

TENNESSEE PUBLIC UTILITY COMMISSION



Underground Utility Damage Prevention Program Tennessee
Public Utility Commission
502 Deaderick Street, 4th Floor Nashville,
Tennessee 37243

April—June 2025 Underground Utility Damage Prevention Program Quarterly Report

April 22, 2025, Executive Committee Meeting

Enforcement Results

Violations	26
No Violations	3
Warning	1

Violations Results

Citations	19
Consent Agreement Full Penalty	3
Consent Agreement with Training	4
Total	26

Civil Penalty

No. of Civil Penalties	Amount	Total
19	\$811	\$15,409
1	\$1,000	\$1,000
2	\$2,500	\$5,000
Total		\$21,409

Root Cause of Violations

No notification to TN811 prior to excavating	17
Failure to use reasonable care in tolerance zone	6
Excavating beyond 15-day expiration	2
Excavating before valid locate request	1
Total	26

Violators by Region	No. of Violators
East	15
Middle	8
West	3
Total	26

Work by Violator	
Construction Services	19
Landscaping Services	4
Other	2
Fencing	1
Total	26

Operation Type of Violations	
Gas	25
Telecom	1
Total	26

June 17, 2025, Executive Committee Meeting

Enforcement Results	
Violations	28
No Violations	8
Warning	2

Violations Results	
Citations	14
Consent Agreement Full Penalty	11
Consent Agreement with Training	3
Total	28

Civil Penalty		
No. of Civil Penalties	Amount	Total
24	\$811	\$19,464
1	\$2,500	\$2,500
1	\$5,000	\$5,000
Total	\$26,964	

Work by Violator

Construction Services	21
Landscaping Services	3
Other	3
Utility Services	1
Total	28

Root Cause of Violations

No notification made to 811 prior to excavating	20
Failure to use reasonable care in the safety zone	4
Excavating beyond 15-day expiration	2
Excavating before locate ticket is valid	2
Total	28

Violations by Region No. of Violators

East	11
Middle	10
West	7
Total	28

Operation Type of Violations

Gas	24
Water	2
Electric	1
Sewer	1
Total	28

Complaints Received April—July 2025

Facility Operation Type	Complaints Received
Gas	67
Cable/Telecom	11
Water/Sewer	13
Electric	4

Total 95

Of the 95 complaints received, 71 reported damage to an underground facility.

