

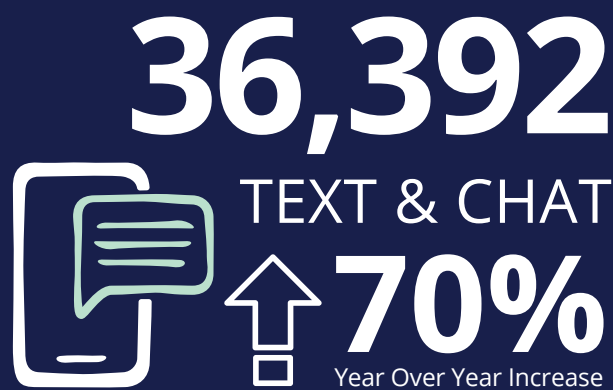
988 SUICIDE & CRISIS LIFELINE

Connecting Tennesseans with life-saving services in mental health emergencies.

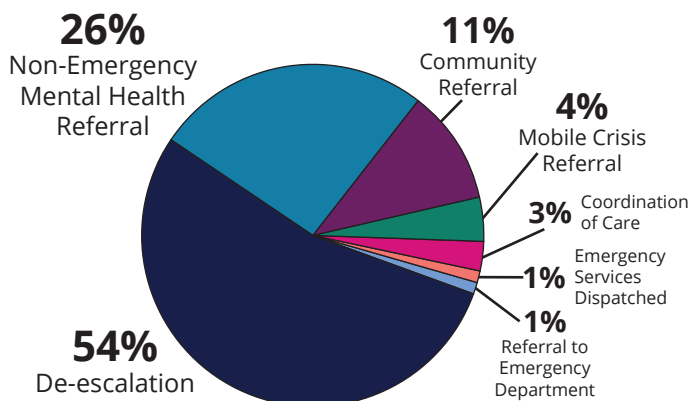


On July 16, 2022, the United States entered a new era of behavioral health with a new 3-digit number to access services: 988. Any Tennessean can call 988 and press 0 to be routed to their local call center. Much like 911 did for emergency services, we believe this number will become a great resource for connecting people to the right treatment at the right time in the right setting. 988 Serves as a universal entry point so that no matter where you live, you can reach a trained crisis counselor who can help.

FY25 STATS
(JULY 1, 2024 – JUNE 30, 2025)
CONTACTS PRESENTING IN TN



WHAT HAPPENS WHEN YOU CALL, TEXT, OR CHAT 988?



STATEWIDE RESOURCES

8 Primary Call Centers **4** Backup Call Centers
4 Text Providers **4** Chat Providers

RAISING AWARENESS

Scan the QR Code for a series of commercials produced by the department to promote the 988 Suicide and Crisis Lifeline.



TN

Department of
**Mental Health &
Substance Abuse Services**

TN.gov/988

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