

TENNESSEE PUBLIC UTILITY COMMISSION



Underground Utility Damage Prevention Program Tennessee
Public Utility Commission
502 Deaderick Street, 4th Floor Nashville,
Tennessee 37243

July—September 2025 Underground Utility Damage Prevention Program Quarterly Report

August 19, 2025, Executive Committee Meeting

Enforcement Results

Violations	29
No Violations	9
Warning	2

Violations Results

Citations	12
Consent Agreement Full Penalty	12
Consent Agreement with Training	5
Total	29

Training

Training	13
Total	13

Civil Penalty

No. of Civil Penalties	Amount	Total
22	\$811	\$17,842
1	\$2,500	\$2,500
Total		\$20,342

Root Cause of Violations

No notification to TN811 prior to excavating	21
Failure to use reasonable care in tolerance zone	6
Excavating beyond 15-day expiration	1
Facility was not located or marked	1
Total	29

Violators by Region	No. of Violators
East	15
Middle	8
West	6
Total	29

Work by Violator	
Construction Services	18
Landscaping Services	3
Other	7
Government Services	1
Total	29

September 2025 Consent Agreements

Consent Agreement Full Penalty	5
Consent Agreement with Training	6
Total	11

Training	
Training	18
Total	18

Civil Penalty		
No. of Civil Penalties	Amount	Total
5	\$811	\$4,055
Total	\$4,055	

Root Cause of Violations	
No notification to TN811 prior to excavating	8
Failure to use reasonable care in tolerance zone	2
Facility was not located or marked	1
Total	11

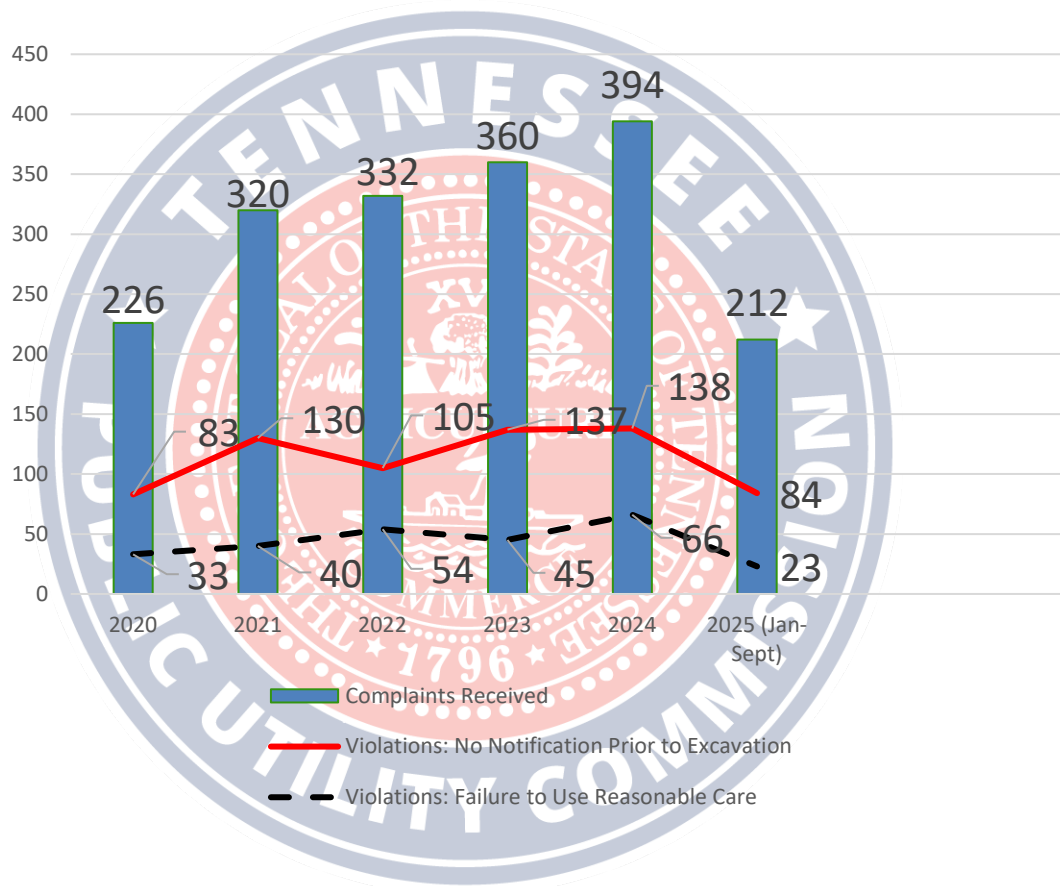
Violators by Region	No. of Violators
East	3
Middle	8
West	0
Total	11

Work by Violator

Construction Services	5
Landscaping Services	1
Other	5

Total 11

Complaints Received July—September 2025



Facility Operation Type	Complaints Received
Gas	84
Cable/Telecom	4
Water/Sewer	14
Electric	5

Total 107

Of the 107 complaints received, 71 reported damage to an underground facility.