

Agency Benefits Coordinator Conference Calls – Sept. 22, 2026

Higher Ed: 8:30 a.m. CT

Local Ed: 9:30 a.m. CT

Local Gov: 10:30 a.m. CT

State: 11:30 a.m. CT

To join the ABC conference call - [click on the link:](https://tn.webex.com/meet/joan.williams)

<https://tn.webex.com/meet/joan.williams>

- You will see Joan Williams's Personal Room.
- If you don't have Webex installed on your computer, you can run a temporary application.
- It may ask you to join from your browser or download the Webex meetings app.
- Enter your name and email address. Then click Join Meeting.
- You may see a pop-up asking you to choose your phone and video connections, or it will automatically connect your audio and video based on your prior settings.
- You may see a preview screen with microphone and video button symbols. **You may need to turn off/mute your video option/button.**
- Once in the meeting look for the audio options. Find this by selecting **More Options** (three dots) and then **Audio Connection**.
- Use your computer for audio: This option allows you to connect using your computer's microphone and speakers.
- Call me: Enter your phone number and Webex will call you to connect to the audio
- You can select your speaker and microphone settings.
- Call in: Gives you the phone number to call.

Chat is on the bottom right. You can click and pull chat out to a different screen.

Join by meeting number. Meeting number (access code): 160 0687633

To help you join if you have issues:

Join by phone

+1 615-747-4911 Webex Call-In

+1-415-655-0001 US Toll

Access code: 160 068 7633

[Global call-in numbers](#)

Join from a video conferencing system or application

Dial **joan.williams@tn.webex.com**

You can also dial 173.243.2.68 and enter your meeting number.

Agenda

Communications

- Materials and Updates
- **State and Higher Education:** Annual Enrollment Benefits Letter Correction

Presentations

- Optum Behavioral Health
- Cigna Medical Networks
- Cigna Dental Health Maintenance Organization – Prepaid Provider

Operations

- Available for Questions

Questions