

TENNESSEE PUBLIC UTILITY COMMISSION



Underground Utility Damage Prevention Program Tennessee
Public Utility Commission
502 Deaderick Street, 4th Floor Nashville,
Tennessee 37243

October—December 2024 Underground Utility Damage Prevention Program Quarterly Report

October 29, 2024, Executive Committee Meeting

Enforcement Results

Violations	30
No Violations	7
Warning	3

Civil Penalty

No. of Civil Penalties	Amount	Total
14	\$811	\$11,354
4	\$2,500	\$10,000
2	\$5,000	\$10,000
1	\$10,000	\$10,000
Total		\$41,354

Ordered to Training

24

Root Cause of Violations

No notification to TN811 prior to excavating	15
Failure to use reasonable care in tolerance zone	14
Excavating outside of locate area	1
Total 30	

Violators by Region

No. of Violators

East	19
Middle	6
West	5

Total 30

Work by Violator

Construction Services	25
Landscaping Services	3
Other	2

Total 30

Operation Type of Violations

Gas	25
Water	4
Sewer	1

Total 30

December 17, 2024, Executive Committee Meeting

Enforcement Results

Violations	41
No Violations	3

Civil Penalty

Ordered to Training

No. of Civil Penalties	Amount	Total	
27	\$811	\$21,897	
2	\$2,500	\$5,000	
2	\$5,000	\$10,000	
1	\$7,500	\$7,500	
Total	\$54,397		24

Root Cause of Violations

No notification made to 811 prior to excavating	24
Failure to use reasonable care in the safety zone	14
Excavating beyond 15-day expiration	2
Excavating before locate ticket is valid	1

Total 41

Violations by Region	No. of Violators
East	15
Middle	22
West	4
Total	41

Work by Violator	
Construction Services	24
Landscaping Services	9
Other	5
Homeowner	1
Fencing Service	2
Total	41

Operation Type of Violations	
Gas	37
Sewer	3
Cable	1
Total	41

Complaints Received October—December 2024

Facility Operation Type	Complaints Received
Gas	57
Cable/Telecom	10
Water/Sewer	20
Total	87

Of the 87 complaints received, 64 reported damage to an underground facility.

