

LEGAL ASSISTANT

Office of General Counsel

Job Location:

Shelby County (HYBRID)

Job Application:

To apply for this position, visit our [Apply Here](#) web page in a new tab by August 17, 2026.

About Position:

The Tennessee Department of Human Services (DHS) is currently seeking experienced candidates for Legal Assistant in the DHS Office of General Counsel. The Office of General Counsel provides legal advice to DHS programs, legal representation in judicial and administrative litigation affecting the department, prepares departmental rules, and prepares legislation for and analysis of legislation affecting the Department.

Responsibilities:

- Providing general and administrative support to OGC attorneys.
- Being knowledgeable of departmental policies, statutes, and regulations.
- Maintaining positive working relationships with internal and external OGC partners and providing excellent customer service to internal and external customers.
- Creating, maintaining, and updating case and litigation files.
- Drafting and proofreading various legal documents, including case pleadings, departmental regulations, proposed legislation, etc.
- Filing documents with appropriate administrative and judicial offices.
- Uploading EEOC responses to the EEOC portal.
- Preparing exhibits for litigation and other cases.
- Accompanying attorneys to administrative and judicial hearings to assist with files, exhibits and documents.
- Conducting legal research and summarizing findings of case law, statutes, and regulations.
- Compiling and preparing reports.
- Administrative tasks such as processing mail, answering and making telephone calls, notarizing documents, and other administrative tasks.
- Possess a working knowledge of all programs administered by the Department of Human Services.

Qualifications:

- Education equivalent to graduation from an accredited college, university, or professional school with one of the following: (1) an Associate's Degree in Paralegal or Legal Assistant studies; (2) a Bachelor's Degree in Paralegal or Legal Assistant studies; (3) a Paralegal Certificate; or (4) one year (28 semester hours) of graduate level law school.

OR

- Education equivalent to graduation from a standard high school and two years of full-time experience in researching legal issues and documenting findings to assist in building case files, settling legal disputes, and/or providing legal counsel to clients.

Preferred Skills:

- Two years of experience in a legal office or similar environment performing legal research and documenting findings, drafting legal pleadings, and assisting attorneys with settling legal disputes.
 - Strong Microsoft Office skills, including Word, Outlook, and Excel.
 - Strong skills setting up and facilitating virtual meeting platforms such as Cisco WebEx or Microsoft Teams.
 - Maintain confidentiality of cases.
 - Ability to conduct legal research using Westlaw and other electronic resources.
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Target Range:

The target range for the Legal Assistant is **\$48,684 - \$60,936**. The directly related experience, knowledge, skills and abilities of the selected candidate will determine the actual salary offer.

Benefits Information:

For more information about employee benefits open our [DHS Employee Benefits brochure](#) in a new tab.

DHS Mission:

Strengthen Tennessee by Strengthening Tennesseans

DHS Vision:

To revolutionize the customer experience by growing capacity to reduce dependency.

DHS Values:

- High Performance
- Collaboration
- Continuous Improvement
- A shared Vision
- Customer-Centered Solutions