

TENNESSEE PUBLIC UTILITY COMMISSION



Underground Utility Damage Prevention Program
 Tennessee Public Utility Commission
 502 Deaderick Street, 4th Floor
 Nashville, Tennessee 37243

January—March 2023 Underground Utility Damage Prevention Program Quarterly Report

January 30, 2023, Executive Committee Meeting

Enforcement Results

Violations	43
No Violations	7

Civil Penalty			Ordered to Training
No. of Civil Penalties	Amount	Total	
3	\$2,500	\$7,500	38
2	\$5,000	\$10,000	
1	\$10,000	\$10,000	
Total \$ 27,500			

Root Cause of Violations

No notification to 811 prior to excavating/demolishing	26
Failure to use reasonable care in tolerance/safety zone	10
Excavating/Demolishing before locate ticket is valid	4
Excavating/Demolishing outside of requested locate area	2
Excavating/Demolishing beyond 15-day expiration	1
Total 43	

Violators by Region	No. of Violators
East	28
Middle	12
West	3
Total 43	

Work by Violator

Construction Services	30
Other	8
Landscaping Services	3
Fencing Services	2
Total 43	

Complainants of Violations

Gas	37
Water	3
Electric	2
Sewer	1
Total 43	

February 28, 2023, Executive Committee Meeting

Enforcement Results

Violations	14
No Violations	5
Administrative Closure	1

Civil Penalty

No. of Civil Penalties	Amount	Total
2	\$2,500	\$5,000

Total \$5,000

Ordered to Training

12

Root Cause of Violations

No notification to 811 prior to excavating/demolishing	6
Failure to use reasonable care in tolerance/safety zone	5
Excavating/Demolishing before valid locate request	2
Excavating/Demolishing beyond 15-day expiration	1

Total 14

Violators by Region

No. of Violators

East	11
Middle	3

Total 14

Work by Violator

Construction Services	13
Other	1
Total 14	

Complainants of Violations

Gas	13
Water	1
Total 14	

March 28, 2023, Executive Committee Meeting

Enforcement Results

Violations	21
No Violations	7

Civil Penalty

No. of Civil Penalties	Amount	Total
3	\$2,500	\$7,500
3	\$5,000	\$15,000

Total \$22,500

Ordered to Training

15

Root Cause of Violations

No notification to 811 prior to excavating/demolishing	11
Failure to use reasonable care in tolerance/safety zone	4
Excavating/Demolishing beyond 15-day expiration	3
Reporting a false emergency for locate ticket	2

Total 21

Violators by Region

No. of Violators

East	12
Middle	9

Total 21

Work by Violator

Construction Services	17
Landscaping Services	3
Other	1

Total 21

Complainants of Violations

Gas	17
Water	4

Total 21

Complaints Received January—March 2023

Complainants	Complaints of Alleged Violation
Gas Facility Owner	55
Water Facility Owner	35
Telecom/Cable Facility Owner	7
Electric	1
Sewer	2
Other	1

Total 101

Of the 101 complaints received, 61 reported damage to an underground facility.