

Tennessee Public Utility Commission Telecommunications Devices Access Program (TDAP)

502 Deaderick Street
4th Floor
Nashville, TN 37243
615-741-2904 or 1-800-342-8359
Attn: TDAP

Applications should be mailed to the above address or faxed to 615-741-8953.

TDAP Application

Applicant First Name

Applicant Last Name

Applicant Street Address

Applicant City

Applicant State

Applicant Zip Code

Applicant County

Applicant Phone Number

Applicant Email Address

If the Shipping Address Is Different from the Applicant's Mailing Address

Alternate Shipping Street Address

Alternate Shipping City

Alternate Shipping State

Alternate Shipping Zip

Contact Person Name

Contact Person Phone Number

Assistive Needs For

- Hard of Hearing
- Deaf
- Speech
- Mobility
- Blind/Vision
- Cognitive

Proof of Residency: To be eligible for assistive devices, you must be a Tennessee resident. Please provide one (1) of the following documents. The address on the documentation must reflect your current address.

- Official documentation, such as utility bill, lease agreement, etc.
- State of Tennessee driver license or photo identification
- If you live in an assisted living facility or a nursing home, a letter on that facility's letterhead stating that you reside there.

Professional Certification: This application must be certified by a Tennessee licensed professional providing care or assistance to the applicant. For example: doctor, nurse, audiologist, speech pathologist, or a licensed social worker.

Proof of Physical and Financial and/or Social Need: Assistive devices will be issued on a first-come basis. In the event of an overwhelming number of applicants, priority will be given to those with the greatest physical and financial and/or social need. You will be notified if proof of physical, financial or social need is required. Please provide this information only if you are asked to provide it.

Equipment Information:

Please Select One Assistive Device (wireline or wireless)

Wireline

- Amplified Phone
- VCO (Voice Carry Over) Phone
- Cap-Tel (Captioning Text) 840
- Cap-Tel (Captioning Text) 840i (requires high speed internet)
- TTY
- Speech-generating device (Ex: True Tone EMOTE, Servox, Dynavox, Lingraphica)
- Hands-free Phone
- Phone with Memory Dial
- Phone with Large Buttons
- Speakerphone
- Tactile Markings on the Phone
- Braille on the Phone
- Memory Dial
- Large Buttons
- Large Display
- Voice-activation capability
- Picture Phone
- Other

Please Select Corded or Cordless Wireline Device

- Corded
- Cordless

OR

Wireless Equipment - Wi-Fi Only

- iPad Wi-Fi Only
- iPad mini Wi-Fi Only

Wireless Equipment - 4G Device (Requires a 4G service plan from a wireless telecommunications provider)

- iPad 4G
- iPad mini 4G
- iPhone XR 4G

The iPad and iPhone Will Access Telecommunications Via

- IP Sprint Relay
- Video Relay Service Apps (Ex: Convo, Purple P3, Sorenson nTouch, ZVRS Z5)
- Captioned Telephone Service Apps (Ex: ClearCaptions, InnoCaption)
- Video Call Apps (Ex: FaceTime, Skype, Glide)
- Alternative Augmentative Communications (AAC) Apps (Ex: Proloquo2Go, TouchChat HD)
- Speech Generating Apps (Ex: Speak4Me)
- Email and/or Messages
- Additional Information Needed on How to Access Telecommunications

TERMS AND CONDITIONS

Applicants must:

- Be a resident of Tennessee
- Be unable to use the telephone without benefit of an assistive telephone device as verified by a care giver licensed to practice in Tennessee
- Have telephone service
- Applicants are responsible for:
 - All telephone bills and related charges
 - The repair and maintenance of the device(s)
- Applicants whose needs change may contact TDAP to qualify for an appropriate exchange of device(s) upon proper certification.
- Applicant certifies that all information on this application is true to the best of their knowledge and will notify TDAP of any changes.

TDAP Public Records Notice

Notice: Please be advised that in accordance with the Tennessee Public Records Act, compiled in Title 10, Chapter 7, Part 5 of the Tennessee Code, your application constitutes a public record. As an agency of state government, the Tennessee Public Utility Commission is required to make public records available to any Tennessee citizen. As such, your application and any documentation that you provide, except personally identifying information, will be available for public inspection at the Commission's Docket Office and produced upon receipt of a public records request. Examples of personally identifying information include your address, email, and phone number(s). Such information is not subject to disclosure and will be redacted or destroyed.

Applicant Confirms Ability to Utilize an Assistive Communication Device Effectively

Confirm

TDAP Signatory Affirmation

Your Full Name

Date

By submitting this application, I affirm that all information is correct and complete to the best of my knowledge and that I will notify TDAP of any changes to the information provided herein.

Relationship to Applicant:

I am the applicant.

I am the parent or legal guardian of the applicant.

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Professional Certification of TDAP Application

Professional Certification – This form is to be completed by a Tennessee licensed medical provider of the applicant. For example: doctor, nurse, audiologist, speech pathologist, or a licensed social worker.

Last Name of Applicant Being Certified

First Name of Applicant Being Certified

Middle Initial of Applicant Being Certified

Assistive Needs For

- Hard of Hearing Deaf/Deaf-Blind Speech Mobility
 Blind/Vision Cognitive Other

Licensed Certifier Last Name

Licensed Certifier First Name

Licensed Certifier Phone Number

Licensed Certifier Address

Address 1

City

Address 2

State

Zip

By Checking Yes, I Am Attesting That I Am Licensed

Tennessee License Number

I Certify That The Above Named Applicant Requires An Assistive Device In Order To Use Telecommunications Services.

Print Your Full Name

Signature

Please insert a scanned signature or sign and scan the form