

**TENNESSEE PUBLIC UTILITY COMMISSION  
DO NOT CALL PROGRAM  
502 DEADERICK STREET, 4<sup>TH</sup> FLOOR  
NASHVILLE, TN 37243  
615-741-2904**

Dear Sir/Madam,

Enclosed is a form for you to complete in reference to your complaint regarding a telephone solicitation. Because Tenn. Code Ann. Section 65-4-405 (f) declares that each telephone solicitation is a separate violation, the **Tennessee Public Utility Commission requires a separate complaint form for each telephone solicitation received.** Also, please provide any documents or copies of call records that you think would be of assistance in the explanation and support of your complaint.

Once we have received your completed form, we will attempt to identify and locate the solicitor named in your complaint. Once identified, we will notify the company of the alleged violation. The company will then have ten (10) working days to provide a written response. After receiving the company's response, the investigator assigned to your complaint will contact you with the results.

If you have any questions, please feel free to contact our office at 615-741-2904.

Thank you for contacting the Tennessee Public Utility Commission's Do Not Call Program.



**DO NOT CALL SOLICITATION COMPLAINT FORM**

**Tennessee Public Utility Commission  
Consumer Services Division-DO NOT CALL  
502 Deaderick Street 4<sup>th</sup> Floor  
Nashville, TN 37243**

**IMPORTANT! This form is only for consumers who are registered in the Tennessee Do Not Call Register. If your residential telephone number is not registered on the Tennessee Do Not Call Register, your complaint cannot be processed. Please print or type the information requested. Information fields with an \* are required. We cannot process your complaint unless these fields are completed.**

     **YES**      **NO** \* My telephone number appears on the Tennessee Do Not Call Register.  
If you answer 'No' do not continue with this form. Please call 1-877-872-7030 to register.

**Your Name\*** \_\_\_\_\_  
(Please Print your full, legal name) \_\_\_\_\_  
Signature for permission to obtain telephone records.

**Address\*:** \_\_\_\_\_

**City\*:** \_\_\_\_\_ **County\*:** \_\_\_\_\_ **State: TN ZIP\*:** \_\_\_\_\_

**Your Home Phone\*:**(\_\_\_\_) \_\_\_\_\_ **Work/Contact Phone:**( \_\_\_\_ ) \_\_\_\_\_

**Number Telemarketer called at your home\*:**(\_\_\_\_) \_\_\_\_\_ **Your E-Mail** \_\_\_\_\_

**Name of Telemarketer that your complaint is against\*:** \_\_\_\_\_

**Date of call\*:** \_\_\_\_\_, (Month/Day/Year) **TIME** \_\_\_\_\_ AM **PM # Showing on Caller ID:**(\_\_\_\_)- \_\_\_\_\_

**Caller's Call-Back Number:**(\_\_\_\_) \_\_\_\_\_

**Product or Service Offered\*:** \_\_\_\_\_

**Caller Name: FIRST** \_\_\_\_\_ **LAST** \_\_\_\_\_

**Caller Address:** \_\_\_\_\_

**City:** \_\_\_\_\_ **State:** \_\_\_\_\_ **ZIP:** \_\_\_\_\_

- \*1. The call was from a live person.      **YES**      **NO** \*2. The call was a prerecorded message      **YES**      **NO**
- \*3. The solicitor's telephone number was obtained electronically by Caller ID and listed above.      **YES**      **NO**
- \*4. I have retained this phone number on my Caller ID or the message that was left.      **YES**      **NO**
- \*5. I have an existing or prior business relationship with the company I am complaining against.      **YES**      **NO**
- \*6. I would be willing to testify in court regarding this complaint.      **YES**      **NO**
- \*7. I give permission to the Tennessee Public Utility Commission to obtain any records related to this call from my telecommunications carrier.      **YES**      **NO**

**Please describe your complaint briefly. (Turn over page and use back if necessary)**

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