



Integrated Resource Management, Inc.
A Privately Owned Public Utility

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Weekly Report - March 24, 2020 – March 30, 2020

Chairman Robin L. Morrison
c/o **Ectory** Lawless
Tennessee Public Utility Commission
502 Deaderick Street, 4th Floor
Nashville, TN 37243-0001 Sent Via Electronic Mail (.pdf scan): TPUC.DocketRoom@tn.gov

Re: Weekly Report:

Operation and Maintenance Inspection Schedule

**Pursuant to The Tennessee Public Utility Commission
REQUEST FOR INFORMATION RELATED TO MEASUREMENTS TAKEN
DURING CORONOVIRUS “COVID-19” PUBLIC HEALTH EMERGENCY
 (“O&M Schedule”)**

Introduction:

IRM Utility, Inc. (“IRM”) has accomplished the goals for the requested plan as requested as follows.

Facilitation:

All activities in the last week have been as per plans of the Amended O&M Schedule.

TDEC was informed of the plans. Acknowledgement of uploading of plans were confirmed to the TDEC Water Log and the Knoxville Field Office. No suggestions or response from TDEC was received with regard to the amendment to the O&M Schedule.

Education:

An education meeting was held on March 25, 2020 at 8:00 Am EST, to review submittal and revisions to the revised O&M Schedule schedules with IRM Associates. We will continue to have ongoing safety meetings with the crew as this situation develops.

IRM Response:

Only three customer requests were serviced. Two were easily corrected by TDEC Approved Pumping Companies. The tanks were pumped, and systems are functioning with no overflows. The third was a report of smell inside, but our system was in good working order, so it may be a P trap, or other issue with plumbing inside the home.

Summary:

No danger to the environment was incurred and customer's systems are functional.

Current Information:

The review of the following recent documents is currently being reviewed by IRM.

- Governor Lee of Tennessee enacted Executive Order 22, which has been electronically mailed to all IRM Associates.
- A recent electronic mail from the Tennessee Association of Utility Districts and TDEC produced by the U.S. EPA entitled: *Incident Action Checklist – Pandemic Incidents*, at website: www.epa.gov/sites/production/files/2020-03/documents/pandemic_iac_final_032620_508_fillable.pdf

Respectfully submitted,

A handwritten signature in blue ink, appearing to read "Jeffrey W. Cox, Sr.", written in a cursive style.

Jeffrey W. Cox, Sr., LPSS,

President of **IRM** Utility, Inc.

Certified B/NS and Collection System Operator
Microbiologist