



**STATE OF TENNESSEE  
DEPARTMENT OF HUMAN SERVICES**

CITIZENS PLAZA BUILDING  
400 DEADERICK STREET  
NASHVILLE, TENNESSEE 37243-1403

TELEPHONE: 615-313-4700 FAX: 615-741-4165  
TTY: 1-800-270-1349  
[www.state.tn.us/humanserv/](http://www.state.tn.us/humanserv/)

**BILL HASLAM**  
GOVERNOR

**RAQUEL HATTER, MSW, Ed.D.**  
COMMISSIONER

**Certified Mail - Return Receipt Requested # 70153430000103003815**

July 7, 2016

Gloria Hope, Owner  
Hope of Glory Christian Academy  
3334 Ardmore Street  
Memphis, Tennessee 38127

**RE: Notice of Termination and Disqualification of Child and Adult Care Food Program Agreement Number 03-47-70523-00-9**

Dear Ms. Hope:

This letter serves as notice that the Tennessee Department of Human Services ("Department") is terminating the Child and Adult Care Food Program ("CACFP") agreement with Hope of Glory Christian Academy and Gloria Hope, Owner (collectively, "Institution"). The grounds for this action is the Institution's failure to return the over-payment money due to the Department. The authorization for this action is found in Paragraph 1.e. of your FY 2014 CACFP Provider Agreement and in the United States Department of Agriculture ("USDA") Food and Nutrition Service ("FNS") regulations at 7 C.F.R. § 226.6(c)(3)(iii)(E).

The action in this letter is based on the Institution's failure to provide the over-payment money due to the Department. On January 8, 2016, the Department of Human Services ("Department") sent you a Notice of Serious Deficiency. The notice outlined the following: (1) the Institution reported incorrect breakfasts and supplement meal counts; (2) the number of attendance days reported was incorrect; (3) the Institution's documented number of meals served exceeded the verified attendance; (4) menus did not meet USDA component requirements; (5) Insufficient quantities of milk were purchased; and (6) the Institution did not provide annual CACFP training for staff.

This failure resulted in the Department determining that the Institution and the Owner are seriously deficient in their operation of the CACFP. **The Institution has not submitted the**

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**over-payment of \$ 653.56 1% per annum interest charge (\$.54) has been added to the over-payment. To provide for the recovery of the over-payment, please remit a check payable to the Tennessee Department of Human Services in the amount of \$654.10.**

The Institution has not paid the overpayment identified in the monitoring report issued September 3, 2015. In addition, the responsible individual was asked to complete corrective action. The Institution and responsible individuals completed an adequate Corrective Action Plan (CAP), but failed to remit the overpayment due. Accordingly, the Department determined that the Institution and Gloria Hope has failed to fully and permanently correct the serious deficiency cited in the Serious Deficiency Notice.

As a result of the Institution's failure to full and permanently correct the serious deficiency, a Notice of Proposed Termination and Disqualification was issued March 21, 2016. The Institution did not appeal the Notice of Proposed Termination. As a result, the Institution's CACFP Provider Agreement is formally terminated as of the date of this letter and Hope of Glory Christian Academy and the Gloria Hope, Owner are disqualified from future CACFP participation as required by the CACFP regulations at 7 C.F.R. § 226.6 (c)(3)(iii)(E).

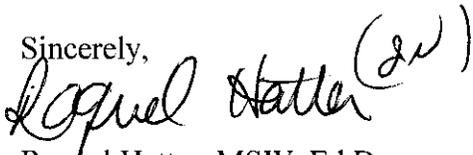
Institutions and individuals remain on the NDL until USDA's Food and Nutrition Service, in consultation with the Department, determines that the serious deficiencies have been corrected, or until seven years after their disqualification. However, if any debt relating to the serious deficiencies has not been repaid, they will remain on the NDL until the debt and any accrued interest is repaid. In accordance with 7 C.F.R. § 226.14(a), in part, the State agency must assess interest beginning October 3, 2015. For information about applied interest rates please visit the following website:

[http://www.fiscal.treasury.gov/fsreports/rpt/cvfr/historical\\_rates.htm](http://www.fiscal.treasury.gov/fsreports/rpt/cvfr/historical_rates.htm)

The authorization for this action is found in Paragraph 1.e. of your FY 2014 CACFP Provider Agreement and in the CACFP regulations at 7 C.F.R. § 226.6(c)(3)(iii)(C).

If you have any questions, please feel free to contact Allette Vayda at (615) 313-3769.

Sincerely,

Handwritten signature of Raquel Hatter in black ink, with the initials '(RH)' written in parentheses to the right of the signature.

Raquel Hatter, MSW, Ed.D.  
Commissioner  
AV/ba