

TENNESSEE PUBLIC UTILITY COMMISSION



Underground Utility Damage Enforcement Board
 Andrew Jackson Building
 502 Deaderick Street, 4th Floor
 Nashville, Tennessee 37243

Underground Utility Damage Prevention Program Calendar Year 2023

| Enforcement Results | | Sanctions | |
|-----------------------------------|-----|----------------------|-----------|
| Violations | 233 | Ordered to Training | 206 |
| No Violations | 56 | Civil Penalty Amount | \$151,250 |
| Committee Administrative Closures | 0 | | |
| Warning | 5 | | |

| Root Cause of Violations | |
|--|-----|
| No notification made to Tennessee One-Call/811 | 137 |
| Failure to use reasonable care | 45 |
| Excavating beyond 15-day expiration | 14 |
| Reporting a false emergency | 16 |
| Excavating/demolishing before locate request is valid | 13 |
| Facility not located or marked | 3 |
| Excavating/Demolishing outside requested locate area | 3 |
| Not reporting damage to the underground utilities/facilities | 1 |
| Other | 1 |

Total 233

| Violator Type | |
|-----------------------|-----|
| Construction Services | 170 |
| Landscaping Services | 32 |
| Other | 22 |
| Fencing Services | 8 |
| Utility Services | 1 |

Total 233

| Complainants of Violations | |
|----------------------------|-----|
| Gas | 192 |
| Water | 29 |
| Sewer | 4 |
| Electric | 4 |
| Telecom | 3 |
| Cable | 1 |

Total 233

| Complainant by Region | |
|-----------------------|-----|
| East | 130 |
| Middle | 93 |
| West | 10 |

Total 233

| Complaints Received |
|---------------------|
| 360 |

