

TENNESSEE PUBLIC UTILITY COMMISSION



Underground Utility Damage Prevention Program Tennessee
Public Utility Commission
502 Deaderick Street, 4th Floor Nashville,
Tennessee 37243

October—December 2025 Underground Utility Damage Prevention Program Quarterly Report

October 28, 2025, Executive Committee Meeting

Enforcement Results

Violations	23
No Violations	7
Warning	1

Civil Penalty

No. of Civil Penalties	Amount	Total
22	\$811	\$17,842
	\$2,500	\$2,500
Total		\$20,342

Root Cause of Violations

No notification to TN811 prior to excavating	18
Failure to use reasonable care in tolerance zone	3
Excavating beyond 15-day expiration	1
Facility was not located or marked	1
Total	23

Violators by Region

No. of Violators

East	6
Middle	14
West	3
Total	23

Work by Violator

Construction Services	21
Fencing Services	1
Utility Services	1
Total	23

November 2025 Consent Agreements

Consent Agreement Full Penalty	11
Consent Agreement with Training	2
Total	13

Training

Total	4
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Civil Penalty

No. of Civil Penalties	Amount	Total
11	\$811	\$8,921
Total		\$8,921

Root Cause of Violations

No notification to TN811 prior to excavating	9
Failure to use reasonable care in tolerance zone	3
Excavating before locate request was valid	1
Total	13

Violators by Region No. of Violators

East	6
Middle	7
West	0
Total	13

Work by Violator

Construction Services	7
Landscaping Services	2
Fencing Services	1
Other	3
Total	13

December 2025 Consent Agreements

Consent Agreement Full Penalty	8
Consent Agreement with Training	4
Total	12

Training

Total	12
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Civil Penalty

No. of Civil Penalties	Amount	Total
8	\$811	\$6,488
Total \$6,488		

Root Cause of Violations

No notification to TN811 prior to excavating	10
Failure to use reasonable care in tolerance zone	1
Excavating beyond 15 day expiration	1
Total 12	

Violators by Region No. of Violators

East	1
Middle	10
West	1
Total 12	

Work by Violator

Construction Services	11
Landscaping Services	1
Total 12	

Complaints Received October—December 2025

Of the 129 complaints received, 116 reported damage to an underground facility.

Facility Operation Type	Complaints Received
Gas	108
Cable/Telecom	7
Water/Sewer	13
Electric	1

Total 129

