

TENNESSEE PUBLIC UTILITY COMMISSION



Underground Utility Damage Prevention Program Tennessee
Public Utility Commission
502 Deaderick Street, 4th Floor Nashville,
Tennessee 37243

January—March 2025 Underground Utility Damage Prevention Program Quarterly Report

February 25, 2025 Executive Committee Meeting

Enforcement Results

Violations	28
No Violations	13
Warnings	1

Civil Penalty

No. of Civil Penalties	Amount	Total
23	\$811	\$18,653
2	\$2,500	\$5,000
Total		\$23,653

Ordered to Training

3

Root Cause of Violations

No notification to 811 prior to excavating/demolishing	18
Failure to use reasonable care in tolerance/safety zone	7
Excavating/Demolishing before ticket is valid	1
Excavating/Demolishing beyond 15-day expiration	1
Facility Not Marked/Located	1
Total	28

Violators by Region

No. of Violators

East	12
Middle	9
West	7

Total 28

Work by Violator

Construction Services	23
Landscaping Services	3
Other	2
Total	28

Complainants of Violations

Gas	26
Electric	1
Other	1
Total	28

Complaints Received January—March 2025

Complainants	Complaints of Alleged Violation
Gas Facility Owner	43
Water Facility Owner	6
Electric	1
Telecom/Cable	25
Sewer	2
Total	77

Of the 77 complaints received, 57 reported damage to an underground facility.

