

TENNESSEE

Department of Safety & Homeland Security



2010-2011 FY Annual Report





Mission Statements

Department of Safety and Homeland Security

The Department of Safety and Homeland Security's mission is to ensure that our state is a safe, secure place in which to live, work and travel; to enforce the law with integrity; and to provide our customer-related services professionally and efficiently.

Driver Services Division

The mission of the Driver Services Division is to promote safe, knowledgeable, and competent drivers in the State of Tennessee. Using diversified program offerings, the Division is able to provide various services to Tennessee citizens. The Driver Services Division is responsible for testing and issuing driver licenses as well as offering voter registration and issuance of driving records.

Tennessee Highway Patrol

The Tennessee Highway Patrol (THP) is responsible for the enforcement of all federal and state laws relating to traffic. The Tennessee Highway Patrol is responsible for investigating accidents involving property damage, personal injury, and fatalities. When personal injury or fatal accidents involve drugs or alcohol, the THP is responsible for prosecution in the courts and working with the district attorney's offices.

Office of Homeland Security

The Office of Homeland Security has the primary responsibility and authority for directing statewide activities pertaining to the prevention of, and protection from, terrorist related events. This responsibility includes the development and implementation of a comprehensive and coordinated strategy to secure the state from terrorist threats and attacks. Further, the Office of Homeland Security serves as a liaison between federal, state and local agencies, and the private sector on matters relating to the security of our state and citizens.



2010-2011 FY Annual Report

Tennessee

Department of Safety & Homeland Security

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Department of Safety & Homeland Security: Agency Overview

Created in 1939, the Tennessee Department of Safety & Homeland Security has undergone many changes over the years. Tennessee Department of Safety & Homeland Security today still encompasses the Tennessee Highway Patrol (THP), but also includes Driver Services and the Office of Homeland Security.

The Tennessee Department of Safety & Homeland Security is responsible for ensuring the safety and general welfare of the traveling public. The department's general areas of responsibility include:

- Law enforcement and criminal investigations
- Homeland security
- Safety education
- Driver license issuance, renewal and replacement
- Enforcement of various vehicle safety and inspection laws
- Gun permit applications

Headquartered in Nashville, the department maintains a strong presence statewide with more than 50 field offices and employees in each of the state's 95 counties. It is comprised of a highly professional staff of over 1,700 employees, approximately half of which

are commissioned law enforcement officers, while the remaining are civilian employees.

Since the department's creation in 1939, it has undergone various modifications to ensure it is equipped to meet the needs of Tennessee's citizens. Although the major focus is on highway safety and ensuring the general welfare of motorists and passengers, the department's services extend to virtually everyone within the state's borders including students, teachers, attorneys, courts, financial institutions, insurance companies, automobile dealers, media representatives, and various other persons in need of the department's specialized services.

The department has come a long way since the first State Police Force was created in 1929, patterned after the historic Texas Rangers. The department itself was established by the General Assembly in 1939, a decade after Governor Henry Horton signed a law creating the Tennessee Highway Patrol, an offshoot of the State Police Force.

Today, the department and its highly trained state troopers are responsible for safety on more than 87,000 miles of state and federal highways. In 1937, Tennessee became the 32nd state to enact a driver license law. During that first year, 521,571 licenses were issued. Today the number of licensed drivers in Tennessee is approximately 4.5 million.



Bill Gibbons
Commissioner



Bill Gibbons joined Governor Bill Haslam’s cabinet as Commissioner for the Department of Safety and Homeland Security in January 2011. Prior to his appointment as Commissioner, Gibbons served as Shelby County District Attorney General for approximately 14 years.

As Commissioner, Bill Gibbons oversees the agency’s law enforcement, safety education, driver services, and terrorism and prevention efforts. He also chairs a cabinet working group of all state executive branch departments and agencies involved in public safety to develop and implement a single, consistent state agenda to combat crime.



In April 2011, Larry A. Godwin joined the Department of Safety and Homeland Security as Deputy Commissioner. Prior to his appointment, Godwin was a 38 year veteran of the Memphis Police Department retiring as the city’s Director of Police Services in the spring of 2011.

Newly elected Governor Bill Haslam and incoming Commissioner Bill Gibbons tapped David Purkey to be the fourth State Homeland Security Advisor and Assistant Commissioner in 2011. Purkey was appointed to the vacancy of Hamblen County Mayor in 1995 and went on to be elected four times before retiring in 2010.

Colonel Tracy Trott has served as a member of the THP since 1978. Colonel Trott earned a master’s degree in criminology from East Tennessee State University. He began his law enforcement career as a police officer with the ETSU Police Department in 1976.

Lori Bullard was appointed the first Assistant Commissioner of Driver Services in August of 2011. Bullard, a 25-year veteran of the Memphis Police Department, held the rank of colonel and was the commander of the Union Station Precinct in downtown Memphis.



The Tennessee Department of Safety & Homeland Security's responsibilities range from the enforcement of motor and commercial vehicle laws to the investigation of crashes and crimes.

In addition, the department also coordinates a variety of motorist services for residents of the state including the issuance of driver licenses, identification cards, and handgun carry permits.



The department's staff is comprised of more than 1,700 employees with employees assigned to each of the state's 95 counties. The Department of Safety & Homeland Security is divided into approximately 900 commissioned and over 800 civilian positions.

The department received international accreditation through the Commission on Accreditation for Law Enforcement Agencies (CALEA) on November 20, 1999. Since 1999, the department has received re-accredited status in 2002, 2005, 2008 and 2011.



The department relies on partnerships with several federal, state, and local agencies to execute its many responsibilities. Foremost among its public partners are county clerks across the state, various state and local law enforcement agencies, the Office of Homeland Security, the Tennessee Department of Transportation (TDOT) and its Governor's Highway Safety Office (GHSO), and the court systems.

Tennessee Department of Safety & Homeland Security also works closely with federal highway safety officials, as well as private highway safety advocacy groups.



The Tennessee Department of Safety & Homeland Security is one of the most visible arms of state government. Our programs touch virtually everyone in the state. The vital nature of our legislative mandates makes it especially important for the department to be at the forefront of responsive, effective public service.



Governor Haslam Signs Comprehensive Anti-Meth Bill into Law

Governor Bill Haslam signed into law a multi-faceted bill to help combat the increasing problem of methamphetamine manufacturing and use in Tennessee on June 6, 2011. Law enforcement officials seized 2,082 meth labs in Tennessee in 2010, a record number. Law enforcement officials, legislators, representatives from the pharmaceutical industry, local officials and other key stakeholders from across the state joined Governor Haslam on the steps of the Greene County Courthouse as he signed the bill into law.

“This bill helps us to confront Tennessee’s meth problem head on and is a comprehensive approach to addressing a serious problem in our state,” Haslam said. “I want to thank Safety Commissioner Bill Gibbons for his leadership on this issue along with the sponsors of the legislation and all of the parties that came to the table and worked to make this legislation meaningful.”

The sponsors of the bill included Sen. Mae Beavers (R-Mt. Juliet), Sen. Randy McNally (R-Oak Ridge), Rep. David Hawk (R-Greeneville) and Rep. Debra Maggart (R-Hendersonville).

Many of the key provisions of the law took effect July 1, 2011. During the event, Haslam also announced the availability of more than \$1 million to assist in meth lab cleanup. Working with the TBI, the Tennessee Meth Task Force will purchase special storage containers and additional supplies for the disposal of meth waste. The containers will be placed at secure locations across the state. The Office of Criminal Justice Programs also committed a \$200,000 grant to the department to fund a targeted communication campaign to educate and warn citizens of the consequences of violating the new law, specifically making meth in front of children and purchasing pseudoephedrine for non-medical or illegal purposes.

The communication campaign is a collaborative effort that includes the department; Tennessee Meth Task Force; Tennessee Department of Children’s Services; Tennessee District Attorneys General Association; Tennessee Association of Chiefs of Police; Tennessee Sheriffs’ Association; Consumer Healthcare Products Association; Tennessee Pharmacists Association; and Tennessee Alliance for Drug Endangered Children.



Public Affairs

The Department of Safety and Homeland Security strives to keep the citizens of Tennessee fully informed of its objectives, functions, and accomplishments. Through its Public Affairs Office, the department maintains an atmosphere of open communication. Serving as the primary point of contact for the agency, the Public Affairs Office oversees the agency's media relations and community outreach activities for three major divisions: the Tennessee Highway Patrol, the Office of Homeland Security and the Driver Services Division.

Communication of the department's policies, initiatives and events are accomplished through the development and dissemination of news releases, media advisories, departmental reports, as well as social networking updates. The Office also facilitates interviews, news conferences, and public presentations.

Media Relations

While fostering an environment of transparency and cooperation, the Public Affairs Office is also protective of the public by ensuring compliance with all laws pertaining to public records. Furthermore, the Office maintains the integrity of the department's investigations and actions by safeguarding the safety, evidence, and/or the rights of suspects, defendants and other citizens.

The Public Affairs Office led the department's public awareness efforts for many statewide law enforcement initiatives. This included coordination and cooperation with various state departments and agencies, including the Tennessee Department of Transportation (TDOT), the Governor's Highway Safety Office (GHSO) and local law enforcement agencies. High visibility enforcement programs promoted by the Office in FY 2010 - 2011 included: the Fourth of July, St. Patrick's Day, Halloween Safety, Labor Day, Memorial Day, Thanksgiving, Christmas and New Year's holiday campaigns; Back to School, School Bus Safety and Child Passenger Safety; Bonnaroo, Super Bowl Weekend, Take Back Our Highways and Hands Across the Border.

Other promotional activities of note included a number of Driver Service Center relocations, Domestic Preparedness Training, National Preparedness Month in partnership with the Tennessee Emergency Management Agency (TEMA), the 9/11 First Responder Appreciation Award Ceremony, marijuana busts in coordination with the Tennessee Bureau of Investigation (TBI), deer-related crash safety, Operation Safe Driver, Operation United Stop, Roadcheck 2010, Interdiction Plus, the Cooperative Driving Training Program, Driver License Online Renewal, Distracted Driving, Workzone Awareness, and Drug Abuse Resistance Education (D.A.R.E.) Graduation.



Human Resources

As of June 30, 2011, this division had 21 staff positions providing human resource management services to more than 1,700 employees. The Department of Safety and Homeland Security was divided into 903 commissioned and 860 civilian positions as of June 31, 2011. The Human Resources division is the home of the official personnel and payroll files of all Department of Safety and Homeland Security employees.

Fiscal Year 2010 - 2011 Accomplishments and Highlights

- During the fourth quarter of 2010, conducted Employee Service Award Ceremonies in 2 of the 3 Grand divisions. (There were 48 employees with five years of service or more recognized at ceremonies in Knoxville and Jackson.)
- Coordinated the appointment of 63 Trooper cadets this fiscal year. Including the set up of the physical site, scheduling, overseeing the interview process, compiling all employment data, requesting polygraph examinations, background investigations, scheduling physical examinations, psychological evaluations, fingerprint scheduling, agility testing, processing appointment transaction and conducting new employee on-boarding. (Trooper Class 0311 graduated in March 2011.)
- Developed an automated Trooper Protocol interview system in collaboration with the Information Technology Division.
- Completed development and Beta Testing of the Human Resources Scanning System and set up scanning .
- Processed and mailed over 8000 active and inactive applicant notifications when the Department of Human Resources abolished the Trooper classification register.
- Partnered with the Department of Human Resources to administer written tests for over 1200 applicants for the establishment of a new Trooper Classification register.
- Facilitated the change over to the Partners for Health Insurance package for all employees and conducted meetings in all districts to assist employees with this important change to their benefits.
- Participated in the 25-week THP In-Service offering instruction in Edison, time and labor, HR program updates and Human Capital Management.
- Completed the relocation and integration of the Payroll, Benefits and Transactions units to provide integrated and effective customer service to Department employees.
- Scheduled quarterly training classes to deliver Leadership Skills and Customer Service to Driver Services Division employees across the state.
- Delivered New Supervisory Orientation throughout the year for newly promoted supervisors and managers to provide the necessary knowledge and skill sets to be successful leaders.



Technology Division

The Technology Division enables the Department to deliver high quality, efficient and effective services to the residents of Tennessee by providing a range of centralized technology services; overseeing IT projects, infrastructure and system support; and promoting cross-agency collaboration and adoption of shared services. The division is divided into two operating sections: Information Technology and Information Processing.

Fiscal Year 2010 - 2011 Accomplishments and Highlights

- Resolved over 10,000 Remedy Help Desk tickets.
- Installed 212 Handheld scanners in patrol cars.
- Upgraded software of over 850 THP laptops.
- Provided daily support for Trooper Interviews.
- Established wireless networking at the THP Training Annex.
- Assisted vendor L1 with setup and configuration of over 400 computers for new DL photo farm application.
- Installed and tested laptops for new THP car builds for over 125 vehicles.
- Upgraded over 1,700 computers with new anti-virus software SEP.
- Upgraded over 1,700 computers with Microsoft Office 2010.
- Installed and supported 24 new License Plate Reader (LPR) systems.
- Installed a new server to support LPR data.
- Installed Datacap imaging software on 30 computers.
- Installed new servers to support Datacap.
- Installed a new server to support the Driver History Depot data.
- Opened, closed or moved 11 DL Stations.

Information Technology

Units in Information Technology section are responsible for system and platform design, IT project management, product procurement, installation, maintenance, and all other computer related equipment activity. The section is also responsible for technology research to generate operational proposals for business needs, identifying equipment and service requirements for acquisition, IT project management services, the oversight and implementation of new technologies, and for a wide range of data capture tasking for the different departmental divisions.

Information Processing

Units in the Information Processing Section are responsible for processing various documents sent to the Department of Safety and Homeland Security from Tennessee courts as well as courts from other states, crash report documents received from Tennessee law enforcement agencies, and other documents received from departmental divisions, e.g. driver license and handgun applications. Documents are also processed in support of federal grants for the collection of data utilized in a variety of federally funded traffic safety programs.



Crash

The Crash Unit processes traffic crash reports forwarded to the Department in accordance with state law. This includes traffic crashes investigated by the THP, city police departments, county sheriff offices, and all other public agencies that investigate traffic crashes occurring in Tennessee. Functions completed by this unit include: classifying reports by type, scanning (imaging and bubble data collection), data entry, database editing, and communicating with agencies to ensure accurate and complete crash data.

Fiscal Year 2010 - 2011 Accomplishments and Highlights

- Of the paper reports scanned, 99% were keyed within 30 days of being scanned.
- Contractor data entry services keyed 96% of the paper crash reports.
- The Unit Accepted 123,805 crash reports submitted electronically via TITAN and 707 crash reports submitted electronically via TennCARS.
- Electronic submission of new crash reports to TennCARS ended October 2010. All electronic submission of new crash reports are now through TITAN.
- As of the end of June 2011, all THP districts, along with 232 local law enforcement agencies are submitting electronic crash reports via TITAN.
- 97.0% of the crash reports are received within 15 days of the crash date.
- Participated in Traffic Records Coordinating Committee (TRCC) meetings. The purpose of this committee is to provide oversight and guidance to state and local government agencies regarding traffic records. States with an active TRCC are eligible to compete for federal funds allocated each year to improve traffic records information systems.



Driver Services

The mission of the Driver Services Division is to promote safe, knowledgeable, and competent drivers in the State of Tennessee.

At the end of FY2010-2011, the Driver Services Division was staffed with 394 employees, with 93 percent (367) working in 50 field offices across the state.

While our primary focus remains testing for and issuance of driver licenses to qualified applicants, our services have broadened to include many additional customer conveniences including:

- Offering voter registration (Motor Voter) applications
- Over-the-counter issuance of Motor Vehicle Records
- Processing of Handgun Carry Permit applications
- Financial responsibility compliance reinstatements at selected field offices
- Financial responsibility reinstatement advice letters available at all offices



The Driver Services Division issued approximately 1.7 million licenses during FY 2010-2011, with 82% of these (1.45 million) issued in the field offices at a daily rate of approximately 6,700 customers.

County Clerk Partners

The Driver License Division ended FY 2010- 2011 with a total of 34 active county clerk locations through contracts with 30 county clerks, with Knox and Anderson Counties having multiple locations. The County Clerk locations statewide averaged a total of approximately 638 customers daily. A total of 152,955 driver license customers were served at County Clerk locations during FY 2010 - 2011. This was a 12 percent increase of 21,257 customers from the previous fiscal year. The County Clerks provide express services for duplicates and renewals of non-commercial driver licenses and identification licenses.

Testing Activities

Driver license exams account for 21 percent of all services provided in the driver license offices. For FY 2010 - 2011, 651,066 driver license examinations were conducted in the field. Over 42,981 tests involved an on-the-road skills test of the applicant's driving abilities.

Reinstatements

Field reinstatement offices experienced one of the few areas of growth during FY 2010 - 2011 with reinstatement services being provided to 101,982 customers. This is a 12 percent increase from the previous year (89,850 in FY 09-10).



Driver License Issuance

During FY 2010 - 2011, the daily average number of customers served per examiner statewide increased slightly, to approximately 31 customers per examiner. Twenty-six locations (52%) averaged 30 customers per examiner or more.

Middle and east Tennessee experienced the highest customer-to-examiner ratios during FY 2010-2011. Among the 26 locations with examiner workloads of 30 customers or more, 58 percent were middle Tennessee locations (15 offices), and 42 percent were east Tennessee locations (11 offices). The top ten sites have workloads ranging from 38.4 to 46.8 customers

per examiner.

Issuance of driver licenses and identification cards encompasses approximately 49.6 percent of all services provided at driver service centers. Renewal transactions account for 49.2 percent of all transactions. The Internet Renewal and Duplicate Program experienced an increase in total usage over the previous year.

During FY 2010 - 2011 the self-service transactions conducted at kiosks in the driver services increased to 130,604 duplicates and renewals, representing a 22 percent increase over the previous fiscal year's total of 106,943.



Driver Services Center Visit Times FY 2010 - 2011

| County | Center | Average Visit Time in Minutes |
|------------|-------------------|----------------------------------|
| Anderson | Clinton | 29.90 |
| Bedford | Shelbyville | 27.52 |
| Blount | Maryville | 46.38 |
| Bradley | Cleveland | 64.25 |
| Campbell | Lafollette | 38.10 |
| Carter | Elizabethton | 50.84 |
| Coffee | Tullahoma | 35.04 |
| Cumberland | Crossville | 29.86 |
| Davidson | Hart Lane | 67.19 |
| Davidson | Centennial Blvd | 54.75 |
| Davidson | Southeast | 36.43 |
| Davidson | Tennessee Tower | 17.75 |
| Dickson | Dickson | 21.34 |
| Dyer | Dyersburg | 36.79 |
| Fayette | Oakland | 51.56 |
| Gibson | Trenton | 18.02 |
| Greene | Greeneville | 55.69 |
| Hamblen | Morristown | 34.39 |
| Hamilton | Red Bank | 43.54 |
| Hamilton | Bonny Oaks | 56.42 |
| Hardeman | Whiteville | 32.35 |
| Hardin | Savannah | 22.34 |
| Henry | Paris | 26.49 |
| Knox | Strawberry Plains | 45.19 |
| Knox | West 40 | 47.96 |
| Lawrence | Lawrenceburg | 25.85 |
| Lincoln | Fayetteville | 23.55 |
| Madison | Jackson | 34.12 |
| Marion | Jasper | 24.21 |
| Maury | Columbia | 33.42 |
| McMinn | Athens | 46.97 |
| Montgomery | Clarksville | 61.92 |
| Obion | Union City | 20.94 |
| Putnam | Cookeville | 73.41 |
| Roane | Rockwood | 29.75 |
| Robertson | Springfield | 29.40 |
| Rutherford | Murfreesboro | 55.64 |
| Rutherford | Lavergne | 54.02 |
| Sevier | Sevierville | 41.76 |
| Shelby | Summer Ave. | 74.13 |
| Shelby | East Shelby Drive | 82.16 |
| Shelby | Millington | 68.22 |
| Shelby | Walnut Grove | 63.36 |
| Sullivan | Blountville | 70.97 |
| Sumner | Gallatin | 46.30 |
| Tipton | Covington | 41.27 |
| Warren | McMinnville | 29.15 |
| Washington | Johnson City | 71.00 |
| Weakley | Dresden | 17.82 |
| Williamson | Franklin | 56.71 |
| Wilson | Lebanon | 32.72 |



| LICENSES ISSUED BY CARD TYPE AND OUTLET | FY 2009- 2010 | FY 2010-2011 | % OVERALL ACTIVITY | % CHANGE |
|---|------------------|------------------|--------------------|----------|
| Field Issued Photo | 1,177,365 | 1,158,427 | 75% | -2% |
| Internet Photo | 174,850 | 197,876 | 11% | +13% |
| Field Issued Non-Photo | 5,960 | 5,486 | 0 | -8% |
| Internet Non-Photo | 5,151 | 5,179 | 0 | 1% |
| Mail/Batch Renewal Photo | 96,299 | 97,068 | 5% | 0 |
| Mail/Batch Renewal Non-Photo | 39,720 | 34,431 | 2% | -13% |
| Self-Service Kiosk Photo | 116,941 | 119,229 | 7% | +2% |
| Self-Service Kiosk Non-Photo | 407 | 418 | 0 | +2% |
| Total | 1,616,693 | 1,618,114 | 100% | 0 |

Sources: Department of Safety & Homeland Security Driver Services Division



Grand Opening of New Memphis Driver Service Center

Governor Bill Haslam joined Commissioner Bill Gibbons in July of 2011 to help officially open the new Tennessee Driver Service Center on Shelby Drive in Memphis. State and local elected officials, Department of Safety and Homeland Security staff, and members of the community also joined in opening the new, larger state facility.

“The Driver Service Centers are where many Tennesseans first encounter state government, and the staff here will serve approximately 60,000 residents each year,” Haslam said. “Our goal is to provide excellent customer service to every person who walks through those doors, and a well-designed facility that can handle large volumes of people will go a long way to support our employees in doing that.”

Located at 3200 East Shelby Drive in Memphis, the new 13,000 square foot facility replaces the former station that was housed at this same location. The larger, modern full-service center officially reopened its doors on May 16, 2011. It was closed for 23 months during construction, and employees temporarily moved to the Walnut Grove Driver Service Center, located at 3040 Walnut Grove Road in midtown Memphis.

“Shelby County is the largest county in Tennessee,” Gibbons said. “The expansion of this facility was critical to efficiently serving the growing needs of Memphis. A top priority for the department is to provide better service and reduce customer wait times. The opening of this new facility is a step in the right direction.”

In 2010, Shelby County ranked first in the state in the number of licensed drivers with 572,585. The Shelby Drive Driver Service Center averages approximately 5,200 customers per month. The new center offers a full-range of services. Citizens may also register to be an organ donor at the new center and all driver service centers in the state through a partnership with Donate Life Tennessee.



Tennessee Highway Patrol

The Tennessee Highway Patrol (THP) is responsible for the enforcement of all federal and state laws relating to traffic. It is responsible for investigating accidents involving property damage, personal injury, and fatalities. When personal injury or fatal accidents involve drugs or alcohol, the THP is responsible for prosecution in the courts and working with the District Attorney General's Office and testifying in court. The Highway Patrol is active in criminal interdiction, which involves the suppression of narcotics on the roads, highways, and interstate systems in Tennessee. Mandated to ensure the safety and welfare of the traveling public, the THP is responsible for enforcing all motor vehicle and driver license laws.

The THP has branch offices located in each of Tennessee's 95 counties, including eight District Headquarters and nine Commercial Vehicle Interstate Inspection Stations. Heading the command structure is the Colonel and his staff, located in Nashville. District offices are located in Knoxville, Chattanooga, Nashville, Memphis, Fall Branch, Cookeville, Lawrenceburg, and Jackson. Interstate Commercial Vehicle Inspection Stations are operated in Greene County, Knoxville, Manchester, Portland, Giles County

and Haywood County. Specialized services operating under the direction of the THP include Capitol Security, Executive Protection, and Special Operations. The THP has three Bureaus: Field Operations Bureau East, a Field Operations Bureau West, and an Administrative Support Bureau. Each Field Bureau is directed by a Major, who reports to a Lt. Colonel.

A primary responsibility of THP is the investigation of crashes involving property damage, personal injury, and highway fatalities, including those involving drugs or alcohol, with some troopers specially trained to reconstruct traffic crashes. The THP serves as the repository for all records regarding crashes, and provides a uniform crash report along with training and support for its use. The THP also seizes property from those who are found to be driving on revoked licenses or transporting drugs.

In addition, the THP is responsible for the enforcement of all laws, rules, and regulations pertaining to the safe operation of commercial vehicles on the roads and highways of Tennessee, including enforcement of licensing, fuel tax, and insurance laws applying to interstate motor carriers. Commercial vehicle enforcement activities include inspecting commercial vehicles and driver's record status, patrolling highways with a focus on truck traffic violations, and weighing commercial vehicles both at Interstate Inspection Stations and with portable scales along the highways.

The THP has placed priority on increasing the use of occupant restraints on Tennessee highways and reducing impaired driving and speeding. From 2010 to 2011, the State of Tennessee had a .3 percent increase in the seat belt usage rate (87.4%) and saw a decrease in fatalities statewide. The Department hopes to continue to increase the seat belt usage rate through THP enforcement and participation in national campaigns such as “Click it or Ticket” and “Buckle Up in Your Truck”.



| Tennessee Highway Patrol Activity FY 2010 - 2011 | |
|---|----------------|
| DUI Arrests | 3,876 |
| Speeding Trucks | 2,152 |
| Child Restraint Violations | 2,671 |
| Seatbelt Violations | 27,266 |
| Other Moving Violations | 114,156 |
| Other Non-Moving Violations | 151,256 |
| Total Citations | 301,377 |
| Property Damage Crashes Investigated | 17,168 |
| Injury Crashes Investigated | 10,430 |
| Fatal Crashes Investigated | 500 |
| Total Crashes Investigated | 28,098 |
| Warnings Issued | 22,548 |
| Overweight Assessments | 3,733 |
| Safety Inspections | 60,700 |

| THP Alcohol Saturation Patrols FY 2010 - 2011 | |
|--|-------|
| DUI Arrests | 204 |
| Speeding Violations | 851 |
| Child Restraint Violations | 27 |
| Seatbelt Violations | 317 |
| Motorists Assisted | 99 |
| Safety Inspections | 23 |
| Out of Service Drivers | 2 |
| Out of Service Vehicles | 3 |
| Total Crashes Investigated | 83 |
| Total Citations Issued | 3,515 |

Realizing the need for strict enforcement of Tennessee’s impaired driving laws, the Alcohol Saturation Patrols (ASP) were created. The THP scheduled and conducted Saturation Patrols and Sobriety Checkpoints during holiday periods and other times when activities could be conducted in support of National Highway Traffic Safety Administration and Combined Accident Reduction Effort (CARE) Campaigns and initiatives.

Historically, Thanksgiving, Christmas, New Year’s Eve, Easter, Memorial Day, July 4th, and Labor Day Holidays produce an increase in fatalities. There is a need to bolster enforcement during certain time frames other than holidays. For instance, traffic fatalities typically increase during the summer months, justifying a need for additional enforcement. The THP, in partnership with the Governor’s Highway Safety Office, supported national initiatives conducted throughout the year. “All American Buckle-Up Week”, “Super Bowl Sunday” and “St. Patrick’s Day” are only a few that were supported. Local and state law enforcement agencies assisted in many of these activities.



During FY 2010 - 2011, the Interdiction Plus Team seized \$4,895,098.40 in U.S. currency as a result of traffic stops and assistance from federal agencies.

Interdiction Plus

The Interdiction Plus (IP) Program combats criminal activity and provides assistance in cases that include, but are not limited to: terrorism; drug trafficking; firearm and explosive violations; human trafficking; immigration violations; fraudulent document detection; terrorist and/or gang related activity; fugitive apprehension and any other organized criminal activity. In support of the IP Program, each District is assigned a team known as the Interdiction Plus Team (IPT). The IPTs provide assistance to members of the Department, as well as other agencies in cases where the Commissioner, Colonel or their designee determines the services of IP are needed.

Commercial Vehicle Safety

The THP recognizes that because of the high volume of commercial vehicle traffic throughout the state, a major emphasis must be placed on commercial vehicle safety and enforcement. The STAND program focuses law enforcement efforts on commercial vehicle traffic in an effort to reduce the number of commercial vehicle-related crashes and fatalities. The major emphasis of the SEAT program focuses on education and enforcement of seat belt laws for commercial drivers. Due to the presence of five major interstates that accommodate a large amount of commercial traffic serving the southeastern U.S., commercial vehicle safety and enforcement is an issue that must be addressed by the THP.



THP Top Finisher in National Law Enforcement Challenge

The Tennessee Highway Patrol (THP) was again named a top finisher in a prestigious national law enforcement agency competition. The International Association of Chiefs of Police (IACP) named the THP the second place winner of the 2011 National Law Enforcement Challenge. Colonel Tracy Trott officially accepted the award on behalf of the Department in October at the IACP Annual Conference in Chicago.

“This is a tremendous honor, and we could not have earned it without the dedication and hard work by our troopers, dispatchers, and support staff. They are out on the roadways protecting citizens across the state each and every day. They are Tennessee’s Finest, and I accepted this award in their honor,” said Colonel Trott.

The National Law Enforcement Challenge is a competition between law enforcement agencies of similar sizes and types. The Highway Patrol competed in the State Police/Highway Patrol category for agencies with 501-1,000 officers. As part of the challenge, the THP submitted an application documenting its efforts and effectiveness in traffic safety enforcement, including officer training, public information and crash reduction. In 2010 and 2009, the THP walked away with a third place finish. It earned first place in 2006.

The IACP is the world’s oldest and largest nonprofit organization of police executives with more than 20,000 members in over 200 countries. Overall, more 450 law enforcement agencies competed in the 2011 challenge.



Office of Homeland Security

The Office of Homeland Security (OHS) and the Homeland Security Council began operating in the fall of 2001 following the September 11, 2001 terrorist attack. Federal homeland security funds have been provided to state and local agencies to enhance capabilities to prevent, protect, and respond to terrorism. Funds have been provided for enhanced information sharing; chemical, biological, radiological, nuclear, and explosive response equipment; communications equipment; planning; training exercises; and citizen outreach programs.

At the local jurisdiction level, homeland security funds have been allocated to law enforcement, fire, emergency management, emergency medical, public utilities, and emergency communications agencies to enhance regional capabilities.

The Office of Homeland Security has the primary responsibility and authority for directing statewide activities pertaining to the prevention of, and protection from, terrorist related events. This responsibility includes the development and implementation of a comprehensive and coordinated strategy to secure the state from terrorist threats and attacks.

Further, the Office of Homeland Security serves as a liaison between public sectors and the private sector on matters relating to the security of our state and citizens.

USAI Grant Totals

| | State | Memphis | Nashville |
|--------------|-----------------|----------------|---------------|
| 2003 | \$6.1M | \$6M | \$0 |
| 2004 | \$40M | \$10M | \$0 |
| 2005 | \$32.5M | \$0 | \$0 |
| 2006 | \$20.6M | \$4.2M | \$0 |
| 2007 | \$4.8M | \$4.6M | \$0 |
| 2008 | \$8.2M | \$4.6M | \$1.8M |
| 2009 | \$12.9M | \$4.2M | \$2.8M |
| 2010 | \$11.8M | \$4.1M | \$2.8M |
| 2011 | \$5.5M | \$0 | \$0 |
| TOTAL | \$153.6M | \$37.7M | \$7.4M |

Training

During the last five years, the Office of Homeland Security has trained over 23,000 state, federal, and local officials in Homeland Security related subjects. Training has included subjects ranging from detecting/defeating improvised explosive devices, soft target awareness, surveillance detection, bomb making materials awareness, suspicious activity reporting, agriculture security, critical infrastructure protection, and a myriad of other courses. During this period, the Office of Homeland Security has also conducted 37 realistic Homeland Security exercises to better prepare law enforcement and first responders to prevent terrorism, protect citizens and critical infrastructure, and, if necessary, respond to acts of terrorism.

More than 80 percent of U.S. Department of Homeland Security grant funds received by the Office of Homeland Security were passed through to local governments.



Tennessee has developed a comprehensive strategy to best detect, prevent and protect its citizens and resources from any event that hinders our state's progress. The Homeland Security Strategy relies on coordination, communication and management among all levels of government and the private sector to achieve its goals.

AWARENESS – Identify and understand terrorist threats within Tennessee.

PREVENTION – Detect, deter, and mitigate terrorist threats to Tennessee.

PROTECTION – Safeguard our citizens, their freedoms, property, and the economy of Tennessee from acts of terrorism.

RESPONSE – Assist in coordinating the response to terrorist related events.

ORGANIZATIONAL EXCELLENCE – Put the safety of our citizens first.

The office works closely with key federal agencies in Tennessee, including the three Federal Bureau of Investigation (FBI) Joint Task Forces, three United States Attorney Offices Anti-Terrorism Advisory Councils, the United States Secret Service, the United States Department of Energy, Oak Ridge National Laboratory, Y12 National Security Complex, and Oak Ridge Operations.



Tennessee Fusion Center Receives National Award

Tennessee Department of Safety and Homeland Security Commissioner Bill Gibbons and Tennessee Bureau of Investigation Director Mark Gwyn announced March 17, 2011 that the Tennessee Fusion Center had been named Fusion Center of the Year by the U.S. Department of Homeland Security (DHS).

DHS Secretary Janet Napolitano presented the award to the Tennessee Fusion Center (TFC) at the 2011 National Fusion Center Conference in Denver. The TFC was singled out among the 72 fusion centers across the country for its progress in analyzing and sharing terrorism and criminal information among federal, state, and local law enforcement agencies across Tennessee at both the tactical and strategic levels. Secretary Napolitano also recognized TFC analyst Oxana Munson as State/Local Fusion Center Representative of the Year. Munson was honored for her support in building the analytic capabilities of the TFC. The Secretary also noted that Munson strengthened collaboration with partners all levels of government to develop joint analytic products.

“The dedicated team at the Tennessee Fusion Center analyzes information from various sources and ‘connects the dots’ to prevent potential criminal and terrorist activities in our state,” said Commissioner Gibbons. “The citizens of Tennessee are safer because of the Tennessee Fusion Center. The team is very deserving of this award,” Gibbons added.

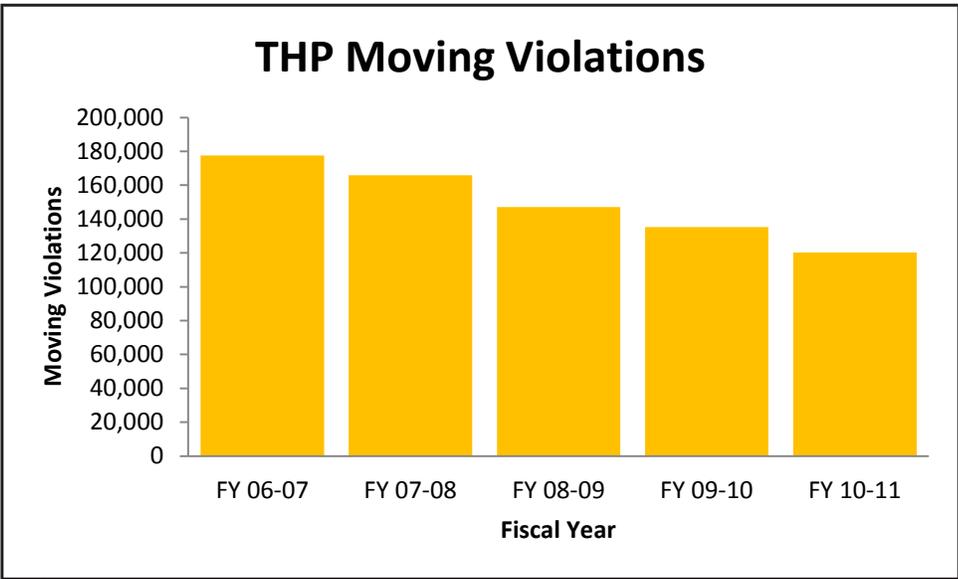
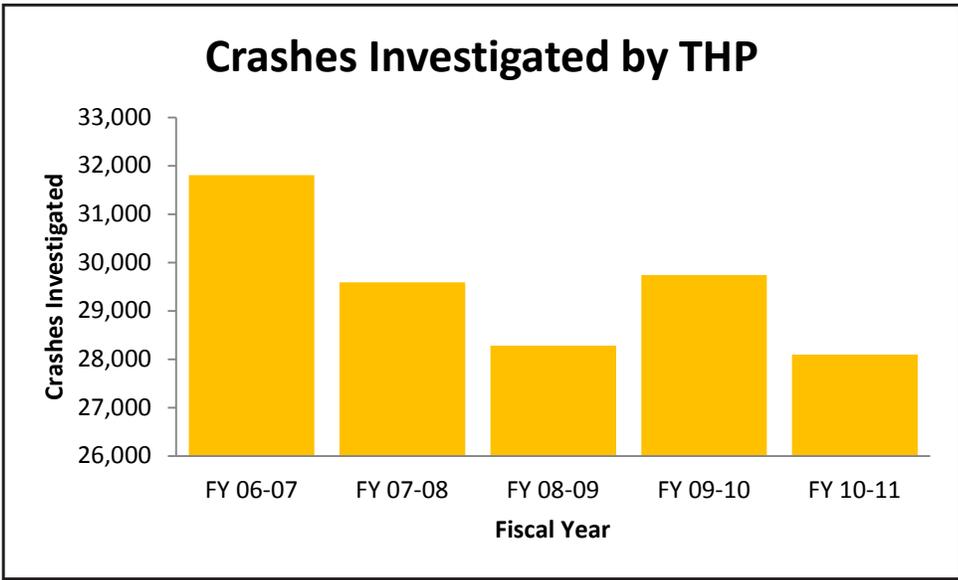
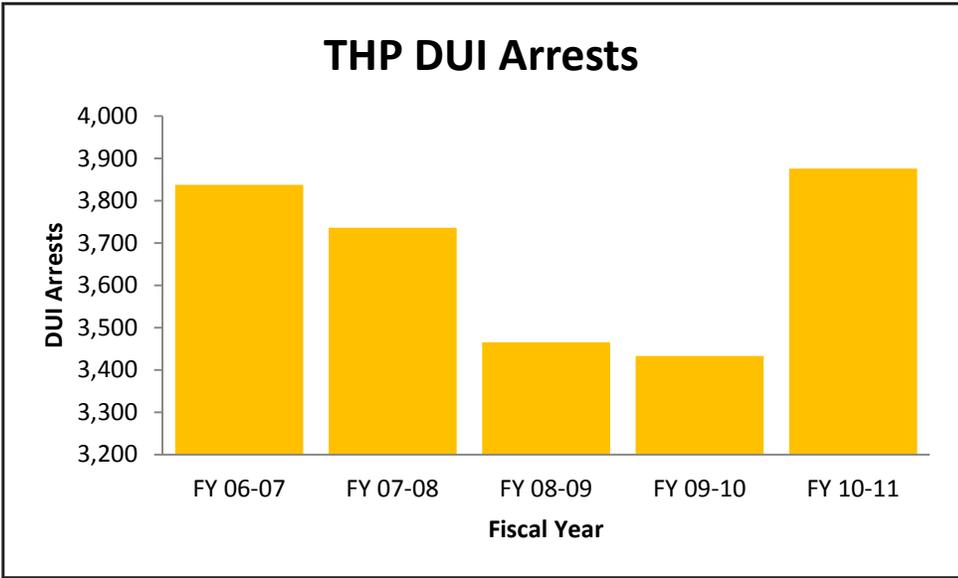
Housed within the TBI Headquarters in Nashville, the TFC was created in 2007. The collaborative effort of the partner agencies provides resources, expertise and information to the center with the goal of maximizing the ability to detect, prevent, apprehend and respond to criminal and terrorist activity. The TFC uses intelligence information with an ‘all crimes’ approach. It provides a central location for the collection and analysis of law enforcement related information and produces a continuous flow of that information to the law enforcement community. The TFC forecasts and identifies emerging crime trends and gives assistance to law enforcement in criminal investigations.

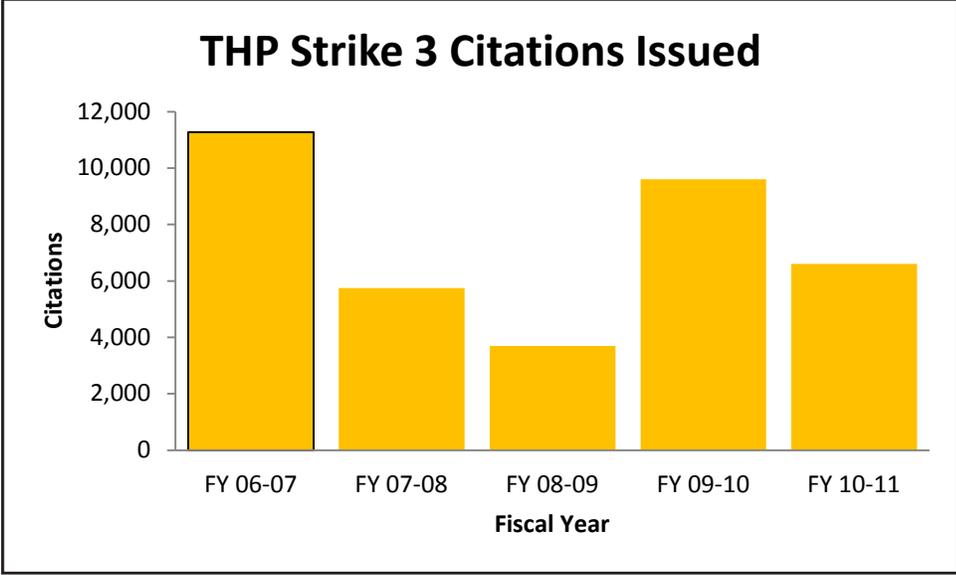
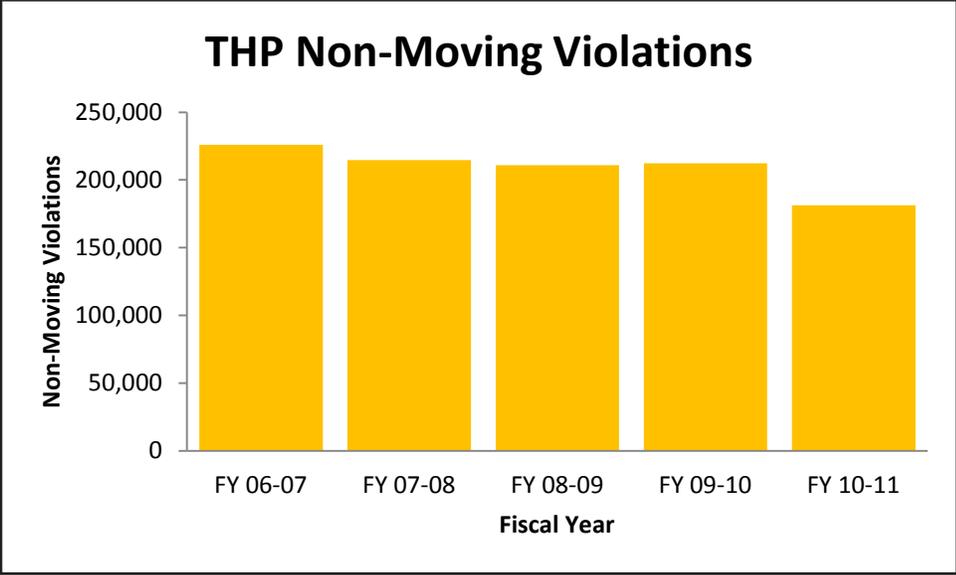


Enforcement, Issuance and Crime Stats

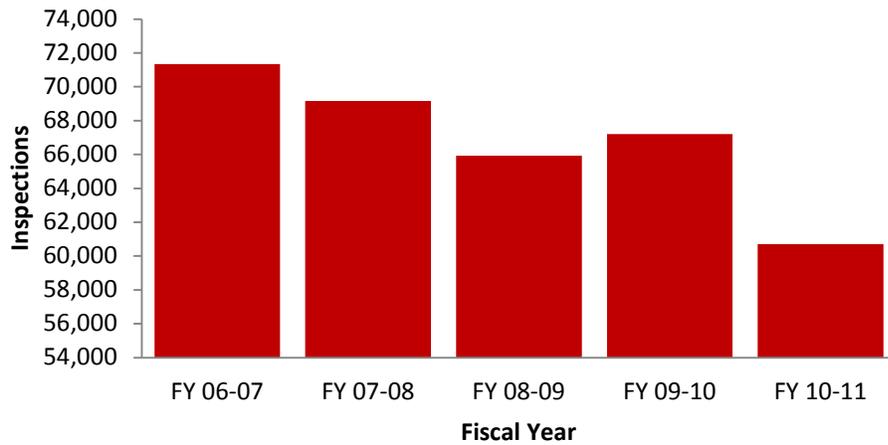
The table below, and the charts that follow, reflect data for the last five fiscal years and cover enforcement, issuance and crime statistics compiled from the various divisions within the Tennessee Department of Safety and Homeland Security.

| CATEGORY | FY 06-07 | FY 07-08 | FY 08-09 | FY 09-10 | FY 10-11 |
|---|-----------|-----------|-----------|-----------|-----------|
| THP DUI Arrests | 3,837 | 3,736 | 3,465 | 3,433 | 3,876 |
| Crashes Investigated by THP | 31,809 | 29,587 | 28,279 | 29,738 | 28,098 |
| Moving Violations Issued by THP | 177,480 | 165,885 | 147,065 | 135,351 | 120,184 |
| Non- Moving Violations Issued by THP | 226,049 | 214,701 | 210,934 | 212,220 | 181,193 |
| Strike 3 Citations Issued by THP | 11,273 | 5,751 | 3,697 | 9,601 | 6,604 |
| CMV Inspections | 71,345 | 69,165 | 65,927 | 67,205 | 60,700 |
| Driver Licenses Issued by Driver Services | 1,632,164 | 1,667,363 | 1,625,939 | 1,503,309 | 1,554,683 |
| Handgun Carry Permits Issued by Driver Services | 49,093 | 42,111 | 90,164 | 124,191 | 88,469 |

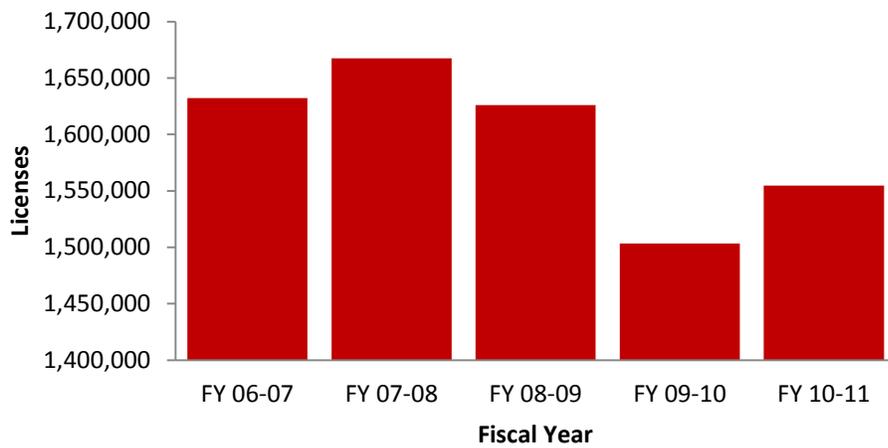




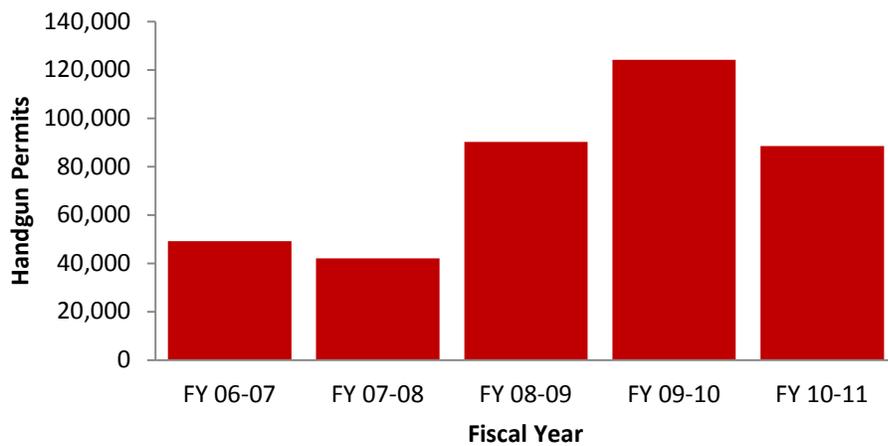
THP Commercial Vehicle Inspections



Driver Licenses Issued



Handgun Carry Permits Issued





Fatalities, Arrests and Violent Crime Rates

The table below on this page and the charts that follow reflect data for the last five years and cover traffic fatalities, arrests and violent crime rates in the state of Tennessee as well as in seven surrounding states and nationwide.

| CATEGORY | CY 2006 | CY 2007 | CY 2008 | CY 2009 | CY 2010 |
|--|---------|---------|---------|---------|---------|
| Tennessee Traffic Fatalities | 1,284 | 1,211 | 1,043 | 986 | 1,031 |
| TBIRS Group A Arrests by THP * | 1,201 | 1,090 | 675 | 1,076 | 1,189 |
| Tennessee Violent Crime Rates** | 760.2 | 753.3 | 720.6 | 666.0 | 613.3 |
| Surrounding States *** Violent Crime Rates** | 402.6 | 408.9 | 404.7 | 366.5 | 375.1 |
| Nationwide Violent Crime Rates* | 473.6 | 466.9 | 457.5 | 431.9 | 403.6 |

* Includes most categories of major types of crimes.

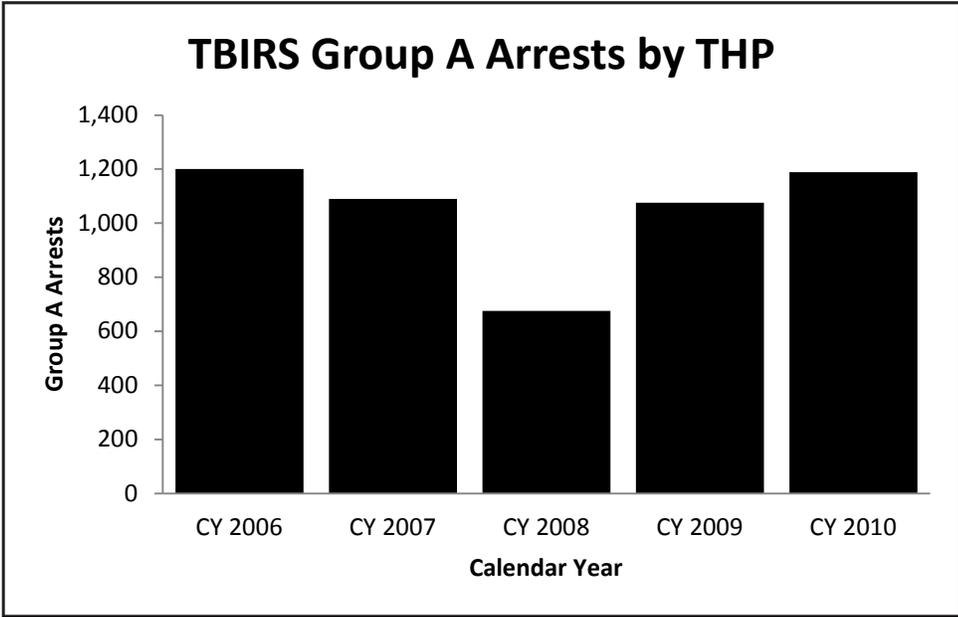
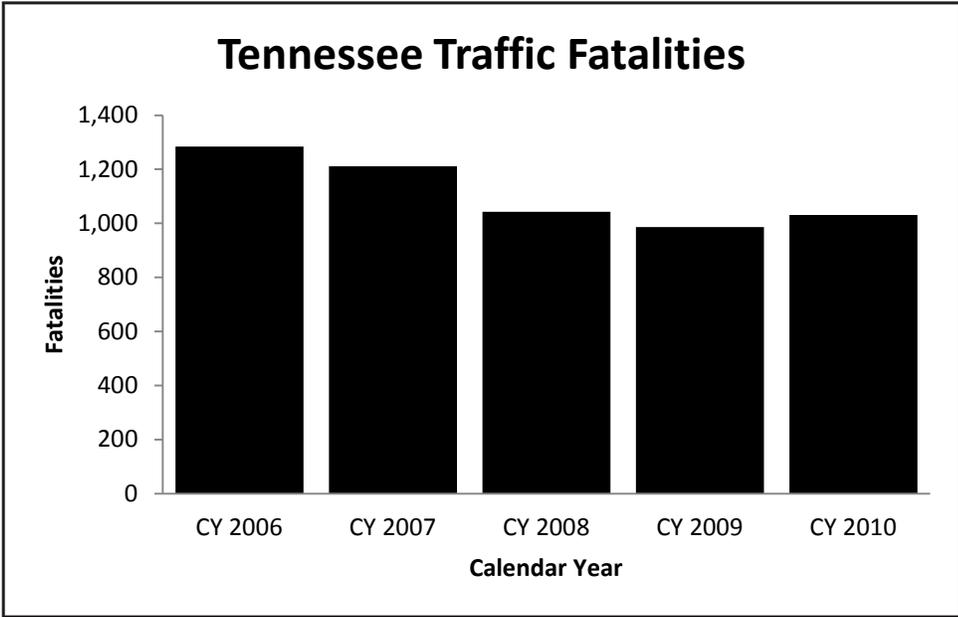
** Includes murder, forcible rape, and robbery crimes. Calculated per 100,000 residents.

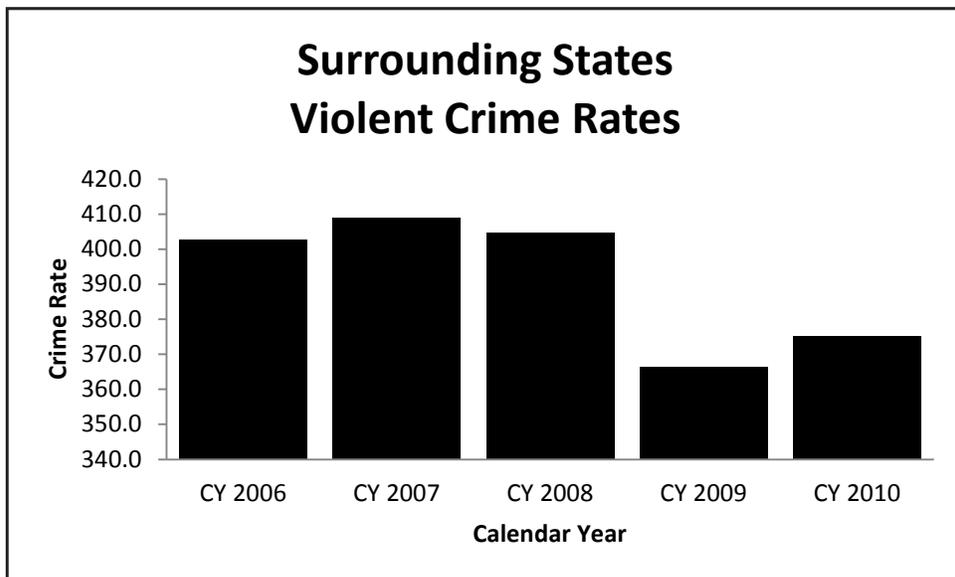
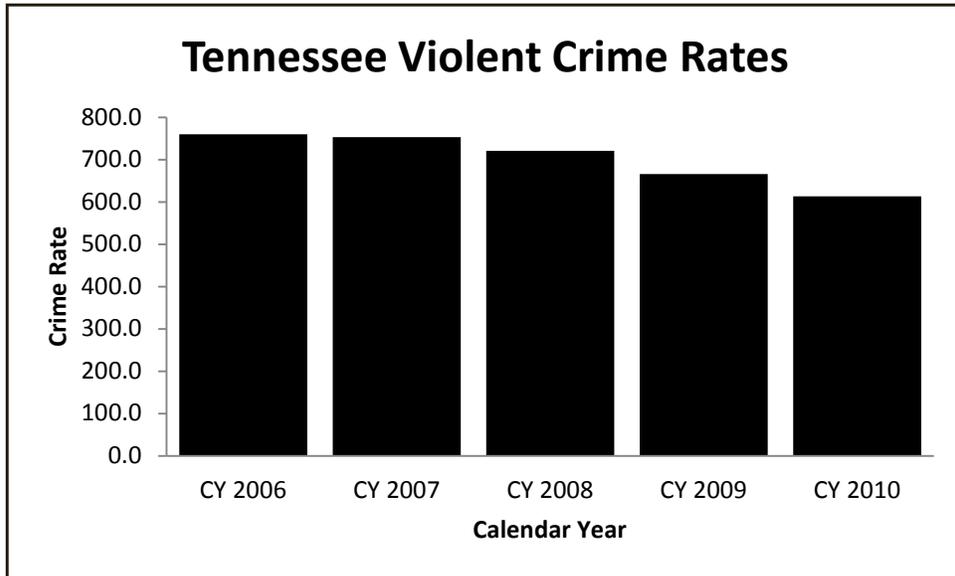
*** Alabama, Arkansas, Georgia, Kentucky, Mississippi, North Carolina, and Virginia.

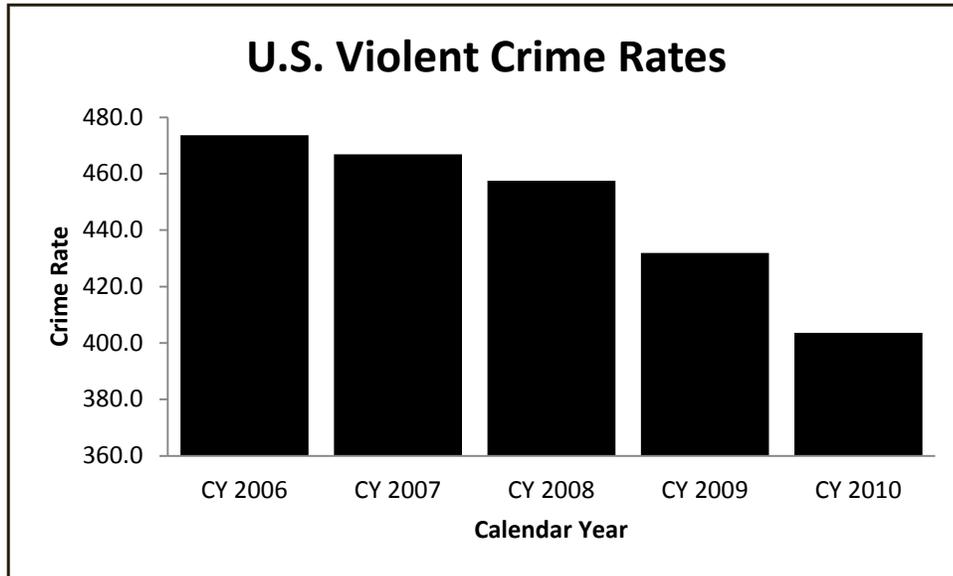
Sources: All data from TN Dept. of Safety and Homeland Security, Research, Planning and Development, with the exception of:

TBIRS Group A Arrests by THP - Tennessee Bureau of Investigation
(http://www.tbi.state.tn.us/tn_crime_stats/stats_analys.shtml)

Violent Crime Rates - Federal Bureau of Investigation
(<http://www.disastercenter.com/crime/>)







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TENNESSEE

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