

TENNESSEE PUBLIC UTILITY COMMISSION



Underground Utility Damage Enforcement Board
 Andrew Jackson Building
 502 Deaderick Street, 4th Floor
 Nashville, Tennessee 37243

Underground Utility Damage Prevention Program Calendar Year 2024

Enforcement Results	
Violations	239
No Violations	52
Warning	19

Sanctions	
Ordered to Training	180
Civil Penalty Amount	\$212,983

Complaints Received
394

Root Cause of Violations	
No notification made to Tennessee One-Call/811	141
Failure to use reasonable care	66
Excavating beyond 15-day expiration	13
Excavating/demolishing before locate request is valid	11
Reporting a false emergency	5
Facility not located or marked	1
Not reporting damage to the underground utilities/facilities	1
Excavating outside of locate area	1

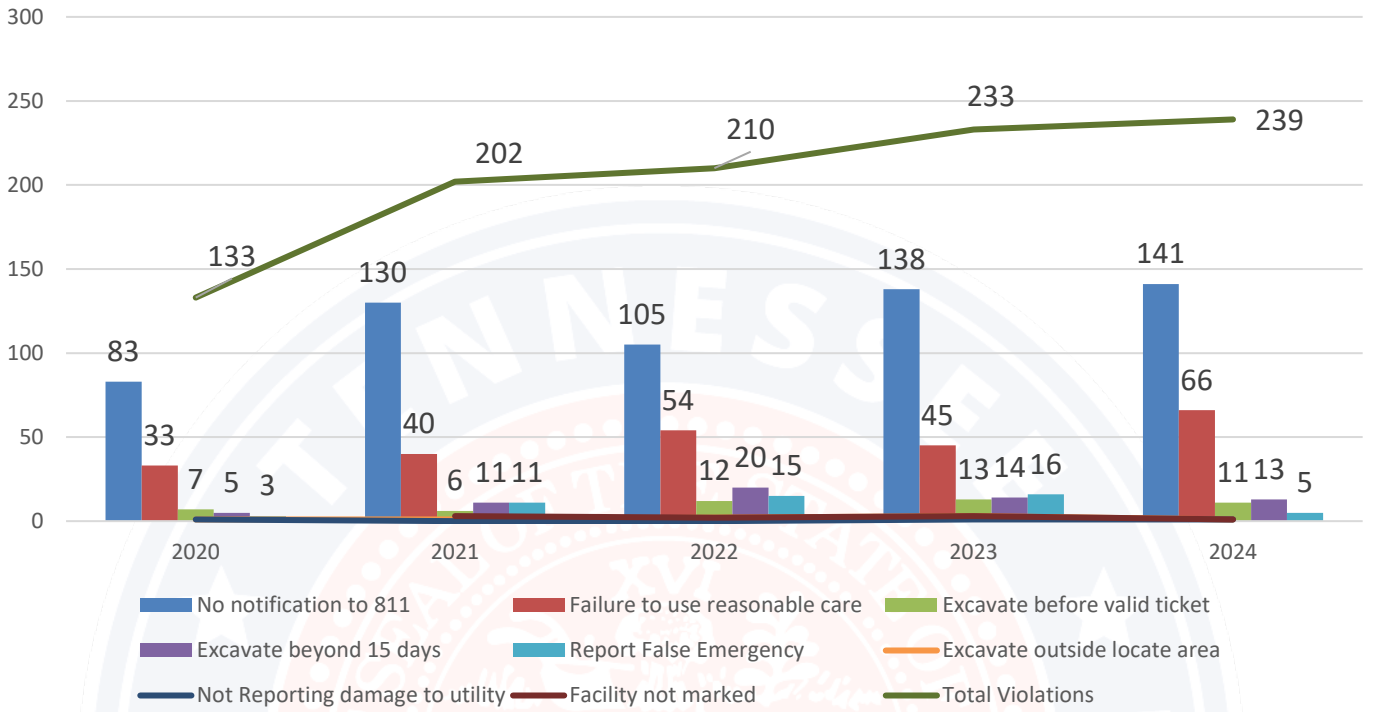
Work by Violator	
Construction Services	176
Landscaping Services	33
Other	18
Utility Services	4
Fencing Services	4
Homeowner	2

Complainants of Violations	
Gas	201
Water	23
Sewer	7
Electric	3
Telecom/Cable	2

Complainant by Region	
East	138
Middle	78
West	19

	Number of Excavation Damages Reported to PHMSA (Gas)	Complaints Received by UDEB (All Utilities)
2020	3,048	226
2021	3,193	320
2022	3,411	332
2023	3,438	360
2024	Data Not Available	394

UUDEB Violations by Root Cause



Complaints Received

