



Integrated Resource Management, Inc.
A Privately Owned Public Utility

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Weekly Report - March 31, 2020 – April 7, 2020

Chairman Robin L. Morrison
c/o Ectory Lawless
Tennessee Public Utility Commission
502 Deaderick Street, 4th Floor
Nashville, TN 37243-0001 Sent Via Electronic Mail (.pdf scan): TPUC.DocketRoom@tn.gov

Re: Weekly Report:

Operation and Maintenance Inspection Schedule **Pursuant to The Tennessee Public Utility Commission** **REQUEST FOR INFORMATION RELATED TO MEASUREMENTS TAKEN** **DURING CORONAVIRUS “COVID-19” PUBLIC HEALTH EMERGENCY** **(“O&M Schedule”)**

Introduction:

IRM Utility, Inc. (“IRM”) has accomplished the goals for the requested plan as follows.

Facilitation:

All activities in the last week have been as per plans of the Amended O&M Schedule.

TDEC was informed of the plans.

Education:

A weekly education meeting was held on April 6, 2020 at 8:00 Am EST, to review the weekly updates of Governor Lee’s Executive Orders among the other documents and resources listed below. IRM will continue to have ongoing safety meetings with the crew as this situation develops. Telephone communications have been in lieu of round-table meetings.

IRM Response:

Only two customer requests were serviced. One was easily corrected by TDEC Approved Pumping Company. The tank was pumped, and system is functioning with no overflows. The second report was for preventative maintenance and pump checks of a commercial rental cabin while they are closed. This will be checked at the end of the week.

Summary:

No danger to the environment was incurred and customer's systems are functional. Our commercial properties are mostly shut down. Our commercial rental cabins are receiving no customers. Wastewater flows are down in volume across all systems IRM manages.

Current Information:

The review by IRM as received by electronic mail from many of our vendors.

- Deliveries of materials can be accepted without signature.
- Door pick-up of materials is requested by call in prior to pick-up.

The review by IRM as received by electronic mail from many of our Tennessee State Departments.

- Department of Commerce and Insurance, Licensure Issues,
- State of Tennessee, COVID-19 Updates,
- State of Tennessee, Executive Order No.15,
- CDC, Interim Guidance for employees,
- CDC, Covid-19 "What You Need To Know".

Respectfully submitted,



Jeffrey W. Cox, Sr., LPSS,
President of **IRM** Utility, Inc.
Certified B/NS and Collection System Operator
Microbiologist