Dear Sir/Madam,

Enclosed is a form for you to complete in reference to your complaint regarding a telephone solicitation. Because Tenn. Code Ann. Section 65-4-405 (f) declares that each telephone solicitation is a separate violation, the Tennessee Public Utility Commission requires a separate complaint form for each telephone solicitation received. Also, please provide any documents or copies of call records that you think would be of assistance in the explanation and support of your complaint.

Once we have received your completed form, we will attempt to identify and locate the solicitor named in your complaint. Once identified, we will notify the company of the alleged violation. The company will then have ten (10) working days to provide a written response. After receiving the company’s response, the investigator assigned to your complaint will contact you with the results.

If you have any questions, please feel free to contact our office at 615-741-2904.

Thank you for contacting the Tennessee Public Utility Commission's Do Not Call Program.
DO NOT CALL SOLICITATION COMPLAINT FORM

Tennessee Public Utility Commission
Consumer Services Division-DO NOT CALL
502 Deaderick Street 4th Floor
Nashville, TN 37243

IMPORTANT! This form is only for consumers who are registered in the Tennessee Do Not Call Register. If your residential telephone number is not registered on the Tennessee Do Not Call Register, your complaint cannot be processed. Please print or type the information requested. Information fields with an * are required. We cannot process your complaint unless these fields are completed.

_____YES____NO * My telephone number appears on the Tennessee Do Not Call Register.

If you answer ‘No’ do not continue with this form. Please call 1-877-872-7030 to register.

Your Name*______________________________________      ____________________________________
(Please Print your full, legal name)                                     Signature for permission to obtain telephone records.

Address*: _______________________________________________________________________________

City*:___________________________County*:_________________ State: TN ZIP*:_________________

Your Home Phone*:(_____)_____________________Work/Contact Phone:(_____)

Number Telemarketer called at your home*(_____)_________________ Your E-Mail________________________

Name of Telemarketer that your complaint is against*:__________________________________________

Date of call*:_______________, TIME _________ AM

# Showing on Caller ID:(______)-_____________________

Caller’s Call-Back Number:(_____) ____________________________________________________________

Product or Service Offered*:________________________________________________________________

Caller Name: FIRST ________________________________LAST_________________________________

Caller Address:_____________________________________________________________________________

City:_______________________________State:_______________________   ZIP:___________________

*1.  The call was from a live person. ___YES ___NO *2. The call was a prerecorded message ___YES ___NO

*3.  The solicitor’s telephone number was obtained electronically by Caller ID and listed above. ___YES ___NO

*4.  I have retained this phone number on my Caller ID or the message that was left. ___YES ___NO

*5.  I have an existing or prior business relationship with the company I am complaining against. ___YES ___NO

*6.  I would be willing to testify in court regarding this complaint. ___YES ___NO

*7.  I give permission to the Tennessee Public Utility Commission to obtain any records related to this call from my telecommunications carrier. ___YES ___NO

Please describe your complaint briefly. (Turn over page and use back if necessary)

________________________________________________________________________________________

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PS-0380 REV (01/14)

***ONE COMPLAINT PER FORM PLEASE***