

## List of all fees for Tennessee Way2Go Card Prepaid Card

| All Fees  | Amount  | Details   |
|---|---------|---|
| <b>Get Started</b>  |         |   |
| Card purchase   | \$0.00  | There is no fee to obtain a Card account.   |
| <b>Spend money</b>  |         |   |
| Point-of-sale (POS)                                       | \$0.00  | There is no fee for POS purchase transactions conducted in the U.S. using your signature or PIN number.   |
| <b>Get Cash</b>   |         |   |
| ATM withdrawal (in-network)                               | \$0.00  | There is no fee for ATM withdrawals conducted at any MoneyPass ATM locations. In-network locations can be found at <a href="http://moneypass.com/atm-locator.html">moneypass.com/atm-locator.html</a> . When using your card at an ATM, the maximum amount that can be withdrawn from your Card account per calendar day is \$500.00.   |
| ATM withdrawal (out-of-network)*                          | \$0.35  | This is our fee. You are allowed two (2) ATM cash withdrawals for no fee each month at out-of-network ATMs. Out-of-network refers to any ATMs not in the MoneyPass ATM Network. You may also be charged a fee by the ATM operator, even if you do not complete a transaction. When using your card at an ATM, the maximum amount that can be withdrawn from your Card account per calendar day is \$500.00. |
| Teller-assisted cash withdrawal (OTC)                     | \$0.00  | There is no fee for teller-assisted cash withdrawals requests conducted at Mastercard Member Bank or Credit Union teller windows.   |
| <b>Information</b>  |         |   |
| ATM balance inquiry                                       | \$0.50  | This is our fee. You will be assessed a fee for each ATM balance inquiry conducted at any ATM location.   |
| Customer service (automated or live agent)*               | \$0.25  | This is our fee. You are allowed four (4) calls for no fee each month to the automated customer service number. A fee will be assessed for each additional call.  |
| <b>Using your card outside the U.S.</b>                   |         |   |
| International conversion fee                              | 3%      | Conversion rate is a Mastercard fee for each transaction amount conducted outside of the U.S.   |
| <b>Other</b>  |         |   |
| Bill Pay  | \$0.00  | There is no fee for online bill payment services; which are available via <a href="http://www.GoProgram.com">www.GoProgram.com</a> website.   |
| Card replacement  | \$5.00  | This is our fee. A fee will be assessed for each Card replacement request. Standard delivery (7 to 10 calendar days).   |
| Expedited card delivery                                   | \$10.00 | If you request your replacement card to be expedited rather than receiving it by regular mail, you will be assessed the expedited card delivery fee, in addition to any applicable card replacement fee. Expedited card delivery can be expected within 3 to 5 calendar days.   |
| Funds transfer via Interactive Voice Response (IVR-phone) | \$0.00  | There is no fee for you to transfer funds from your card account to a U.S. bank account owned by you.   |

\* "No Fee" transactions expire at the end of each calendar month if not used.

Your funds are eligible for FDIC insurance and will be held at or transferred to Comerica Bank, an FDIC-insured institution. Once there, your funds are insured up to \$250,000 by the FDIC in the event Comerica Bank fails, if specific deposit insurance requirements are met. See [fdic.gov/deposit/deposits/prepaid.html](http://fdic.gov/deposit/deposits/prepaid.html) for details.

No overdraft/credit feature.

Contact Go Program Customer Service by calling 1-855-462-5888, by mail at P.O. Box 245997, San Antonio, TX 78224-5997 or visit [www.GoProgram.com](http://www.GoProgram.com).

For general information about prepaid accounts, visit [cfpb.gov/prepaid](http://cfpb.gov/prepaid).

If you have a complaint about a prepaid account, call the Consumer Financial Protection Bureau at 1-855-411-2372 or visit [cfpb.gov/complaint](http://cfpb.gov/complaint).