



December 7, 2023

THE <LAST_NM> FAMILY
<ADDR>
<CITY_NM>, <ST_CD> <ZIP_CD>

Vanderbilt University Medical Center facilities and providers will stay in Cigna's Open Access Plus (OAP) network.

Dear <Last Name> family,

We're writing you today to share that we've reached an agreement with Vanderbilt University Medical Center to keep their facilities and providers in our Open Access Plus network. This includes the following hospitals, which are all part of Vanderbilt University Medical Center:

- Vanderbilt University Hospital, Nashville, TN
- Monroe Carell Jr. Children's Hospital at Vanderbilt, Nashville, TN
- Vanderbilt Wilson County Hospital, Lebanon, TN
- Vanderbilt Tullahoma-Harton Hospital, Tullahoma, TN
- Vanderbilt Bedford Hospital, Shelbyville, TN

What's Next?

This means you can continue to get care from these hospitals and affiliated providers and pay in-network rates for covered services.

Call us anytime at 800.Cigna24 (800.997.1617)

If you have any questions or concerns, we're here to help, 24/7/365. For TRS or TTY services, dial 711 when you call.

Para información en Español, por favor llame al número telefónico que aparece en su tarjeta o al 1.800.997.1617 (Customer Service) y pida hablar con un representante que hable Español.

Sincerely,

Cigna Healthcare