BlueCross BlueShield Tennessee

1 Cameron Hill Circle | Chattanooga, TN 37402
bcbst.com

<Date>

<First Name> <Last Name>
<Address 1>
<Address 2>
<City>, <State> <Zip>

Dear <First Name>,

We have some good news about your health plan's network, Blue Network <P/S>SM. Recently, we told you Ballad Health providers and facilities would leave our networks if we weren't able to reach a new agreement. We've signed a new multi-year agreement with Ballad Health that will keep all their facilities and providers in our networks.

What this means for your care
You can keep going to Ballad facilities and providers for care. You'll pay in-network rates and receive in-network benefits. If you previously scheduled care for on or after Jan. 1, 2027, any authorizations your providers got for your care are still valid and you can get this care as scheduled.

We can help
If you have any questions about this letter, please call us at 800-558-6213, Monday–Friday, 8 a.m.–6 p.m. ET.

Best of Health,

Your Member Care Team