testament to the dedication, passion, and professionalism exhibited daily.

In November 2016, Sevier County and the City of Gatlinburg experienced an unthinkable, 100-year wildfire. 14 people died and countless structures were destroyed. The THP and the Office of Homeland Security (OHS) responded to rescues, evacuations, traffic control, and communication support. Driver Services mobile units responded swiftly providing residents who lost everything the ability to obtain a new driver license free of charge without any hesitation.

In January 2017, 42 members of the THP provided security alongside local, state, federal, and military personnel during the Inauguration of President Donald J. Trump. This was the third Presidential Inauguration for which the THP has been requested to assist. We were honored and excited to be invited back to participate and represent Tennessee on a national stage.

Our Driver Services Division launched a media campaign in the spring of 2017, with the goal of increasing kiosk usage across the state. The campaign was a success with a 4 percent increase of kiosk use lowering the number of customers visiting driver services centers translating into more efficient business. Our Commercial Driver License (CDL) pads and county clerk partnerships continue to grow allowing customers better opportunities to seek services.
In the summer of 2017, our department was honored at the American Association of Motor Vehicle Administrators (AAMVA) Regional Conference in Chattanooga. We won the Regional Community Service Award for our department’s response to the Gatlinburg wildfire. A few months later, our department won the International Community Service Award in San Francisco being selected out of 117 submissions from across the United States, Mexico, and Canada. We were humbled and honored to accept these awards given the horrific situation and loss of life that took place.

The Office of Homeland Security (OHS) placed a big emphasis on providing active shooter training for law enforcement, state employees, and the public. We have trained 32,117 citizens this fiscal year. We continue to partner with the Tennessee Department of Education to review security plans for all public school systems across the state.

Gaining the Tennessee Highway Safety Office (THSO) in 2016 gave us a unique opportunity to coordinate our traffic enforcement efforts with the THP through our educational efforts to improve highway safety. Our “Knock at the Door” media spot was very well received on social media, television, and radio. Since THSO joined our department last year, there has been increased attendance at the Tennessee Lifesavers Conference. This is a crucial way to connect with other agencies for a common goal to save lives. The “Distracted Driving Bus Tour Campaign” launched a state-wide law enforcement effort cracking down on distracted drivers. The THP partnered with the THSO providing the large marked buses to execute this creative traffic safety initiative. This campaign gained nationwide attention and recognition by The National Highway Traffic Safety Administration (NHTSA).

We're pleased with the decision of Governor Haslam to sign a partnership with FirstNet. The importance and critical role the Tennessee Advanced Communications Network (TACN) plays in public safety is unmatched. Our radio system leads the state for mass communication in public safety emergency situations.

As a public safety leader, I was honored to serve under former Commissioner Bill Gibbons as Assistant Commissioner, Governor’s Homeland Security Advisor, and Tennessee Emergency Management Agency (TEMA) Director. My experience as a public servant has enabled a smooth transition into the role as the Commissioner which is helping me guide our Department to finish strong during Governor Haslam's remaining time in office. I want to thank the dedicated public servants in this department. Their hard work and dedication has, and continues to make Tennessee a safer place.

With respect,

David W. Purkey
Commissioner & Governor’s Homeland Security Advisor
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Mission

To serve, secure, and protect the people of Tennessee.

Agency Overview

The Tennessee Department of Safety and Homeland Security (TDOSHS) is responsible for ensuring the safety and general welfare of the public. The department’s general areas of responsibility include:

- Law enforcement
- Commercial vehicle enforcement
- Criminal investigations
- Homeland security
- Safety education
- Driver license issuance, renewal, and replacement
- Handgun permit issuance, renewal, and replacement
- Traffic safety initiatives

Headquartered in Nashville, the TDOSHS maintains a strong presence statewide with more than 50 field offices located throughout the state. It is comprised of a highly professional staff of over 1,800 employees, approximately half of whom are commissioned law enforcement officers.

The TDOSHS has undergone various modifications since its creation to ensure it is equipped to meet the needs of Tennessee’s citizens. Below is a list of historical highlights for the department.

Historical Highlights

1929 The first state police force was patterned after the Texas Rangers;
1937 Tennessee became the 32nd state to enact a driver license law;
1939 The Department of Safety was formally established;
1971 Driver license issuance was established as a function separate from the THP;
1972 The THP created its first special operations unit called the “Tact Squad;”
1980 The Tennessee Bureau of Investigation (TBI) was removed from the department and established as a separate agency;
1984 The first photo license was issued;
1996 Commercial vehicle enforcement (CVE) was established which incorporated Public Service Commission (PSC) functions and motor vehicle enforcement;
1996 Handgun carry permits moved from local sheriff’s offices to the department;
1999 The department gained international accreditation through the Commission on Accreditation for Law Enforcement Agencies (CALEA);
2001 The THP created the Critical Incident Response Team (CIRT);
2004 The department’s CVE Division merged into the THP;
2006 The Title and Registration Division was transferred to the Department of Revenue;
2007 The Office of Homeland Security was merged into the department;
2012 The TDOSHS gained accreditation through the Tennessee Law Enforcement Accreditation (TLEA);
2016 The Governor’s Highway Safety Office (GHSO) became the Tennessee Highway Safety Office (THSO) and was transferred to the TDOSHS.
Department of Safety & Homeland Security
Organizational Structure
The THP enforces all duties set forth by state law including motor vehicle laws, investigation of traffic crashes and assistance to motorists and to other law enforcement agencies upon request. The THP includes the special operations unit and the aviation section to safeguard the lives of officers and the public by responding to and controlling emergency situations and unusual occurrences (i.e. disasters and civil disturbances). The THP is the lead state agency in interdicting criminal activities. They also investigate numerous categories of crimes including identity theft.

The THP is responsible for the enforcement of laws, rules, and regulations pertaining to the safe operation of commercial vehicles on the roadways in Tennessee. This includes enforcement of licensing, fuel tax, and insurance laws applying to interstate motor carriers. Major commercial vehicle enforcement activities include inspecting commercial vehicles and driver logs, patrolling highways with a focus on truck traffic violations, and weighing commercial vehicles both at interstate inspection stations and portable scales along the highways. The pupil transportation section is responsible for ensuring that children are transported safely through driver training and child care vehicle inspections.

The THP is also responsible for the internal and external security of the State Capitol, Legislative Plaza, War Memorial Building, and other state property throughout Davidson County. The THP is responsible for the security of the Governor and First Family, Lieutenant Governor, Speaker of the House, visiting dignitaries, and the Executive Residence and its grounds. The THP reviews and processes handgun carry permit applications and is responsible for denying, cancelling, revoking permits, and certifying handgun safety programs and instructors.

Colonel Tracy Trott is the Commander of the Tennessee Highway Patrol.
FY 16/17 Highlights

- Through a strong emphasis on seatbelt enforcement across the state, Tennessee's seatbelt usage rate increased from 88.5 percent to a historic high of 89 percent;
- Tennessee becomes the 17th state to “opt-in” to FirstNet (a wireless broadband network for public safety);
- Fatal crashes involving impaired drivers were reduced from 21 percent to 17.3 percent;
- Fatal crashes involving unrestrained drivers/passengers were reduced from 46 percent to 44.1 percent;
- The Special Programs section launched the school bus driver database which allows school districts to verify the license status of their school bus drivers;
- The Facility Protection Program was expanded statewide;
- The Special Investigations Bureau (SIB) purchased four handheld X-Ray devices and eight TruNarc narcotic identifiers for a combined total of $321,160.00 to aid in the detection of illicit substances;
- Interdiction Plus had a record setting year seizing 86.2 pounds of cocaine;
- The Critical Incident Response Team (CIRT) hosted the 2017 Traffic Crash Investigation and Safety Symposium in Nashville and provided highly specialized training to officers from across the country;
- The Cookeville District continues to address the rural drug crisis with self-initiated enforcement resulting in a 74 percent increase in felony drug arrests and a 52 percent increase in misdemeanor arrests for FY 16/17;
- The Fall Branch District reduced fatal crashes related to alcohol/drugs by 29 percent, unrestrained fatal crashes by 26 percent, and hazardous moving fatal crashes by 5 percent.
The OHS has primary responsibility and authority for directing homeland security activities including planning, coordinating, and implementing all homeland security prevention, protection, and response operations. This responsibility includes developing and implementing a comprehensive coordinated strategy to secure the state from terrorist threats and attacks. The office serves as a liaison to related agencies of the federal government, local government, other states, and related private sectors on matters of homeland security.

The OHS, in partnership with the TBI, operates an intelligence processing fusion center which enhances the state's ability to analyze terrorism information and improve information-sharing among state, local, and federal agencies.

Rick Shipkowski serves as the Assistant Commissioner of the Office of Homeland Security.

FY 16/17 Highlights

- Participated with the U.S. Department of Homeland Security to produce a Tennessee-specific “See Something, Say Something” video;
- Tennessee Cyber Security Council personnel participated in the National Governor’s Association (NGA) State Cyber Security Summits;
- Worked with national security business executives to review policies, processes, and outputs to help define meaningful key performance indicators for the state Fusion Center;
- Conducted the annual Homeland Security Conference at Paris Landing State Park. Over 120 state, local, federal, and private sector partners attended to obtain updates on threats to Tennessee, cyber security, mutual aid, grant programs, and other topics;
- Hosted a cyber security conference in Memphis that included individuals from the industry, education, and government addressing cyber security challenges by sharing the latest information, strategies, best practices, and innovative solutions;
- The state’s Cyber Security Advisory Council attended the Oak Ridge National Laboratory (ORNL) facility to receive a series of briefings from the lab’s Cyber & Information Security Research (CISR) group on evolving technology to strengthen Tennessee’s cyber security capabilities;
- Hosted the annual First Responders Recognition and the Three Stars of Tennessee Award Ceremony at the Governor’s Residence on September 11;
- Implemented the Ready-Ops communications system as the primary tool to communicate with our Terrorism Liaison Officers (TLO);
- The office trained over 32,000 citizens.
The Driver Services Division is responsible for the issuance of driver licenses, processing handgun carry permit applications, and voter registration in addition to handling many other services. The division is continuously working on ways to provide the best possible customer service experience. In addition to the service centers located throughout the state, the division also partners with county clerks and municipal government entities. The division offers e-commerce services through its website for the convenience of its customers as well as having 40 self-service kiosks strategically located throughout the state.

The division is also responsible for coordinating all cancellation, revocation, and suspension actions against driving privileges as a result of crashes, moving violations, weapons violations, child support violations, and failure to appear in court. The division is also responsible for the reinstatement of driving privileges.

Lori Bullard serves as the Assistant Commissioner of the Driver Services Division.

**FY 16/17 Highlights**

- A new web-based knowledge testing system was implemented that creates an audit trail in an attempt to eliminate the potential for errors and fraud;
- The division relocated three driver services centers in Oak Ridge, Memphis, and Morristown to more modern, convenient, and user-friendly facilities;
- Additional staff was hired to address the continuing demand for road skills tests as a result of the record setting population growth in the metropolitan areas;
- The call center wait times were decreased from 28 minutes to an average of five minutes with the help of additional staffing and training;
- A new customer queuing system was implemented enabling a customer to “join the Line” via text messaging, telephone, website, and in person. It is designed to minimize the length of time a customer has to wait by scheduling an appointment time to come to the center;
- Mobile driver license units provided outreach services in many rural areas across the state allowing the customer to obtain services locally.
Tennessee Highway Safety Office

The THSO works with law enforcement officials, judicial personnel, and community advocates to coordinate activities and initiatives relating to the human behavioral aspects of highway safety. Its mission is to develop, execute, and evaluate programs designed to reduce the number of fatalities, injuries, and economic losses resulting from traffic crashes on our roadways. The THSO works closely with NHTSA to implement programs focusing on occupant protection, impaired driving, speed enforcement, pedestrian, bicycle, motorcycle, teen driver, and senior driver safety, and crash data collection and analysis. Programs administered by this office are 100 percent federally funded.

Vic Donoho serves as the Director of the Tennessee Highway Safety Office.

FY 16/17 Highlights

- The THSO released a social media campaign targeting the dangers of distracted driving using the popularity of Pokémon Go, an augmented reality mobile gaming application. The campaign went viral across the country and was picked up by multiple media outlets;
- The THSO hosted the 29th Tennessee Lifesavers Conference September 7-9, 2017, with approximately 667 attendees;
- The THSO awarded 409 federal grants in FY17, representing 365 different Tennessee partners;
- Tennessee's statewide pedestrian and bicyclist focus education and enforcement effort launched in 2017. Tennessee was one of three states in the country awarded a demonstration grant from NHTSA. The plan includes education and training for roadway users and law enforcement, high visibility enforcement of bicycle and pedestrian laws targeted at raising awareness and changing behavior;
- In March 2017, the THSO launched a new “Stop Drugged Driving” campaign;
- The THSO was one of four state agencies awarded a drowsy driving grant from the Governors Highway Safety Association (GHSA) and The National Road Safety Foundation (NRSF). The drowsy driving prevention campaign reaches two key target populations: young drivers and commercial vehicle drivers;
- The THSO partnered with two organizations already engaging the public about the importance of safe driving: Students Against Destructive Decisions (SADD) Tennessee and Tennessee Trucking Foundation;
- In April 2017, the THSO and THP partnered with local law enforcement agencies for Tennessee’s first statewide distracted driving enforcement bus tour to promote National Distracted Driving Awareness Month;
- The THSO released its innovative commercial titled “Knock at the Door” which received a positive response from law enforcement organizations across the country.
Administrative Divisions

**Communications**
The TDOSHS strives to keep the citizens of Tennessee fully informed of its objectives, functions, and accomplishments by maintaining a policy of open communication. This is done through the Communications Division which serves as the primary point of contact for the agency for media relations and community outreach activities. The division develops and disseminates news releases, media advisories, reports, and social networking updates.

The division ensures compliance with all laws pertaining to public records. The division maintains the integrity of the TDOSHS's investigations and actions by safeguarding the safety, evidence, and/or the rights of suspects, defendants, and other citizens. The division leads the TDOSHS's public awareness efforts for many statewide law enforcement initiatives including coordination and cooperation with other state departments and agencies.

Megan Buell serves as Director of the Communications Division.

**Facilities Management**
Facilities Management is responsible for statewide building maintenance and facilitates projects while ensuring a safe and healthy workplace for department employees.

Emily Carter serves as the Facilities Administrator.

**Fiscal Services**
Fiscal Services is responsible for preparing the annual budget, maintaining, processing, and accounting for all expenditures and revenue, and department payroll.

Sonya Hadley serves as Director of Fiscal Services.

**Human Resources**
Human Resources is responsible for organizing and coordinating the hiring process, implementing and reviewing salary administration policies, processing employee transactions, and providing career counseling.

Kerri Balthrop serves as Director of Human Resources.
Administrative Divisions

Information Technology Services
Information Technology Services for TDOSHS are provided by the Law, Safety, and Correction Domain of Strategic Technology Solutions (STS) in the Tennessee Department of Finance and Administration. This dedicated team is responsible for the TDOSHS technology system and platform design, installation, maintenance, providing business and project management solutions, and security and operations.

Tim Sundell serves as the Executive IT Director with the Tennessee Department of Finance and Administration.

Inspectional Services Bureau
The Inspectional Services Bureau (ISB) is responsible for documenting compliments and investigating complaints against employees.

Chris Ray serves as Captain of the Inspectional Services Bureau.

Internal Audit Division
Internal Audit Division is responsible for providing independent consulting services designed to add value and improve TDOSHS operations. The mission of the division is to enhance and protect organizational value by providing risk-based and objective assurance, advice, and insight. The division helps TDOSHS accomplish its objectives by bringing a systematic, disciplined approach to evaluate and improve the effectiveness of governance, risk management, and control processes.

Russell Shoup serves as Director of the Internal Audit Division.

Legal Services
Legal Services functions in an advisory capacity to all other divisions of the TDOSHS and stays informed of changes in state and federal laws. The division works in conjunction with the Attorney General's Office in all appealed asset forfeiture cases and any claims filed against the TDOSHS or its employees. The division includes the Commissioner’s legislative liaisons who serve as the TDOSHS point persons with the Tennessee General Assembly.

The asset forfeiture program is an integral part of the state's asset forfeiture enforcement of the Tennessee Drug Control Act, DUI enforcement, license revocation, and altered vehicle identification seizures. The program provides training to law enforcement officers on case preparation and statutory and other legal changes including case law involving asset forfeiture.

Driver improvement evaluates the driving records of Tennesseans based on crashes and/or convictions of traffic violations to identify and track high-risk drivers. They conduct hearings concerning financial responsibility and other driver license issues, driver improvement, and monitors defensive driving schools across the state.

Roger Hutto serves as the Deputy Commissioner/General Counsel of Legal Services.
Administrative Divisions

Research, Planning, and Development
Research, Planning, and Development (RPD) assists in creating and providing policies and procedures to all TDOSHs employees. They administer programs including the ignition interlock device and digital in-car camera initiative. RPD ensures the department is in compliance with standards promulgated by CALEA and TLEA. They are also responsible for the management of the TDOSHs's grants, forms, and publications working with the department's legislative liaisons on various laws and initiatives.

Doug Taylor serves as Captain of Research, Planning and Development.

Talent Management
Talent Management is responsible for developing leaders, administering training, and helping employees improve their skills and expertise to contribute to the overall success of the TDOSHs.
FY 16/17 Highlights

- The Communications Division has a total of five Facebook pages, 12 Twitter accounts, and one Instagram account. The THP Twitter accounts combined have more than 32,000 followers and more than 61,000 people follow THP on Facebook. Weekly features include “Trooper Tuesday” and “Readiness Wednesday.” The department’s social media outlets combined reach more than 135,000 people;
- The Communications Division produced “Two Seconds from Tragedy,” a video shared with schools across the state showing the dangers of impaired and distracted driving;
- The Communications Division produced the Gatlinburg wildfires video that won a regional and international award from AAMVA;
- The Communications Division produced a departmental video highlighting each division;
- The Communications Division planned and executed a statewide distracted driving bus tour with THP and THSO;
- The Communications Division produces the Commissioner’s Safety Segment, a video filmed each month to showcase the department. It is sent to an e-mail list of over 10,000 people and posted to the intranet;
- The Communications Division conducted a kiosk campaign with News Channel 5. As a result of the campaign, kiosk usage saw a 4 percent increase of usage;
- The Communications Division created solar eclipse messaging with the Governor’s Office and THP;
- The Communications Division produced “This is THP!” a THP recruitment video;
- Operational audits were performed by Internal Audit on four driver services centers, three cooperative driver training programs, one THP district office, the THP K-9 Division, and the CDL Administration Division. Additionally, operational audits were performed for 27 commercial driver licenses agencies, and 33 co-score/covert audits were performed on third party commercial driver licenses examiners;
- Internal Audit created, performed, and/or reviewed 123 risk assessments that covered 52 areas related to the THP districts, 44 driver services centers, and 27 operational areas within the TDOSHS;
- Accomplished the transition of internal administration from former Commissioner Bill Gibbons to newly appointed Commissioner David W. Purkey;
- Human Resources coordinated three series of trooper hiring processes (Sept 2016, April 2017, May 2017) to fill the most number of vacancies ever authorized within the past two decades;
- Human Resources implemented the Governor’s initiative of Alternative Work Solutions (AWS) allowing for qualified positions to conduct job functions outside of the office setting;
- Human Resources initiated the expansion of the hiring process by training department managers and supervisors to complete the requisition posting and new employee placement;
- Human Resources realigned the HR and payroll teams allowing for better flow of processes between the necessary steps involving the appointing authority, Commissioner, and the Tennessee Department of Human Resources;
- Inspectional Services Bureau administrative cases for unsatisfactory job performance in Driver Services decreased by 21.7 percent from the previous fiscal year;
- Citizen complaint cases decreased by 21.8 percent from the previous fiscal year;
- Overall Information Only (IO) cases decreased 6 percent from the previous fiscal year;
FY 16/17 Highlights Continued

- Information Only (IO) cases with Driver Services decreased by 32 percent from the previous fiscal year;
- Information Technology assisted with the THP dispatch consolidations of Knoxville/Fall Branch and Jackson/Memphis, facilitated equipment moves for four driver services center relocations, and installed hardware for two new driver services locations;
- Information Technology successfully upgraded the THP Computer Aided Dispatch (CAD) system, developed and implemented a replacement for the department’s Inventory Control System, upgraded the case tracking system for THP’s Criminal Investigation Division, updated iPad kiosks in driver services centers, retired the legacy legal system, and managed the implementation of new virtual line management/queuing and driver license testing systems;
- Talent Management completed the TDOSHS’s second Commissioner’s Leadership Academy and conducted the second Professional Development Conference for administrative staff;
- Talent Management deployed TDOSHS’s 360° feedback process giving leaders feedback on their performance from all levels of management;
- The curriculum for handgun safety schools was updated for the first time since 1996 and implemented via PowerPoint;
- Handgun renewals and duplicates are now available online.
FY 2016/2017 Annual Report

Statistical Information
Statistical Information

Number of Traffic Fatalities in Tennessee

- FY 12/13: 963
- FY 13/14: 997
- FY 14/15: 936
- FY 15/16: 1,028
- FY 16/17: 1,029*

* A 0.1% increase compared to FY 15/16

Number of Traffic Fatalities Involving Impaired Drivers

- FY 12/13: 236
- FY 13/14: 228
- FY 14/15: 239
- FY 15/16: 211
- FY 16/17: 265*

*26% of all traffic fatalities
Number of Unrestrained Motor Vehicle Occupants Killed

FY 12/13: 348
FY 13/14: 385
FY 14/15: 352
FY 15/16: 352
FY 16/17: 326*

*36% of all motor vehicle occupant fatalities

Number of Traffic Fatalities Involving Distracted Driving

FY 12/13: 55
FY 13/14: 54
FY 14/15: 53
FY 15/16: 53
FY 16/17: 57
Statistical Information

Total Number of Felony Arrests by State Troopers

- FY 12/13: 1,561
- FY 13/14: 1,357
- FY 14/15: 1,462
- FY 15/16: 2,080
- FY 16/17: 2,268*

*9% increase compared to FY 15/16

Number of Felony Drug Arrests by State Troopers

- FY 12/13: 506
- FY 13/14: 670
- FY 14/15: 644
- FY 15/16: 1,108
- FY 16/17: 1,112*

*0.36% increase compared to FY 15/16

Number of Other Felony Arrests by State Troopers

- FY 12/13: 1,055
- FY 13/14: 687
- FY 14/15: 818
- FY 15/16: 972
- FY 16/17: 1,156*

*19% increase compared to FY 15/16
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*Urban Areas Security Initiative (UASI)*
Driver Services Center Customer Satisfaction Rate

- FY 15/16: 96.35% satisfied/very satisfied, 4.48% other.
- FY 16/17: 97.89% satisfied/very satisfied, 2.11% other.

*34.38% of all customers responding.

Average Wait Times at Driver Services Centers (Minutes)

- FY 15/16: 17 minutes.
- FY 16/17: 28 minutes.
Percentage of Renewal and Replacement Transactions Handled by Various Channels (FY 16/17)

- Over the Counter at Driver Services Centers: 27.75%
- 3rd Party: 14.11%
- iPad: 22.24%
- Kiosk: 9.18%
- Mail: 4.74%

Percentage of Renewal and Replacement Transactions Handled by Various Channels (FY 15/16)

- Over the Counter at Driver Services Centers: 30.01%
- 3rd Party: 14.00%
- iPad: 24.78%
- Kiosk: 9.15%
- Mail: 3.64%
- Internet: 18.42%
Tennessee Highway Safety Office

Tennessee recognizes that traffic crashes are preventable. Approximately 94 percent of crashes are behavior related. The THSO and its partners are committed to reducing the number of fatalities, injuries, and economic losses resulting from these crashes. National, state, and county-level crash data, along with other information are utilized to ensure that projects are data driven. From problem identification, to project selection, to program evaluation, a precise effort is pursued. We strive for higher standards as planners, implementers, and evaluators with an emphasis on accountability, as we continue our strategy for allocating federal highway funds to state and local agencies.

The specific highway safety problems that grantees choose to address must be data driven. Consequently, grantees are required to identify an intervention focus that represents a statistically demonstrable category of a heightened traffic safety problem. To assist agencies in this effort, they can request comparative analyses of various crash categories that are available through the Tennessee Integrated Traffic Analysis Network (TITAN) maintained by the Tennessee Department of Safety and Homeland Security. Since it is important to determine the cause of injuries or fatal crashes, grantees are encouraged to carefully review the crash data and examine problems within their community to unmask the root causes for over-representation in the data-defined problem area. Performance goals, both short and long term, evolve from the problem identification process. Identified emphasis areas are selected from this process and reviewed to assure that they are consistent with the guidelines and emphasis areas established by the U.S. Department of Transportation, National Highway Traffic Safety Administration.

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<td>FY 2017</td>
<td>409</td>
<td>$19,656,301.16</td>
</tr>
</tbody>
</table>
### Statistical Information

#### Change in Positions

<table>
<thead>
<tr>
<th></th>
<th>FY 12</th>
<th>FY 13</th>
<th>FY 14</th>
<th>FY 15</th>
<th>FY 16</th>
<th>FY 17</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>1,745</td>
<td>1,720</td>
<td>1,745</td>
<td>1,787</td>
<td>1,723</td>
<td>1,729</td>
</tr>
</tbody>
</table>

#### Appropriations and Revenues

<table>
<thead>
<tr>
<th></th>
<th>Actual FY16</th>
<th>Estimated FY17</th>
</tr>
</thead>
<tbody>
<tr>
<td>Other Revenue</td>
<td>$61.5</td>
<td>$51.6</td>
</tr>
<tr>
<td>Federal Revenue</td>
<td>$25.3</td>
<td>$28.7</td>
</tr>
<tr>
<td>State Appropriations</td>
<td>$121.0</td>
<td>$143.2</td>
</tr>
</tbody>
</table>
Handgun Permits
Issued by Gender and Age
FY 16/17

<table>
<thead>
<tr>
<th>Age</th>
<th>Female</th>
<th>Male</th>
<th>Total</th>
</tr>
</thead>
<tbody>
<tr>
<td>21-25</td>
<td>3,720</td>
<td>7,712</td>
<td>11,432</td>
</tr>
<tr>
<td>26-30</td>
<td>5,896</td>
<td>10,436</td>
<td>16,332</td>
</tr>
<tr>
<td>31-35</td>
<td>6,167</td>
<td>11,223</td>
<td>17,390</td>
</tr>
<tr>
<td>36-40</td>
<td>6,558</td>
<td>11,678</td>
<td>18,236</td>
</tr>
<tr>
<td>41-45</td>
<td>7,102</td>
<td>12,562</td>
<td>19,664</td>
</tr>
<tr>
<td>46-50</td>
<td>8,470</td>
<td>14,550</td>
<td>23,020</td>
</tr>
<tr>
<td>51-55</td>
<td>8,670</td>
<td>14,936</td>
<td>23,606</td>
</tr>
<tr>
<td>56-60</td>
<td>8,093</td>
<td>14,835</td>
<td>22,928</td>
</tr>
<tr>
<td>61-65</td>
<td>6,840</td>
<td>14,303</td>
<td>21,143</td>
</tr>
<tr>
<td>66-70</td>
<td>5,154</td>
<td>13,966</td>
<td>19,120</td>
</tr>
<tr>
<td>71-75</td>
<td>2,748</td>
<td>9,514</td>
<td>12,262</td>
</tr>
<tr>
<td>76+</td>
<td>1,390</td>
<td>7,621</td>
<td>9,011</td>
</tr>
<tr>
<td>Total</td>
<td>70,808</td>
<td>143,336</td>
<td>214,144</td>
</tr>
</tbody>
</table>
Tenn. Code Ann. § 40-33-216 requires the reporting of asset forfeiture information based on calendar year. The annual report covers a state fiscal year. Numbers will vary due to time period being reported.

<table>
<thead>
<tr>
<th>Seizure Cases</th>
<th>Calendar Year 2016 (Jan. 01, 2016 - Dec. 31, 2016)</th>
<th>State Fiscal Year 16/17 (July 01, 2016 - June 30, 2017)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Total Number of Cases Opened*</td>
<td>9,420</td>
<td>9,072</td>
</tr>
<tr>
<td>Total Number of Cases Closed</td>
<td>8,287</td>
<td>10,750</td>
</tr>
<tr>
<td>Total Number of Cases that Resulted in Forfeiture**</td>
<td>7,617</td>
<td>8,580</td>
</tr>
<tr>
<td>Cases Resulting in Forfeiture Because No Petition For A Hearing Was Filed***</td>
<td>5,708</td>
<td>6,387</td>
</tr>
<tr>
<td>Total Currency Seized</td>
<td>$17,138,705.22</td>
<td>$17,864,283.75</td>
</tr>
<tr>
<td>Total Currency Forfeited****</td>
<td>$17,298,609.72</td>
<td>$16,069,921.32</td>
</tr>
</tbody>
</table>

*Total number of cases opened is the number of cases entered into the case management system. A case may be opened during the period being reported, but may not be closed until a later year.

**Cases resulting in forfeiture may have been opened prior to the period being reported, but closed during the period being reported.

***Of the total number of cases, this number resulted in forfeiture because no petition for a hearing was filed; the remaining cases of the total number of cases resulted in forfeiture through a contested case order (Administrative Law Judge Order) or Settlement Order (settlement between the parties).

****The currency forfeited includes money from cases opened prior to the period being reported, but closed during the period being reported.

<table>
<thead>
<tr>
<th>TOTAL Seizures by Vehicle Subtype</th>
<th>Calendar Year 2016 (Jan. 01, 2016 - Dec. 31, 2016)</th>
<th>State Fiscal Year 16/17 (July 01, 2016 - June 30, 2017)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Type of Vehicle</td>
<td>Quantity Seized 2016</td>
<td>Quantity Forfeited 2016</td>
</tr>
<tr>
<td>Boats</td>
<td>15 8 2</td>
<td>9 12 4</td>
</tr>
<tr>
<td>Campers/Motorhomes</td>
<td>6 1 1</td>
<td>15 6 3</td>
</tr>
<tr>
<td>Motorcycles</td>
<td>139 99 33</td>
<td>129 111 40</td>
</tr>
<tr>
<td>Passenger Cars/Sedans</td>
<td>3,054 2,127 862</td>
<td>3,151 2,471 937</td>
</tr>
<tr>
<td>Recreational Vehicles/ATVs</td>
<td>67 35 13</td>
<td>75 51 16</td>
</tr>
<tr>
<td>Trucks/SUVs/Vans</td>
<td>1,987 1,366 583</td>
<td>1,841 1,540 610</td>
</tr>
</tbody>
</table>
## Statistical Information

### TOTAL Seizures by Property Subtype

<table>
<thead>
<tr>
<th>Type of Property</th>
<th>Calendar Year 2016 (Jan. 01, 2016 - Dec. 31, 2016)</th>
<th>State Fiscal Year 16/17 (July 01, 2016 - June 30, 2017)</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>Quantity Seized 2016</td>
<td>Quantity Forfeited 2016</td>
</tr>
<tr>
<td>Bank Accounts/Investment Accounts/Stocks/ Prepaid Credit/Debit Cards/Cashiers' Checks/Money Orders/Gift Cards</td>
<td>44</td>
<td>25</td>
</tr>
<tr>
<td>Building Materials (drywall, lumber, etc.) and Tools</td>
<td>316</td>
<td>24</td>
</tr>
<tr>
<td>Camping/Hunting/Fishing/Recreational/ Sports Equipment</td>
<td>83</td>
<td>23</td>
</tr>
<tr>
<td>Communication Devices (cell phones, mobile phones, pagers, etc.)</td>
<td>442</td>
<td>342</td>
</tr>
<tr>
<td>Clothes/Furs/Purses/Hand bags/Wallets</td>
<td>247</td>
<td>188</td>
</tr>
<tr>
<td>Collections/Collectibles</td>
<td>100</td>
<td>22</td>
</tr>
<tr>
<td>Computer/Hardware/Software and Recordings - Audio/Visual (CDs/DVDs) and Radios/TVs/VCRs/Cameras</td>
<td>405</td>
<td>182</td>
</tr>
<tr>
<td>Documents/Personal or Business (affidavits, applications, certificates, pawn shop slips, patents, blueprints, bids/proposals, U.S. mail; no identity documents)</td>
<td>43</td>
<td>2</td>
</tr>
<tr>
<td>Drones/Remote Control Vehicles</td>
<td>Not Separately Reported</td>
<td>6</td>
</tr>
<tr>
<td>Firearm Accessories</td>
<td>127</td>
<td>69</td>
</tr>
<tr>
<td>Firearms</td>
<td>362</td>
<td>296</td>
</tr>
</tbody>
</table>
### TOTAL Seizures by Property Subtype (continued)

<table>
<thead>
<tr>
<th>Type of Property (continued)</th>
<th>Calendar Year 2016 (Jan. 01, 2016 - Dec. 31, 2016)</th>
<th>State Fiscal Year 16/17 (July 01, 2016 - June 30, 2017)</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>Quantity Seized 2016</td>
<td>Quantity Forfeited 2016</td>
</tr>
<tr>
<td>Gambling Equipment</td>
<td>0</td>
<td>0</td>
</tr>
<tr>
<td>Household Goods/Appliances</td>
<td>Not Separately Reported</td>
<td></td>
</tr>
<tr>
<td>Jewelry/Precious Metals</td>
<td>181</td>
<td>35</td>
</tr>
<tr>
<td>Lawn/Farm/Construction</td>
<td>98</td>
<td>61</td>
</tr>
<tr>
<td>Motorized Transportation</td>
<td>35</td>
<td>5</td>
</tr>
<tr>
<td>Parts/Accessories (aircraft,</td>
<td></td>
<td></td>
</tr>
<tr>
<td>vehicle, watercraft parts/</td>
<td></td>
<td></td>
</tr>
<tr>
<td>accessories)</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Musical Instruments</td>
<td>0</td>
<td>0</td>
</tr>
<tr>
<td>Office Equipment/Safes/Digital Scales</td>
<td>15</td>
<td>8</td>
</tr>
<tr>
<td>Trailers</td>
<td>26</td>
<td>12</td>
</tr>
<tr>
<td>Weapons (other than firearms)</td>
<td>61</td>
<td>57</td>
</tr>
</tbody>
</table>

### DRIVER IMPROVEMENT

#### Hearing Officer Activity FY 16/17

<table>
<thead>
<tr>
<th>District</th>
<th>Hearings Scheduled</th>
<th>Hearings Conducted</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>324</td>
<td>251</td>
</tr>
<tr>
<td>2</td>
<td>388</td>
<td>388</td>
</tr>
<tr>
<td>3</td>
<td>551</td>
<td>455</td>
</tr>
<tr>
<td>4</td>
<td>432</td>
<td>378</td>
</tr>
<tr>
<td>5</td>
<td>407</td>
<td>361</td>
</tr>
<tr>
<td><strong>Total</strong></td>
<td><strong>2,102</strong></td>
<td><strong>1,833</strong></td>
</tr>
</tbody>
</table>

Total Suspended for Frequent Traffic Violations (points) in FY16/17: 6,334
### Medical and DL Re-Examination Referrals FY 16/17

<table>
<thead>
<tr>
<th>Medicals</th>
<th>Number</th>
<th>Re-Examinations</th>
<th>Number</th>
</tr>
</thead>
<tbody>
<tr>
<td>Medical referrals on drivers received from officers, citizens, physicians, etc.</td>
<td>2,132</td>
<td>DL re-examination referrals received from officers, citizens, physicians, etc.</td>
<td>200</td>
</tr>
<tr>
<td>Incoming medical reports received from drivers or their physicians</td>
<td>1,787</td>
<td>DL suspended for failure to appear for DL re-examination</td>
<td>117</td>
</tr>
<tr>
<td>Incoming medical reports approved by Driver Improvement - DL remains valid</td>
<td>835</td>
<td>Passed DL re-examination - DL remains valid</td>
<td>119</td>
</tr>
<tr>
<td>Incoming medical reports approved by Driver Improvement subject to passing DL re-examination</td>
<td>220</td>
<td>Passed DL re-examination after failing prior DL re-examination - DL reinstated</td>
<td>51</td>
</tr>
<tr>
<td>Incoming medical reports disapproved - DL suspended</td>
<td>395</td>
<td>DL re-examination failed - DL suspended</td>
<td>46</td>
</tr>
</tbody>
</table>