

TENNESSEE PUBLIC UTILITY COMMISSION



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NOTICE TO COMMISSION-REGULATED ENTITIES AND STAKEHOLDERS New Accessibility Requirements for Filing Public Documents

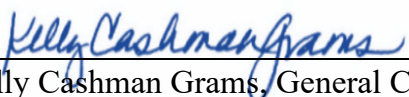
Effective April 24, 2026, in accordance with the U.S. Department of Justice's final rule issued on April 24, 2024, all public documents and other materials, including 3rd party web links to non-compliant websites, excluding state and federal websites, filed with the Commission must comply with Title II of the Americans with Disabilities Act.¹ As so much information and access to services are now offered online, the DOJ has adopted the Web Content Accessibility Guidelines (WCAG) 2.1 Level AA as the technical standard for compliance. Please take note of the following:

- All documents, forms, audio recordings, and social media posts included on the Commission's website must meet accessibility standards (e.g., WCAG 2.1 Level AA).
- Mobile-compatible content must be designed to work with assistive technologies like screen readers and voice navigation.
- Filing entities are responsible for ensuring that all filings meet these accessibility requirements before submitting to the Docket Manager for filing.
- Starting April 2026, non-compliant documents submitted for filing may be returned for remediation, potentially resulting in the delay or rejection of filings.

The Commission is dedicated to providing fair access to information and services for all users. Although the rule won't take effect until April 2026, early compliance is highly encouraged. We suggest reviewing frequently filed documents now. Useful tools for ensuring compliance include the Microsoft Word Accessibility Checker (located under Options > Accessibility) and Adobe Acrobat's accessibility features.

For full details on the DOJ rule, visit the [DOJ Fact Sheet on Web Accessibility](#). Additional resources and implementation timelines will be posted on the Commission website.

FOR THE TENNESSEE PUBLIC UTILITY COMMISSION:



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¹ Title II prohibits discrimination against people with disabilities in all services, programs, and activities of state and local governments. This includes digital communications. This law requires the Commission to ensure that communications with individuals with disabilities are as effective as those with others.