

TENNESSEE PUBLIC UTILITY COMMISSION



Underground Utility Damage Prevention Program Tennessee
Public Utility Commission
502 Deaderick Street, 4th Floor Nashville,
Tennessee 37243

October—December 2023 Underground Utility Damage Prevention Program Quarterly Report

November 02, 2023, Executive Committee Meeting

Enforcement Results

Violations	21
No Violations	2

Civil Penalty

No. of Civil Penalties	Amount	Total
1	\$10,000	\$10,000

Total

Ordered to Training

21

Root Cause of Violations

No notification to 811 prior to excavating/demolishing	13
Failure to use reasonable care in tolerance/safety zone	4
Reporting a false emergency for a locate ticket	1
Excavating/Demolishing beyond 15-day expiration	3

Total 21

Violators by Region

No. of Violators

East	13
Middle	8

Total 21

Work by Violator

Construction Services	10
Other	2
Landscaping Services	5
Fencing Services	1
Utility Services	3
Total	21

Complainants of Violations

Gas	19
Sewer	1
Water	1
Total	21

December 19, 2023, Executive Committee Meeting

Enforcement Results

Violations	36
No Violations	7
Warning Letter	3

Civil Penalty

No. of Civil Penalties	Amount	Total
3	\$2,500	\$7,500
1	\$10,000	\$10,000

Total \$17,500

Ordered to Training

30

Root Cause of Violations

No notification to 811 prior to excavating/demolishing	21
Failure to use reasonable care in tolerance/safety zone	3
Reporting false emergency for a locate ticket	3
Excavating/Demolishing beyond 15-day expiration	3
Facility was not marked or located	2
Excavating/Demolishing outside of the requested locate area	1
Not reporting damage to the underground utilities/facilities	1
Excavating/Demolishing before locate request is valid	2

Total 36

Violators by Region	No. of Violators
East	20
Middle	15
West	1
Total	36

Work by Violator	
Construction Services	15
Landscaping	11
Utility Services	3
Fencing	1
Other	6
Total	36

Complainants of Violations	
Gas	28
Water	5
Telecom	2
Cable	1
Total	36

Complaints Received October—December 2023

Complainants	Complaints of Alleged Violation
Gas Facility Owner	63
Water Facility Owner	20
Electric	3
Telecom/Cable	10
Sewer	1
Total	97

Of the 97 complaints received, 79 reported damage to an underground facility.

