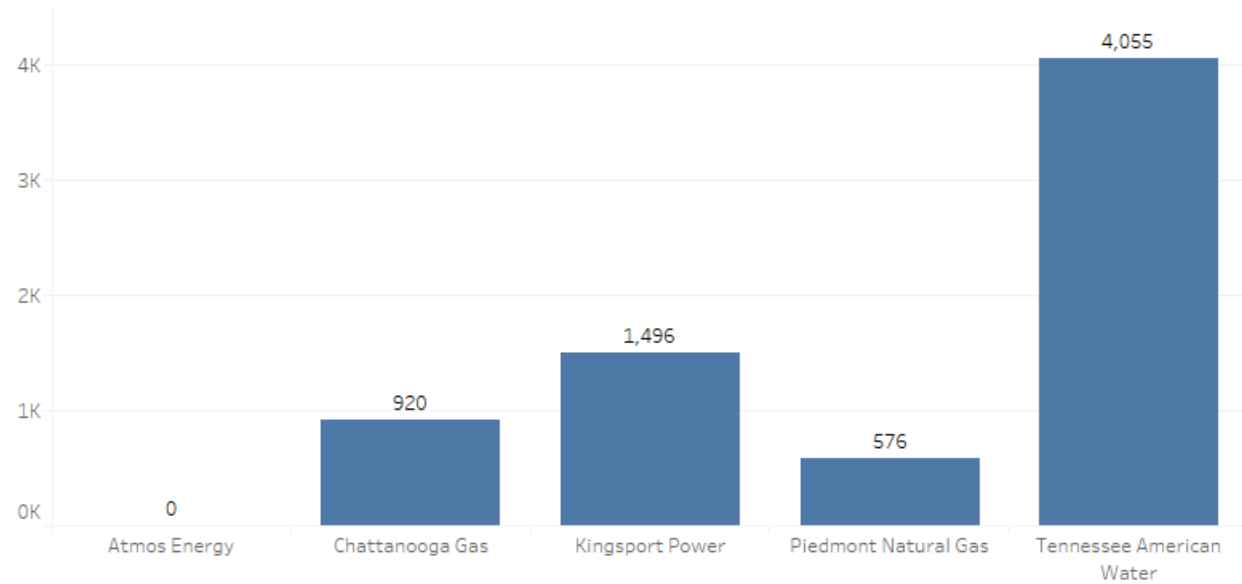
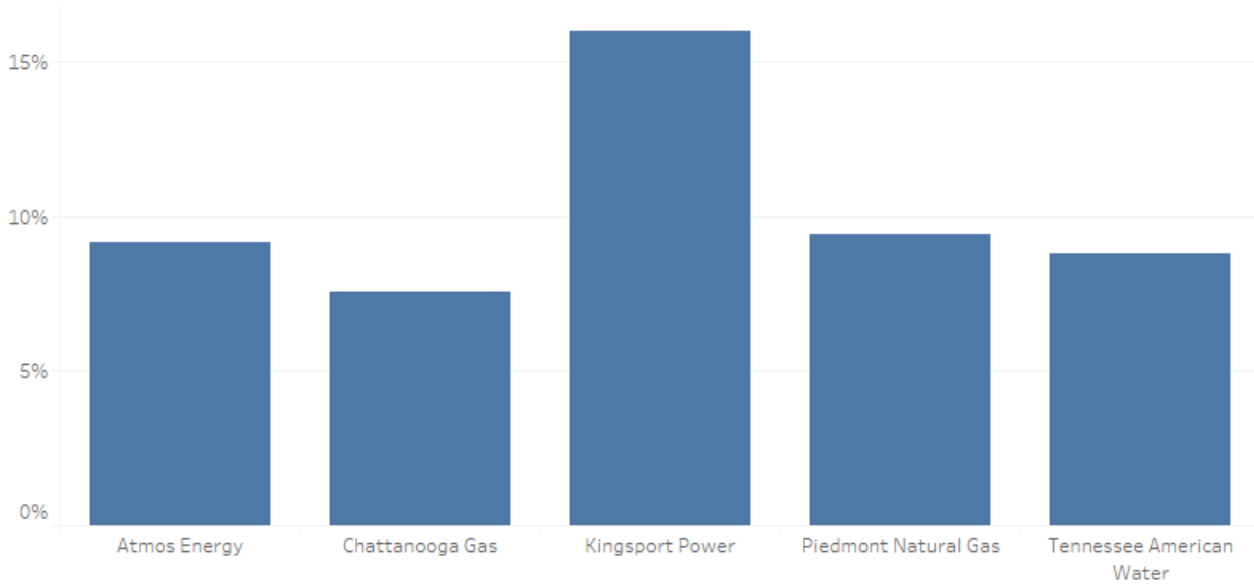


Large Utility Companies - January Data

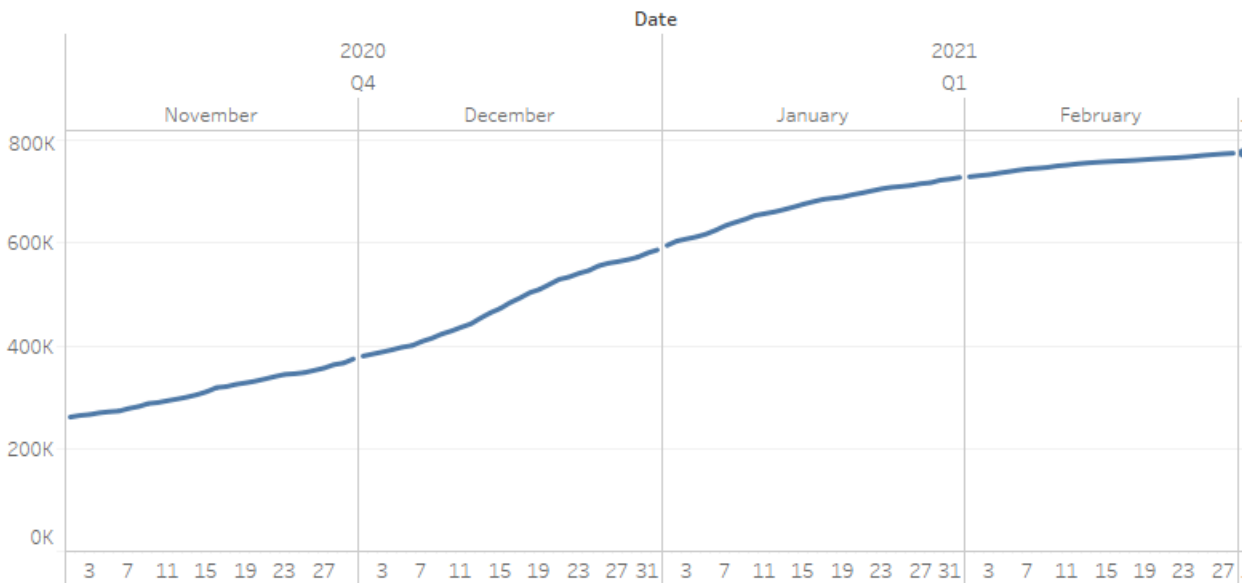
Total Disconnects Since Resumption



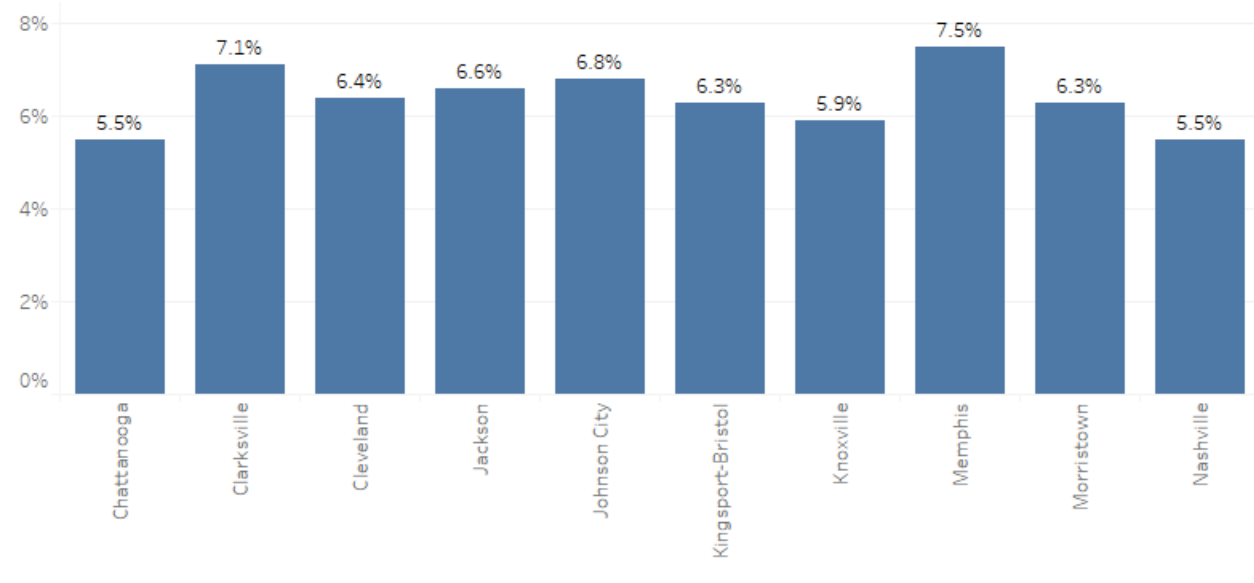
Delinquent Accounts - Percent



Tennessee COVID-19 Cases



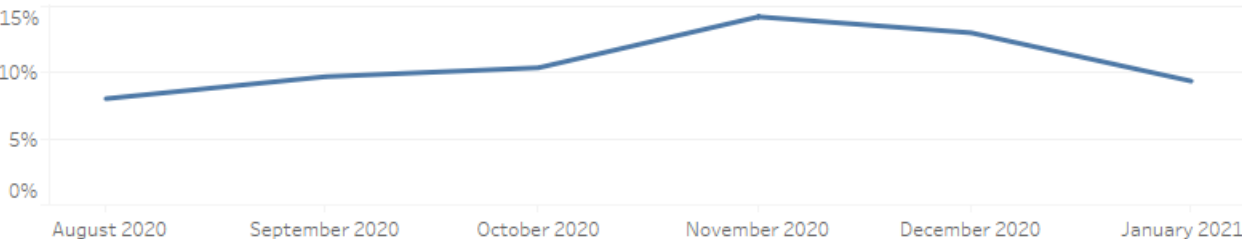
December Unemployment by MSA - 5.6% Statewide



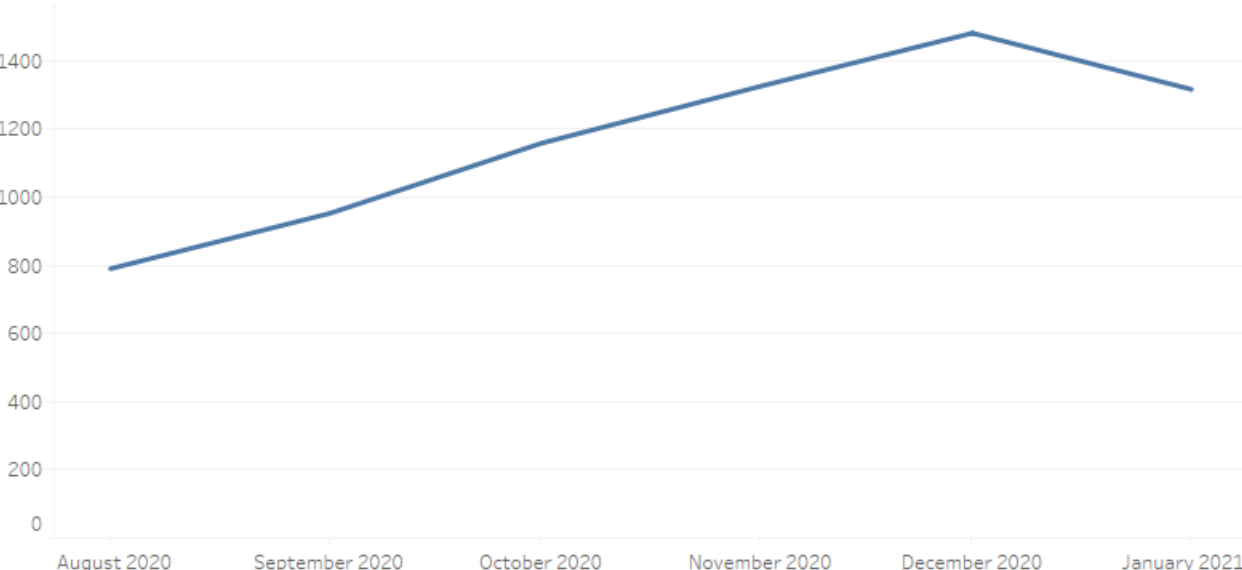
Atmos Energy COVID-19 Response Data

No Reported
Disconnects Since
Resumption Allowed

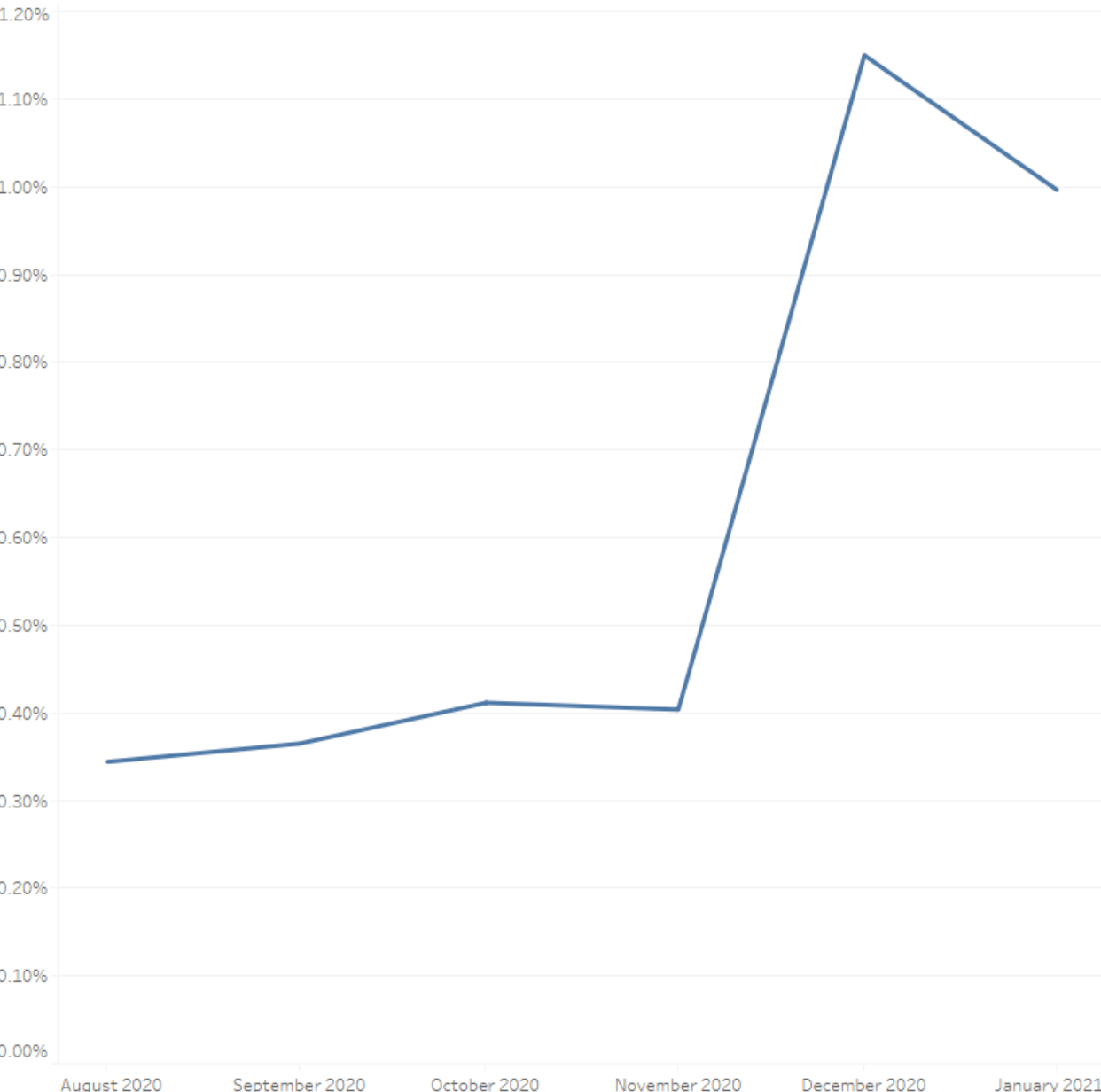
Delinquent Residential Accounts - Percent



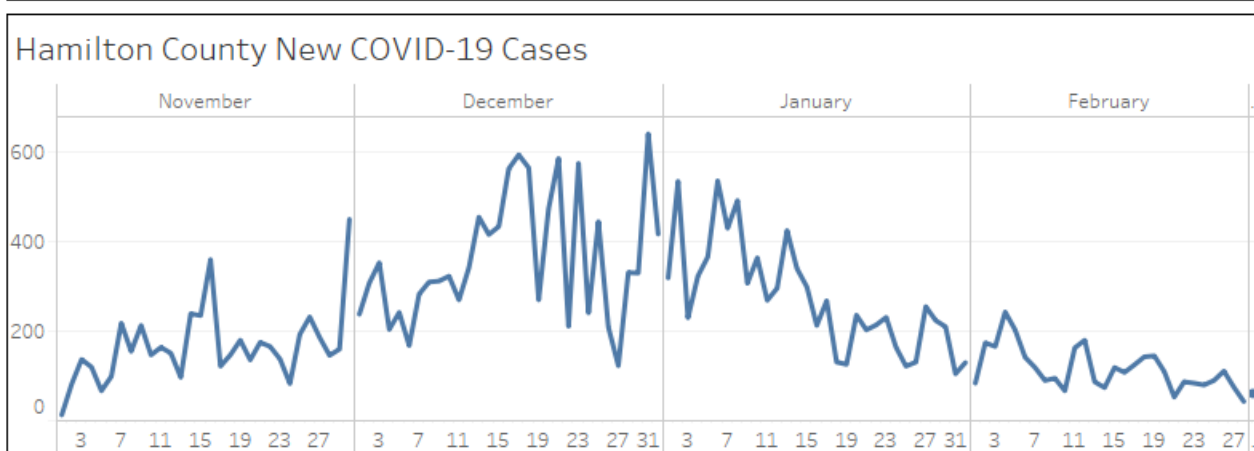
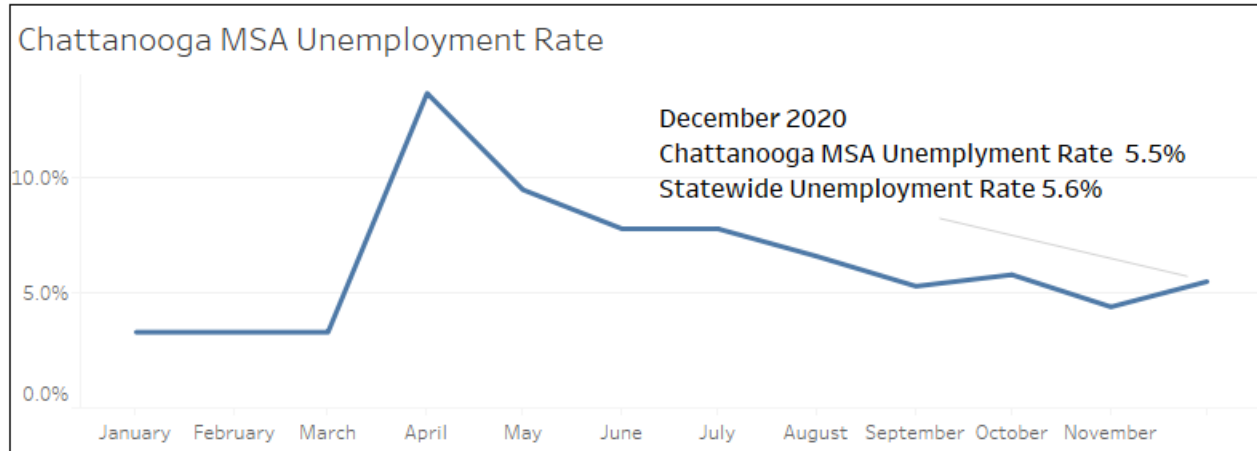
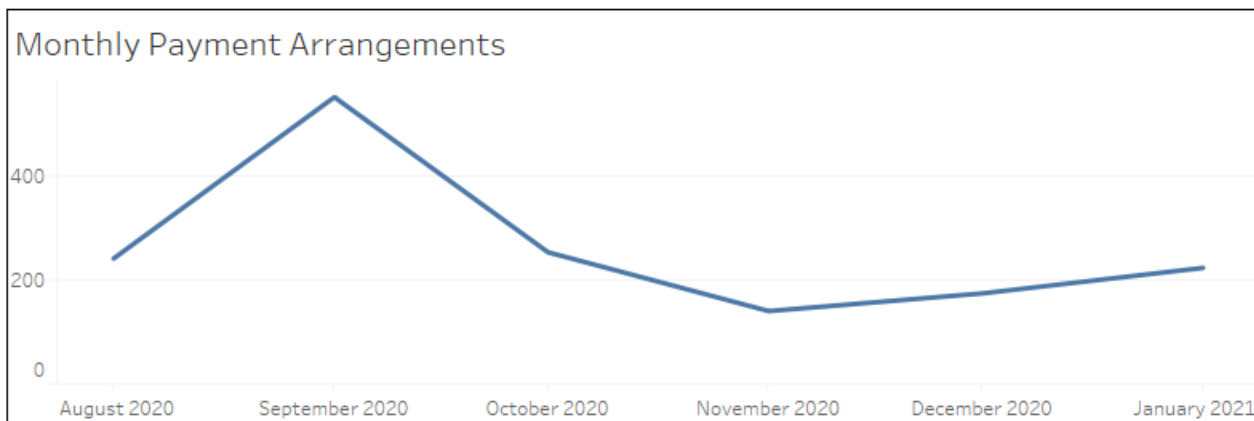
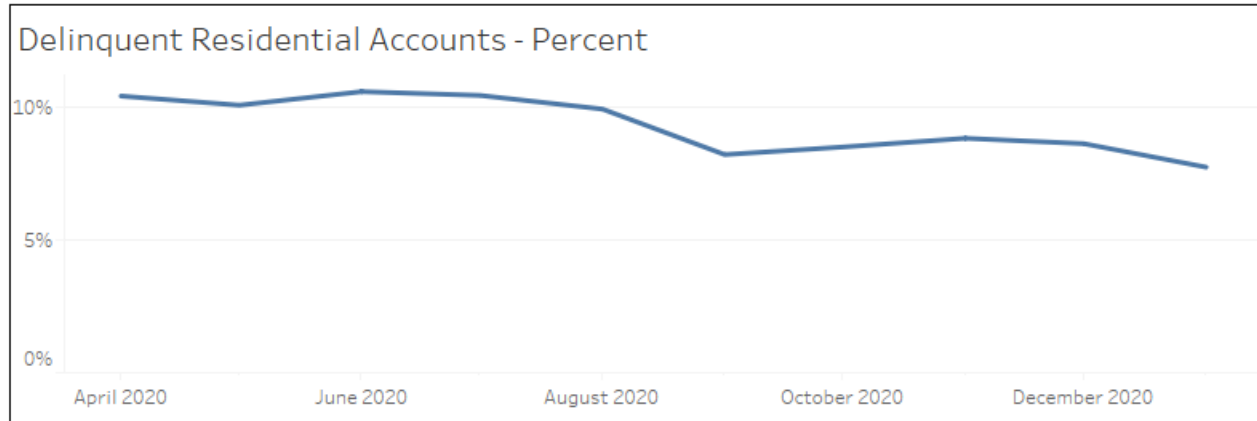
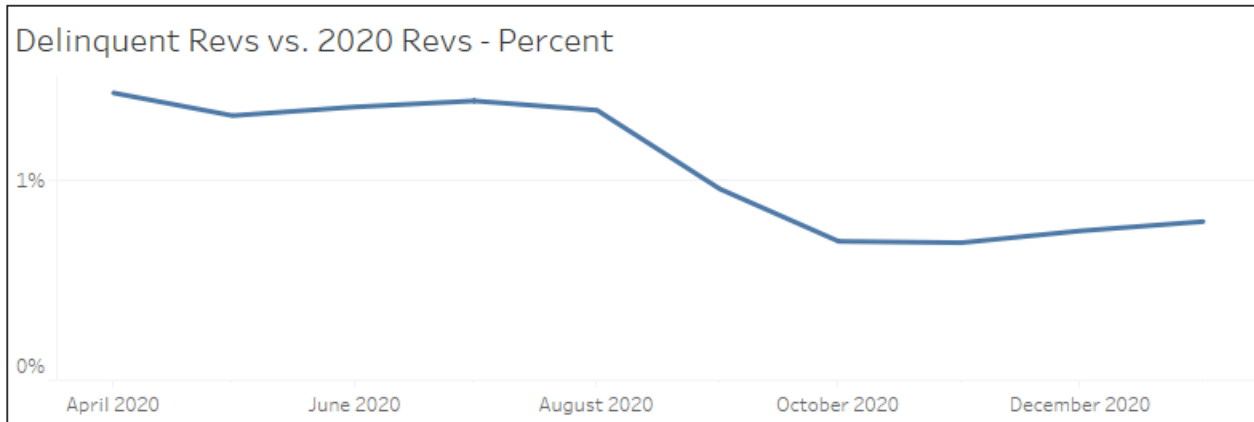
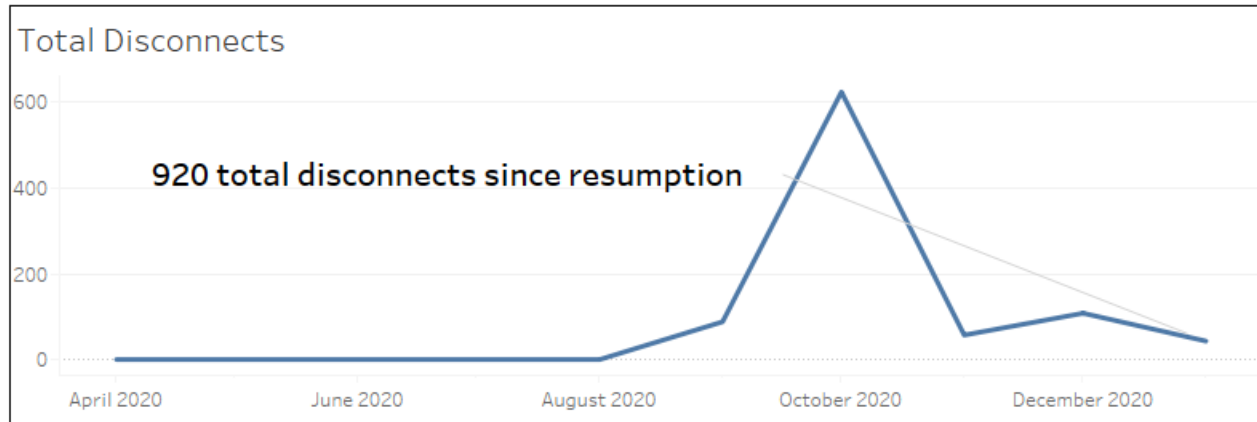
Aggregate Residential Payment Arrangements



Delinquent Revs vs. 2020 Revs - Percent

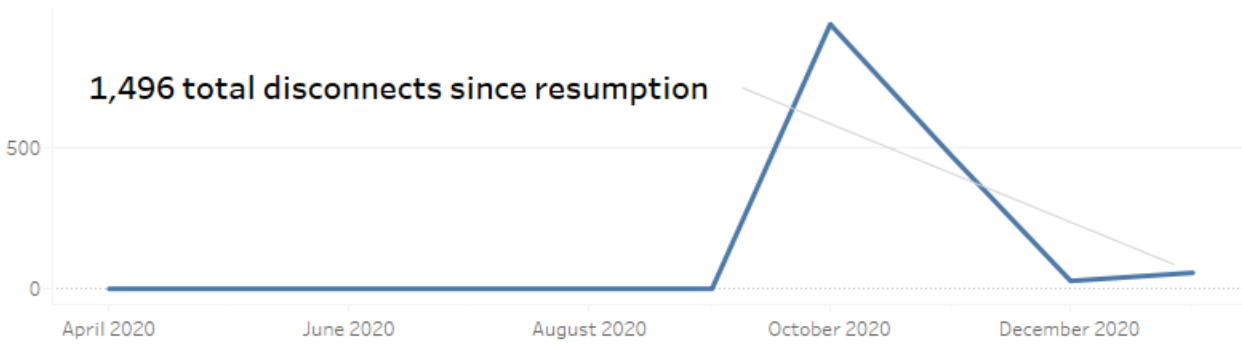


Chattanooga Gas Company COVID-19 Response Data

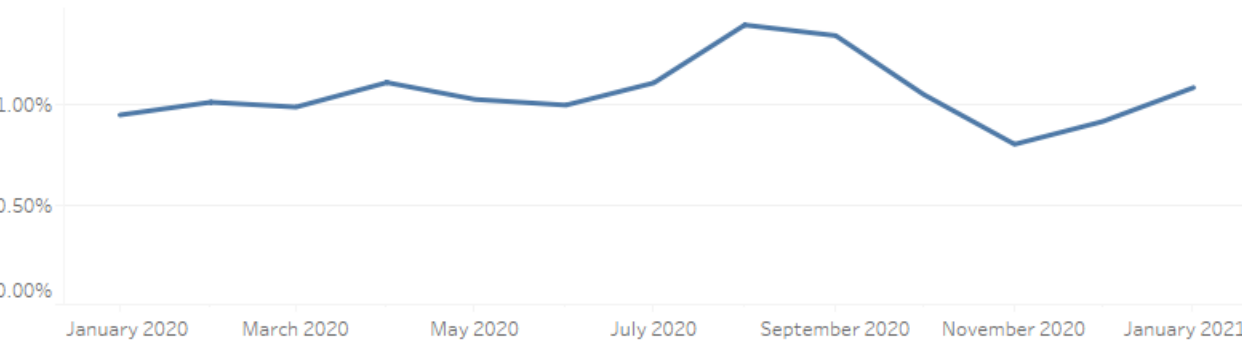


Kingsport Power Company COVID-19 Response Data

Residential Disconnects



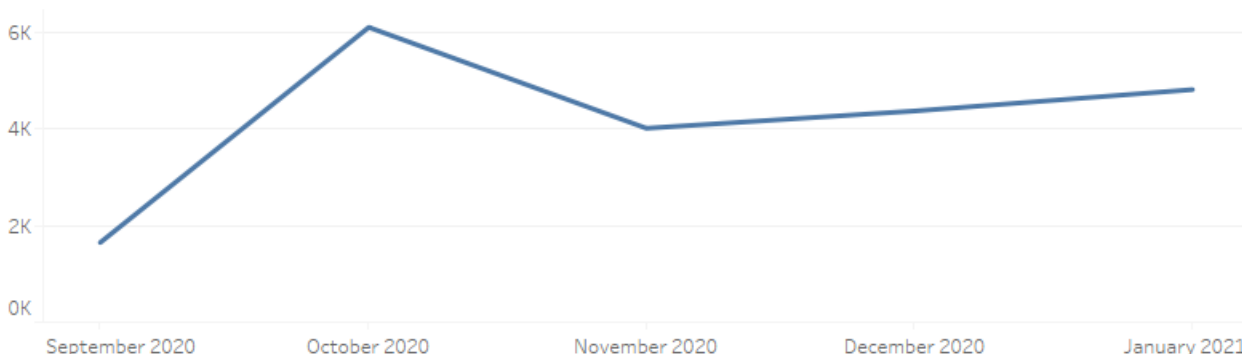
Delinquent Revs vs. 2020 Revs - Percent



Delinquent Residential Accounts - Percent



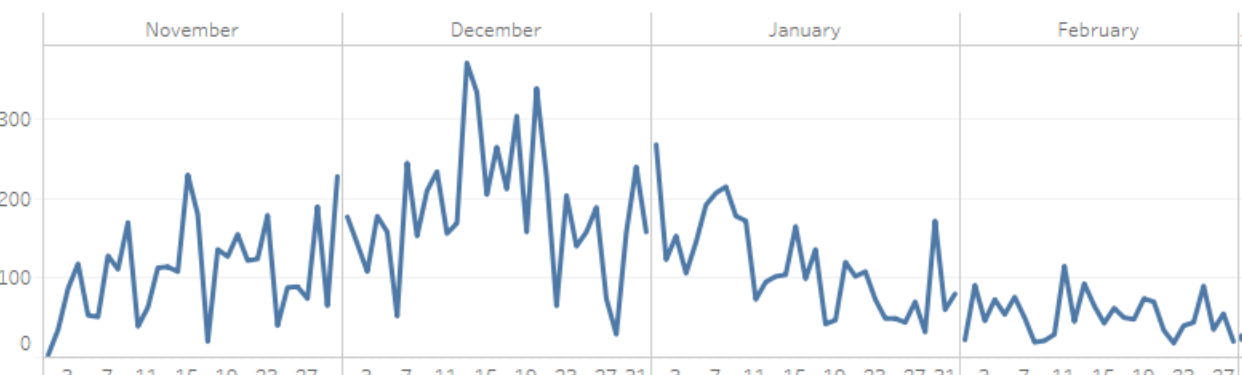
Residential Payment Arrangements



Kingsport MSA Unemployment Rate

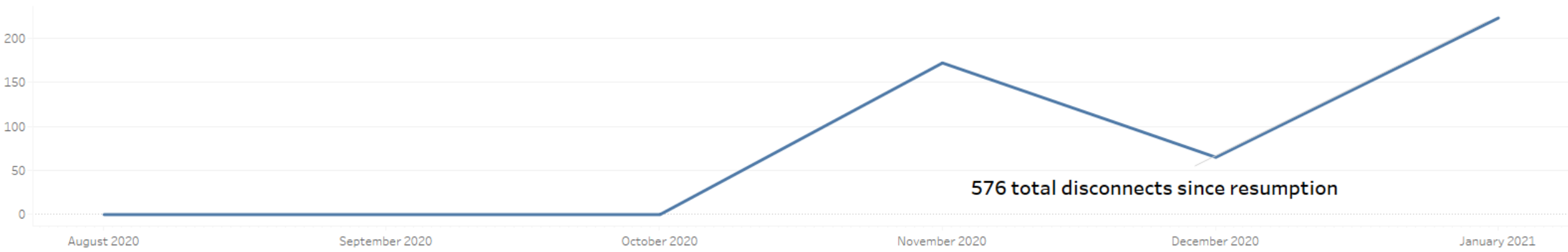


Kingsport MSA (TN Counties) New COVID-19 Cases

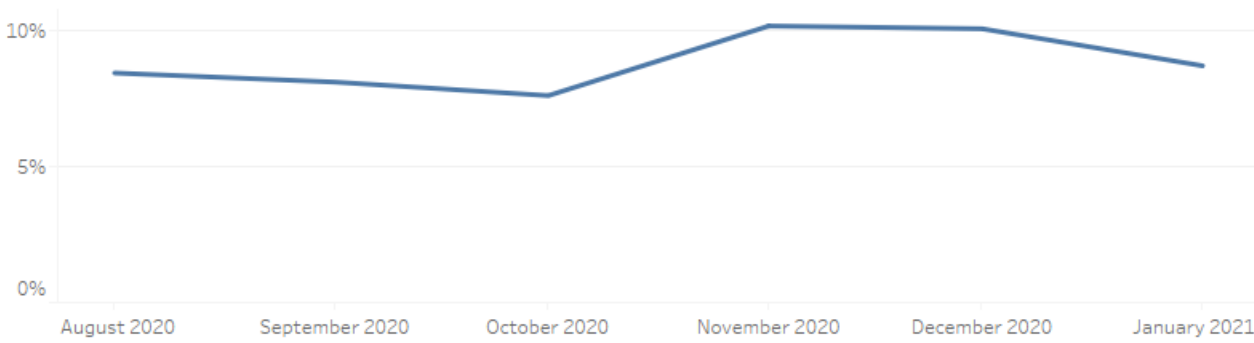


Piedmont Natural Gas COVID-19 Response Data

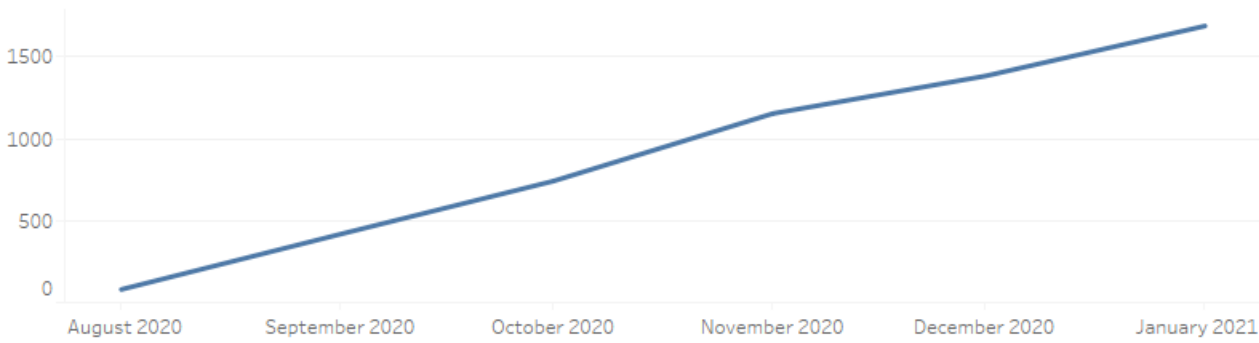
Residential Disconnects



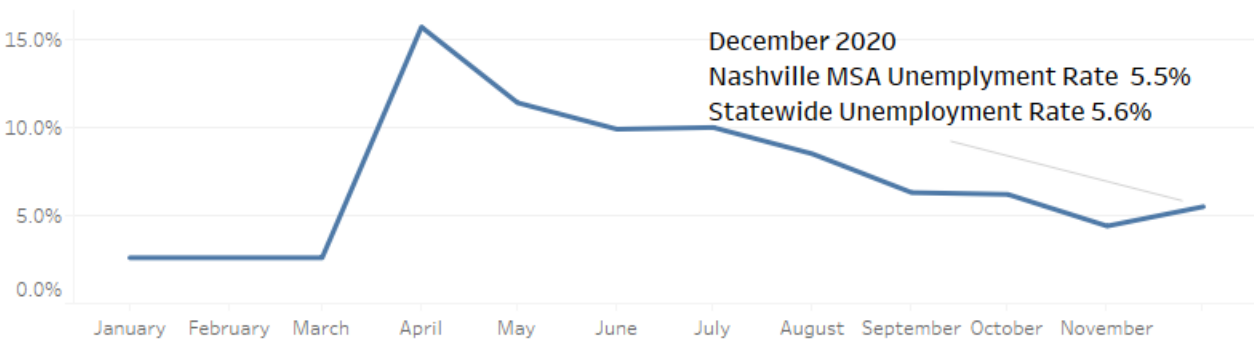
Delinquent Residential Accounts - Percent



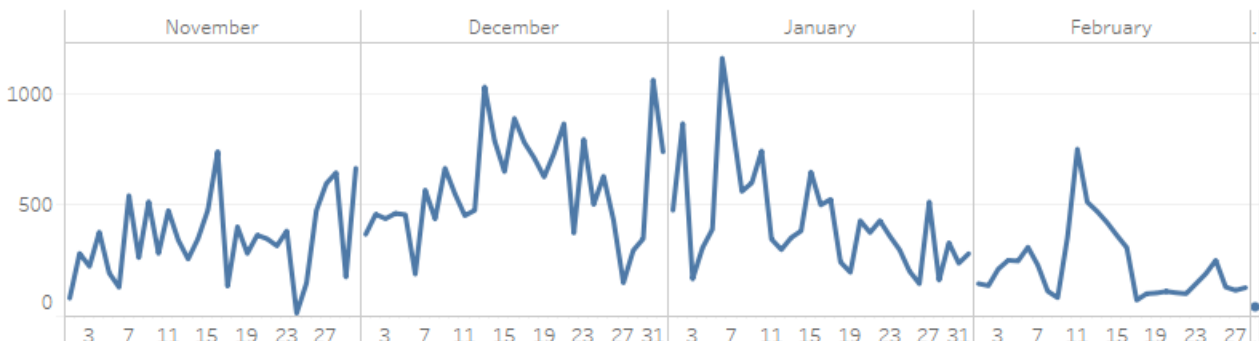
Cummulative Residential Payment Arrangements



Nashville MSA Unemployment Rate



Davidson County New COVID-19 Cases



Tennessee American Water COVID-19 Response Data

